



November 16, 2007

Mr. Daniel Smith
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
1200 New Jersey Ave, S.E.
Washington, D.C. 20590

Re: Recall No. 07V-486 Supplemental Information

Dear Mr. Smith:

Kawasaki Motors Corp., U.S.A. ("KMC") hereby corrects one information item submitted with the initial report, and provides additional information needed to fully comply with the reporting requirements of 49CFR 573.5 (c). This correspondence supplements the previous Defect Report dated October 10, 2007.

- 3) The number of vehicles potentially containing the defect: KMC initially indicated that 33,365 units were potentially affected, and has revised this number to 33,693 units.
- 6) A chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, filed or service reports, and other information with their dates of receipt:

June 26, 2007 – KMC informs Kawasaki Heavy Industries, LTD (KHI) of two reports of the muffler separating from the motorcycle.
July, 2007 – KHI investigates units at KMC and Kawasaki Motors Thailand (KMT) and finds that on some units it is possible that the tightening torque of the bolts is insufficient.
July thru October 2007 – KHI conducts test to duplicate the failure.
October 10, 2007 – KHI concluded that it is possible that the tightening torque of these bolts is insufficient. KHI decides to take recall action and notifies KMC of this decision.

- (7) The manner in which and the date when the information about the defect was obtained: See above.
- 9) A representative copy of all notices, bulletins and other communications that relate directly to the defect or noncompliance: Final copies of dealer notification and customer letter are attached.

Please contact the undersigned if there are any questions regarding information in this submission, or if additional information is required.

Sincerely,
KAWASAKI MOTORS CORP., U.S.A

A handwritten signature in black ink, appearing to read 'R. Hagie'.

Roger F. Hagie
Director Public Affairs

Enclosures

P. O. Box 25252
Santa Ana, California
92799-5252

949/770-0400
Fax 949/460-5600
www.kawasaki.com

9950 Jeronimo Road
Irvine, California
92618-2084

MODEL: 2002~2008 KLR™ 650 (KL650-A16/L, A17/L, A18/L, A19/L,
KL650A6F/L, KL650A7F/L, KL650E8/L)

TITLE: MUFFLER MOUNTING BOLTS TORQUE

RECALL

THIS BULLETIN IS OF THE HIGHEST PRIORITY AND MUST BE ACTED UPON IMMEDIATELY TO ENSURE CUSTOMER SAFETY.

Eligibility

MODEL	VEHICLE IDENTIFICATION NUMBER
KL650-A16/L	JKAKLEA1✓ 2DA00001 thru A03300
KL650-A17/L	JKAKLEA1✓ 3DA03323 thru A07079
KL650-A18/L	JKAKLEA1✓ 4DA07245 thru A10695
KL650-A19/L	JKAKLEA1✓ 5DA13001 thru A18602
KL650A6F/L	JKAKLEA1✓ 6DA19201 thru A27918
KL650A7F/L	JKAKLEA1✓ 7DA28001 thru A35443
KL650E8F/L	(See chart on page 4)

Please check VSI (Vehicle Service Inquiry) in K-Dealer for other possible repair campaigns for eligible units.

Kawasaki will repair some units prior to you receiving them. Repair can be verified using VSI or by the Repair Verification. See Repair Verification section for details.

Subject

On some eligible units, insufficient tightening torque of the muffler mounting bolts could allow the bolts to loosen. If the bolts loosen completely, it is possible for the muffler to separate from the motorcycle and create the potential for a crash resulting in injury or death.

Kawasaki Action

Initiate Campaign:

Kawasaki has initiated a Recall campaign to repair all eligible units. The repair consists of tightening two muffler mounting bolts.

Notify Registered Owners:

Kawasaki is sending a Recall letter to all registered owners of eligible units. A copy of the letter is printed on page 3 of this bulletin.

Dealer Action

Repair Eligible Units:

Repair all eligible units including sold units in the field and unsold units in your dealership inventory prior to delivery to the retail purchaser. It is the obligation of authorized Kawasaki retail Dealers to repair eligible units in Dealer's possession prior to retail sale. Failure to comply with this obligation to repair all units eligible for Recall or FDM campaigns by the Dealer constitutes a breach of the Dealer Sales and Service Agreement. Refer to Service Policies bulletin SP 05-01. Refer to the Repair Procedure section of the bulletin for details.

IMPORTANT NOTE:

- o *It's the law! Under the U.S. National Highway Traffic Safety Administration (NHTSA), Federal Law 49 U.S.C. Section 30120(i) requires dealers to perform Recall repairs before delivering any vehicle affected by the Recall to a purchaser.*

Document Completed Repairs:

Federal law requires manufacturers to maintain accurate follow-up records on repairs performed on eligible units. Dealers MUST submit a Warranty Claim for each repair and/or inspection. Refer to the Warranty Information section of this bulletin for details.

NOTE:

- o *If you fail to submit a Warranty Claim for a new unit that is subsequently sold and registered, the new owner will receive the Recall letter requesting the return of the vehicle to you for repair.*

File behind the "MC" tab in your Kawasaki
"Service and Warranty" binder

Submit Product Registration:

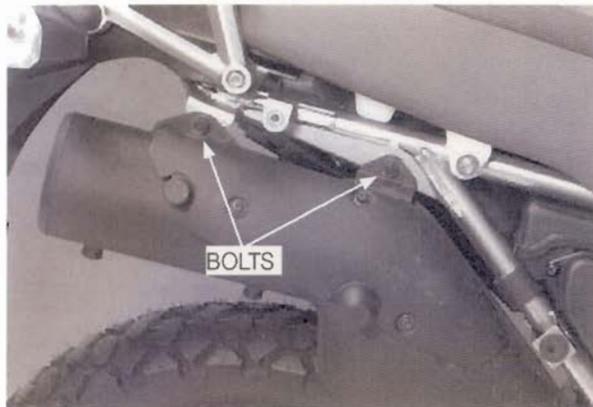
Submit the product registration to Kawasaki immediately after retail sale of any eligible unit. Be sure to supply the correct customer name and mailing address. Kawasaki uses the product registration information for customer notification.

Also, if you know that the customer has moved, please submit a Customer Update to the Warranty Department.

Repair Procedure

Muffler Mounting Bolts

- Remove the right side cover to expose the muffler.



- Tighten two muffler mounting bolts

Torque

**Muffler mounting bolt: 25 N-m
(2.5 kgf-m, 18.5 ft-lb)**

- Re-install right side cover.

NOTE:

- The muffler mounting bolt torque has been increased to 25 N-m (2.5 kgf-m, 18.5 ft-lb). The applicable pages in the service manual will be revised at the next printing. Correct the tightening torque values in the service manual as follows.

Service Manual Correction

Service Manual Part Number	Page Number	Correct Torque Value
99924-1384-01	5-43	25 N-m (2.5 kgf-m, 18.5 ft-lb)
99924-1050-01	3-21	25 N-m (2.5 kgf-m, 18.5 ft-lb)
99924-1080-63	3-3	25 N-m (2.5 kgf-m, 18.5 ft-lb)

Parts Information

Replacement parts are not required for this campaign. If any of the bolts are damaged or missing, order and replace them as necessary.

Warranty Information

This is a safety Recall campaign. Repair is authorized regardless of ownership or warranty status. Repairs **MUST BE PERFORMED IMMEDIATELY ON ALL ELIGIBLE UNITS** in the field and during initial assembly and preparation. See the Warranty Policies and Procedures Manual (claim type 3 information) for detailed instructions when submitting the Warranty Claim.

WARRANTY INFORMATION

Claim Type	3
Job Code	22208
Time	0.2hr.
Qty	0
Part Number	92153-0465
Description	Bolt

Repair Verification

After tightening the muffler bolts, make a small punch mark after the VIN as shown.



NOTE:

- Repair verification is an essential part of the repair procedure. Along with the physical repair verification mark, check VSI (Vehicle Service Inquiry) in K-Dealer for other possible repair campaigns for eligible units.

KLR™650 MUFFLER MOUNTING BOLTS WARNING AND RECALL NOTICE

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in 2002–2008 KLR650 (KL650-A16/L, A17/L, A18/L, A19/L, KL650A6F/L, KL650A7F/L, KL650E8/L) models. On some eligible units, insufficient tightening torque of the muffler mounting bolts could allow the bolts to loosen. If the bolts loosen completely, it is possible for the muffler to separate from the motorcycle and create the potential for a crash resulting in injury or death. Our records indicate that you have bought one of these units.

What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of tightening two muffler mounting bolts under the right side cover to the proper torque. The actual repair will take up to fifteen minutes but may take longer due to scheduling at the dealership.

What you must to do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment.

DO NOT RIDE YOUR MOTORCYCLE UNTIL THE REPAIR HAS BEEN COMPLETED.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, or you experienced the failure described above prior to receiving this letter and paid to have it corrected, please Contact Kawasaki's Consumer Services Department:

Kawasaki Motors Corp., U.S.A.

ATTN: Consumer Services Department

P.O. Box 25252

Santa Ana, California 92799-5252

(866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after you first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, Washington, D.C. 20590, or call the toll free Auto Safety Hotline at (888) 327-4236.

If you received this notice in error:

Our records indicate you are the current owner of the KLR650 described in this letter. If you no longer have the vehicle described in this letter, or if it has been repaired, please help us to update our records by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.

KL650E8F/L Eligible VIN Range

MODEL	VEHICLE IDENTIFICATION NUMBER
KL650E8F/L	JKAKLEE1 ✓ 8DA00101 thru A00200 A00202 thru A00204 A00206 thru A00207 A00210 thru A00211 A00213 thru A00213 A00215 thru A00218 A00221 thru A00221 A00225 thru A00225 A00227 thru A00229 A00231 thru A00232 A00235 thru A00236 A00238 thru A00244 A00247 thru A00248 A00250 thru A00345 A00347 thru A00682 A00684 thru A01680 A01682 thru A01695 A01697 thru A01697 A01700 thru A01736 A01738 thru A03023 A03025 thru A03033 A03035 thru A03166 A03168 thru A03189 A03191 thru A03385 A03387 thru A03731 A03733 thru A04603 A04605 thru A05722 A05724 thru A05892 A05894 thru A05932 A05934 thru A06115 A06117 thru A06261 A06263 thru A06501 A06503 thru A06577 A06579 thru A06582 A06584 thru A06854 A06856 thru A07067 A07069 thru A07358 A07360 thru A07366 A07368 thru A07432 A07435 thru A07440 A07442 thru A07448 A07450 thru A07852

KLR™650 MUFFLER MOUNTING BOLTS WARNING AND RECALL NOTICE

Dear Kawasaki Motorcycle Owner:

This notice has been sent to you in accordance with requirements of the National Traffic and Motor Vehicle Safety Act.

The reason for this notice:

Kawasaki Motors Corp., U.S.A. has decided that a defect which relates to motor vehicle safety exists in 2002–2008 KLR650 (KL650-A16/L, A17/L, A18/L, A19/L, KL650A6F/L, KL650A7F/L, KL650E8/L) models. On some eligible units, insufficient tightening torque of the muffler mounting bolts could allow the bolts to loosen. If the bolts loosen completely, it is possible for the muffler to separate from the motorcycle and create the potential for a crash resulting in injury or death. Our records indicate that you have bought one of these units.

What Kawasaki and your dealer will do:

Your Kawasaki dealer will correct this problem for you at no charge. The correction will consist of tightening two muffler mounting bolts under the right side cover to the proper torque. The actual repair will take up to fifteen minutes but may take longer due to scheduling at the dealership.

What you must do to ensure your safety:

Please call your authorized Kawasaki motorcycle dealer to schedule an appointment and take this letter with you at the time of your appointment.

DO NOT RIDE YOUR MOTORCYCLE UNTIL THE REPAIR HAS BEEN COMPLETED.

If you need help:

If you have questions or concerns that your dealer is not able to resolve, or you experienced the failure described above prior to receiving this letter and paid to have it corrected, please Contact Kawasaki's Consumer Services Department:

Kawasaki Motors Corp., U.S.A.

ATTN: Consumer Services Department

P.O. Box 25252

Santa Ana, California 92799-5252

(866) 802-9381 (toll-free) between 8:30 a.m. and 4:45 p.m. PT Monday through Friday.

If your dealer fails or is unable to remedy this defect without charge within a reasonable amount of time (60 days after you first attempt to obtain remedy), you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, Washington, D.C. 20590, or call the toll free Auto Safety Hotline at (888) 327-4236.

If you received this notice in error:

Our records indicate you are the current owner of the KLR650 described in this letter. If you no longer have the vehicle described in this letter, or if it has been repaired, please help us to update our records by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.