



December 17, 2007

Mr. Daniel Smith
Associate Administrator, Safety Assurance
National Highway Traffic Safety Administration
1200 New Jersey Ave. S.W.
Washington, D.C. 20590



Dear Mr. Smith:

Reference: NHTSA Identification Number 07V-555

Enclosed are representative copies of communications relating to the 2001 and 2002 model year vehicles involved in the referenced recall. Chrysler expects to notify dealers during the week of December 17, 2007 and to begin owner notification during the week of December 24, 2007. The exact number of The Polk Company currently registered vehicles in the recall is 577,970.

The involved Vehicle Identification Number range is:

<u>Low</u>	<u>High</u>
1F500001	1F646763
1K500001	1K562352
1S100003	1S352164
2F100001	2F221696
2G100002	2G210217
2J100001	2J263571
2K100001	2K146598
2S500001	2S724778

(VIN last eight characters) - 1 = 2001 model year; 2 = 2002 model year; F = Newark Assembly Plant, Newark Delaware; G = Saltillo Assembly Plant, Saltillo Mexico; J = St. Louis North Assembly Plant, Fenton Missouri; K = Pillette Road Assembly Plant, Windsor Ontario, Canada; S = Dodge City Assembly Plant, Warren, Michigan; and the last six digits = sequential number.

We caution that the above range represents only the lowest and highest VIN sequential numbers included in the recall. This range cannot be used to determine conclusively that a vehicle is involved in the recall because most vehicles with a VIN within the range are not affected by the recall.

This completes Chrysler's package of information for this recall as required by the Defects Report Regulation.

Sincerely,

Stephan J. Speth, Director
Vehicle Compliance and Safety Affairs

Enclosure: Dealer and Owner Letter for Recall G28

cc: K.C. DeMeter



CHRYSLER

December 2007

Dealer Service Instructions for:

Safety Recall G28

Ignition/Park Interlock

Models

2001 - 2002 (AB) Dodge Ram Van/Wagon

(AN) Dodge Dakota

(DN) Dodge Durango

2002 (DR) Dodge Ram Pick Up Truck

NOTE: This recall applies only to the above vehicles equipped with an automatic transmission and a column shifter built through January 2, 2002. This recall also applies to certain late built 2002 vehicles equipped with a steering column built before January 2, 2002.

IMPORTANT: Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery. Dealers should also perform this recall on vehicles in for service. Involved vehicles can be determined by using the VIP inquiry process.

Subject

The ignition/Park interlock system on about 578,000 of the above vehicles may become inoperative. This can allow the shifter to be moved out of the "Park" position with the ignition key removed (or in the "Lock" position). This can also allow the ignition key to be removed when the shifter has not been placed in the "Park" position. Either of these conditions could allow the vehicle to roll away and cause a crash without warning.

Repair

The steering column gear shift blocker must be replaced.

Parts Information

<u>Part Number</u>	<u>Description</u>
CBXSG280	Gear Shift Lever Blocker Package

Each package contains the following components:

<u>Quantity</u>	<u>Description</u>
1	Blocker, Gear Shift
1	Clip, Plastic Wire Routing

Each dealer to whom vehicles in the recall were assigned will receive enough Gear Shift Lever Blocker Packages to service about 10% of those vehicles.

<u>Part Number</u>	<u>Description</u>
04549615	Lubriplate White Grease (1.75 oz. tube) (MSQ: 12) NOTE: One tube of Lubriplate can lubricate 50 gear shift lever blockers.

Service Procedure

1. Disconnect the negative battery cable.
2. Remove the driver’s side knee blocker.
3. Vehicles equipped with a tilt steering column, place the column tilt in its full down position.
4. Vehicles equipped with a tilt steering column, remove the tilt column lever handle.
5. Loosen the four (4) steering column mounting nuts to partially lower the steering column.
6. Remove the lower steering column cover retaining screws.
7. Separate and remove the upper and lower steering column covers.

Service Procedure (Continued)

8. Remove the four (4) steering column mounting nuts and lower the column.
9. Disconnect the white gear shift handle overdrive switch connector.
10. Disconnect the transmission gear shift cable from the steering column gear shift housing ball stud.
11. Using a male 25T Torx® driver, remove the three fasteners that retain the gear shift module to the steering column (Figure 1).

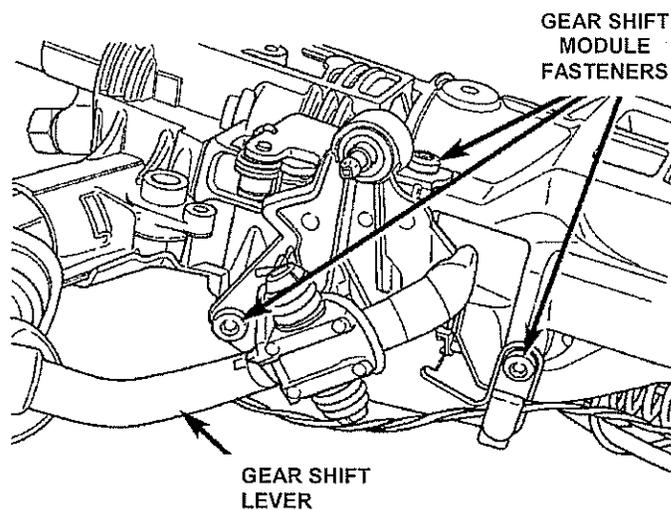


Figure 1

12. Rotate the gear shift module assembly towards the steering wheel and remove it from the steering column assembly.
13. Unclip the overdrive shift switch wiring harness from the metal spring clip on the gear shift blocker bracket.
14. Pull on the gear shift lever to compress the gear shift lever spring and temporarily insert a pencil (or equivalent) between the gear shift lever and gear shift housing to release any spring tension on the gear shift blocker bracket (Figure 2).

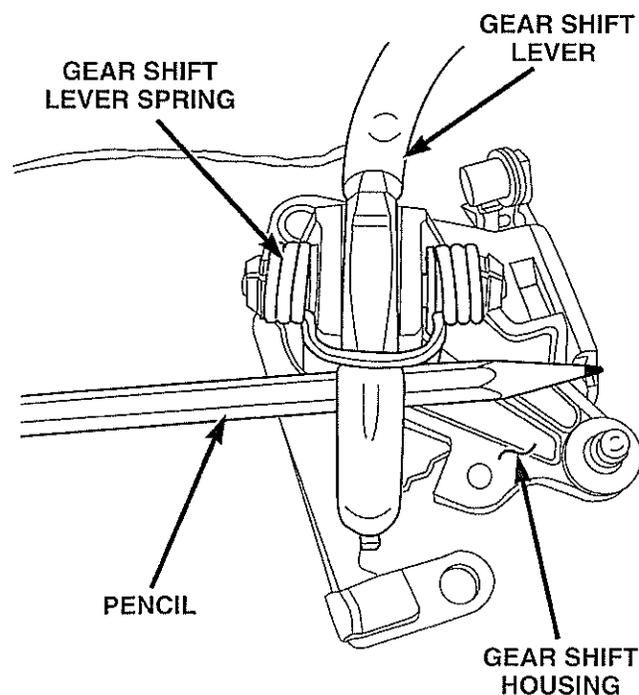


Figure 2

15. Using a male 25T Torx driver, remove the gear shift lever pivot screw and associated flat and wave washers.

CAUTION: Keep all of the washers in the order they were removed.

16. Remove and discard the original gear shift blocker bracket assembly from the gear shift housing.

Service Procedure (Continued)

17. Clean and lightly lubricate the white plastic bushing located under the gear shift blocker bracket assembly with Lubriplate® white grease (Figure 3).
18. With the white plastic bushing in place on the gear shift lever housing, install the new gear shift blocker assembly (Figure 3).
19. Clean and lightly lubricate the black plastic washer, wave washer and steel washer with Lubriplate white grease (Figure 3).
20. Install the wave washer, black plastic washer and flat steel washer in the order shown in Figure 3 while aligning the square holes in the steel washer with the alignment tabs on the gear shift housing..
21. Install gear shift lever pivot screw and tighten to 105 in. lbs. (12 N·m) (Figure 3).

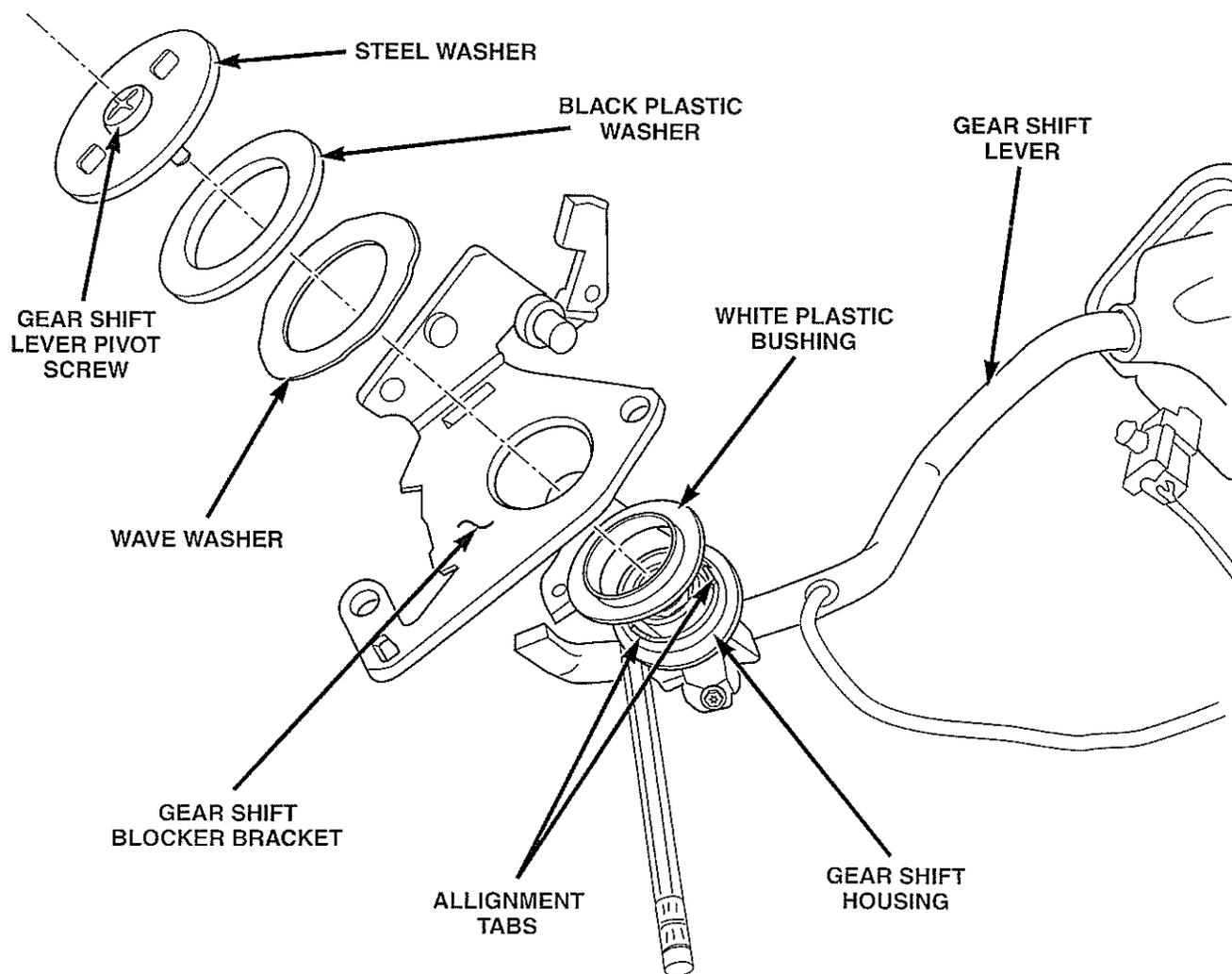


Figure 3

Service Procedure (Continued)

22. Pull on the gear shift lever to compress the gear shift lever spring and remove the pencil.
23. Clip the overdrive gear shift switch wiring harness into the plastic clip located on the gear shift blocker bracket.
24. Place the gear shift module assembly into position on the steering column.

CAUTION: Be sure that the gear shift blocker pin is inserted into the steering column slide bracket hole (Figure 4).

25. Install the three (3) shift module assembly mounting screws and tighten them to 105 in. lbs. (12 N·m) (Figure 1).
26. Connect the transmission gear shift cable to the steering column gear shift housing ball stud.

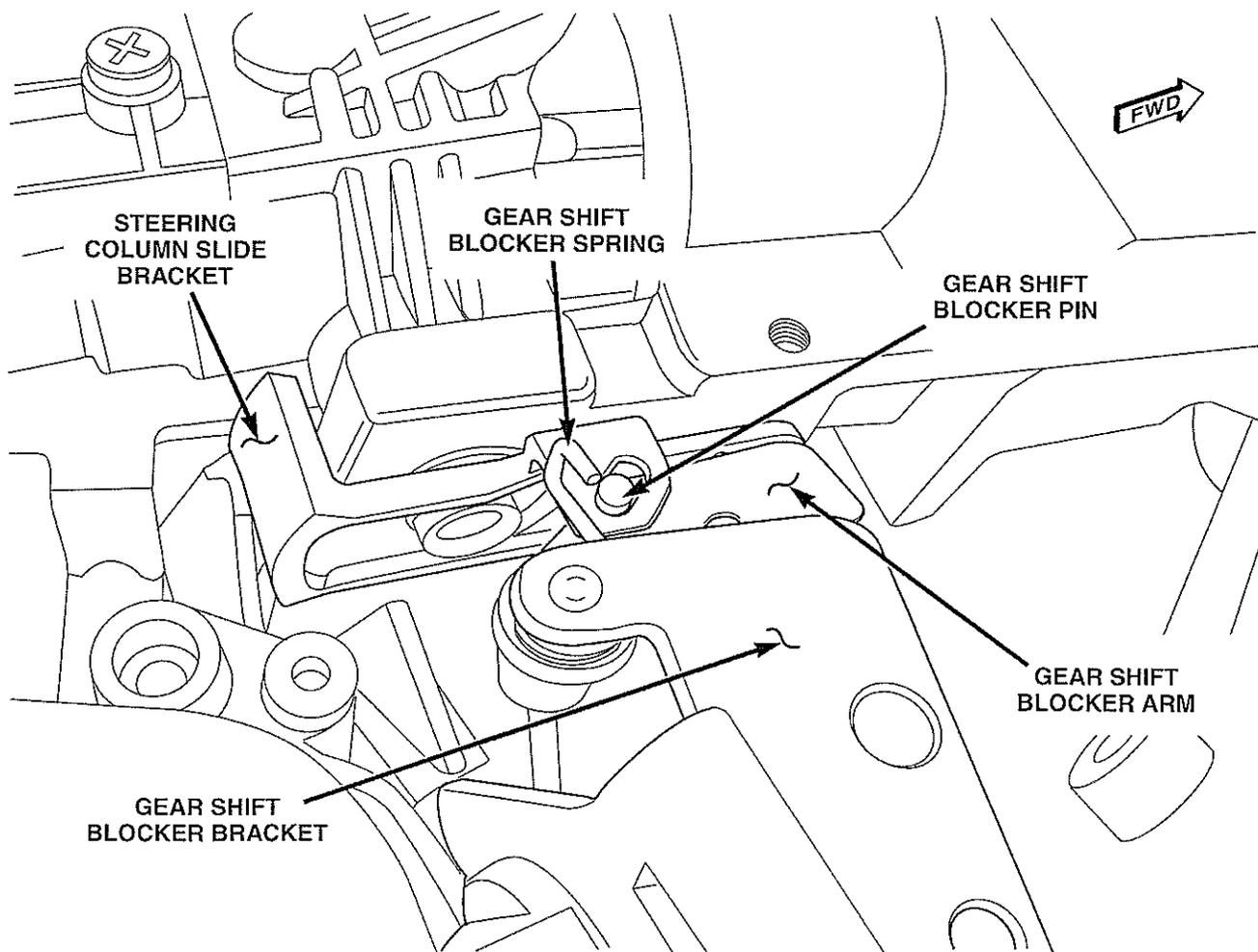


Figure 4

Service Procedure (Continued)

27. Connect the white gear shift handle overdrive switch connector to the instrument panel wiring harness.
28. Install the upper and lower steering column covers.
29. Install the lower steering column cover retaining screws.
30. Install the gear shift lever boot.
31. Lift the steering column into position and install the four (4) steering column mounting nuts. Tighten the nuts to 21 ft. lbs. (28 N·m).
32. Vehicles equipped with a tilt steering column, install the tilt column lever handle.
33. Install the driver’s side knee blocker.
34. Connect the negative battery cable.
35. Verify that the steering column and gear shift lever is functioning properly and that the key cannot be removed if the gear shift lever is not in the “Park” position.

Completion Reporting and Reimbursement

Claims for vehicles that have been serviced must be submitted on the DealerCONNECT Claim Entry Screen located on the Service tab. Claims submitted will be used by Chrysler to record recall service completions and provide dealer payments.

Use the following labor operation number and time allowance:

	Labor Operation Number	Time Allowance
Replace gear shift lever blocker	19-G2-81-82	
AN / DN / DR Models		0.6 hours
AB Models		0.7 hours

Add the cost of the recall parts package plus applicable dealer allowance to your claim.

NOTE: See the Warranty Administration Manual, Recall Claim Processing Section, for complete recall claim processing instructions.

Dealer Notification

All dealers will receive three copies of this dealer recall notification letter by mail. To view this notification on DealerCONNECT, select “Global Recall System” on the Service tab, then click on the description of this notification.

Owner Notification and Service Scheduling

All involved vehicle owners known to Chrysler are being notified of the service requirement by first class mail. They are requested to schedule appointments for this service with their dealers. A generic copy of the owner letter is attached.

Enclosed with each owner letter is an Owner Notification postcard to allow owners to update our records if applicable.

Dealers are encouraged to consider alternative scheduling and servicing approaches for this recall. This repair does not require hoists or other full service facility special equipment and is a Chrysler Mobile Service approved repair.

Vehicle Lists, Global Recall System, VIP and Dealer Follow Up

All involved vehicles have been entered into the DealerCONNECT Global Recall System (GRS) and Vehicle Information Plus (VIP) for dealer inquiry as needed.

GRS provides involved dealers with an updated VIN list of their incomplete vehicles. The owner’s name, address and phone number are listed if known. Completed vehicles are removed from GRS within several days of repair claim submission.

To use this system, click on the “**Service**” tab and then click on “**Global Recall System.**” Your dealer’s VIN list for each recall displayed can be sorted by: those vehicles that were unsold at recall launch, those with a phone number, city, zip code, or VIN sequence.

Dealers must perform this repair on all unsold vehicles before retail delivery. Dealers should also use the VIN list to follow up with all owners to schedule appointments for this repair.

Recall VIN lists may contain confidential, restricted owner name and address information that was obtained from the Department of Motor Vehicles of various states. Use of this information is permitted for this recall only and is strictly prohibited from all other use.

Additional Information

If you have any questions or need assistance in completing this action, please contact your Service and Parts District Manager.

Customer Services Field Operations
Chrysler



SAFETY RECALL G28 – IGNITION/PARK SHIFT INTERLOCK

Dear: (Name)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2001 and 2002 model year Dodge Ram Van/Wagon, Dakota and Durango vehicles and 2002 model year Dodge Ram Pick Up Trucks** equipped with a column mounted automatic transmission shift lever.

The problem is... The Ignition/Park interlock system on your vehicle (VIN: xxxxxxxxxxxxxxxxx) may become inoperative. This can allow the shifter to be moved out of the “Park” position with the ignition key removed (or in the “Lock” position). This can also allow the ignition key to be removed when the shifter has not been placed in the “Park” position. Either of these conditions could allow the vehicle to roll away and cause a crash without warning.

What your dealer will do... Chrysler will repair your vehicle free of charge (parts and labor). To do this, your dealer will replace the steering column gear shift blocker. The work will take about an hour to complete. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... Simply contact your dealer right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment. **Remember to bring this letter with you to your dealer.**

If you need help... If you have questions or concerns which your dealer is unable to resolve, please contact Chrysler at 1-800-853-1403.

Please help us update our records, by filling out the attached prepaid postcard, if any of the conditions listed on the card apply to you or your vehicle.

If you have already experienced this condition and have paid to have it repaired, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler P.O. Box 4639 Oak Ridge, TN 37831, Attention: Reimbursement.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services Field Operations
Chrysler
Notification Code G28

*Buckle up
for Safety!*

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.