

Safety Defect and Noncompliance Report Guide for Vehicles  
**PART 573 Defect and Noncompliance Responsibility and Reports**<sup>1</sup>

**On December 11, 2007, Freightliner Custom Chassis decided that (a defect which relates to motor vehicle safety) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.**

Date this report was prepared: January 4, 2008

Furnish the manufacturer's identification code for this recall (if applicable): \_\_\_\_\_

**1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.**

Alfa Leisure Inc. 1612 Cucamonga Ave, Ontario, CA 91761  
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**Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.**

John Nelson, Director of Quality  
\_\_\_\_\_

**Telephone Number:** 800-373-3372 **Fax No.:** 909-628-0294

**Name and Title of Person who prepared this report.**

John Nelson  
Director of Quality

**Signed:**

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DEFECTS INVESTIGATION  
RECALL MGMT DIV.

<sup>1</sup> Each manufacturer must furnish a report, to the Associate Administrator for Enforcement, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Responsibility and Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. George Person at (202) 366-5210 or by FAX at (202) 366-7882.

**I. Identify the Vehicle Models Involved in the Recall**

- 2. Identify the Vehicles Involved in the Recall, *for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:***

**Specific Serial Numbers are attached to this document.**

**This Recall is administered by Freightliner Custom Chassis and has been assigned recall # 07V-343 by NHTSA.**

**This recall regards the ZF model 1808 steering gear with a possible incorrect spacer in the recalculating ball return track.**

Vehicle Type	Make	Model	Model Year	Model Number	Number of Vehicles	Build Date Range
Diesel Motorhome	Alfa	Gold	2003	1002	1	May 2002 through May 2003
Diesel Motorhome	Alfa	Gold	2004	1002	118	May 2003 through May 2004
Diesel Motorhome	Alfa	Gold SYG40SD	2005	1002	237	May 2004 through May 2005
Diesel Motorhome	Alfa	Gold SYG40SD	2006	1002	129	May 2005 through May 2006
Diesel Motorhome	Alfa	Gold SYG40SD	2006	1002-06	13	May 2005 through May 2006
Diesel Motorhome	Alfa	Gold SYG40SD	2007	1002-07	13	May 2006 through May 2007
Diesel Motorhome	Alfa	See Ya SY40FD	2007	1004-07	1	May 2006 through May 2007
Diesel Motorhome	Alfa	See Ya SY40LS	2007	1007-07	4	May 2006 through May 2007
Diesel Motorhome	Alfa	Gold SYG40LS	2007	1008-07	59	May 2006 through May 2007
Diesel Motorhome	Alfa	Gold SYG40LSSB	2007	1015-07	4	May 2006 through May 2007
Diesel Motorhome	Alfa	Gold SYG40LS	2008	1008-07	1	May 2007 through October 2007
Diesel Motorhome	Alfa	Gold SYG40LS	2008	1008-08	5	May 2007 through October 2007
Diesel Motorhome	Alfa	Gold SYG40LSSB	2008	1015-07	4	May 2007 through October 2007
Diesel Motorhome	Alfa	Gold SYG40LSSB	2008	1015-08	6	May 2007 through October 2007
Diesel Motorhome	Alfa	Gold SYG40LSXL	2008	1018-08	7	May 2007 through October 2007
Total					602	

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

Unknown

**II. Identify the Recall Population**

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<b>Vehicles</b>		<b>Number of</b>
<b>Model</b>	<b>Year</b>	<b>Potentially</b>
<b><u>Involved</u></b>		
<hr/>		
See Above		
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Total Number Potentially Affected by the Recall: 602

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: Unknown

Identify and describe how the recall population was determined--in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

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Vehicle serial numbers of potential population electronically forwarded to Alfa Leisure by Freightliner Customer Chassis Corp. These were matched and collated with Alfa Leisure Database then forwarded to FCCC with customer information.

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**III. Describe the Defect or Noncompliance**

**5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.**

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Left Front of Vehicle

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ZF model 1808 steering gear

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**Possible incorrect spacer in the recalculating ball return track.**

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**Describe the cause(s) of the defect or noncompliance condition.**

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**Possible incorrect spacer in the recalculating ball return track**

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The incorrect Spacer could allow the the balls to fall out of their track resulting in a complete and total loss of sterring function

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**Describe the consequence(s) of the defect or noncompliance condition.**

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See above

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**Identify any warning which can (a) precede or (b) occur.**

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See 07V-343

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**If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.**

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Freightliner Custom Chassis Corporation

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PO Box 4090

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Portland, OR 97208-4090

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**Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:**



**IV. Provide the Chronology in Determining the Defect/Noncompliance**

*If the recall is for a defect, complete item 6, otherwise item 7.*

**6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.**

**7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.**

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**V. Identify the Remedy**

**8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.**

Alfa Leisure received notification of a recall campaign # 07V-343 on or about 12/11/2007 from Freighliner Custom Chassis Corporation. Freightliner CCC will administer and conduct the campaign.

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**9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.**

See 07V-343

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**Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.**

See 07V-343

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**Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.**

See 07V-343

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**VI. Identify the Recall Schedule**

**10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.**

See 07V-343

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## **VII. Furnish Recall Communications**

**11. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A *DRAFT* copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.**

**Note that these documents are to be submitted separately from those provided in accordance with Part 579.5 requirements.**

034	CY99164	ARIZONA RV CENTERS, LLC	8005308438	2222 E. MAIN ST.	MESA	AZ	85213	/ /	1008-07	2007	000009	74489	1008774489	DEALER INVENTORY
034	CZ17570	BLAINE JENSEN R V. CENTER	8004248844	780 NORTH 900 WEST	KAYSVILLE	UT	84037	/ /	1008-07	2007	000049	74544	1008774544	DEALER INVENTORY
034	CZ57934	BRETZ RV & MARINE	4065414800	4800 GRANT CREEK RD.	MISSOULA	MT	59808	/ /	1018-08	2008	000031	74660	1018874660	DEALER INVENTORY
034	CZ45173	BRETZ RV & MARINE	4065414800	4800 GRANT CREEK RD.	MISSOULA	MT	59808	/ /	1015-07	2007	000031	74598	1015774598	DEALER INVENTORY
034	CZ45359	DICK GORE RV WORLD	8887567556	250 LONGWOOD DR	RICHMOND HILLS	GA	31324	/ /	1015-07	2008	000054	74614	1015874614	DEALER INVENTORY
034	CY64639	DUSTYS' CAMPER WORLD, LLC	8635332458	7400 HWY 60 EAST	BARTOW	FL	33830	/ /	1008-07	2007	005129	74436	1008774436	DEALER INVENTORY
034	ICZ60905	DUSTYS' CAMPER WORLD, LLC	8635332458	7400 HWY 60 EAST	BARTOW	FL	33830	/ /	1015-08	2008	005129	74670	1015874670	DEALER INVENTORY
034	'CZ45205	FOUNTAIN RV	8639849764	8345 STATE RD 33 NORTH	LAKELAND	FL	33809	/ /	1015-08	2008	013366	74640	1015874640	DEALER INVENTORY
034	'CZ13852	FREEDOM RV	5207501100	3735 E. Irvington Rd	TUCSON	AZ	85714	/ /	1008-07	2007	003741	74508	1008774508	DEALER INVENTORY
034	'CZ13854	FREEDOM RV	5207501100	3735 E. Irvington Rd	TUCSON	AZ	85714	/ /	1008-07	2007	003741	74525	1008774525	DEALER INVENTORY
034	'CZ13855	FREEDOM RV	5207501100	3735 E. Irvington Rd	TUCSON	AZ	85714	/ /	1008-07	2007	003741	74507	1008774507	DEALER INVENTORY
034	'CZ13851	FREEDOM RV	5207501100	3735 E. Irvington Rd	TUCSON	AZ	85714	/ /	1008-07	2007	003741	74507	1008774507	DEALER INVENTORY
034	CV62208	GEWEKE FORD	8003420986	248 E. KETTLEMAN LANE	LODI	CA	95240	/ /	1002	2005	000014	73473	1002573473	DEALER INVENTORY
034	ICW69980	GREAT AMERICAN RV	7724654111	2821 PETERS ROAD	FORT PIERCE	FL	34945	/ /	1002-06	2006	005627	73953	1002673953	DEALER INVENTORY
034	CZ37233	HOLIDAY KAMPER COMPANY OF COLUMBIA	7048739959	1220 Morland Drive	STATESVILLE	NC	28677	/ /	1008-07	2007	006941	74562	1008774562	DEALER INVENTORY
034	CY23323	INGRAM RV	5414630405	1950 EMPIRE PARK DR.	EUGENE	OR	97402	/ /	1002-07	2007	003231	74377	1002774377	DEALER INVENTORY
034	CY48821	JOHNNIE WALKER RV	7024582092	3700 Boulder HWY	LAS VEGAS	NV	89121	/ /	1008-07	2007	000033	74409	1008774409	DEALER INVENTORY
034	'CY23325	JOHNNIE WALKER RV	7024582092	3700 Boulder HWY	LAS VEGAS	NV	89121	/ /	1008-07	2007	000033	74389	1008774389	DEALER INVENTORY
034	CY15727	K&C RV CENTERS,LLC	7204062111	14504 I-25 FRONTAGE RD.	LONGMONT	CO	80504	/ /	1002-07	2007	002588	74360	1002774360	DEALER INVENTORY
034	ICW09469	MCGAUGH RV	4797512174	2650 Wagon Wheel Rd	SPRINGDALE	AR	72762	/ /	1002-06	2006	008674	73713	1002673713	DEALER INVENTORY
034	ICZ57932	MIKE THOMPSON'S RV	5629210955	13940 FIRESTONE BLVD	SANTA FE SPRINGS	CA	90670	/ /	1008-08	2008	000015	74663	1008874663	DEALER INVENTORY
034	CZ45060	OUTDOOR TRAVEL	9055488585	Pier 25 110 Eastport Blvd.	HAMILTON	ON	L8H7S4	/ /	1008-07	2007	009860	74577	1008774577	DEALER INVENTORY
034	CY99165	PAUL EVERT RV	9289274383	700 S. CENTRAL	QUARTZSITE	AZ	85346	/ /	1002-07	2007	003153	74491	1002774491	DEALER INVENTORY
034	CZ17518	RV OUTLET MALL	8002756555	4500 S. INTERSTATE 35	GEORGETOWN	TX	78628	/ /	1008-07	2007	000046	74516	1008774516	DEALER INVENTORY
034	CZ61507	RV PEDDLER	6613927400	8730 Golden State Hwy	BAKERSFIELD	CA	93308	/ /	1015-08	2008	003948	74658	1015874658	DEALER INVENTORY
034	CZ57503	RV PEDDLER	9283440005	4710 E. HWY 80	YUMA	AZ	85365	/ /	1018-08	2008	000006	74643	1018874643	DEALER INVENTORY
034	CZ45174	RV SUPERCENTER	7607701982	DSRV'S INCORPORATED	CATHEDRAL CITY	CA	92234	/ /	1008-07	2007	013885	74607	1008774607	DEALER INVENTORY
034	CZ57926	RV SUPERCENTER	7607701982	DSRV'S INCORPORATED	CATHEDRAL CITY	CA	92234	/ /	1015-08	2008	013885	74685	1015874685	DEALER INVENTORY
034	CW12061	SHIPP'S RV CENTERS LLC	4238928275	6728 Ringgold Road	CHATTANOOGA	TN	37412	/ /	1002-06	2006	007446	73731	1002673731	DEALER INVENTORY
034	CW84999	SHIPP'S RV CENTERS LLC	4238928275	6728 Ringgold Road	CHATTANOOGA	TN	37412	/ /	1002-06	2006	007446	74106	1002674106	DEALER INVENTORY
034	CW82283	SHIPP'S RV CENTERS LLC	4238928275	6728 Ringgold Road	CHATTANOOGA	TN	37412	/ /	1002-06	2006	007446	74052	1002674052	DEALER INVENTORY
034	CW80079	SHIPP'S RV CENTERS LLC	4238928275	6728 Ringgold Road	CHATTANOOGA	TN	37412	/ /	1002-06	2006	007446	74050	1002674050	DEALER INVENTORY
034	CZ57504	SIERRA RV SUPER CENTER	7753240522	9125 S. VIRGINIA ST	RENO	NV	89511	/ /	1018-08	2008	013665	74645	1018874645	DEALER INVENTORY
034	CZ57933	TRIPLE A RV	8005457808	938 CHEVY WAY	MEDFORD	OR	97504	/ /	1018-08	2008	000040	74655	1018874655	DEALER INVENTORY