Dometic Quarterly Report to NHTSA

Dometic

Quarter 2: July 1, 2007 - September 30, 2007 **Report Date:** October 31, 2007

Manufacturer: Dometic **Report Author:** Pat McConnell **Phone:** (260) 463-7690 **Recall Subject:** Refrigerators

Included on the CD provided are two spreadsheets. The file titled "1708_Remedy_07122007.xls" contains information **for reworked refrigerators that were a part of dealer and OEM stock inventory. The columns in this file read from** left to right as follows:

Event Number, Customer ID Number, Customer Name, Customer Address, Customer City, Customer State, Customer ZIP, Customer Country, Consignee Type, VIN Number, PRID Number, SRCL Processing Date, Manufacturer, Repair Center Name, Repair Date, Repair Center Address, Repair Center City, Repair Center State, Repair Center Zip, Model Number of Refrigerator, Serial Number of Refrigerator, Brand Name.

The file titled "1668_Remedy_07122007.xls" contains information for reworked refrigerators owned by consumers. **This file is tabbed, and includes each rework installation, broken out by the vehicle OEM that the refrigerator was sold to. The columns for this file reads from left to right as follows:**

Event Number, Customer ID Number*, Customer Country, Consignee Type, VIN Number, PRID Number, SRCL Processing Date, Manufacturer, Repair Center Name, Repair Date, Repair Center Address, Repair Center City, Repair Center State, Repair Center Zip, Model Number of Refrigerator, Serial Number of Refrigerator, Brand Name.

Due to non-disclosure agreements with RV OEMs, each consumer in the 1668 file that owns a reworked refrigerator will be known simply by their Customer ID Number. Full names, while not available to us, are available to you from our recall information clearing house.

1. **NHTSA Safety Recall Campaign Number:** 06E076

2. **Date that notification to consumers began and completed:** 02/20/2007 --> 03/05/2007
   Date that notification to RV manufacturers began and completed: 02/12/2007 --> ongoing
   Date that notification to the Dealer Network began and completed: 02/14/2007 --> 03/28/2007
   Date that notification to the Campgrounds began and completed: 02/16/2007 --> 02/20/2007

3. **Total number of refrigerators involved:** 926,877
   Total number of rework kits installed in quarter 3: 96,718
   Total number of reweork kits installed from recall start date to end of quarter 3: 143,423

4. **Serial Number, Model Number and repair date, broken out by OEM, of each reworked refrigerator:**
   See attached Spreadsheets, and explanation above.

5. **OTHER**

   Total phone calls made into our recall hotline through 10/30/2007: 293,392
   Total pageviews on our recall-specific webpage through 10/30/2007: 495,320

Contact Pat McConnell at (260) 463-7690 with questions or follow-up in regards to this report.