



A Subsidiary of **FREIGHTLINER**
LLC

,2007

Recall 07V-306

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Thomas Built Buses, Inc. has decided that a defect which relates to motor vehicle safety exists on certain MVP-EF and HDX model school buses, manufactured between January 5, 2007 and May 17, 2007. These units are identified on the enclosed postcard (Form PSD 304).

The defect involves the fasteners that attach the steering arm or tie rod arms to the spindle. During front axle assembly these fasteners may be over or under tightened. Incorrectly torqued steering arm fasteners may fatigue and fracture, causing loss of steering, and a crash without warning.

You should immediately contact your Thomas Built Buses dealer for an appointment to have your vehicle modified. Thomas will remedy this defect without charge. The remedy will consist of inspecting the suspect fasteners. It will take approximately 1.2 hours to install fasteners and inspect and 1.5 to replace the steering arm if applicable per unit. To arrange for repairs, contact your local Thomas Built Buses dealer. After the repair is made, please complete each postage paid card separately and return it to Thomas Built Buses to verify completion.

In addition to being used to verify repair completion, the postcard must be completed and returned if the vehicle does not need repair, if you no longer own the vehicle, or the vehicle identified on the postcard has been exported, stolen, or destroyed/totaled. Federal law requires that any vehicle lessor receiving the recall notice must forward a copy of this notice to the lessee within 10 days.

If you have had your vehicle repaired due to this defect prior to receipt of this notice and you have incurred any costs, you may be eligible for reimbursement. For further information, please contact the Customer Support office at (336) 822-2871, 8 a.m. to 5 p.m. eastern standard time Monday through Friday, e-mail Tracy.Sauerbrey@thomasbus.com.

If the defect is not remedied without charge and within a reasonable time, which is not longer than 60 days after you tender the vehicle for repair, also please contact the Customer Support Office at (336)-889-4871. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 7th Street S. W., Washington, DC 20590, or phone the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario or phone (613)-993-9851.

Sincerely,

Tracy Sauerbrey
Warranty/Recall Department

Enclosure



THOMAS BUILT BUSES, INC.

P.O. Box 2450
High Point, N.C. 27261
(336) 889-4871

NOTICE: SAFETY RECALL

07V-306
4209102
1T7YL4A2081101825

SCDOE - TRANSPORTATION
1429 SENATE ST.

COLUMBIA SC 29201

This recall involves certain Thomas MVP-EF and HDX units equipped with AAC axle. The defect involves the front axle fasteners. Contact your local Thomas Built Bus dealer for repairs. Please complete this postage paid card and return to Thomas when repairs have been completed.

REPAIRED _____



07V-306
1T7YL4A2081101825
730720
41205
TRANSPORTATION

SIGNATURE _____

DATE _____

- I have moved to this new address
- I no longer own the vehicle described below. It has been transferred to:

Name _____

Address _____

City & State _____ Zip _____

Reason for recall: the vehicle identified above for the following reason.

TOTALLED STOLEN EXPORTED

34

**PLEASE COMPLETE
INFORMATION ON CARD.
SIGN CARD.
TEAR OFF AND RETURN
CARD TO:
THOMAS BUILT BUSES.
NO POSTAGE REQUIRED.**