



IMPORTANT SAFETY RECALL NOTIFICATION

Dear Suzuki Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Suzuki Motor Corporation has decided that a defect which relates to motor vehicle safety exists in 2004, 2005 and certain 2006 Suzuki Forenza and Reno vehicles. According to our records, you own one of the vehicles affected by this recall.

Affected vehicles were produced with an instrument panel harness which included a splice pack (connector) which may have high resistance at the headlamp splice. It is possible for this high resistance to generate enough heat to melt the splice pack, eventually causing the low beam headlights and daytime running lights to suddenly stop working. This could result in a crash. The high beams will still function, if needed.

To correct this condition, your Suzuki dealer will repair the wire harness on your vehicle at no cost to you for parts and labor. The recall repair should be done, even if a previous repair was performed.

Please contact your Suzuki dealer to schedule an appointment for this Important Safety Recall. To locate your nearest Suzuki dealer, please see below or call toll free (877) 697-8985 or visit our website at <http://www.suzukiauto.com>. The online dealer locator includes driving instructions and maps. Recall instructions, tools and parts have already been sent to your dealer and the recall can be completed in less than one hour if you have an appointment. If your dealer has a number of vehicles awaiting service, there may be additional time required. If you no longer own this vehicle, please complete the enclosed postage paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend that you contact the American Suzuki Customer Relations Department at (800) 934-0934. If after contacting our Customer Relations Department, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE., Washington, DC 20590 or call toll-free Auto Safety Hotline at (888) 327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.



NB

NAME OR ADDRESS CORRECTION

If you own the vehicle shown in the box below, and the name and address is incorrect, please enter your correct name and address here.

NAME _____

ADDRESS _____

CITY _____

STATE _____ ZIP _____

- IMPORTANT -

If you no longer own the vehicle identified below, or if the name or address shown are incorrect, please fill out this card and mail - no postage necessary. Please do not mail if you own the vehicle and your name and address is correctly shown in the box below. *Thank you.*

CHANGE OF OWNERSHIP

If you do not own the vehicle shown in the box to the left, please fill in the following information as applicable.

- | | |
|---|--|
| <input type="checkbox"/> Never owned this vehicle. | <input type="checkbox"/> Vehicle Stolen. |
| <input type="checkbox"/> Vehicle sold / transferred / traded. | <input type="checkbox"/> Vehicle exported. |
| <input type="checkbox"/> Other _____ | <input type="checkbox"/> Vehicle scrapped / Total loss |

If you have sold or traded the vehicle and know the name of the new owner, please enter the name and address in the space above.

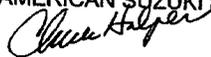
If your vehicle is included in the recall and you have paid for repairs caused by a melted splice pack on the instrument panel wire harness, you may be eligible for a full or partial reimbursement. Please note the following qualifiers:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate labor time allowance.
- An owner will not be eligible for reimbursement if the expenses for the repairs are performed more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation, Automotive Customer Relations Department, PO Box 1100, Brea, CA 92822-1100 or call toll free (800) 934-0934. We will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

We will try to minimize your inconvenience in getting this recall performed. Continued satisfaction with your Forenza/Reno is important to all of us here at Suzuki.

Sincerely,
AMERICAN SUZUKI MOTOR CORPORATION


Chuck Halper
Vice President, Service and Quality

Planet Suzuki, LLC
110 Northchase Dr
Charlotte NC 28213
704-597-7827

Harrelson Suzuki, LLC
6501 South Blvd
Charlotte NC 28217
704-552-2760

Griffin Suzuki, LLC
1780 E Broad Ave
Rockingham NC 28379
910-997-7811



BUSINESS REPLY MAIL
FIRST-CLASS MAIL PERMIT NO. 107 BREA CA

POSTAGE WILL BE PAID BY ADDRESSEE

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**AUTOMOTIVE DIVISION / WARRANTY
AMERICAN SUZUKI MOTOR CORPORATION
PO BOX 1100
BREA, CA 92822-9988**

