

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Report³

On Sept 4th 2007 [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Reports.

Date this report was prepared: 11-5-07

Furnish the manufacturer's identification code for this recall (if applicable): NVS-215RW

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Tiffin Motorhomes, Inc.

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Bob Tiffin

Telephone Number: 256-356-8661 Fax No.: 256-356-6863

Name and Title of Person who prepared this report.

Wiz James
Office Secretary

Signed: [Signature]

³Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance, for each defect or noncompliance condition which relates to motor vehicle safety.

This guide was developed from 49 CFR Part 573, "Defect and Noncompliance Reports" and also outlines information currently requested. Any questions, please consult the complete Part 573 or contact Mr. Jon White at (202) 366-5227 or by FAX at (202) 366-7882.

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DEFECTS INVESTIGATION
RECALL MGMT DIV.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): _____ Model Years Involved: 1997-2004 Model(s): Allegro

Production Dates: Beginning: _____ Ending: _____ Qty: 4467

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: 1998-2004 Model(s): Allegro Bay

Production Dates: Beginning: _____ Ending: _____ Qty: 2245

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: 1998-2004 Model(s): Allegro Bus

Production Dates: Beginning: _____ Ending: _____ Qty: 3403

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period. _____

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): _____ Model Years Involved: 2000-2004 Model(s): Phaeton

Production Dates: Beginning: _____ Ending: _____ Qty: 978

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: 1999-2003 Model(s): Zephyr

Production Dates: Beginning: _____ Ending: _____ Qty: 345

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____

Production Dates: Beginning: _____ Ending: _____

VIN Range: Beginning: _____ Ending: _____

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period. less than 50%

* Total Qty. is 11,438. Approximately half of these refrigerators contained Domestic, the other half containing another brand. We do not know which, therefore we are including them all.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

<u>Model</u>	<u>Year</u>	<u>Number of Vehicles Potentially Involved</u>
Allegro	1997-2004	4467
Allegro Bay	1998-2004	2245
Allegro Bus	1998-2004	3403
Phaeton	2000-2004	978
Zephyr	1999-2003	345

Total Number Potentially Affected by the Recall: 11,438

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance: less than 50%

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Dometic Corporation established the date range when the possible problem occurred. We ran a report on all units produced during that time.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Dometic states that certain refrigerators may contain a safety defect in that a crack in the boiler tube can develop, permit the release of coolant, & result in a fire. Dometic identified Tiffin as having purchased 2836 defective units.

Describe the cause(s) of the defect or noncompliance condition.

Dometic states:
Crack in the boiler tube in refrigerator.

Describe the consequence(s) of the defect or noncompliance condition.

Dometic states:
Can result in a fire

Identify any warning which can (a) precede or (b) occur.

None that Tiffin is aware of.

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

Dometic Corp.
509 South Popular Street
LaGrange IN 46161

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

Mr. Patrick N. McConnell PH 317-463-2191

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

Please contact Dometic Corp.

V. Identify the Remedy

8. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Dometic e-mailed Tiffin the following statement in a notification to us: "Dometic has not yet identified a proposed remedy for the potential defect. Dometic will continue a testing program designed to identify + evaluate possible remedies."

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

N/A

VI. Identify the Recall Schedule

Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.

We sent a complete list of all the vehicle identification numbers of units produced during specified time to Stericycle. Stericycle is an agency Dometic is using to contact owners with potentially defective refrigerators.

Also, as of now we are attaching paperwork from Dometic to each unit that comes into Piffin Repair Bays.

VII. Furnish Recall Communications

9. Furnish a final copy of all notices, bulletins, and other communications that relate directly to the defect or noncompliance and which are sent to more than one manufacturer, distributor, or purchaser. This includes all communications (including both original and follow-up) concerning this recall from the time your company determines the defect or noncompliance condition on, not just the initial notification. A DRAFT copy of the notification documents should be submitted to this office by Fax (202-366-7882) for review prior to mailing.

Note that these documents are to be submitted separately from those provided in accordance with Part 573.8 requirements.