



Global Electric Motorcars

GEM[®]

A Chrysler Company

1301 39th Street NW, Suite 2 ■ Fargo, ND 58102 ■ Local: 701-232-2500 ■ Fax: 701-446-0104 ■ Toll Free: 888-871-4367 ■ www.gemcar.com

SAFETY RECALL: SECOND NOTICE

Last year, Global Electric Motorcars announced a safety recall to address electrical problems in your GEM vehicle.

Our records indicate that you have not responded to our recall notice. We are sending you this second notice to emphasize the importance of having your vehicle repaired as soon as possible.

The problem: The 12 volt output from the auxiliary board (a DC voltage to DC voltage converter) on your GEM vehicle may become inoperative. GEM originally notified you that this could result in a loss of headlamp, tail lamp and turn signal lamp function, any of which could result in a crash. GEM has recently learned that a defect in the auxiliary board may, in some cases, result in a vehicle fire, even if the vehicle is parked. A vehicle fire can result in injury or property damage.

What GEM will do: GEM will repair your vehicle free of charge (parts and labor). The work will take approximately one hour.

What you must do: Simply contact Royal Administrative Services to schedule a service appointment. The number to call is (888) 813-8659. **Please have your Vehicle Identification Number available when calling.**

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Please call today and make an appointment for this service.



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A Chrysler Company

1301 39th Street NW, Suite 27, Fargo, ND 58102 • Local: 701/746-2500 • Fax: 701/746-0104 • Toll Free: 888-671-4067 • www.gemcars.com

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What you must do: Simply contact Global Electric Motorcars to schedule a service appointment. The number to call is (866) 764-0616. **Please have your Vehicle Identification Number available when calling.**

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