

August 2007

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that certain 2007 model year Chevrolet Equinox and Pontiac Torrent vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 208, Occupant Crash Protection. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

I M P O R T A N T

- Your vehicle is involved in recall 07174.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

The right front passenger seat in your vehicle is built with a passenger sensing system. When tested with a representative, unrestrained, small adult, the system is required to turn the right front passenger's frontal airbag on. An error in the seat sensor calibration can cause it to fail this test. In the event of a crash severe enough to activate the airbags, the frontal passenger airbag may not deploy. This could increase the occupant's risk of injury.

In addition, this condition can prevent the airbag from turning off when the seat is occupied by a small child. In the event of a crash, the frontal airbag could deploy and the child could be killed or seriously injured by the airbag.

The owner manual explains how to use the passenger sensing system. The airbag status indicator displays the status of the airbag. Whenever the front passenger seat is occupied, the driver should always check the airbag indicator to see if the airbag is on or off. If it is not correct for the situation, the passenger should be moved to a different seat. A child restraint installed properly in the back seat is the safest place for children.

What will we do?

Your GM dealer will reprogram the seat's electronic control unit. This service will be performed for you at **no charge**. It is likely that your dealer will need your vehicle longer than the actual service correction time of approximately 25 minutes because of service scheduling requirements.

If your vehicle is within the New Vehicle Limited Warranty your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for

details on courtesy transportation.

What should you do?

You should contact your GM dealer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form with you when you visit your dealer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below. More information about this recall can be found at the Owner Center at MyGMLink, <http://www.gm.com/recall>

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-630-2438	1-800-833-2438
Pontiac	1-800-620-7668	1-800-833-7668
Guam	1-671-648-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
07174