



Mercedes-Benz

Mercedes-Benz USA, LLC  
A DaimlerChrysler Company

VIA CERTIFIED MAIL

June 29, 2007

National Highway Traffic Safety Administration  
Office of Defect Investigation  
Attention: George Person, Chief Recall Management Division NVS 215  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590

**Re: 49 CFR Part 573; Recall of Mercedes-Benz S-Class/CL-Class (220/215) Active Body Control (ABC) line.**

Dear Mr. Person:

Pursuant to 49 CFR Part 573.5(c)(9), this letter contains 2 documents that were communicated to our dealers on the above subject and will be submitted in Mercedes-Benz USA, LLC (MBUSA) regular monthly mailing for the month of June, 2007.

Manufacturer's Campaign Identification Number  
2007060002

NHTSA Recall Number  
07V-263

Should you have any questions, please do not hesitate to contact me at 201-573-2719.

Sincerely,

Gary H. Bowne  
Department Manager  
Product Compliance, Analysis and Safety Engineering

GB:sk

Enclosure



**MERCEDES-BENZ USA, LLC**

One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350  
Phone (201) 573-0600  
Fax (201) 573-0117  
MBUSA.com



Mercedes-Benz

**To: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers**

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**From: Gary Bowne; Department Manager; Product Compliance, Analysis & Safety Engineering; Engineering Services**

**Date: June 29, 2007**

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**Re: Recall Campaign 2007060002- Replace Active Body Control High Pressure Distribution Hose Model 220 and 215, Model Year 2000 - 2004**

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On June 15, 2007 dealers were notified that Mercedes-Benz USA, LLC will conduct a voluntary Recall Campaign on certain model year 2000 - 2004 S and CL-Class (220 and 215) vehicles with regard to the Active Body Control high pressure distribution hose. The recall will be conducted in order to install new, corrosion resistant ABC high-pressure distribution hoses on all potentially affected subject vehicles.

DCAG has determined that on the subject vehicles corrosion may occur in the inner steel portions of the Active Body Control's high-pressure distribution hose due to extensive exposure to humidity. Over time, corrosion may deteriorate the inner steel portions of the ABC's high-pressure distribution hose. This may result in ABC hydraulic fluid leakage near the catalytic converter of the subject vehicles. Under some circumstances leaking hydraulic fluid may come in contact with hot engine components and lead to a possibility of fire.

The Recall Campaign is being launched today and the 19,824 affected vehicles will be flagged in VMI. The repair time for this campaign is 1.5 hours.

Owner notification, will to be sent throughout the month of July beginning the week of July 2, 2007, and will include instructions on how to obtain reimbursement for repairs made prior to the recall notification.

When scheduling customers for an appointment please ensure that you are aware of any open campaigns in VMI so that the customer is advised about the time necessary to complete all campaigns.

**The Active Body Control high pressure distribution hose replacement rate is 100%. An initial allotment of parts will be sent to each dealer by the launch date. Dealers may order additional hoses as required.**

A copy of the campaign bulletin is attached, and may also be found on StarTekInfo.

**Note: Please check VMI to determine if a vehicle is involved in this campaign. VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle.**

Dealers may also identify vehicles subject to a campaign through **NetStar** by selecting "Campaign" under the Controlling tab. Only vehicles that have been retailed by the respective dealer will be displayed within this program.

While we regret any inconvenience this causes, Mercedes-Benz USA, LLC is determined to maintain a high level of vehicle quality and customer satisfaction.

Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEdes (1-800-367-6372).

S  
service

FILE: SERVICE: GROUP 00 OF SERVICE INFORMATION BINDER  
PARTS: GROUP I OF INFORMATION \_ PARTS & ACCESSORIES BINDER

Campaign No. 2007060002, June 2007

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **MODELS 215, 220**  
**MODEL YEARS 2000-2004**  
**REPLACE ACTIVE BODY CONTROL (ABC) HIGH PRESSURE DISTRIBUTION HOSE**  
**(M113 ENGINE)**

This Recall Campaign has been initiated because DCAG has determined that on affected vehicles corrosion may occur in the inner steel portions of the Active Body Control's high-pressure distribution hose due to extensive exposure to humidity. Over time, corrosion may deteriorate the inner steel portions of the ABC's high-pressure distribution hose. This may result in ABC hydraulic fluid leakage near the catalytic converter of the subject vehicles. Under some circumstances leaking hydraulic fluid may come in contact with hot engine components and lead to a possibility of fire.

Prior to performing this Recall Campaign:

- Please check VMI to insure the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the procedure steps exactly as described.

Attached is a sample copy of a letter which owners of the affected vehicles will receive.

Approximately 19,824 vehicles are affected.

Order No. P-RC-2007060002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records

## Procedure

### NOTE:

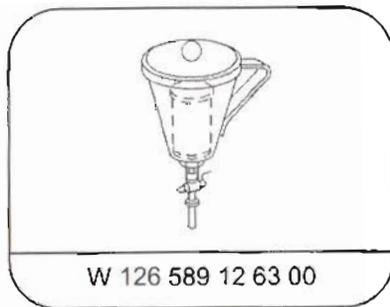
Refer to the MSDS (via NetStar or the Parts Assistance Center website) for a complete description of hazards and other important safety information regarding the hydraulic fluid used in this procedure.

1. Replace ABC high-pressure hose for pressure supply valve unit to front/rear axle distributor; refer to WIS document AR32.50-P-0005M.

### CAUTION!

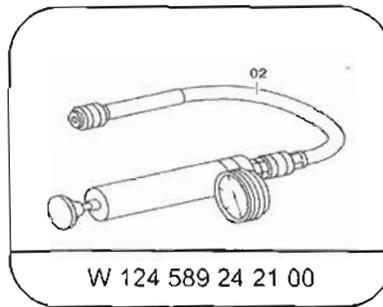
Before opening the hydraulic circuits of the power steering and ABC system, thoroughly clean the areas near the separation points. Even the smallest dirt particles can cause damages and malfunctions to the hydraulic components if allowed to enter them.

## Special Tools



W 126 589 12 63 00

Funnel



W 124 589 24 21 00

Pressure Tester

### Note:

The above-listed tools are MBUSA Required Special Tools; they should already be in every dealer's Special Tool inventory.

## Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Hydraulic Line	A 220 320 04 54 05	100%
1	Pentosin Hydraulic Fluid	BQ 132 0001	

**Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- Please note that the information in the most current versions of EPC and StarTime supersedes the parts and warranty information in the Campaign Bulletin.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

**Warranty Information**

**Operation:** Active Body Control (ABC) Hydraulic Line for Pressure Supply Valve Unit  
to Front Axle/Rear Axle Distributor (02-5719)

Damage Code	Operation Number	Labor Time (hrs.)	Model Indicator(s)
32 950 21 7	02-5719	1.5	M1, M2, M5, M9, N1, N3, N5

**NOTE REGARDING CUSTOMER REIMBURSEMENT**

Reimbursement to customers for repairs performed prior to this recall:

If the customer already paid to have this recall campaign condition repaired and provides adequate documentation to support their claim of a non-warranty repair of this item, they may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes.

Reimbursement is limited to the amount the repair of the ABC hydraulic line and fluid would have cost if completed by an authorized Mercedes-Benz dealer under this campaign.

Submit a warranty claim, utilizing Damage Code 32950218 as a sublet, utilizing the sublet code of "SUB." Sublet repairs require dealer text as stated in the Warranty Policies and Procedures Manual. Repair date should be the date that the customer paid for the repair.

**Note:**

Please note the claim submitted for customer reimbursement will not close the campaign (if still open). If the customer is still in possession of the vehicle with an open campaign, please arrange to close the campaign in the usual manner as described in this bulletin.



Mercedes-Benz USA, LLC

Alan McLaren  
Vice President, Customer Services

**Safety Recall #2007060002**

July, 2007

Dear Mercedes-Benz Owner

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. WE SENT YOU THIS NOTICE BECAUSE WE ARE CONCERNED ABOUT YOUR SAFETY.

DaimlerChrysler AG (DCAG), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2000 - 2004 S-Class and CL-Class vehicles with regard to the Active Body Control high pressure distribution hose. Mercedes-Benz USA, LLC (MBUSA) therefore has initiated a recall of these vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

DCAG has determined that on the subject vehicles corrosion may occur in the inner steel portions of the Active Body Control's high-pressure distribution hose due to extensive exposure to humidity. Over time, corrosion may deteriorate the inner steel portions of the ABC's high-pressure distribution hose. This may result in ABC hydraulic fluid leakage near the catalytic converter of the subject vehicles. Under some circumstances leaking hydraulic fluid may come in contact with hot engine components and lead to a possibility of fire.

Your authorized Mercedes-Benz dealer will install a new, corrosion resistant ABC high-pressure distribution hose on all potentially affected subject vehicles. This service will be provided free of charge. The working time required is approximately two hours. As a matter of normal service process, your authorized Mercedes-Benz dealer will also check for other repair measures which might be applicable to your vehicle and this may increase the required working time. Please contact your authorized Mercedes-Benz dealer for additional information and to schedule an appointment at your earliest convenience. Please mention Recall Campaign #2007060002.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee. If you have paid to have this recall condition corrected prior to this notice you may be eligible to receive reimbursement. Please see the reverse side of this notice for details.

Please contact your authorized Mercedes-Benz dealer should you have any questions or encounter any difficulty regarding this recall. If your dealer is unable to remedy your situation please contact us at 1-(800) FOR-MERCEdes (1-800-367-6372).

If an authorized Mercedes-Benz dealer or Mercedes-Benz USA, LLC, fails or is unable to perform this service without charge within 60 days, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this situation may cause you.

Sincerely,

One Mercedes Drive, P.O. Box 350, Montvale, NJ 07645-0350, Phone 1-800-FOR-MERCEdes (1-800-367-6372), Fax (201) 476-6211  
[www.MBUSA.com](http://www.MBUSA.com)



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P-RC-2007060002

## IMPORTANT

IF FOR ANY REASON YOU DO NOT NOW OWN THIS VEHICLE OR HAVE A CHANGE OF ADDRESS, PLEASE COMPLETE THE SECTION BELOW, PLACE IN THE ENCLOSED ENVELOPE, AND DROP IN ANY MAIL BOX. IF POSSIBLE, PROVIDE THE NAME AND ADDRESS OF THE PRESENT OWNER SO THAT WE MAY CONTACT THEM.

- SCRAPPED  
 STOLEN  
 OTHER \_\_\_\_\_  
 SOLD \_\_\_\_\_ I HAVE SOLD THE VEHICLE TO:  
 MY NEW ADDRESS IS:

NAME \_\_\_\_\_

STREET \_\_\_\_\_ APT. \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE \_\_\_\_\_

THANK YOU FOR YOUR COOPERATION

\*\*\*\* PLEASE DO NOT DETACH. RETURN COMPLETE LETTER \*\*\*\*  
 DO NOT USE THE ENCLOSED ENVELOPE FOR OTHER CORRESPONDENCE

Reimbursement to Customers for Repairs Performed Prior to Recall

If you have already paid to have this recall condition corrected you may be eligible to receive reimbursement.

Requests for reimbursement may include parts, labor, fees and taxes. Reimbursement may be limited to the amount the repair would have cost if completed by an authorized Mercedes-Benz dealer. The following documentation must be presented to your dealer for reimbursement.

Original or clear copy of all receipts, invoices and/or repair orders that show:

- The name and address of the person who paid for the repair.
- The Vehicle Identification Number (VIN) of the vehicle that was repaired.
- What problem occurred, what repair was done, when it was done and who repaired it.
- The total cost of the repair expense that is being claimed.
- Proof of payment of repair (copy of front and back of cancelled check, or copy of credit card receipt).
- Reimbursement will be made by check from your dealer. If your claim is denied you will receive a letter from MBUSA within 60 days of receipt with the reason(s) for the denial.

Please speak with your dealer concerning this matter.