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DEFECTS INVESTIGATION  
RECALL MGMT DIV.

August 17, 2007

Ms. Kathleen C. DeMeter, Director  
Office of Defects  
U.S. Department of Transportation  
National Highway Traffic Safety Admin.  
1200 New Jersey Avenue S.E.  
Washington, DC 20590

07V-370  
(5 pages)

Dear Ms. DeMeter:

Winnebago Industries, Inc. submits the following report pursuant to Part 573 of the NHTSA regulations. The numbered paragraphs below correspond to those found at Part 573.6(c).

1. Winnebago Industries, Inc.  
605 W. Crystal Lake Road  
Forest City, IA 50436
2. The motor vehicles potentially containing the defect are on certain 2008 model year Winnebago Adventurer<sup>®</sup> and Itasca Suncruiser<sup>®</sup> motor homes. These motor homes were manufactured January 8, 2007 through July 9, 2007. The vehicles were identified using production records showing models and VINs.
3. The total number of vehicles potentially containing the defect is 88 (67 units were shipped and require repair; 21 vehicles were repaired prior to shipment).
4. It is estimated that 100 percent of the vehicles contain the defect.
5. Winnebago Industries, Inc. has decided a defect which relates to motor vehicle safety exists where the passenger side windshield wiper may fail to operate properly. Inoperative wipers under inclement weather conditions could cause impaired visibility which has the potential to result in personal injury and/or vehicle and property damage.
6. Winnebago Industries, Inc. discovered this defect when a driver delivering a new motor home from the factory to a dealer reported a failure. That data was reviewed by our Quality Control Department and a subsequent investigation revealed the windshield wiper motor was installed in an incorrect location.
7. N/A.
8. Winnebago Industries, Inc. will remedy this defective situation by installing new wiper linkage from the wiper motor to the pivot assemblies. Winnebago Industries<sup>®</sup> estimates the dealer letter will be mailed on or about August 31, 2007. The owner letter will be mailed two weeks later.
9. Enclosed is a copy of the dealer letter in draft form.

RP115/1

Ms. Kathleen C. DeMeter, Director  
August 17, 2007  
Page Two

10. Enclosed is a copy of the owner letter in draft form.

11. The recall documents will carry the Winnebago Industries, Inc. Number 106.

Should you have questions regarding this information, please contact the undersigned.

Sincerely,

A handwritten signature in black ink, appearing to read "Ronald W. Post". The signature is fluid and cursive, with the first name being the most prominent.

Ronald W. Post  
Product Compliance Manager

RP115/2

Enclosure

**TO: Winnebago Industries, Inc. Dealers**

**SUBJECT: Campaign #106 – Windshield Wiper Linkage**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

### **REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided a defect which relates to motor vehicle safety exists where the passenger side windshield wiper may fail to operate properly. Inoperative wipers under inclement weather conditions could cause impaired visibility which has the potential to result in personal injury and/or vehicle and property damage.

### **OWNER NOTIFICATION**

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

### **DEALER CAMPAIGN RESPONSIBILITY**

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

### **INSTRUCTION TO PERFORM CAMPAIGN #106**

#### **Affected Models:**

The motor vehicles potentially containing the defect are on certain 2008 model year Winnebago Adventurer<sup>®</sup> and Itasca SunCruiser<sup>®</sup> motor homes built prior to July 10, 2007.

**Repair Procedure:**

Refer to instruction sheet for replacement of the windshield wiper linkage.

**Parts Information:**

**To minimize any inconvenience to your customers, we strongly encourage you to promptly order part kits for the vehicles on the attached list. This will ensure you have adequate inventory for your customers.** Order the following part kit from Winnebago Industries® using the WIN NET system. You will be placing the order as a recall order. You will need the recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.

**Dealer Number: 7676**

<u>Quantity</u>	<u>Part Description</u>	<u>Winnebago Industries Part Number</u>
1	Wiper Link Arm Kit	RC7676-07-706
1	Instruction Sheet	

**REIMBURSEMENT**

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	<u>OPERATION NUMBER</u>	<u>TIME ALLOWANCE</u>
REPLACEMENT OF WINDSHIELD WIPER LINKAGE	24060101	.6 hr.

Thank you for your cooperation.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

RP115/5

Enclosures

**RE: BODY SERIAL  
CHASSIS SERIAL**

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Our records indicate that you have purchased a vehicle with the serial number which appears above.

**REASON FOR THIS RECALL**

Winnebago Industries, Inc. has decided a defect which relates to motor vehicle safety exists where the passenger side windshield wiper on certain 2008 model year Winnebago Adventurer® and Itasca Suncruiser® motor homes may fail to operate properly. Inoperative wipers under inclement weather conditions could cause impaired visibility which has the potential to result in personal injury and/or vehicle and property damage. These motor homes were manufactured prior to July 10, 2007.

**WHAT WE WILL DO**

Winnebago Industries, Inc. dealers will install new wiper linkage. These parts will be replaced at no charge to you.

**WHAT YOU SHOULD DO**

Please contact your Winnebago Industries, Inc. dealer immediately to arrange for an appointment. Please allow sufficient time for your dealer to obtain the kit for this recall. The labor time necessary to perform this correction will be approximately 30 minutes. Please allow time for the dealer to process your vehicle.

Winnebago Industries, Inc. dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Industries, Inc., Attn.: Owner Relations Representative (641-585-6939). If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

**IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR**

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Industries Owner Relations by e-mail at [or@winnebagoind.com](mailto:or@winnebagoind.com) or write us at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

**IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE**

If you have changed address or sold or traded your vehicle, please let us know by contacting Winnebago Industries Owner Relations by e-mail at [or@winnebagoind.com](mailto:or@winnebagoind.com) or in writing at Owner Relations Department, P.O. Box 152, Forest City, Iowa 50436 or by telephone at (641) 585-6939 or (800) 537-1885.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgment of legal liability.

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Winnebago Industries, Inc.  
Forest City, Iowa 50436

RP115/6  
Enclosure