



U.S. Department  
of Transportation

**National Highway  
Traffic Safety  
Administration**

1200 New Jersey Avenue, SE.  
Washington, DC 20590

*August 8, 2007*

JOHN MADDOX  
PRODUCT COMPLIANCE OFFICER  
VOLKSWAGEN OF AMERICA, INC.  
3800 HAMLIN ROAD  
AUBURN HILLS, MI 48326

NVS-215dgl  
07V-334

Subject: AUTOMATIC REAR LID SOFTWARE

Dear MR. MADDOX:

This letter is to acknowledge your recent defect information report. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**  
AUDI/A6 AVANT/2006

**NHTSA Campaign Number:** 07V-334

**Mfg's Report Date:** July 23, 2007

**Components:** STRUCTURE: BODY: TRUNK LID

**Potential Number of Units Affected:** 1,021

**Summary:**

ON CERTAIN PASSENGER VEHICLES, THE AUTOMATIC REAR LID INCLUDES AN ELECTRIC MOTOR AND CLUTCH THAT WORK IN CONJUNCTION WITH TWO GAS STRUTS TO OPEN AND CLOSE THE REAR LID, INCLUDING A MANUAL CLOSE FUNCTION. IF ONE OF THE STRUTS HAS A TOTAL LOSS OF PRESSURE THE RESULTANT SLOW MOVEMENT OF THE REAR LID IS INTERPRETED BY THE SOFTWARE AS AN INTENDED MANUAL CLOSE AND THE MOTOR CLUTCH RELEASES TO CLOSE THE REAR LID IMMEDIATELY.

**Consequence:**

THIS CAN RESULT IN AN UNINTENDED RAPID CLOSING OF THE REAR LID WITH A RISK OF PERSONAL INJURY.

**Remedy:**

DEALERS WILL INSTALL NEW SOFTWARE FREE OF CHARGE. THE RECALL IS EXPECTED TO BEGIN ON SEPTEMBER 14, 2007. OWNERS MAY CONTACT AUDI AT 1-800-822-2834.

**Notes:**

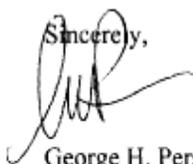
VW RECALL NO. JV. CUSTOMERS MAY ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S VEHICLE SAFETY HOTLINE AT 1-888-327-4236 (TTY 1-800-424-9153), OR GO TO [HTTP://WWW.SAFERCAR.GOV](http://www.safercar.gov).

Please provide the following additional information and be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on or before 30 days after the close of the calendar quarter.

Your contacts for this recall will be Pat Wallace or Delia Lopez, who may be reached by phone at 202-366-5232 or 202-366-9525 or by email at [Patricia.wallace@dot.gov](mailto:Patricia.wallace@dot.gov), [Delia.lopez@dot.gov](mailto:Delia.lopez@dot.gov), or through the office email at [RMD.ODI@dot.gov](mailto:RMD.ODI@dot.gov). We look forward to working with you for successful completion of this recall campaign.

Sincerely,  


George H. Person  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement