

April 12, 2007

**VIA E-MAIL**  
**RECEIPT CONFIRMATION REQUESTED**

Mr. George H. Person  
National Highway Traffic Safety Administration  
Office of Defects Investigation  
400 7<sup>th</sup> Street, S.W. NSA-11  
Washington, DC 20590

Re: Damon Corporation  
Defect and Non-Compliance Report

Dear Mr. Person:

As a follow-up to the Defect and Non-Compliance report dated January 24, 2007, Damon Corporation (Damon) is changing the description of the non-conformance as originally reported. The Description of Defect should read as follows:

Description of Defect. All of the motorhomes subject to this recall campaign were built without the rear red reflex reflectors. On certain models, the motorhomes were also built without the side rear red reflex reflectors.

All other information regarding the recall remains the same.

Also attached to this document are the Owner Letter and Consumer Instructions for your approval. The expected date to start notification is April 20, 2007.

If you need any additional information regarding the participation of Damon in this recall campaign, please feel free to contact me at 937-596-6849, Ext. 7363.

Sincerely,



David M. Mihalick  
Thor Industries  
Standards Compliance Manager



**TO:** Owner  
Address  
City, State Zip Code

April, 2007

**CHASSIS ID:**

**DAMON UNIT:**

**SUBJECT:** NHTSA Recall No. 07V-022 (Damon Safety Recall 06-119)

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

#### **REASON FOR THIS RECALL**

Damon Motor Coach has identified a non-conformance to FMVSS 108 lamps, reflective devices, and associated equipment. Certain 2002 through 2007 model year motorhomes were built without the required red rear side reflex reflectors and the red rear reflex reflectors as required by FMVSS 108. Lack of the required reflectors may not allow other driver's to determine the size of your vehicle, which may result in a crash.

#### **WHAT WE WILL DO WHAT YOU SHOULD DO**

A reflector kit and instructions are attached for you to complete this recall. If you feel you are unable to perform this recall please contact a Damon dealer and arrange for your unit to be inspected. The correction will be performed at no charge to you. We estimate this repair will take a few minutes to complete.

The enclosed document will serve as authorization and claim form to have the correction made. If, you no longer own this vehicle or for any reason cannot have this recall service performed, please fill in the appropriate information and return the postage-paid card to us promptly. Should you require any special assistance in obtaining this service or have any questions, please call our toll-free number 1-800-860-3812. If, you paid to have this service done before the date of this letter, Damon is offering a refund. To receive the refund, please submit your paid original receipt to Damon, PO Box 2888, Elkhart, Indiana 46515.

After contacting your dealer and the Damon Customer Service Department, and you are still having trouble getting your vehicle remedied or that there has been an unreasonable delay in securing repairs, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590 or call the Vehicle Safety Hotline toll free at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal Regulations require any lessor receiving this letter to forward it to the lessee within 10 days.

Your safety and satisfaction with your Damon product are important to us and we regret any inconvenience to you.

Sincerely,  
Damon Corporation

# Damon Reflector Installation Instructions

## STEP 1

Verify that parts kit contains the following:

- (2) Adhesive backed reflectors
- (2) Isopropyl alcohol prep pads
- \* **Tuscany & LX400 kits will contain an additional (2) reflectors and (2) prep pads for the rear sides.**



## STEP 2 \* LX400 & Tuscany Models ONLY

Determine location for side reflector using the following criteria:

- \* Reflectors must be located between 15" minimum to 60" maximum from ground level vertically
- \* Reflectors must be as far rearward as practicable, yet still be facing sideways



## STEP 3 \* For ALL Effected Damon Units

Determine location for rear reflector using the following criteria:

- \* Reflectors must be located between 15" minimum to 60" maximum from ground level vertically.
- \* Reflectors must be as far outward as practicable, yet still be facing rearward.



## STEP 4

After determining the desired location, using steps 2 & 3, prepare the surfaces using the following steps:

- \* Extremely dirty surfaces must first be cleaned with soap and water.
- \* After the surface has dried, open the isopropyl alcohol cleaning pack cleaning patch per reflector location, wipe the isopropyl patch



## STEP 5

Adhere reflectors to cleaned surface:

- \* Remove adhesive backing from reflector.
- \* Check location and firmly, but evenly, press reflector against cleaned surface.



Recommended Locations

