

**GM SERVICE AND PARTS OPERATIONS
DCS1765
URGENT - DISTRIBUTE IMMEDIATELY**

Date: April 5, 2007

Subject: 07079 Product Safety Recall
Rear Drive Axle Housing Thickness

Models: 2007 Chevrolet Kodiak
2007 GMC TopKick
7500/8500 Series

To: All Chevrolet and GMC Dealers

Attention: Service Manager, Parts Manager and Warranty Administrator

PRODUCT FIELD ACTION ANNOUNCEMENT

General Motors is announcing Product Safety Recall 07079 today. The total number of vehicles involved is 87. Please see the attached bulletin for details.

Mailing Information

Customer notification letter mailing will begin on April 12, 2007.

GM Vehicle Inquiry System (GMVIS)

GMVIS information will be available on April 5, 2007.

Service Information System (SI)

Bulletin 07079 is scheduled to be available on April 6, 2007.

Campaign Initiation Detail Report (CIDR)

The CIDR will be available in GM DealerWorld on April 5, 2007.

**PLEASE CLICK ON THE ICON BELOW
TO VIEW OR PRINT THE BULLETIN**

END OF MESSAGE
GM SERVICE AND PARTS OPERATIONS



Recall Bulletin



PRODUCT SAFETY RECALL

SUBJECT: Rear Drive Axle Housing Thickness

MODELS: 2007 Chevrolet Kodiak
 2007 GMC TopKick
 7500/8500 Series

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2007 Chevrolet Kodiak and GMC TopKick 7500 and 8500 series vehicles. On some of these vehicles, the rear drive axle housing was manufactured with steel below the specified thickness and, as a result, it could develop a crack. If a crack develops and is not detected and repaired, the outboard end of the housing could eventually separate, allowing the hub, axle shaft, and/or wheel and brake assembly to separate from the vehicle. This could cause a vehicle crash without prior warning or the separated parts could strike and injure other people.

CORRECTION

Customers will be instructed to contact Conam Inspection to set up an appointment for an ultrasonic inspection of the rear drive axle housing. If it is determined that the housing requires replacement, dealers are to perform the replacement. Dana Corporation will contact the involved dealer and inform them of the repair. Dana will also ship the housing to the dealer at no-charge.

VEHICLES INVOLVED

Involved are **certain** 2007 Chevrolet Kodiak and GMC TopKick 7500 and 8500 series vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	FROM	THROUGH
2007	Chevrolet	Kodiak	7F412585	7F415109
2007	GMC	TopKick	7F410907	7F417597

Important: Dealers are to confirm vehicle eligibility prior to beginning repairs by using GMVIS. Not all vehicles within the above breakpoints may be involved.

For dealers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and

will be provided through the applicable system listed below. Dealers will not have a report available if they have no involved vehicles currently assigned.

- US dealers - GM DealerWorld Recall Information
- Canadian dealers - GMInfoNet Recall Reports

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

PARTS INFORMATION

Parts required for this recall, if required, will be shipped direct to dealers at no-charge.

SERVICE PROCEDURE

Perform the following procedure only if contacted by Dana Corporation and informed that the housing requires replacement. **DO NOT PERFORM THIS REPAIR WITHOUT AUTHORIZATION FROM DANA CORPORATION.**

1. Replace the rear axle housing. Refer to *Rear Axle Housing Replacement* in SI.

CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS	NET ITEM
Install New Housing	N/A	N/A	N/A	MA-96	V1591	3.8	*

- * The amount identified in the "Net Item" column should represent the applicable Mark-Up for the housing shipped direct at no-charge, not to exceed \$369.32 (USD), \$425.79 (CAD) for rear springs suspension (RPO GZT), or \$877.47 (USD), \$1,011.64 (CAD) for rear air suspension (RPO G45).

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CUSTOMER NOTIFICATION

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

DEALER RECALL RESPONSIBILITY – For US (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable

allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

DEALER RECALL RESPONSIBILITY – All

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.



April 2007

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2007 Chevrolet Kodiak and GMC TopKick 7500 and 8500 series vehicles. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

I M P O R T A N T

- Your vehicle is involved in safety recall 07079.
- Schedule an appointment with your GM dealer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

The rear drive axle housing on your vehicle may have been manufactured with steel below the specified thickness and, as a result, it could develop a crack. If a crack develops and is not detected and repaired, the outboard end of the housing could eventually separate, allowing the hub, axle shaft, and/or wheel and brake assembly to separate from the vehicle. This could cause a vehicle crash without prior warning or the separated parts could strike and injure other people.

What will we do?

Conam Inspection will perform an ultrasonic inspection of the rear drive axle, and if necessary, replace the housing. This inspection can be performed at the dealership of your choice or at a place that is more convenient for you. The inspection will take approximately 15 minutes. If the housing does require replacement, that repair will need to be performed at a GM dealership at a later date and will take approximately 3 hours and 50 minutes; however, it is likely that your dealer will need your vehicle longer than the actual time of the replacement because of service scheduling requirements. This service will be performed for you at **no charge**.

What should you do?

You should contact Conam Inspection at 1-800-333-8629, extension 22 or 30, to schedule an appointment for an ultrasonic inspection of your vehicle's rear drive axle. ***When calling, please reference GM Recall 07079***. You will be asked to provide the 17-character vehicle identification number (VIN), available times and dates for the inspection, and the address of the location where your vehicle will be available for this inspection. Since the technician will be traveling to your location, a minimum 3-day advance notice is required.

Do you have questions?

If you have questions or concerns that your dealer is unable to resolve, please contact the Customer Assistance Center at 1-800-862-4389.

If after contacting your dealer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
07079