

**06E-076**

**DOMETIC CORPORATION REFRIGERATORS  
PRE-NOTIFICATION REIMBURSEMENT PROGRAM**

Dometic Corporation (Dometic) is recalling certain refrigerators manufactured between April 1997 and May 2003 for installation in recreational vehicles in order to remedy a defect that can cause a fire under certain specific circumstances. The manufacturers of vehicles in which the recalled refrigerators were installed as original equipment are also conducting recalls of those vehicles to address that defect.

An owner of a vehicle equipped with a recalled refrigerator who incurred costs before this recall to remedy this defect is entitled to reimbursement, subject to the limitations and qualifications noted below. Dometic will reimburse such owner the dollar amount paid for the remedy, including labor at local rates and associated costs such as taxes and disposal fees.

**Time Limitation:**

To be covered, the pre-recall repair must have occurred no earlier than August 28, 2005.

**Exclusions:**

Dometic's program does not include reimbursement:

- (a) for costs incurred while our original warranty was in effect and would have provided a free remedy (without any consumer payment) of the problem involved in the recall, unless an authorized dealer or representative denied warranty coverage to you **or** the warranty repair did not remedy the problem involved in the recall;
- (b) for a pre-notification remedy that did not address the defect involved in the recall;
- (c) for a pre-notification remedy that was not reasonably necessary to correct the defect involved in the recall;
- (d) for insufficient documentation of your claim for pre-notification reimbursement, as described below. If this is the case, you will be given an opportunity to resubmit the claim with the complete information.
- (e) Incidental or consequential damages to personal property.

**Required Claim Documentation:**

In order to process your claim, you **must** provide Dometic with the following information and documentation:

- (a) your name and mailing address;
- (b) the model and serial number of recalled refrigerator;
- (c) the make, model, model year and vehicle identification number of your vehicle;
- (d) a copy of the receipt for the pre-notification remedy, which identifies parts involved and states the total amount paid; and
- (e) if the pre-recall remedy was obtained when it could have been remedied at no charge under warranty, documentation indicating that an authorized representative either refused or failed to remedy the recall problem under the warranty program.

**Where to file:**

Claims for reimbursement with the required documentation as described in this Program should be mailed to:

**Dometic Warranty Department  
2320 Industrial Parkway  
Elkhart, IN 46516**

If you have any questions about this reimbursement program, please call 1-888-446-5157.

**DOMETIC CORPORATION REFRIGERATORS  
PRE-NOTIFICATION REIMBURSEMENT FORM**

\_\_\_\_\_  
First and Last Name

\_\_\_\_\_  
Street Address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
Zip Code

\_\_\_\_\_  
Telephone

**VEHICLE INFORMATION**

\_\_\_\_\_  
Year

\_\_\_\_\_  
Make

\_\_\_\_\_  
Model

\_\_\_\_\_  
Vehicle Identification Number

**REFRIGERATOR INFORMATION**

\_\_\_\_\_  
Model Number of Recalled Unit

\_\_\_\_\_  
Serial Number of Recalled Unit

1. Did you obtain the pre-notification remedy when it could have been remedied at no charge under warranty, but our representative either refused or failed to remedy the recall problem under our warranty program?

Yes  No:

If you checked "Yes" you must provide documentation with your submission reflecting such refusal.

2. You must provide a copy of the receipt for the pre-notification remedy, identifying the parts involved and that stating the total amount paid.

Please return this completed form with required documentation to:

**Dometic Warranty Department  
2320 Industrial Parkway  
Elkhart, IN 46516**