

# SAFETY RECALL NOTICE

06C006



## Dear Compass I420 Owner,

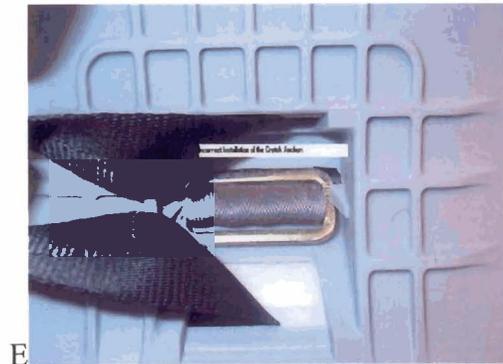
This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Compass has decided that certain Compass I420 Infant Child Restraints, model I420-ARD, I420-FUO and I420-MAR manufactured May 7, 2006 to May 13, 2006 fail to conform to Federal Motor Vehicle Safety Standard 213, Child Restraint Systems. According to our records, your child restraint may be affected.

## What's Wrong

During internal Quality Assurance surveillance crash testing Compass discovered an assembly issue with the crotch anchor. Some of the infant carriers have a crotch anchor that is out of position. In the event of a crash, crotch anchor can become dislodged allowing the occupant to travel up the seat back causing a separation of the upper seat back and an over rotation beyond what is allowed by law.

## What Should You Do?

Consumers can do visual examination to check for correct installation and correct with the enclosed tool and instructions. The Picture A is the incorrect positioning and Picture B has the correct positioning. I420's with the incorrect positioning are affected by this recall. Do not return the restraint to the retailer



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**Picture A – Incorrect Positioning**



**Picture B – Correct Positioning**

## Questions:

Please contact our consumer information line at 1-888-899-2229 with questions concerning this issue. If you call, be sure to have the model and manufacture date from your restraint. You can get further information on our website, at [www.compassbaby.com](http://www.compassbaby.com).

Consumer Help Line 1-888-889-2229 or [www.compassbaby.com](http://www.compassbaby.com)

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If you believe that we have failed or are unable to remedy this noncompliance without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, DC 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov> .

Sincerely,

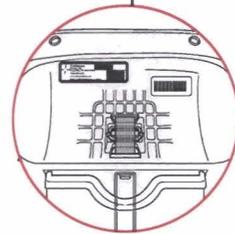
Compass

# Compass I420 Safety Recall Instructions

Verify that your Compass I420 is in the affected recall dates of 05/07/06 to 05/15/06. The Date of Manufacturer is date stamped on the label shown in the drawing.

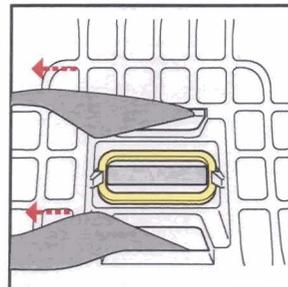


2- If your Date of Manufacturer is from the affected dates of 05/07/06 to 05/15/06 Locate the yellow crotch anchor as shown in the balloon drawing to the right.



3- Loosen the harness adjuster and move the webbing to the side. If the yellow crotch anchor matches the picture your I 420 is not affected.

correct

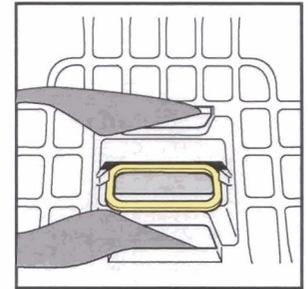


4- If your yellow crotch anchor doesn't match the drawing proceed to Step 5.

# I420 Incorrect Positioning Correction.

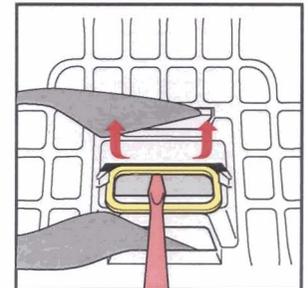
5- The incorrect position of the yellow crotch anchor will look like the drawing to the right.

incorrect



6- If the crotch anchor matches the image in Step 5 insert a flat edge screw driver as shown in the drawing. After inserting screw driver pry up on the crotch anchor and push forward.

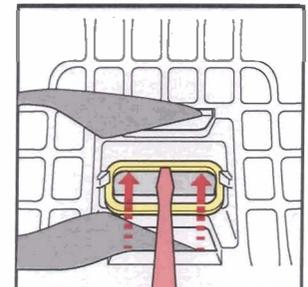
screwdriver in



Note - You will feel a "pop" when the crotch anchor has cleared the opening.

7- After the yellow crotch anchor has cleared the opening, push the crotch anchor forward about 1/4 inch.

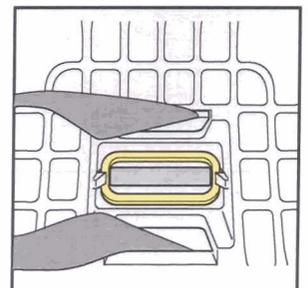
push in place



Note - There will be slight movement with yellow crotch anchor after it is in the correct position.

8- After Step 7 the crotch anchor should match the drawing to the right. If not repeat Steps 5 to 8.

correct



If you need further assistance call Compass at 1-888-899-2229 or visit [www.compassbaby.com](http://www.compassbaby.com).