

**Howell, Rosa <NHTSA>**

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**From:** McHenry, Stephen <NHTSA>  
**Sent:** Thursday, October 12, 2006 12:28 PM  
**To:** Howell, Rosa <NHTSA>  
**Subject:** FW: Volvo response to remaining questions from request letter of September 7, 2006 (reference EA05-021 / NVS 213.)

Rosa,  
Could you please enter this into the record for EA05-021.  
Steve

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**From:** Lidgett, Diana (D.L.) [mailto:dlidgett@volvocars.com]  
**Sent:** Thursday, October 12, 2006 12:11 PM  
**To:** McHenry, Stephen <NHTSA>  
**Cc:** Shapiro, William (W.)  
**Subject:** RE: Volvo response to remaining questions from request letter of September 7, 2006 (reference EA05-021 / NVS 213.)

Hello Steve,

Volvo has done investigation into the other 10 and has continued to investigate them. Based upon this further analysis, Volvo now agrees that there are a total of 3 alleged crashes that may be ETM related.

Experts at Volvo from the US and Sweden reviewed records for the 12 alleged crashes. Of the 12 alleged crashes, the 2 that Volvo has previously acknowledged state ETM related DTC codes at or around the date of the alleged crash. Upon reviewing the 12 alleged crashes again, but with the addition of more clearly stated information from NHTSA's owner interview, experts at Volvo agree that 1 additional VIN should be included. The VIN: YV1LS56 [REDACTED] has ETM related DTC codes that occurred at or around the date of the alleged crash.

Best regards,

**Diana Lidgett**

Manager, Compliance Programs  
Regulations and Compliance  
Volvo Cars of North America, LLC  
1 Volvo Drive (Bldg. B), Rockleigh, NJ 07647

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e-mail: dlidgett@volvocars.com  
FAX: 201-784-4989

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**From:** Stephen.McHenry@dot.gov [mailto:Stephen.McHenry@dot.gov]  
**Sent:** Tuesday, October 10, 2006 1:48 PM  
**To:** Lidgett, Diana (D.L.)

10/18/2006

**Subject:** RE: Volvo response to remaining questions from request letter of September 7, 2006 (reference EA05-021 / NVS 213.)

Diana,

Thank you for providing the response. With regards to the 12 alleged crashes, besides the 2 acknowledge, did Volvo do any investigation into the other 10?  
Steve

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**From:** Lidgett, Diana (D.L.) [mailto:dlidgett@volvocars.com]

**Sent:** Tuesday, October 10, 2006 12:45 PM

**To:** McHenry, Stephen <NHTSA>

**Cc:** Shapiro, William (W.)

**Subject:** Volvo response to remaining questions from request letter of September 7, 2006 (reference EA05-021 / NVS 213.)

Dear Steve,

Volvo is providing a response to the remaining questions from your request letter of September 7, 2006 (reference EA05-021 / NVS 213.) Please refer to the attached documents.

<<2nd part of Volvo response Oct10 Final.pdf>> <<ETM Safety Program Final Proposal.pdf>> <<Confidential 2 Slides from Sept2005 Presentation to NHTSA.pdf>>

Best regards,

**Diana Lidgett**

Manager, Compliance Programs

Regulations and Compliance

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