

SERVICE AND PARTS OPERATIONS
DCS1620
URGENT - DISTRIBUTE IMMEDIATELY

Date: June 30, 2006

Subject: Product Safety Recalls 02032 and 03008
Driver's Side Air Bag Inflator
Inflator Return Process Change

To: All Buick, Cadillac, Chevrolet, GMC and Pontiac Dealers

Attention: Service Manager, Parts Manager and Warranty Administrator

IMMEDIATE ACTION REQUIRED

Product Safety Recall Bulletins 02032 and 03008 were released in September 2002 and March 2003 respectively. At that time, the air bag inflator supplier established a toll free telephone number as part of a process to retrieve the undeployed inflators from dealers. The telephone number was included in the recall bulletins along with specific instructions for the handling of the defective inflators.

"FOR VEHICLES INVOLVED IN THIS RECALL, DO NOT FOLLOW THE NORMAL PROCEDURE OF DEPLOYING REMOVED AIR BAG MODULES. DEPLOYMENT OF AN AIR BAG MODULE REPLACED UNDER THIS RECALL COULD CAUSE THE INFLATOR TO FRACTURE, AND COULD RESULT IN SEVERE INJURY FROM METAL AND PLASTIC DEBRIS."

Please be advised that the toll free telephone number currently in the bulletins is no longer in service. Until a new telephone number can be activated and the recall bulletins updated in SI, dealers should store the removed inflators in a secure, limited access location. Under no circumstances should one of these inflators be deployed locally as they are potentially dangerous and could cause severe injury.

Dealers will be notified via GM Administrative Message and Voice Mail when the supplier has re-established a proper return process.

This situation came to our attention due to a recent re-mailing of recall notification letters to the remaining customers who have not yet had the recall service procedures performed.

END OF MESSAGE
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