

Schuler, Kelly <NHTSA>

From: Joe.Labonte@DCBUSNA.com
Sent: Wednesday, August 23, 2006 12:56 PM
To: Schuler, Kelly <NHTSA>
Cc: CCrassweller@OrionBus.com; MEdig@OrionBus.com
Subject: Follow-up Notification Request - Recall 04V545 - Atwood Window Slam Stops
Flag Status: Flagged
Attachments: 04-420 Atwood Window Slam Stops Technical Specifications - Follow-Up .pdf; Envelope Recall Notice.pdf

August 23, 2006

Mr. George Person
C/O Kelly Schuler (Kelly.Schuler@nhtsa.dot.gov)
Recall Management Division
Office of Defects Investigation Enforcement
National Highway Traffic Safety Administration (NHTSA)
400 7th Street, SW.,
Washington, D.C. 20590.

Re: Follow-up Notification Request

Dear Mr. George Person:

This is in response to a request to conduct a Follow-up Notification for recall 04V545 - Atwood Window Slam Stops. For each item in the request Orion's response follows:

Items of request:

1. Before conducting the owner renotification, Orion should obtain an updated owner list, for this recall campaign, based on current state motor vehicle registration records.

Response: An up-to-date customer list will be created for the 34 affected customers. However, as discussed with Kelly Schuler, since this relates to transit buses that are typically owned by the original purchaser for the entire life of the vehicle, Orion will not be required to obtain a new owner list from current state motor vehicle registration records.

2. Orion's proposed owner renotification letter must meet the requirements of 49 CFR Part 577.10...

Response: Attached for review prior to distribution is an owner renotification letter meeting the requirements of 49 CFR Part 577.10 and envelope meeting the requirements of 49 CFR Part §577.5.

3. In addition to the six quarterly status reports required under 49 CFR Part 573.6, "Quarterly

8/24/2006

Reports,” Orion is requested to file three additional quarterly status reports.

Response: Orion will file the additional quarterly status reports for the renotification.

4. Furnish a proposed schedule for conducting the owner renotification that includes the following information:

- a. the date on which the search of current state motor vehicle registration records will be initiated.

Response: This is not required as stated above. Orion will ensure that the 34 affected customers contact information is accurate by verifying either by phone, new order, aftermarket parts or warranty databases.

- b. the approximate date on which the revised owner list will be available.
- c. the approximate date on which the owner renotification will begin.
- d. the approximate date on which the owner renotification will be completed.

Response: All of b, c, and d are expected to be completed by Sept 30th, 2006.

Please call if you have any questions regarding this matter.

Yours truly,
ORION BUS INDUSTRIES

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Attached: 1. 04-420 Atwood Window Slam Stops Technical Specifications - Follow-Up
2. Envelope Recall Notice.pdf

.cc Christopher L. Crassweller Manager Corporate and Legal Affairs