

# Challenger Lifts, Inc.



TO: All Owners of Challenger Model X10 Lifts  
FROM: Challenger Lifts, Inc.  
DATE: August 2006

06E-069

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

## REASON FOR THIS SAFETY NOTICE

Challenger has decided that a defect which relates to motor vehicle safety exists in the Model X10, two post, surface mounted automotive lift.

## WHAT WE WILL DO

All Model X10 lifts are being temporarily down-graded to a maximum capacity of 7,000 lbs. (1,750 lbs. each arm) until new lift arms can be installed free of charge. Lowering the rated capacity increases the safety factor.

All owners of Model X10 lifts will receive free of charge a temporary limit valve to ensure that 7,000 lbs. is not exceeded. A second limit valve, restoring lift capacity to 10,000 lbs., will be provided free of charge after new lift arms are installed.

Installation of new lift arms for the Model X10 will begin immediately and take approximately 90 minutes per lift to complete.

## WHAT YOU SHOULD DO

Read, follow, and post on or near your Model X10 lift **the attached Safety Notice**.

You will be contacted by a Challenger representative to arrange replacement of the lift arms.

If the replacement does not occur within a reasonable time and without charge to you, may wish to write the Administer, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We are sorry to cause this inconvenience, but we are taking this action in the interest of your safety and continued satisfaction with our products.

OFFICE OF DEFECTS  
INVESTIGATION

2006 111 A 10: 16

RECEIVED

# SAFETY NOTICE

## CHALLENGER MODEL X10 LIFTS

AUGUST 2006

Challenger Lifts recently learned of the potential for failure of the weld connecting the lift arm to the pivot bracket on Model X10, two post, surface mounted automotive lifts purchased before August 1, 2006.

### **! WARNING !**

*If an overload occurs, a lift arm weld might break suddenly and cause serious injury or death. Until new lift arms are installed, do not use the Model X10 to lift more than 7,000 lbs.*

Each of the four lift arms on the Challenger Model X10 has a rated load capacity of 2,500 lbs., with the overall capacity rated at 10,000 lbs.

*Incorrect positioning of the load—for example, placing a vehicle too far back on the lift—can significantly exceed an individual lift arm's rated capacity even if the total vehicle weight is less than 10,000 lbs.*

Because we are committed to our customers' safety, we are taking these actions immediately:

- All Model X10 lifts must be temporarily down-graded to a maximum capacity of 7,000 lbs. (1,750 lbs. each arm) until new lift arms can be installed free of charge. Lowering the rated capacity increases the safety factor.
- All owners of Model X10 lifts will receive free of charge a temporary pressure relief valve to ensure that 7,000 lbs. is not exceeded. A second pressure relief valve, restoring lift capacity to 10,000 lbs., will be provided free of charge after new lift arms are installed.
- Installation of new lift arms for the Model X10 will begin immediately and take about three months to complete.

Questions? Contact Challenger Lifts and ask for our Model X10 Safety Coordinator.  
Call toll free 800-890-5438, or email [safety@challengerylifts.com](mailto:safety@challengerylifts.com).

# ATTACHMENT 4

# Chalenger Life, Inc.



**Factory:**  
200 Cabell Street  
Louisville, KY 40206-1810  
(502) 625-0700 • Fax (502) 387-1933

**Office:**  
P.O. Box 3944  
Louisville, KY 40201-3944

TO:

CUSTOMER'S NAME  
CUSTOMER'S ADDRESS  
CITY, ST ZIPCODE

---

RETURN POSTAGE GUARANTEED

---

**SAFETY RECALL  
NOTICE**