

**JUN 23 2006**

**FAXED**  
**CERTIFIED MAIL**  
**RETURN RECEIPT REQUESTED**

Mr. Shell Barr  
Technical Service Manager  
Triumph Motorcycles America, Ltd.  
385 Walt Sanders Memorial Drive  
Suite 100  
Atlanta, GA 30265

NVS-214jry  
PE06-019

Dear Mr. Barr:

We have received six owner reports (VOQs) alleging sudden and unforeseen rear tire deflation on MY 2001-2004 Bonneville model motorcycles. The complainants allege that the rear tire inner-tube is punctured by a broken spoke. It is further alleged that the "same" spoke is involved, i.e., the left outer rear spoke. One report alleges the broken spoke also damage the rear brake line. PDF images of the referenced VOQs are included in the attached CD-ROM.

To assess whether these reports indicate the existence of a safety defect trend, we are opening this PE and request the following information. Unless otherwise stated in the text, the following definitions apply to this information request:

**Subject Vehicles:** all MY 2001 through 2006 Triumph motorcycles produced for sale in the United States with a subject component.

**Subject Component:** laced rear wheel

**Alleged defect:** spoke breakage involving a subject component.

**Triumph:** Triumph Motorcycles America, LTD., its parent company, and all of its past and present officers and employees, whether assigned to its principal offices or any of its field or other locations, including all of its divisions, subsidiaries (whether or not incorporated) and affiliated enterprises and all of their headquarters, regional, zone and other offices and their

employees, and all agents, contractors, consultants, attorneys and law firms and other persons engaged directly or indirectly (e.g., employee of a consultant) by or under the control of Triumph (including all business units and persons previously referred to), who were involved in any way with any of the following related to the alleged defect in the subject vehicles:

- a. Design, engineering, analysis, modification, or production (e.g., quality control);
- b. Testing, assessment, or evaluation;
- c. Consideration, or recognition of potential or actual defects, reporting, record-keeping and information management, (e.g., complaints, field reports, warranty information, part sales), analysis, claims, or lawsuits; or
- d. Communication to, from or intended for zone representatives, field quality engineers, assembly plant engineers, component suppliers, assembly wholesalers, retailers, or other field locations, including but not limited to people who have the capacity to obtain information from wholesalers or retailers, all officers, employees, agents, contractors, and consultants of Triumph, whether assigned to its principal office or to any of its field locations, and all records or files maintained by the company either in hard copy form or in electronic storage media.

**Document:** "Document(s)" is used in the broadest sense of the word and shall mean all original written, printed, typed, recorded, or graphic matter whatsoever, however produced or reproduced, of every kind, nature, and description, and all non-identical copies of both sides thereof, including, but not limited to, papers, letters, memoranda, correspondence, communications, electronic mail (e-mail) messages (existing in hard copy and/or in electronic storage), faxes, mailgrams, telegrams, cables, telex messages, notes, annotations, working papers, drafts, minutes, records, audio and video recordings, data, databases, other information bases, summaries, charts, tables, graphics, other visual displays, photographs, statements, interviews, opinions, reports, newspaper articles, studies, analyses, evaluations, interpretations, contracts, agreements, jottings, agendas, bulletins, notices, announcements, instructions, blueprints, drawings, as-builts, changes, manuals, publications, work schedules, journals, statistical data, desk, portable and computer calendars, appointment books, diaries, travel reports, lists, tabulations, computer printouts, data processing program libraries, data processing inputs and outputs, microfilms, microfiches, statements for services, resolutions, financial statements, governmental records, business records, personnel records, work orders, pleadings, discovery in any form, affidavits, motions, responses to discovery, all transcripts, administrative filings and all mechanical, magnetic, photographic and electronic records or recordings of any kind, including any storage media associated with computers, including, but not limited to, information on hard drives, floppy disks, backup tapes, and zip drives, electronic communications, including but not limited to, the Internet and shall include any drafts or revisions pertaining to any of the foregoing, all other things similar to any of the foregoing, however denominated by Triumph, any other data compilations from which information can be obtained, translated if necessary, into a usable form and any other documents. For purposes of this request, any document containing any note, comment, addition, deletion, insertion, annotation, or otherwise comprises a non-identical copy of another document shall be treated as a separate document subject to production. In all cases where original and any non-identical copies are not available, "document(s)" also means any identical copies of the original and all non-identical copies thereof. Any document, record, graph, chart, film or photograph originally produced in color must be provided in color. Furnish all documents whether verified by

Triumph or not. If a document is not in the English language, provide both the original document and an English translation of the document.

**Other Terms:** To the extent that they are used in these information requests, the terms "claim," "consumer complaint," "dealer field report," "field report," "fire," "fleet," "good will," "make," "model," "model year," "notice," "property damage," "property damage claim," "rollover," "type," "warranty," "warranty adjustment," and "warranty claim," whether used in singular or in plural form, have the same meaning as found in 49 CFR 579.4.

In order for my staff to evaluate the alleged defect, certain information is required. Pursuant to 49 U.S.C. § 30166, please provide numbered responses to the following information requests. Insofar as Triumph has previously provided a document to ODI, Triumph may produce it again or identify the document, the document submission to ODI in which it was included and the precise location in that submission where the document is located. When documents are produced, the documents shall be produced in an identified, organized manner that corresponds with the organization of this information request letter (including all individual requests and subparts). When documents are produced and the documents would not, standing alone, be self-explanatory, the production of documents shall be supplemented and accompanied by explanation.

Please repeat the applicable request verbatim above each response. After Triumph's response to each request, identify the source of the information and indicate the last date the information was gathered.

1. State, by model and model year, the number of subject vehicles Triumph has manufactured for sale or lease in the United States. Separately, for each subject vehicle manufactured to date by Triumph, state the following:
  - a. Vehicle identification number (VIN);
  - b. Model Year;
  - c. Model;
  - d. Date of manufacture;
  - e. Warranty coverage start date;
  - f. Original purchaser first and last name; and
  - g. The selling dealer Triumph identification number (i.e., 239224, 241415, etc.).

Provide the table in Microsoft Access 2000, or a compatible format, entitled "PRODUCTION DATA." See the attached CD-ROM, titled "PE06-019 IR Attachments", for pre-formatted table outlining the requested information format.

2. State the number of each of the following, received by Triumph, or of which Triumph is otherwise aware, which relate to, or may relate to, the alleged defect in the subject vehicles:
  - a. Consumer complaints;
  - b. Field reports, including dealer field reports;
  - c. Reports involving a crash, injury, or fatality, based on claims against the manufacturer involving a death or injury and/or notices received by the manufacturer alleging or proving that a death or injury was caused by a possible defect in a subject vehicle.

- d. Property damage claims;
- e. Third-party arbitration proceedings where Triumph is or was a party to the arbitration; and
- f. Lawsuits, both pending and closed, where Triumph is or was a defendant or codefendant.

For subparts "a" through "d," state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint).

In addition, for items "c" through "f," provide a summary description of the alleged problem and causal and contributing factors and Triumph's assessment of the problem, with a summary of the significant underlying facts and evidence. For items "e" and "f," identify the parties to the action, as well as the caption, court, docket number, and date on which the complaint or other document initiating the action was filed.

3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:
  - a. Triumph's file number or other identifier used;
  - b. The category of the item, as identified in Request No. 2 (i.e., consumer complaint, field report, etc.);
  - c. Vehicle owner name, address, and telephone number;
  - d. Vehicle's VIN;
  - e. Vehicle's model and model year;
  - f. Vehicle's mileage at time of incident;
  - g. Incident date;
  - h. Report or claim date;
  - i. Whether a crash is alleged;
  - j. Whether property damage is alleged;
  - k. Number of alleged injuries, if any; and
  - l. Number of alleged fatalities, if any.

Provide this information in Microsoft Access 2000, or a compatible format, entitled "COMPLAINT DATA." See the attached CD-ROM, titled "PE06-019 IR Attachments", for a pre-formatted table outlining the requested information format.

4. Produce copies of all documents related to each item within the scope of Request No. 2. Organize the documents separately by category (i.e., consumer complaints, field reports, etc.) and describe the method Triumph used for organizing the documents.
5. State, by model and model year, a total count for all of the following categories of claims, collectively, that have been paid by Triumph to date that relate to, or may relate to, replacement of the subject components in the subject vehicles: warranty claims; extended warranty claims; claims for good will services that were provided; field, zone, or similar

adjustments and reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign.

Separately, for each such claim, state the following information:

- a. Triumph's claim number;
- b. Vehicle owner and telephone number;
- c. VIN;
- d. Repair date;
- e. Vehicle mileage at time of repair;
- f. Repairing dealer's Triumph identification number;
- g. Labor operation number;
- h. Problem code;
- i. Replacement part number(s) and description(s);
- j. Concern stated by customer; and
- k. Comment, if any, by dealer/technician relating to claim and/or repair.

Provide this information in Microsoft Access 2000, or a compatible format, entitled "WARRANTY DATA." See the attached CD-ROM, titled "PE06-019 IR Attachments", for a pre-formatted table for pre-formatted table outlining the requested information format.

In addition to the total counts requested above, provide Triumph's assessment, by model and model year, of the number of claims within each of the counts given that relate to, or may relate to, the alleged defect.

6. Describe in detail the search criteria used by Triumph to identify the claims identified in response to Request No. 5, including the labor operations, problem codes, part numbers and any other pertinent parameters used. Provide a list of all labor operations, labor operation descriptions, problem codes, and problem code descriptions applicable to the alleged defect in the subject vehicles. State, by make and model year, the terms of the new vehicle warranty coverage offered by Triumph on the subject vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) that Triumph offered for the subject vehicles and state by option, model, and model year, the number of vehicles that are covered under each such extended warranty.
7. Produce copies of all service, warranty, and other documents that relate to, or may relate to, the alleged defect in the subject vehicles, and or the subject component, that Triumph has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, or other documents or communications, with the exception of standard shop manuals. Also include the latest draft copy of any communication that Triumph is planning to issue within the next 120 days.
8. Describe all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries and/or evaluations (collectively, "actions") that relate to, or may relate to, the alleged defect in the subject vehicles, and or the subject component, that have

been conducted, are being conducted, are planned, or are being planned by, or for, Triumph. For each such action, provide the following information:

- a. Action title or identifier;
- b. The actual or planned start date;
- c. The actual or expected end date;
- d. Brief summary of the subject and objective of the action;
- e. Engineering group(s)/supplier(s) responsible for designing and for conducting the action; and
- f. A brief summary of the findings and/or conclusions resulting from the action.

For each action identified, provide copies of all documents related to the action, regardless of whether the documents are in interim, draft, or final form. Organize the documents chronologically by action.

Note, your response should include all "actions" undertaken by Triumph responsive to other government inquiries/investigations,

9. Describe all modifications or changes made by, or on behalf of, Triumph in the design, material composition, manufacture, quality control, supply, or installation of the subject component, which relate to, or may relate to, the alleged defect. For each such modification or change, provide the following information:
  - a. The date or approximate date on which the modification or change was incorporated into vehicle production;
  - b. A detailed description of the modification or change;
  - c. The reason(s) for the modification or change;
  - d. The part numbers (service and engineering) of the original component;
  - e. The part number (service and engineering) of the modified component;
  - f. Whether the original unmodified component was withdrawn from production and/or sale, and if so, when;
  - g. When the modified component was made available as a service component; and
  - h. Whether the modified component can be interchanged with earlier production components.
10. Also, provide the above information for any modification or change that Triumph is aware of which may be incorporated into vehicle production within the next 120 days.
11. Produce an exemplar sample of the final design version of a subject component (without the brake disc and drive sprocket) for the MY 2004 Bonneville T100 used as original equipment.
12. Produce a field return sample of a subject component which exhibits the alleged defect. Include with this submission a description of the motorcycle model/model year, VIN, owner name, servicing dealer, and a detailed description of the event.
13. Provide an Excel spreadsheet listing all Triumph motorcycle dealers in the United States. Please include the following information:

- a. Dealer name (d/b/a...);
- b. Dealer street address;
- c. Dealer city/state;
- d. Dealer phone number; and
- e. Dealer's Triumph identification number.

14. Furnish Triumph's assessment of the alleged defect in the subject vehicle, including:

- a. The causal or contributory factor(s);
- b. The failure mechanism(s);
- c. The failure mode(s);
- d. The risk to motor vehicle safety that it poses;
- e. What warnings, if any, the operator and the other persons (including service personnel) both inside and outside the vehicle would have that the alleged defect was occurring or subject component was malfunctioning;
- f. The reports included with this inquiry; and
- g. The effect a suddenly deflated rear tire would have on motorcycle controllability.

This letter is being sent to Triumph pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49 and to request reports and the production of things. It constitutes a new request for information. Triumph's failure to respond promptly and fully to this letter could subject Triumph to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. (Other remedies and sanctions are available as well.) Please note that maximum civil penalties under 49 U.S.C. § 30165 have increased as a result of the recent enactment of the Transportation Recall Enhancement, Accountability, and Documentation (TREAD) Act, Public Law No. 106-414 (signed November 1, 2000). Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to \$5,000 per day, with a maximum of \$16,050,000 for a related series of violations, for failing or refusing to perform an act required under 49 U.S.C. § 30166. See 49 CFR 578.6 (as amended by 69 Fed. Reg. 57864 (Sept. 28, 2004)). This includes failing to respond to ODI information requests.

If Triumph cannot respond to any specific request or subpart(s) thereof, please state the reason why it is unable to do so. If on the basis of attorney-client, attorney work product, or other privilege, Triumph does not submit one or more requested documents or items of information in response to this information request, Triumph must provide a privilege log identifying each document or item withheld, and stating the date, subject or title, the name and position of the person(s) from, and the person(s) to whom it was sent, and the name and position of any other recipient (to include all carbon copies or blind carbon copies), the nature of that information or material, and the basis for the claim of privilege and why that privilege applies.

Triumph's response to this letter, *in duplicate*, together with a copy of any confidentiality request, must be submitted to this office by August 4, 2006. Please refer to PE06-019 in Triumph's response to this letter. If Triumph finds that it is unable to provide all of the information requested within the time allotted, Triumph must request an extension from me at (202) 366-4933 no later than five business days before the response due date. If Triumph is unable to provide all of the information requested by the original deadline, it must submit a

partial response by the original deadline with whatever information Triumph then has available, even if an extension has been granted.

If Triumph claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Triumph must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, as amended (69 Fed. Reg. 21409 et seq; April 21, 2004), to the Office of Chief Counsel (NCC-113), National Highway Traffic Safety Administration, Room 5219, 400 Seventh Street, S.W., Washington, D.C. 20590. Triumph is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted.

If you have any technical questions concerning this matter, please call Bob Young of my staff at (202) 366-4806.

Sincerely,

*original signed*

Richard P. Boyd, Chief  
MHDT Division  
Office of Defects Investigation

Enclosure 1, one CD ROM titled "Data Collection Disc" containing three files and one scanned copy of the information initially alerting us to this issue.



U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 1801-08

Date Received <b>29-SEP-2005</b>	Repository <input type="checkbox"/>
	Reference No. <b>10134949</b>

**OWNER INFORMATION (Type or Print)**

Name: [REDACTED]  
Address: [REDACTED]  
City: **HURST** State: **TX** Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]  
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: \_\_\_\_\_ Date: **1 / 1**

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side <b>SMT900H83</b>	Make <b>TRIUMPH</b>	Model <b>BONNEVILLE</b>	Model Year <b>2001</b>
Date Purchased <b>01-OCT-01</b>	Dealer's Name and Telephone Number <b>EUROSPORT CYCLES 817-838-8135</b>		Engine: No. Cylinders <b>2</b>
Original Owner <input checked="" type="checkbox"/>	Dealer's City <b>FORT WORTH</b>	State <b>TX</b>	Zip Code [REDACTED]
Transmission Type <b>MANUAL</b>	<input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain <b>REAR WHEEL DRIVE</b>	Vehicle Component Code <b>200806 WHEELS</b>
			Multiple Failure: <b>3</b>

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): **04-AUG-2005**  
Failure Mileage: **20500**  
Failure Speed: **70**

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: \_\_\_\_\_ Tire Model (Name or Number): \_\_\_\_\_ Tire Size (Example P215/65R15): \_\_\_\_\_  
DOT No. (Example: DOT#P88AC084): \_\_\_\_\_  Original Equipment  Aftermarket  
Failure Location: \_\_\_\_\_  
Tire Component Code: \_\_\_\_\_ Tire Failure Type: \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Name: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

*(Pages 4 through 6 of the 1801-081 Form 31, Crashes, or other Govt.)*  
Crash:  Yes  No Fat:  Yes  No  
Number of Persons Injured: \_\_\_\_\_ Number of Deaths: \_\_\_\_\_ Reported to Police: **N**

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced and field part is available).

DT: WHILE RIDING A 2001 TRIUMPH, BONNEVILLE MOTORCYCLE THERE IS A RECURRENT PROBLEM OF THE SPOKES BREAKING OFF ON THE REAR WHEEL. ON THE REAR WHEEL THERE WERE FOUR DIFFERENT TYPES OF SPOKES, THE SAME SPOKE KNOWN AS THE OUTSIDE LEFT HAND SPOKE WAS THE SPOKE THAT CONSIDERED TO BREAK. THIS PROBLEM OCCURRED WITHOUT ANY INCIDENT OR DAMAGE TO THE MOTORCYCLE OR WHEEL. IT SIMPLY OCCURRED ON ITS OWN. THE CONSUMER TOOK THE MOTORCYCLE TO THE DEALER FOR REPAIRS, THEY REPLACED THE SPOKE. THE DEALER DID NOT KNOW WHY THIS FAILURE OCCURRED. THERE WAS NO APPARENT DAMAGE TO THE WHEEL OR RIM. THIS FAILURE HAPPENED AGAIN WHILE THE CONSUMER WAS DRIVING ON THE ROAD AT 70 MPH, AND THE FAILURE RE-OCURRED. A CRASH WAS SOMEHOW AVOIDED. THE MOTORCYCLE WAS TAKEN TO ANOTHER AUTHORIZED TRIUMPH DEALER FOR REPAIRS. THE DEALER COULD NOT OFFER A REASON FOR THIS FAILURE. CONSUMER BECAME CONCERNED AND CONTACTED THE MANUFACTURER REGARDING THE ISSUE. TRIUMPH, AMERICA WOULD NOT OFFER ANY REMEDY FOR THE CONSUMER, THEY STATED THIS WAS MOST LIKELY DUE TO IMPROPER MAINTENANCE OR SOME SORT OF ROAD HAZARD. THIS IS STILL A PROBLEM ON THE MOTORCYCLE AT THIS TIME. TRIUMPH AMERICA, MODEL OF BONNEVILLE, 2001. \*NM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. **ATTACH ADDITIONAL SHEETS IF NECESSARY.**

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You do not have an obligation to respond to this questionnaire. Your response may assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100148

Date Received

11-JUN-2005

Repository

Reference No.  
10125001

**OWNER INFORMATION (Type or Print)**

Name

Address

CITY FAIRFAX

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date / /

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

SMT000H12

Make

TRIUMPH

Model

BONNEVILLE

Model Year

2002

Date Purchased

01-MAR-02

Dealer's Name and Telephone Number

HATTAR MOTORSPORTS 415-456-3345

Engine:

No: Cylinders 2

Fuel Type:

Gas

Original Owner

31

Dealer's City

SAN RAFAEL

State

CA

Zip Code

94901

Transmission Type

MANUAL

Antilock Brakes

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

20000 WHEELS

Multiple Failure:

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

04-JUN-2005

Failure Mileage

10000

Failure Speed

65

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTPA11ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Make - Model/Year:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident, failure(s), crash(es), and injury(es).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts replaced or repaired (and if old part is available).

2002 TRIUMPH BONNEVILLE BREAKING LEFT REAR OUTER SPOKES AND FLAMING REAR FIRE AT SPEED. I HAVE DOCUMENTED 24 MOTORCYCLES, 36 SPOKES ALL THE SAME PART NUMBER, SOME WILL BE GETTING HURT. \*AK

Include, if available, Police/Fire Department Report, Photos, and Serial Images.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.



**U.S. Department of Transportation**  
**National Highway Traffic Safety Administration**

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 100148

Date Received: 25-APR-2006  
 Repository:   
 Reference No.: 10156095

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
 Address: [Redacted]  
 City: CHATTANOOGA State: TN Zip Code: [Redacted]

Work E-mail Address:  
 Evening Telephone Number:

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 4/25/06

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 5MT9L8W0- [Redacted]  
 Make: TRIUMPH Model: BONNEVILLE T100 Model Year: 2004  
 Date Purchased: 24-MAR-04 Dealer's Name and Telephone Number:  
 Original Owner: [Redacted] Dealer's City: State: Zip Code:  
 Engine: No. Cylinders: 2 Fuel Type: Gas  
 Transmission Type:  Antilock Brakes  Cruise Control  
 MANUAL Powertrain: REAR WHEEL DRIVE  
 Vehicle Component Code: 200000 WHEELS  
 Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 10-MAR-2006  
 Failure Mileage: 11250  
 Failure Speed: 35

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: Tire Model (Name or Number): Tire Size (Example P215/65R15)  
 DOT No. (Example: DOTW4SA00036)  Original Equipment  Prior Repair Failure Location:  
 Tire Component Code: Tire Failure Type:

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: Date Manufactured: Model No./Name:  
 Seat Type: Installation System:  
 Child Seat Component Code: Failed Part:

**APPLICABLE INCIDENTS: BODILY INJURY**

(Please describe in detail the incident, including location, and injury/loss)

Crash:  Yes  No Fire:  Yes  No  
 Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
 Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g. parts repaired or replaced (and if old part is available)).

REAR SPOKE BROKE WHILE UNDER SPEED RESULTING BODILY INJURY-FLAT TIRE-450

Include, if available: Police/Fire Department Report, Photos, and Repair Invoic. ATTACH ADDITIONAL SHEETS IF NECESSARY

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U.S. Department of Transportation  
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100148

Date Received

15-NOV-2005

Repository

Reference No.  
18142757

**OWNER INFORMATION (Type or Print)**

Name

Address

City

BRONXVILLE

State

NY

Zip Code

Evening Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

**VEHICLE INFORMATION**

17 digit vehicle identification number Located at bottom of windshield on driver's side

8N1T10N114

Make

TRIUMPH

Model

BONNEVILLE T100

Model Year

2004

Date Purchased

15-MAY-04

Dealer's Name and Telephone Number

Engine

No: Cylinders 2

Fuel Type:

Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type

MANUAL

Antilock Brakes

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

280000-WHEELS

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

13-NOV-2005

Failure Mileage

10790

Failure Speed

35

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example: P215/65R15)

DOT No. (Example: DOT#RL3ABC036)

Original Equipment

Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident, failure(s), crash(es), and injury(es).)

Crash

Yes  No

Tire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if a part is available).

AS I WAS PULLING OUT OF A GAS STATION ONTO THE ROAD I HEARD A POP AND FELT A VIBRATION IN THE HANDLEBAR. I PULLED OVER AND EXAMINED THE FRONT WHEEL BECAUSE THAT'S WHERE THE NOISE SEEMED TO COME FROM, EVERYTHING LOOKED FINE WITH THE FRONT WHEEL SO I DROVE OFF AT 35 MPH, THE SPEED LIMIT ON THAT ROAD, AND ABOUT A MILE DOWN THE ROAD THE BIKE FELT WOBBLY SO I PULLED OVER AGAIN AND WHEN I PULLED OVER I NOTICED ONE OF THE SPOKES HAD BROKEN OFF THE LEFT (BRAKE DISK) SIDE OF THE REAR WHEEL. \*NH

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

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(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

FOR AGENCY USE ONLY 100146

Date Received

16-OCT-2005

Repository

Reference No.  
10139817

**OWNER INFORMATION (Type or Print)**

Name

Address

City GAINESVILLE

State GA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1 / 1

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
SMT900FN2

Make  
TRIUMPH

Model  
BONNEVILLE

Model Year  
2001

Date Purchased  
15-MAY-01

Dealer's Name and Telephone Number

Engine:  
No. Cylinders 2

Fuel Type:  
Gas

Original Owner

Dealer's City

State

Zip Code

Transmission Type  
MANUAL

Antilock Brakes  
 Cruise Control

Powertrain  
REAR WHEEL DRIVE

Vehicle Component Code  
201000 WHEELS:RIM

Multiple Failure: 3

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
09-OCT-2005

Failure Mileage

Failure Speed  
75

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOT#A1ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Name:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

*(Please describe each event in the space provided.)*

Crash

Yes  No

Fyo

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

**Narrative Description of Incident(s), Crash(es), and Injury(ies).**

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure (e.g., parts repaired or replaced (and if old part is available)).

I HAVE HAD 3 SPOKES BREAK ON THE REAR WHEEL, ON THE DRIVE SIDE, ONCE A WEEK AT HIGHWAY SPEED. \*3\*

Include, if available, Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

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National Highway Traffic Safety Administration

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(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100146

Date Received

08-11-2005

Repository

Reference No.  
10127882

**OWNER INFORMATION (Type or Print)**

Name

Address

City

NEW BRIDA

State

OH

Zip Code

Number

Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

SMT500HN

Make

TRIUMPH

Model

BONNEVILLE

Model Year

2002

Date Purchased  
06-29-01

Dealer's Name and Telephone Number  
HARDNESS PARK CYCLE 330-646171

Engine  
No. Cylinders 2

Fuel Type:  
Gas

Original Owner

Dealer's City

State

OH

Zip Code

44705

Transmission Type

MANUAL

Anti-lock Brakes

Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

261060 WHEELS/RM

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

24-JUL-2004

Failure Mileage

16585

Failure Speed

75

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: 6019W82AR2006)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

RIDING AT HIGHWAY SPEEDS HAD A REAR SPOKE BREAK. THIS CAUSED A WHEEL BUMP AND A CRACKED REAR BRAKE LINE. I ORDERED A SPOKE FROM TRIUMPH AND HAD MY LOCAL BMW DEALER REPLACE IT. \*AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

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