

Diana,

Am on the lookout for the disk but it has not arrived yet, any idea how many additional warranty claims were on it?
Steve

From: Lidgett, Diana (D.L.) [mailto:dlidgett@volvocars.com]
Sent: Friday, December 02, 2005 10:58 AM
To: McHenry, Stephen
Subject: New Warranty claims PE05-041 (just cleaning operation)

Hello Steve,

A disk has just been shipped "next day 12 noon delivery" with warranty claim data based on cleaning operations. These claims were not previously submitted as part of our initial warranty claim search that was based on part number. The disk has been shipped to Jeff Quandt's attention and there is no cover sheet with it.

Best regards,

Diana Lidgett
Manager, Compliance Programs
Regulations and Compliance
Volvo Cars of North America, LLC
1 Volvo Drive (Bldg. B), Rockleigh, NJ 07647

☎Desk: 201 768 7300, ext. 7249
e-mail: dlidgett@volvocars.com
FAX: 201-784-4989

-----Original Message-----

From: McHenry, Stephen [mailto:Stephen.McHenry@nhtsa.dot.gov]
Sent: Tuesday, November 22, 2005 10:33 AM
To: Lidgett, Diana (D.L.)
Subject: RE: Warranty claims PE05-041

Diana,

Thank you, but since those 5 were not included in the 54,000 warranty claims submitted by Volvo I need ALL the other warranty claims with cleaning only left out of the 54,000, not just these 5.

Thanks
Steve

Howell, Rosa <NHTSA>

From: McHenry, Stephen <NHTSA>
Sent: Monday, April 03, 2006 11:22 AM
To: Howell, Rosa <NHTSA>
Subject: FW: New Warranty claims PE05-041 (just cleaning operation)

From: Lidgett, Diana (D.L.) [mailto:dlidgett@volvocars.com]
Sent: Monday, April 03, 2006 8:28 AM
To: McHenry, Stephen <NHTSA>
Subject: RE: New Warranty claims PE05-041 (just cleaning operation)

Hello Steve,
Is this the information you were looking for in your question about the public file? (the question you asked around March 16?)

Best regards,

Diana Lidgett
Manager, Compliance Programs
Regulations and Compliance
Volvo Cars of North America, LLC
1 Volvo Drive (Bldg. B), Rockleigh, NJ 07647

☎ Desk: 201 768 7300, ext. 7249
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FAX: 201-784-4989

From: Lidgett, Diana (D.L.)
Sent: Monday, December 05, 2005 2:39 PM
To: 'McHenry, Stephen'
Subject: RE: New Warranty claims PE05-041 (just cleaning operation)

Hello Steve,
There are 22,203 records. I have tried to send them as an attachment.

Best regards,
Diana Lidgett
Manager, Compliance Programs
Regulations and Compliance
Volvo Cars of North America, LLC

-----Original Message-----

From: McHenry, Stephen [mailto:Stephen.McHenry@nhtsa.dot.gov]
Sent: Monday, December 05, 2005 1:36 PM
To: Lidgett, Diana (D.L.)
Subject: RE: New Warranty claims PE05-041 (just cleaning operation)