



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

400 Seventh Street, S.W.  
Washington, D.C. 20590

JAN 24 2006

**CERTIFIED MAIL**  
**RETURN RECEIPT REQUESTED**

Mr. Robert F. Wozniak  
Director of Engineering and Product Compliance  
Fleetwood Enterprises, Inc  
3125 Myers St  
Riverside, CA 92513-7638

NVS-214njs  
PE06-005

Dear Mr. Wozniak:

This letter is to inform you that the Office of Defects Investigation (ODI) of the National Highway Traffic Safety Administration (NHTSA) has opened a Preliminary Evaluation (PE06-005) to investigate allegations of inadvertent movement of a "slide-out room" on certain Fleetwood recreational vehicles and to request certain information.

This office received four Vehicle Owner's Questionnaire's reporting partial extension of one or more of the vehicle's slide-out rooms, while the vehicle was in motion. Copies of these reports are enclosed for your information. ODI has multiple concerns about the inadvertent deployment of a "slide-out room" during normal highway operations. A search of our database revealed that we have received a safety recall (05V-373) for a similar problem from another RV manufacturer.

Unless otherwise stated in the text, the following definitions apply to this information request:

- **Subject vehicles:** all MY 2002 – 2005 Fleetwood recreational vehicles incorporating a "slide-out room" feature and manufactured by Fleetwood for sale or lease in the United States.
- **Subject component:** slide-out room assembly and related equipment
- **Manufacturer:** Fleetwood Enterprises, Inc (Fleetwood), all of its past and present officers and employees, whether assigned to its principal offices or any of its field or other locations, including all of its divisions, subsidiaries (whether or not incorporated) and affiliated enterprises and all of their headquarters, regional, zone and other offices and their employees, and all agents, contractors, consultants, attorneys and law firms and other persons engaged directly or indirectly (e.g., employee of a consultant) by or under the control of Fleetwood (including all business units and persons previously referred to), who are or, in or after 2000.



DOT AUTO SAFETY HOTLINE  
888-DASH-2-DOT  
888-327-4238

- **Alleged defect:** any unintentional extension, separation, or movement of the slide-out room component system while the vehicle is in motion.
- **Document:** "Document(s)" is used in the broadest sense of the word and shall mean all original written, printed, typed, recorded, or graphic matter whatsoever, however produced or reproduced, of every kind, nature, and description, and all non-identical copies of both sides thereof, including, but not limited to, papers, letters, memoranda, correspondence, communications, electronic mail (e-mail) messages (existing in hard copy and/or in electronic storage), faxes, mailgrams, telegrams, cables, telex messages, notes, annotations, working papers, drafts, minutes, records, audio and video recordings, data, databases, other information bases, summaries, charts, tables, graphics, other visual displays, photographs, statements, interviews, opinions, reports, newspaper articles, studies, analyses, evaluations, interpretations, contracts, agreements, jottings, agendas, bulletins, notices, announcements, instructions, blueprints, drawings, as-builts, changes, manuals, publications, work schedules, journals, statistical data, desk, portable and computer calendars, appointment books, diaries, travel reports, lists, tabulations, computer printouts, data processing program libraries, data processing inputs and outputs, microfilms, microfiches, statements for services, resolutions, financial statements, governmental records, business records, personnel records, work orders, pleadings, discovery in any form, affidavits, motions, responses to discovery, all transcripts, administrative filings and all mechanical, magnetic, photographic and electronic records or recordings of any kind, including any storage media associated with computers, including, but not limited to, information on hard drives, floppy disks, backup tapes, and zip drives, electronic communications, including but not limited to, the Internet and shall include any drafts or revisions pertaining to any of the foregoing, all other things similar to any of the foregoing, however denominated by Fleetwood, any other data compilations from which information can be obtained, translated if necessary, into a usable form and any other documents. For purposes of this request, any document which contains any note, comment, addition, deletion, insertion, annotation, or otherwise comprises a non-identical copy of another document shall be treated as a separate document subject to production. In all cases where original and any non-identical copies are not available, "document(s)" also means any identical copies of the original and all non-identical copies thereof. Any document, record, graph, chart, film or photograph originally produced in color must be provided in color. Furnish all documents whether verified by the manufacturer or not. If a document is not in the English language, provide both the original document and an English translation of the document.

In order for my staff to evaluate the alleged defect, certain information is required. Pursuant to 49 U.S.C. § 30166, please provide numbered responses to the following information requests. Insofar as Fleetwood has previously provided a document to ODI, Fleetwood may produce it again or identify the document, the document submission to ODI in which it was included and the precise location in that submission where the document is located. When documents are produced, the documents shall be produced in an identified, organized manner that corresponds with the organization of this information request letter (including all individual requests and subparts). When documents are produced and the documents would not, standing alone, be self-

explanatory, the production of documents shall be supplemented and accompanied by explanation.

Please repeat the applicable request verbatim above each response. After Fleetwood's response to each request, identify the source of the information and indicate the last date the information was gathered.

1. State, by model and model year, the number of subject vehicles Fleetwood has manufactured for sale or lease in the United States.
2. State the number and provide copies of each of the following, received by Fleetwood, which relate to, or may relate to, the alleged defect in the subject vehicles:
  - a. Consumer / fleet complaints;
  - b. Field reports;
  - c. Reports involving a crash, injury, or fatality;
  - d. Reports involving a fire;
  - e. Property damage claims;
  - f. Third-party arbitration proceedings where Fleetwood is or was a party to the arbitration; and
  - g. Lawsuits, both pending and closed, in which Fleetwood is or was a defendant or codefendant.

For subparts "a" through "g," state the total number of each item (e.g., consumer complaints, field reports, etc.) separately. Multiple incidents involving the same vehicle are to be counted separately. Multiple reports of the same incident are also to be counted separately (i.e., a consumer complaint and a field report involving the same incident in which a crash occurred are to be counted as a crash report, a field report and a consumer complaint). For "e" through "g," provide a summary of the event.

3. Separately, for each item (complaint, report, claim, notice, or matter) within the scope of your response to Request No. 2, state the following information:
  - a. Vehicle VIN;
  - b. Vehicle's owner or fleet name (and fleet contact person), address, and telephone number;
  - c. Vehicle's model and model year;
  - d. Slide-out(s) location(s), (example: Bedroom/Passenger side, Living Room/Driver side, etc);
  - e. Vehicle's mileage at time of incident, if known;
  - f. Incident date;
  - g. Manufacturing Plant;
  - h. Date of manufacture; and
  - i. Date warranty coverage commenced.

If desired you may submit items "a" through "i" on an electronic disk. Excel or Microsoft Access 2000, are the preferred formats.

4. State, by model and model year, a total count for all warranty claims that have been paid by Fleetwood to date that relates to, or may relate to, the alleged defect in the subject vehicles.
5. Provide copies of any service or technical bulletins, product improvement campaign announcements, or advisories, and all other communications concerning the alleged defect that Fleetwood has issued or is considering issuing to owners, fleets, dealers, zone offices, or field offices. If Fleetwood has drafted any such communications, furnish a copy of the draft. For any such communication that has been issued, state the date on which the communication was sent, and the model of vehicle to which the communication pertained. For each such communication:
  - a. Provide a complete chronology, listing all activities or events, including, but not limited to, incidents involving the subject component, which led Fleetwood to issue the communication;
  - b. Provide a listing (in chronological order) of all testing through which the need for the communication was identified and/or assessed, even if the testing was being conducted for another purpose. Please provide a copy of all relevant information from each listed test; and
  - c. State the number of repairs and/or replacements paid for by Fleetwood that resulted from the communication identified. List your response by repairing dealer (and included the dealer's name, address, and telephone number).
6. If someone other than Fleetwood manufactures the slide-out equipment/system, identify all suppliers of the slide-out equipment to Fleetwood, including company name, address, telephone number and contact person. If multiple suppliers are used, identify the supplier of equipment for each Fleetwood model and slide-out location.
7. Describe all modifications or changes made by, or on behalf of, Fleetwood in the design, material composition, manufacture, quality control, supply, or installation of the subject component, from the start of production to date, which relate to, or may relate to, the alleged defect in the subject vehicles. For each such modification or change, provide the following information:
  - a. The date on which the change was incorporated into vehicle production;
  - b. A detailed description of the change;
  - c. The reason(s) for the change;
  - d. The part numbers (service and engineering) of the original component;
  - e. The part number (service and engineering) of the modified component;
  - f. Whether the original unmodified component was withdrawn from production, inventory(s) and/or sale, and if so, when;
  - g. When the modified component was made available as a service component; and
  - h. Whether the modified component can be interchanged with earlier production components.

Also, provide the above information for any modification or change that Fleetwood is aware of which may be incorporated into vehicle production within the next 120 days.

8. Provide a complete description of the slide-out assembly. Include operating instructions, safety features, and design considerations. In particular, explain how the subject component remains in the closed position when the vehicle is in motion. Describe the "locking system" which prevents an inadvertent slide out extension during over the road operations. Supplement this with any engineering drawings, schematics or pictures necessary to fully describe the system.
9. Provide a full description and copies of the maintenance and inspection requirements furnished by Fleetwood or for Fleetwood to owners that relate or may relate to the alleged defect in the subject component/assemblies.
10. Furnish Fleetwood's assessment of the alleged defect in the subject vehicle, including:
  - a. The causal or contributory factor(s);
  - b. The failure mechanism(s);
  - c. The failure mode(s);
  - d. The risk to motor vehicle safety that it poses; and
  - e. What warnings, if any, the operator and other people both inside and outside the vehicle would have that the alleged defect was occurring?

This letter is being sent to Fleetwood pursuant to 49 U.S.C. § 30166, which authorizes NHTSA to conduct any investigation that may be necessary to enforce Chapter 301 of Title 49 and to request reports and the production of things. It constitutes a new request for information. Fleetwood's failure to respond promptly and fully to this letter could subject Fleetwood to civil penalties pursuant to 49 U.S.C. § 30165 or lead to an action for injunctive relief pursuant to 49 U.S.C. § 30163. (Other remedies and sanctions are available as well.) Please note that maximum civil penalties under 49 U.S.C. § 30165 have increased as a result of the recent enactment of the Transportation Recall Enhancement, Accountability, and Documentation (TREAD) Act, Public Law No. 106-414 (signed November 1, 2000). Section 5(a) of the TREAD Act, codified at 49 U.S.C. § 30165(b), provides for civil penalties of up to \$5,000 per day, with a maximum of \$15 million for a related series of violations, for failing or refusing to perform an act required under 49 U.S.C. § 30166. This includes failing to respond to ODI information requests.

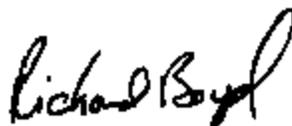
If Fleetwood cannot respond to any specific request or subpart(s) thereof, please state the reason why it is unable to do so. If on the basis of attorney-client, attorney work product, or other privilege, Fleetwood does not submit one or more requested documents or items of information in response to this information request, Fleetwood must provide a privilege log identifying each document or item withheld, and stating the date, subject or title, the name and position of the person(s) from, and the person(s) to whom it was sent, and the name and position of any other recipient (to include all carbon copies or blind carbon copies), the nature of that information or material, and the basis for the claim of privilege and why that privilege applies.

Fleetwood's response to this letter, in duplicate, together with a copy of any confidentiality request, must be submitted to this office by *March 3, 2006*. Please refer to PE06-005 in Fleetwood's response to this letter. If Fleetwood finds that it is unable to provide all of the information requested within the time allotted, Fleetwood must request an extension from me at (202) 366-4933 no later than five business days before the response due date. If Fleetwood is unable to provide all of the information requested by the original deadline, it must submit a partial response by the original deadline with whatever information Fleetwood then has available, even if an extension has been granted.

If Fleetwood claims that any of the information or documents provided in response to this information request constitute confidential commercial material within the meaning of 5 U.S.C. § 552(b)(4), or are protected from disclosure pursuant to 18 U.S.C. § 1905, Fleetwood must submit supporting information together with the materials that are the subject of the confidentiality request, in accordance with 49 CFR Part 512, to the Office of Chief Counsel (NCC-113), National Highway Traffic Safety Administration, Room 5219, 400 Seventh Street, S.W., Washington, D.C. 20590. Fleetwood is required to submit two copies of the documents containing allegedly confidential information (except only one copy of blueprints) and one copy of the documents from which information claimed to be confidential has been deleted.

Should you have any technical or other questions concerning this matter, call Nate Seymour at (202) 366-6965.

Sincerely,



Richard Boyd, Chief  
Med/Heavy Duty Vehicle Division  
Office of Defects Investigation

Enclosures: 4 VOQs

 U.S. Department of Transportation National Highway Traffic Safety Administration	<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET <a href="http://www.nhtsa.dot.gov/hotline">www.nhtsa.dot.gov/hotline</a>		FOR AGENCY USE ONLY 1368	
	Name <b>GERALD JACOBSEN</b>		Date Received 15-DEC-2004	Repository <input type="checkbox"/> Reference No. 10097755
Address <b>2825 COTTON CLOUD WAY</b>		Daytime Telephone Number 702-378-4075	E-mail Address <b>BEEHIVE05@HOTMAIL.COM</b>	
City <b>LAS VEGAS</b>	State <b>NV</b>	Evening Telephone Number 702-378-0861		
Zip Code <b>89117</b>		Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide you name or address to the vehicle manufacturer.		
Signature of Owner _____ Date <u>1/1</u>		<b>VEHICLE INFORMATION</b>		
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side <b>1EC5R302444099865</b>		Make <b>FLEETWOOD</b>	Model <b>PROWLER</b>	Model Year <b>2004</b>
Date Purchased	Dealer's Name and Telephone Number <b>AFFORDABLE RV</b>		Engine: No. Cylinders	Fuel Type:
Original Owner <input checked="" type="checkbox"/>	Dealer's City	State <b>CA</b>	Zip Code	
Transmission Type <input type="checkbox"/> Antilock Brakes <input type="checkbox"/> Cruise Control	Powertrain		Vehicle Component Code <b>021300 SUSPENSTON:FRONT:SHOCK ABSORBER</b>	
Multiple Failure: <b>1</b>				
<b>FAILED COMPONENT(S) / PART(S) INFORMATION</b>				
Incident Date(s) <b>27-SEP-2004</b>	Failure Mileage <b>2000</b>	Failure Speed <b>15</b>		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>				
Tire Make		Tire Model (Name or Number)		Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALSABC036)		<input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair	Failure Location:	
Tire Component Code			Tire Failure Type	
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>				
Make:		Date Manufactured:		Model No./Name:
Seat Type:		Installation System:		
Child Seat Component Code:		Failed Part:		
<b>APPLICABLE INCIDENT INFORMATION</b> <i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>				
Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Deaths	Reported to Police <b>N</b>
Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).				
WHILE DRIVING LOW SPEEDS FRONT SHOCKS PUNCTURED THE FRONT PASSENGER'S SIDE TIRE AND DAMAGED THE WHEEL WELL. CONSUMER HAD THE TIRE CHANGED. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK THE SLIDED OUTS CAME OUT ABOUT 8 INCHED WHILE DRIVING DOWN THE FREEWAY. THE CONSUMER HAD TO EXIT THE VEHICLE AND PUSH THEM BACK IN BY HAND. *NM				
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <span style="float: right;">ATTACH ADDITIONAL SHEETS IF NECESSARY</span>				
<small>The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small>				

 <p><b>DOT Auto Safety Hotline</b>  <b>Vehicle Owner's Questionnaire</b>          To Report Vehicle Safety Defects          1-888-DASH-2-DOT          (1-888-327-4236)          INTERNET: www.nhtsa.dot.gov/hotline</p>		<p>FOR AGENCY USE ONLY 100148</p>	
<p><b>U.S. Department of Transportation</b>  <b>National Highway Traffic Safety Administration</b></p>		<p>Date Received 09-MAY-2005</p>	<p>Repository <input type="checkbox"/> Reference No. 10120346</p>
<p><b>OWNER INFORMATION (Type or Print)</b></p>			
<p>Name _____</p>		<p>_____ per E-mail Address _____</p>	
<p>Address _____</p>		<p>Evening Telephone Number _____</p>	
<p>City DEWITT</p>	<p>State MI</p>	<p>Zip Code 48820</p>	
<p>Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO          In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.</p>			
<p>Signature of Owner _____</p>		<p>Date _____ / _____ / _____</p>	
<p><b>VEHICLE INFORMATION</b></p>			
<p>17 digit Vehicle Identification Number Located at bottom of windshield on driver's side 5B4MP67G253397399</p>		<p>Make FLEETWOOD</p>	<p>Model FACE ARROW</p>
<p>Date Purchased 01-NOV-04</p>		<p>Dealer's Name and Telephone Number _____</p>	
<p>Original Owner <input checked="" type="checkbox"/></p>		<p>Engine: No. Cylinders 8</p>	<p>Fuel Type: Gas</p>
<p>Dealer's City _____</p>		<p>State _____</p>	<p>Zip Code _____</p>
<p>Transmission Type AUTOMATIC</p>	<p><input type="checkbox"/> Antilock Brakes <input checked="" type="checkbox"/> Cruise Control</p>	<p>Powertrain REAR WHEEL DRIVE</p>	<p>Vehicle Component Code 351000 EQUIPMENT:RECREATIONAL VEHICLE Multiple Failure: 1</p>
<p><b>FAILED COMPONENT(S)/PART(S) INFORMATION</b></p>			
<p>Incident Date(s) 17-NOV-2004</p>	<p>Failure Mileage 3600</p>	<p>Failure Speed _____</p>	<p>_____</p>
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b></p>			
<p>Tire Make _____</p>	<p>Tire Model (Name or Number) _____</p>		<p>Tire Size (Example P215/65R15) _____</p>
<p>DOT No. (Example: DOTM19ABC036)</p>	<p><input type="checkbox"/> Original Equipment <input type="checkbox"/> Prior Repair</p>	<p>Failure Location: _____</p>	
<p>Tire Component Code _____</p>		<p>Tire Failure Type _____</p>	
<p><b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b></p>			
<p>Make: _____</p>	<p>Date Manufactured: _____</p>	<p>Model No./Name: _____</p>	
<p>Seat Type: _____</p>		<p>Installation System: _____</p>	
<p>Child Seat Component Code: _____</p>		<p>Failed Part: _____</p>	
<p><b>APPLICABLE INCIDENT INFORMATION</b>          (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</p>			
<p>Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p>	<p>Number of Persons Injured _____</p>	<p>Number of Deaths _____</p>
<p>Reported to Police _____</p>		<p>Reported to Police _____</p>	
<p><b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b>          Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).</p>			
<p>DT: LARGE SLIDE ON HTE MOTORHOME; WHEN YOU GET INTO A 35-40 MILE WIND IT MOVES OUT FROM THE MOTORHOME ABOUT AN INCH. ALL OF THE SWITCHES ARE UNREACHABLE, YOU HAVE TO TAKE OFF YOUR SEAT BELT TO REACH THEM. IT IS NOT DRIVER FRIENDLY. THERE IS NO RESISTANCE IN THE STEERING. (WANDERS ALL OVER THE ROAD). "AK</p>			
<p>Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. <b>ATTACH ADDITIONAL SHEETS IF NECESSARY</b></p>			
<p><small>The Privacy Act of 1976 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.</small></p>			

 U.S. Department of Transportation National Highway Traffic Safety Administration	<b>DOT Auto Safety Hotline</b> <b>Vehicle Owner's Questionnaire</b> To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline			<b>FOR AGENCY USE ONLY 254</b>	
	Date Received 29-DEC-2005		Repository <input type="checkbox"/> Reference No. 10146492		
<b>OWNER INFORMATION (Type or Print)</b>					
Name _____			Daytime Telephone Number _____		E-mail Address _____
Address _____					
City	State	Zip Code			
LAS CRUCES	NM	88012			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO In the absence of an authorization, NHTSA WILL NOT provide you: name or address to the vehicle manufacturer. Signature of Owner _____ Date ____/____/____					
<b>VEHICLE INFORMATION</b>					
17 digit Vehicle Identification Number Located at bottom of windshield on driver's side		Make	Model	Model Year	
		FLEETWOOD	BOUNDER	2004	
Date Purchased	Dealer's Name and Telephone Number		Engine:	Fuel Type:	
01-FEB-04			No: Cylinders		
Original Owner <input type="checkbox"/>	Dealer's City	State	Zip Code		
Transmission Type	<input type="checkbox"/> Antilock Brakes	Powertrain	Vehicle Component Code		
	<input type="checkbox"/> Cruise Control		160000 STRUCTURE		
			Multiple Failure: 3		
<b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>					
Incident Date(s)	Failure Mileage	Failure Speed			
01-FEB-2004					
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE</b>					
Tire Make	Tire Model (Name or Number)		Tire Size (Example P215/65R15)		
DOT No. (Example: DOTM4LS9ABC036)	<input type="checkbox"/> Original Equipment	Failure Location:			
	<input type="checkbox"/> Prior Repair				
Tire Component Code			Tire Failure Type		
<b>ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE</b>					
Make:	Date Manufactured:	Model No./Name:			
Seat Type:	Installation System:				
Child Seat Component Code:	Failed Part:				
<b>APPLICABLE INCIDENT INFORMATION</b>					
<i>(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)</i>					
Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police	
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No			N	
<b>Narrative Description of Incident(s), Crash(es), and Injury(ies).</b> Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).					
FAX FROM CONSUMER RE THE PROBLEM EXPERIENCED WITH 2004 FLEETWOOD BOUNDER RV. *TS WHEN HE CONSUMER RECEIVED THE RV IT WAS LEANING TO THE RIGHT AND THE RIDE WAS UNCOMFORTABLE. THE TRANSMISSION SLIPPED. THE SLIDES CAME OUT WHILE DRIVING DOWN THE ROAD. RAIN WATER ACCUMULATED IN THE CEILING AND THE DASHBOARD. THE WATER DAMAGED AN OUTLET. THE VEHICLE WAS TAKEN TOT HE DEALER FOR THE LEANING. THE DEALER TOOK THE COACH OFF IT'S FRAME AND ADDED SPACERS BUT THAT DID NOT CORRECT THE PROBLEM. THE CONSUMER WOULD LIKE THE DEALER TO BUY BACK THE RV. *NM					
Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.			<b>ATTACH ADDITIONAL SHEETS IF NECESSARY</b>		
The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					



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**DOT Auto Safety Hotline**  
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1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1058

Date Received

04-MAR-2002

Repository Reference No.  
8004886**OWNER INFORMATION (Type or Print)**

Name \_\_\_\_\_

Address \_\_\_\_\_

City

LUBBOCK

State

TX

Zip Code

79408

Daytime Telephone Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_

Date: 3/1/02

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

4VZA34982C040137

Make

FLEETWOOD

Model

AMERICAN HERITAGE

Model Year

2002

Date Purchased \_\_\_\_\_

Dealer's Name and Telephone Number \_\_\_\_\_

Engine:

No. Cylinders \_\_\_\_\_

Fuel Type:

Diesel

Original Owner 

Dealer's City \_\_\_\_\_

State \_\_\_\_\_

Zip Code \_\_\_\_\_

Transmission Type

AUTOMATIC

 Antilock Brakes Cruise Control

Powertrain

REAR WHEEL DRIVE

Vehicle Component Code

020000 SUSPENSION

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

23-FEB-2002

Failure Mileage \_\_\_\_\_

Failure Speed

70

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE:**

Tire Make \_\_\_\_\_

Tire Model (Name or Number) \_\_\_\_\_

Tire Size (Example P215/65R15) \_\_\_\_\_

DOT No. (Example: DOTM19ABC036)

 Original Equipment  
 Prior Repair

Failure Location: \_\_\_\_\_

Tire Component Code \_\_\_\_\_

Tire Failure Type \_\_\_\_\_

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: \_\_\_\_\_

Date Manufactured: \_\_\_\_\_

Model No./Name: \_\_\_\_\_

Seat Type: \_\_\_\_\_

Installation System: \_\_\_\_\_

Child Seat Component Code: \_\_\_\_\_

Failed Part: \_\_\_\_\_

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

 Yes  No

Fire

 Yes  No

Number of Persons Injured \_\_\_\_\_

Number of Deaths \_\_\_\_\_

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING, SLIDE ON LEFT FRONT WAS MAKING A NOISE. SLIDE KICKED OFF ON A ROUGH ROAD. THE VEHICLE PULLED HARD TO THE LEFT OFF THE PAVING. THE SLIDE EXTENSION WAS EXTENDED, BELIEVED TO BE THE CAUSE OF THE STRONG PULL TO THE LEFT. \*JG \*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to a authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.