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CORRESPONDENCE LETTER



CL-10145332-7183

Artemis # : 10145332

Record Created Date : 12/05/2005

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Description : PETITION FOR DEFECT INVESTIGATION INTO PARKING BRAKE FAILURES ON GM FULL SIZE TRUCKS TO INCLUDE 2002-03 CADILLAC ESCALADE, 1999-2003 CHEVROLET AVALANCHE, 1999-2003 GMC SIERRA, 2000-03 GMC YUKON. *TS

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XREF #:	Doc Type: PET	Doc Date:
Delivery: MESSENGER ENV.	Address To: NVS200	Due Date: 3/29/2006
S10 #:	DOT# #:	RMP #:
Subject: PETITION FOR DEFECT INVESTIGATION INTO PARKING BRAKE FAILURES ON GM FULL SIZE TRUCKS TO INCLUDE 2002-03 CADILLAC ESCALADE, 1999-2003 CHEVROLET SILVERADO, 2000-03 CHEVROLET SUBURBAN/TAHOE, 2002-03 CHEVROLET AVALANCHE, 1999-2003 GMC SIERRA, 2000-03 GMC YUKON		
Ack Date:	Ack By:	Signed For:
Sign Office: SENIOR AA VEHICLE SAFETY	Signature: RONALD MEDFORD	
Cleared Date:	Cleared By:	Cleared For:
File Loc:	XREF File:	Closed Date:
Added By: SHARRIS x62534	Modified By: SHARRIS	
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10145332

BRAD LAMB EXECUTIVE DIRECTOR
 NORTH CAROLINA CONSUMERS COUNCIL, INC.
 3725 NATIONAL DR. STE 115
 RALEIGH, NC 27812
 Tel: 919-781-9854 x112 Fax: E-mail:

Assigned To	Task	Asgn Date	Deadline	Returned Date
NVS-200	REPLY	12/2/2005	3/29/2006	
NVS-010	INFORMATION	12/2/2005		12/2/2005

OPI

RECEIVED
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 12/2/2005

*Steve e/12/2/05
 12/07/05*

ST

Acting Administrator
National Highway Traffic Safety Administration
U.S. Department of Transportation
NSA-10.01, 400 7th Street, SW
Washington, DC 20590

2005 NOV 25 PM 1:22

Petition for Defect Investigation into Parking Brake Failures on General Motors Full Size Trucks to Include: 2002-2003 Cadillac Escalade, 1999-2003 Chevrolet Silverado, 2000-2003 Chevrolet Suburban and Tahoe, 2002-2003 Chevrolet Avalanche, 1999-2003 GMC Sierra, 2000-2003 GMC Yukon

To the Acting Administrator:

The North Carolina Consumers Council, Inc (NCCC) is a non-profit consumer advocacy group with thousands of members across North Carolina and the nation. NCCC receives consumer complaints from citizens regarding consumer products, including automobiles. To date, NCCC has received complaints regarding repeat parking brake failures in the aforementioned vehicles.

Complaints reference vehicles equipped with drum-in-hat rotors and seem to be limited to those vehicles equipped with a low-effort parking brake system. General Motors has informed us of a technical service bulletin that references an improper clip installed that will, under normal driving conditions, allow the parking brake shoes to remain in contact with the rotor. Some customers may notice a scraping noise coming from the rear of the vehicle. In most instances, the parking brake was completely worn out by 25,000 miles. Several complainants reference parking brake failures even after the redesigned clip has been installed, leading to replacement of the parking brake shoes and rotors.

At this time I request an investigation into parking brake failures on 2002-2003 Cadillac Escalade, 1999-2003 Chevrolet Silverado, 2000-2003 Chevrolet Suburban and Tahoe, 2002-2003 Chevrolet Avalanche, 1999-2003 GMC Sierra, 2000-2003 GMC Yukon

Thank you for your review of this matter.

Sincerely,



Brad Lamb,
Executive Director,
North Carolina Consumers Council, Inc

Brad Lamb
3725 National Dr, STE 116
Raleigh NC 27612
919-781-8654 x112

FS05-009260