



U.S. Department
of Transportation

APR - 5 2002

400 Seventh Street, SW
Washington, DC 20590

**National Highway
Traffic Safety
Administration**

**INITIAL ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF
DEFECT INFORMATION REPORT SUBMITTED UNDER 49 CFR PART 573**

Assigned Recall No. **02E-019** by the
National Highway Traffic Safety Administration

Part 573 Report Date: March 22, 2002 **MANUFACTURER:** Norcold, Inc.

MANUFACTURER CONTACT: Mr. James Liggett
Senior Vice President and General Manager

FAX: 937-497-3085

SUBJECT: 28,144 Refrigerator cooling units model numbers N841, N821, N641, and N621. These refrigerators can experience a cooling system leak caused by operation in the AC electric mode. If a leak occurs, the cooling performance of the refrigerator will deteriorate, requiring immediate replacement of the cooling unit. Extended operation of a leaking cooling unit in the AC electric mode can result in a fire.

This is an **initial** acknowledgment for this recall. A formal acknowledgment letter will be forthcoming shortly. After our review of your report and associated documents, we may have additional comments or concerns.

NOTIFICATION TO PURCHASERS

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577. Also, please provide the agency with a sample notification envelope with the words "SAFETY", "RECALL", "NOTICE", in any order, for our file. Please provide the agency with any documents pertaining to this recall when they become available.

If you have any questions, please call:

Kelly Schuler, Safety Defect Analyst or Jonathan White, Chief
On (202) 366-5227 or by FAX (202) 366-7882
Defect and Recall Information Analysis Division
kschuler@nhtsa.dot.gov
Faxed 4/5/02

APR 23 2002

Mr. James G. Liggett
Senior Vice President and General Counsel
Norcold
P.O. Box 180
Sidney, OH 45365

NSA-11kjs
02E-019

Dear Mr. Liggett:

We have reviewed Norcold's Defect Information Report dated March 22, 2002, submitted in accordance with 49 CFR Part 573, "Defect and Noncompliance Reports." This recall involves 28,144 Refrigerator cooling units model numbers N841, N821, N641, and N621. These refrigerators can experience a cooling system leak caused by operation in the AC electric mode. If a leak occurs, the cooling performance of the refrigerator will deteriorate, requiring immediate replacement of the cooling unit. Extended operation of a leaking cooling unit in the AC electric mode can result in a fire. ***The assigned NHTSA identification number for this campaign is 02E-019.***

Norcold is responsible for the repair of this equipment from this day forward regardless of age or ownership.

QUARTERLY REPORTS

As stated in Part 573.6, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter **in which notification to purchasers occurs**. The current calendar quarter began on April 1 and ends on June 30, 2002. However, since notification began early last March, Norcold should submit its first quarterly report by April 30, 2002.

The following chart provides due dates for each of the six quarterly reports.

<u>QUARTER</u>	<u>QUARTER BEGINS</u>	<u>QUARTER ENDS</u>	<u>DUE DATE</u>
1 st Quarter	January 1, 2002	March 31, 2002	April 30, 2002
2 nd Quarter	April 1, 2002	June 30, 2002	July 30, 2002
3 rd Quarter	July 1, 2002	September 30, 2002	October 30, 2002

4 th Quarter	October 1, 2002	December 31, 2002	January 30, 2003
5 th Quarter	January 1, 2003	March 31, 2003	April 30, 2003
6 th Quarter	April 1, 2003	June 30, 2003	July 30, 2003

If you have any questions, please contact Mrs. Kelly Schuler at (202) 366-5227 or fax at (202) 366-7882.

Sincerely,



Jonathan D. White, Chief
Defect and Recall Information Analysis Division
Office of Defects Investigation
Safety Assurance