from
Frank Dvorsky

Tonya -

Please contact Jim Stegers office 8-226 8025.

Leave them that the attached data has arrived for them.

Thanks

Frank

MAR.24 '88 10:39 EFT-PITTSBURGH P.01

FRONT SUSPENSION

Have there been any modifications to the Front Suspension (Air Lifts, Transverse Leaf Springs, Coil Springs added to Front Shocks, etc.)? NO MODIFICATIONS

Using a vernier caliper or micrometer, measure the wire diameter on (3) coils of the front coil spring and average the readings:

RH .844 LH .842 GM PN. 328100

Has LH lower control arm been modified? REPLACED @ 1130477M.

What is the condition of the jounce bumper? Good

Has the jounce bumper been modified (Compare with attached illustrations)? NO

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)? LF RUSTED RF MARKED SLIGHTLY

WEIGHTS

What are the vehicle weights at each wheel?

| | | | |
|---|---|---|---|
| LH Front Unloaded | 1350 | RH Front Unloaded | 1350 |
| LH Rear Unloaded | 1580 | RH Rear Unloaded | 1580 |
| LH Front Loaded | 1420 | RH Front Loaded | 1420 |
| LH Rear Loaded | 2405 | RH Rear Loaded | 2405 |

Center of Gravity Heights (If possible) N.A.

PICTURES

Take pictures from several angles (Overall Vehicle, Front Suspension, LH Lower Control Arm )

PICTURES MAILED 3-24-88

GENERAL COMMENTS:

001391

27JA88

# 300 SERIES TRUCK
# CRACKED LEFT HAND LOWER CONTROL ARM
# EVALUATION DATA

## GENERAL VEHICLE INFORMATION

Customer and/or Fleet Name:

Year & Vehicle Model: 85 C-30 9000GVW VIN: 1GBGC34M2FJ177550

Mileage when crack in LH lower control arm was noted: 1130 ?

Review maintenance records for frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies) NO SERVICE HISTORY AVAILABLE

Vehicle Configuration (i.e. Van Body, School Bus, Pickup & Custom Body, etc.) VAN body

Is the vehicle configured the same as when the LH lower control arm cracked? yes

What is the vehicle used for? NEWSPAPER DELIVERY

Has the vehicle had any other uses? NO

Describe the road surfaces this vehicle is regularly driven on: VARIED ROAD SURFACES. SOME ROUGH ASPHALT, SOME CONCRETE EXPRESSWAY, SOME ROUGH BRICK CITY STREETS.

What is the maximum speed this vehicle is driven? 80MPH

What are the average number of miles per day? 150

Is this vehicle driven over rough railroad crossings, curbs, etc.? yes

Number of vehicles in Fleet with same configuration:

1984 MODEL YEAR 19 VEHICLES 1986 MODEL YEAR 30 VEHICLES
1985 MODEL YEAR 24 VEHICLES 1987 MODEL YEAR 15 VEHICLES

## TIRES & WHEELS

Tire Size, Type, & Manufacturer: FRONT ARE LT 235/85 R16 MICHELIN PRESSURE 60 PSI
REAR TIRES ARE 33x12.5 R 16.5 LT KELLY SAFARI PRESSURE 50 PSI

Wheel Size: FRONT WHEELS ARE PRODUCTION 16 x 6 1/2
REAR WHEELS ARE AFTERMARKET 9 3/4 x 16.5

Have tires/wheels been replaced (Same as Factory equipment increased)?

SEE ABOVE

## REAR SUSPENSION

Is the rear suspension Production or modified for extra load? PRODUCTION

000392

# R-G-P 30 FLCA SUMMARY

MODEL [illegible] (illegible) DUAL [illegible]

QTY 1 (2) [illegible]

OWNER [illegible]

GVWR 8600 #

FGAWR. 3900 #

RGAWR 6000 #

| LOADING | EMPTY | LOADED |
|---|---|---|
| FRONT | NA | NA |
| REAR | | |
| TOTAL | | |

MILES TO REPL.

AVG 87000

RANGE —

ARM PN 1466885, NR

COMMENTS

- COMPLETE SEPARATION REPORTED
- NO SUSPENSION MODIFICATIONS
- RUSTY BUMP STOPS.

000393

OSCAR MUNIZAGA

Service technique-camions
Truck Field Service Mgr.
General Motors du Canada Limitée
5000, route transcanadienne
Pointe-Claire, Québec
H9R 4R2

(514) 630-6188

006394

27JA88

# 300 SERIES TRUCK
# CRACKED LEFT HAND LOWER CONTROL ARM
# EVALUATION DATA

## GENERAL VEHICLE INFORMATION

Customer and/or Fleet Name: Ambulances Vi[illegible] [illegible]

Year & Vehicle Model: 1986 - VANDURA VIN: 2GDGG31J7G4 511653

Mileage when crack in LH lower control arm was noted: 87.000

Review maintenance records for frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies) N/A

Vehicle Configuration (i.e. Van Body, School Bus, Pickup Box, Custom Body etc.) AMBULANCE

Is the vehicle configured the same as when the LH lower control arm cracked? YES

What is the vehicle used for? Ambulance

Has the vehicle had any other uses? NO

Describe the road surfaces this vehicle is regularly driven on: City & Hwys.

What is the maximum speed this vehicle is driven? 125 KPH

What are the average number of miles per day? N/A

Is this vehicle driven over rough railroad crossings, curbs, etc.? YES

Number of vehicles in Fleet with same configuration: 20

## TIRES & WHEELS

Tire Size, Type, & Manufacturer: 875X16.5 DAYTONA

Wheel Size: 6.75 x 16.5

Have tires/wheels been replaced (Same as Factory equipment or increased)? SAME BUT RADIALS

## REAR SUSPENSION

Is the rear suspension Production or modified for extra load?

~~Not this [illegible]~~ INCREASE 1 LEAF + R.L AS IN PICTURE.
SUAL PECTION SHOW

000395

FEB 2 '88 SERVICE DEPARTMENT PAGE

FRONT SUSPENSION

Have there been any modifications to the Front Suspension (Air Lifts, Transverse Leaf Springs, Coil Springs added to Front Shocks, etc.)? NO

Using a vernier caliper or micrometer, measure the wire diameter on (3) coils of the front coil spring and average the readings:

RH 875 LH 875 TAKEN W/ 1" micrometer available.

Has LH lower control arm been modified? NO

What is the condition of the jounce bumper? OK.

Has the jounce bumper been modified (Compare with attached illustrations)? NO ILLUSTRATION RECEIVED

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)?

WEIGHTS

What are the vehicle weights at each wheel?

| | | | |
|---|---|---|---|
| LH Front Unloaded | _____ | RH Front Unloaded | _____ |
| LH Rear Unloaded | _____ | RH Rear Unloaded | _____ |
| LH Front Loaded | _____ | RH Front Loaded | _____ |
| LH Rear Loaded | _____ | RH Rear Loaded | _____ |

N/A

Center of Gravity Heights (If possible) N/A

PICTURES

Take pictures from several angles (Overall Vehicle, Front Suspension, LH Lower Control Arm )

GENERAL COMMENTS:

This fleet was not able or didn't want to provide service records but in every visit I did, they had just delivered, lower control arms and wheels, as per attached letter

000396

General Motors of Canada Limited

Date: February 3, 1988

Subject: Product Service Report

To: O. Munizaga Montreal

The attached Product Service Report which you forwarded in August 1987 requires further evaluation.

You described in your report a control arm cracking condition that occurs behind the ball joint. Truck & Bus have forwarded an evaluation sheet and have requested that you complete the evaluation on this vehicle as soon as possible.

G.E. O'Connor
Administrator
Technical Service

attach

cw/0118

000397

215 William Street East Oshawa Ontario L1G 1K7

Truck & Bus Group

# PRODUCT SERVICE REPORT

T&B 451 Rev 2/83

REPORT NO:
REPORT TYPE:
URS CODE:
FROM: O. MUNIZAGA
DEALER CODE: TFS Mgr.
TROUBLE CODE:

| | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 14 | 15 | 16 | 17 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| VIN | 2 | G | D | G | G | 3 | 1 | J | 7 | G | 4 | 5 | 1 | 1 | 6 | 5 | 3 |
| | | | | | VEH | BODY | | ENG | | YR | PLT | | | | | | |

MODEL:
MILEAGE: 87000
CUSTOMER: Ambulances Vimont

PRODUCT SERVICE
'87 AUG -7 P2
CC
BI-SA
JL
FACTORY USE ONLY:

P/N FAILED PART 14026585
ENGINE S/N:
TRANS S/N:
AXLE S/N:
OTHER:
PARTS RETURN.
☑ YES NO SCRAPPED
PRODUCT SERVICE - ATTN: J. LEWIS
PLANT (ASSEMBLY)
OTHER

OWNER COMPLAINT F.L.H. side wheel breaks down.

WHAT WAS FOUND Front L.H. side lower suspension control arm ball joint bore torn off. This is a slow progressing crack, starting always behind ball joint where reinforcing bent ridge ends.

TYPE OF OPERATION (SPECIAL EQUIP?)

HOW WAS PROBLEM CORRECTED Change part
Failed part sent to Dev. Lab. Attn J. Lewis.

EXTENT OF CONDITION 2 cases at present time with 86 model.

SIGNATURE [signature] TITLE TFS Mgr DATE Aug 4/87

FACTORY USE ONLY
C:
D:
D:

DESK CODE: PRODUCT REP: Jay Lewis 8-396-3997 PHONE:

000398

JED

SORRY I DIDNT HAVE TIME TO GET SERV HISTORY INFO THEY HAVE CONTINUED TO COMPLAIN THAT OUTSIDE OF FRONT-TIRES WORN BADLY AT ABOUT 8000 MILES THE LARGER 275 165 LOAD E IS MUCH BETTER I CHECKED DEPTH ON #656 AND IT EQUAL INNER + OUTER WITH ONLY ABOUT 2/32" WEAR (GUESSTIMATE)

THEY CONTINUE TO COMPLAIN ABOUT EXCELLERATED RIGHT REAR BRAKE WEAR, AND SAY THAT NEW PARK BRAKE CABLES DID NOT CORRECT

Rick

#659

27JA88

300 SERIES TRUCK
CRACKED LEFT HAND LOWER CONTROL ARM
EVALUATION DATA

GENERAL VEHICLE INFORMATION

Customer and/or Fleet Name: SAN DIEGO UNIFIED SCHOOL DIST

Year & Vehicle Model: G20 1985 VIN: 2GBHG31J2F4 156693 #659

Mileage when crack in LH lower control arm was noted: UNKNOWN

Review maintenance records for frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies): UNKNOWN

Vehicle Configuration (i.e. Van Body, School Bus (18 PASS), Pickup Box, Custom Body, etc.)

Is the vehicle configured the same as when the LH lower control arm cracked? YES

What is the vehicle used for? SCHOOL BUS

Has the vehicle had any other uses? NO

Describe the road surfaces this vehicle is regularly driven on: GOOD PAVED

What is the maximum speed this vehicle is driven? 50-60 (MOST DRIVING 35-45 MPH)

What are the average number of miles per day? ABOUT 150

Is this vehicle driven over rough railroad crossings, curbs, etc.? NO

Number of vehicles in Fleet with same configuration: 23

TIRES & WHEELS

Tire Size, Type, & Manufacturer: 8.00 R16.5 BFG LOAD D

Wheel Size: ORIG 16.5

Have tires/wheels been replaced (Same as Factory equipment or increased)? YES - SAME

REAR SUSPENSION

Suspension or Modified for extra load? NO

300 SERIES TRUCK
CRACKED LEFT HAND LOWER CONTROL ARM
EVALUATION DATA
-2-

#659

**FRONT SUSPENSION**

Have there been any modifications to the Front Suspension (Air Lifts, (Transverse Leaf Springs,) Coil Springs added to Front Shocks, etc.)? YES
ORIG EQUIP AIR BOOTS DEFLATED

Using a vernier caliper or micrometer, measure the wire diameter on (3) coils of the front coil spring and average the readings:

RH .868 .870 .870 .3693 LH .873 .875 .875 .3745

Has LH lower control arm been modified? NO (LATE STYLE ARM HAS BEEN INSTALLED)

What is the condition of the jounce bumper? LIGHT CONTACT NO DISTORTION REBOUND BUMPER CLEAN 1/2"

Has the jounce bumper been modified (Compare with attached illustrations)? NO

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)? DUSTY

**WEIGHTS**

What are the vehicle weights at each wheel? TOTAL - 7440

| | | | |
|---|---|---|---|
| LH Front Unloaded | 1620 | RH Front Unloaded | 1660 |
| LH Rear Unloaded | — | RH Rear Unloaded | — |
| LH Front Loaded | — | RH Front Loaded | — |
| LH Rear Loaded | — | RH Rear Loaded | — |

Center of Gravity Heights (If possible): —

**PICTURES**

Take pictures from several angles (Overall Vehicle, Front Suspension, LH Lower Control Arm ) —

**GENERAL COMMENTS:**

000401

#636

27JA68

# 300 SERIES TRUCK
# CRACKED LEFT HAND LOWER CONTROL ARM
# EVALUATION DATA

**GENERAL VEHICLE INFORMATION**

Customer and/or Fleet Name: SAN DIEGO UNIFIED SCHOOL DIST

Year & Vehicle Model: 1966 G30 VIN: 2GBHG31J5G4 155426 #636

Mileage when crack in LH lower control arm was noted: UNKNOWN

Review maintenance records for frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies): UNKNOWN

Vehicle Configuration (i.e. Van Body, School Bus, Pickup Box, Custom Body, etc.) 18 PASS

Is the vehicle configured the same as when the LH lower control arm cracked? YES

What is the vehicle used for? SCHOOL BUS

Has the vehicle had any other uses? NO

Describe the road surfaces this vehicle is regularly driven on: GOOD PAVED

What is the maximum speed this vehicle is driven? 50-60 (MOSTLY 35-45 MPH)

What are the average number of miles per day? - 150

Is this vehicle driven over rough railroad crossings, curbs, etc.? NO

Number of vehicles in fleet with same configuration: 33

**TIRES & WHEELS**

Tire Size, Type, & Manufacturer: GENERAL 8.75-16.5 LOAD E

Wheel Size: ORIG 16.5

Have tires/wheels been replaced (Same as Factory equipment or increased)? YES

**REAR SUSPENSION**

Deadmation or modified for extra load? NO

300402

#636

# 300 SERIES TRUCK
# CRACKED LEFT HAND LOWER CONTROL ARM
# EVALUATION DATA



**FRONT SUSPENSION**

Have there been any modifications to the Front Suspension (Air Lifts, Transverse Leaf Springs, Coil Springs added to Front Shocks, etc.)? YES

(ORIG. EQUIP AIR BOOTS DEFLATED)

Using a vernier caliper or micrometer, measure the wire diameter on (3) coils of the front coil spring and average the readings:

.875 .874 } .8763 .880 .875 } .8760

Has LH lower control arm been modified? NO

What is the condition of the jounce bumper? FIRM IMPACT BUT NO PERMANENT DISTORTION
REBOUND BUMPERS CLEAN ABOUT

Has the jounce bumper been modified (Compare with attached illustrations)? NO

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)? CLEAN, BUT NOT POLISHED

**WEIGHTS**

What are the vehicle weights at each wheel? TOTAL 7300

| | | | |
|---|---|---|---|
| LH Front Unloaded | 1780 | RH Front Unloaded | 1620 |
| LH Rear Unloaded | — | RH Rear Unloaded | — |
| LH Front Loaded | — | RH Front Loaded | — |
| LH Rear Loaded | — | RH Rear Loaded | — |

[illegible]

**PICTURES**

Take pictures from several angles (Overall Vehicle, Front Suspension, LH Lower Control Arm )

**GENERAL COMMENTS:**

000403

FIE 1 88 16:6 SEN

#647

27JA88

# 300 SERIES TRUCK
# CRACKED LEFT HAND LOWER CONTROL ARM
# EVALUATION DATA

## GENERAL VEHICLE INFORMATION

Customer and/or Fleet Name: SAN DIEGO UNIFIED SCHOOL DIST

Year & Vehicle Model: G30 1985 VIN: 2GBHG31J1F4156636 #647

Mileage when crack in LH lower control arm was noted: UNKNOWN

Review maintenance records for frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies): UNKNOWN

Vehicle Configuration (i.e. Van Body, School Bus, Pickup Box, Custom Body, etc.) (18 PASS)

Is the vehicle configured the same as when the LH lower control arm cracked? YES

What is the vehicle used for? SCHOOL BUS & MAIL DELIVERY

Has the vehicle had any other uses? NO

Describe the road surfaces this vehicle is regularly driven on: GOOD PAVED

What is the maximum speed this vehicle is driven? 50-60 (MOSTLY AT LOW 35-45 MPH)

What are the average number of miles per day? ABOUT 150

Is this vehicle driven over rough railroad crossings, curbs, etc.? NO

Number of vehicles in Fleet with same configuration: 33

## TIRES & WHEELS

Tire Size, Type, & Manufacturer: 8.00 R16.5 B.F.G. LOAD 'D'

Wheel Size: ORIG 16.5

Have tires/wheels been replaced (Same as Factory equipment or increased)? YES - SAME

000404

## REAR SUSPENSION

Production or modified for extra load? NO

300 SERIES TRUCK
CRACKED LEFT HAND LOWER CONTROL ARM
EVALUATION DATA
-2-

#647

**FRONT SUSPENSION**

Have there been any modifications to the Front Suspension (Air Lifts, (Transverse Leaf Springs), Coil Springs added to Front Shocks, etc.)? YES
ORIG EQUIP AIR BOOTS ARE DEFLATED

Using a vernier caliper or micrometer, measure the wire diameter on (3) coils of the front coil spring and average the readings:

RH .868, .870, .872 } .8703 LH .873, .870, .875 } .8726

Has LH lower control arm been modified? NO (LOTE STYLE ARM HAS BEEN INSTALLED)

What is the condition of the jounce bumper? HEAVY IMPACT SOME PERMAN. DISTORTION REBOUND - CLEAN FOR 1 ½"

Has the jounce bumper been modified (Compare with attached illustrations)? NO

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)? POLISHED

**WEIGHTS**

What are the vehicle weights at each wheel? TOTAL 3360

| | | | |
|---|---|---|---|
| LH Front Unloaded | 1840 | RH Front Unloaded | 1500 |
| LH Rear Unloaded | — | RH Rear Unloaded | — |
| LH Front Loaded | — | RH Front Loaded | — |
| LH Rear Loaded | — | RH Rear Loaded | — |

Center of Gravity Heights (If possible): —

**PICTURES**

Take pictures from several angles (Overall Vehicle, Front Suspension, LH Lower Control Arm ) —

**GENERAL COMMENTS:**

000405

4/7

CHEVROLET CENTRAL OFFICE
COMMUNICATION SERVICES

DEX 3600
8/562-5346

ROOM 139-80
8/562-8775

(Outside)
8/313-492-5346

PROI SERVICE
'88 APR 11 A

FACSIMILE TRANSMISSION

SEND TO:

NAME: Paul Birsa

DIVISION OR COMPANY: GM Truck & Bus

CITY AND STATE: Pontiac, MI

TELEPHONE NUMBER: 8-396-3150

TYPE/MAKE FACSIMILE MACHINE:

FACSIMILE MACHINE TELEPHONE NUMBER: 8-396-3906

NUMBER OF PAGES (INCLUDING COVER): 4

REMARKS:

FROM:

NAME: E. R. Gatsche

DEPARTMENT: Service Department

ROOM NUMBER: 225-23 TELEPHONE NUMBER: 8-562-5533

BILLING CODE: COBE

FORM IS TO BE TRANSMITTED? YES X NO __ (PLEASE CHECK ONE)

THIS FORM MUST ACCOMPANY ALL FACSIMILE REQUESTS

000406

doc

27JA88

300 SERIES TRUCK
CRACKED LEFT HAND LOWER CONTROL ARM
EVALUATION DATA

CHEV # 6060
8-31-87
49,000
CUSTOMER
30 ELM
55

## GENERAL VEHICLE INFORMATION

Customer and/or Fleet Name:

Year & Vehicle Model: 85 VIN: 1GCGC34M3FJ178640

Mileage when crack in LH lower control arm was noted: 49,000
Current Mileage 63,382

Review maintenance records for frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies)

Vehicle Configuration (i.e. Van Body, School Bus, Pickup Box, Custom Body, etc.)

Is the vehicle configured the same as when the LH lower control arm cracked? Yes

What is the vehicle used for? Maintance

Has the vehicle had any other uses? No

Describe the road surfaces this vehicle is regularly driven on: Normal Secondary Roads Paved Chuck Hole Ect.

What is the maximum speed this vehicle is driven? 65

What are the average number of miles per day? 200 Miles

Is this vehicle driven over rough railroad crossings, curbs, etc.? Yes

Number of vehicles in Fleet with same configuration: 400

## TIRES & WHEELS

Tire Size, Type, & Manufacturer: 750 16 LT Super Bond Series } Fmt

Wheel Size: MS Rear

Have tires/wheels been replaced (Same as Factory equipment or increased)? ~~[illegible]~~

Date Code
R.L. Arm 2690
L 1337

## REAR SUSPENSION

Is the rear suspension Production or modified for extra load? Production

000407

300 SERIES TRUCK
CRACKED LEFT HAND LOWER CONTROL ARM
EVALUATION DATA



FRONT SUSPENSION

Have there been any modifications to the Front Suspension (Air Lifts, Transverse Leaf Springs, Coil Springs added to Front Shocks, etc.)? NO

Using a vernier caliper or micrometer, measure the wire diameter on (3) coils of the front coil spring and average the readings:

RH NA LH NA

Has LH lower control arm been modified? NO

What is the condition of the jounce bumper? Good S. Picture -

Has the jounce bumper been modified (Compare with attached illustrations)? NO

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)? Polished

WEIGHTS

What are the vehicle weights at each wheel? See Weight Step

LH Front Unloaded _____ RH Front Unloaded _____

LH Rear Unloaded _____ RH Rear Unloaded _____

LH Front Loaded _____ RH Front Loaded _____

LH Rear Loaded _____ RH Rear Loaded _____

Center of Gravity Heights (If possible) See Picture

PICTURES

Take pictures from several angles (Overall Vehicle, Front Suspension, LH Lower Control Arm )

GENERAL COMMENTS:

000408

CITY SCALES
5 WEST 3rd STREET
KANSAS CITY, MISSOURI 64106
KCCS 15

# Weight Ticket

26876

. STEERING
2. DRIVERS
3. TRAILER
4. GROSS/TARE
5. TIME/DATE

Weighed For _____

Address _____

Commodity _____

Driver (on) _____ (off) _____

Tractor # _____

Trailer # _____

Weight Master _____

000403

UNION PACIFIC RAILROAD

THOMAS R. OLIVERI

MANAGER VEHICLE FLEET
PURCHASING & MATERIALS DEPT.

..16 DODGE STREET
OMAHA, NE 68179
(402) 271-4849

UNION PACIFIC RAILROAD

Dir

C.D. BARTON

CHIEF ENGINEER

..16 DODGE STREET
OMAHA, NE 68179
(402) 271-3792

UNION PACIFIC RAILROAD

THOMAS J. LAKE

DIRECTOR
PURCHASING

..16 DODGE STREET
OMAHA, NE 68179
(402) 271-3184

EARL GAUTSCHE
Administrator - Truck & Fleet
Service Department
Central Office

Chevrolet Motor Division General Motors Corporation
30007 Van Dyke Avenue, Warren, MI 48090 (313) 492-5533

000410

RECEIVED TA

1988

27JA88

PRODUCT IMPROVEMENT

# 300 SERIES TRUCK
# CRACKED LEFT HAND LOWER CONTROL ARM
# EVALUATION DATA

**GENERAL VEHICLE INFORMATION**

Customer and/or Fleet Name: Union Pacific R.R. Unit # 262484

Year & Vehicle Model: 85 C30 VIN: 1GCGC34M2FS164495

Mileage when crack in LH lower control arm was noted: INFO. NA.

Review maintenance records for frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies) WARRANTY HISTORY ATTACHED. — BOTH LOWER CONTROL ARMS REPLACED CHEC. HAS NO RECORD AS TOO WHO & WHEN

Vehicle Configuration (i.e. Van Body, School Bus, Pickup Box, Custom Body, etc.) Pickup Box /Custom Body —

Is the vehicle configured the same as when the LH lower control arm cracked? NO CRACKS AT THIS INSPECTION.

What is the vehicle used for? Union Pacific Rail & Road maintenance

Was the vehicle had any other uses? NO

Describe the road surfaces this vehicle is regularly driven on: Railroad tracks - Rail yards & Roads

What is the maximum speed this vehicle is driven? NA.

What are the average number of miles per day? NA

Is this vehicle driven over rough railroad crossings, curbs, etc.? -YES - R/R crossings

Number of vehicles in fleet with same configuration: NA

**TIRES & WHEELS**

Tire Size, Type, & Manufacturer:

LF 8-19.5 Super Road Service Goodyear
RF 8-19.5 Super Hi Miler
LR 8-19.5 Custom xtra Grip
RR 8-19.5 Custom xtra Grip

Wheel Size:

Have tires/wheels been replaced (Same as Factory equipment or increased)? TIRES REPLACED.

**REAR SUSPENSION**

0000411 PRODUCT

# 300 SERIES TRUCK
# CRACKED LEFT HAND LOWER CONTROL ARM
# EVALUATION DATA


**FRONT SUSPENSION**

Have there been any modifications to the Front Suspension (Air Lifts, Transverse Leaf Springs, Coil Springs added to Front Shocks, etc.)? Gas filled front shock added

Using a vernier caliper or micrometer measure the wire diameter on (3) coils of the front coil spring and average the readings:

RH 81.2 LH 82.2

Has LH lower control arm been modified? NO LEFT & RIGHT CONTROL ARMS REPLACED LEFT CONTROL ARM # 14026581

What is the condition of the jounce bumper? Good - not broken

Has the jounce bumper been modified (Compare with attached illustrations)? NO

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)? SLIGHTLY POLISHED

**WEIGHTS**

What are the vehicle weights at each wheel?

| | | | | |
|---|---|---|---|---|
| LH Front Unloaded | _____ | RH Front Unloaded | _____ | N.A. |
| LH Rear Unloaded | _____ | RH Rear Unloaded | _____ | SCALES NA |
| LH Front Loaded | _____ | RH Front Loaded | _____ | |
| LH Rear Loaded | _____ | RH Rear Loaded | _____ | |

Center of Gravity Heights (If possible):

**PICTURES**

Take pictures from several angles (Overall Vehicle, Front Suspension, Lower Control Arm)

Pictu to be returned under seperate cover

000412

**GENERAL COMMENTS:**

VEHICLE AT LANDMARK CHEV. ON 3-29-88 FOR FRONT END COMPLAINT. T JONES FOUND SHIMS HAD FALLEN OUT OF UPPER CONTROL ARM ADJUSTMENT. DID NOT TALK TO FLEET OR DRIVER [illegible] CONTROL ARMS REPLACED

HISTORY FILE INQUIRY PAGE 01 OF 02
(UPDATED THRU RUN # 801

```
VEHICLE-ID-NUMBER C S-DLR SLSDTE HIMILE EN AX TF MOP. CLM PI PDIT PP REV
1GCGC34M2FS164495 3 04566 051785 001909 XM HJ TM 0485 007  0  2.3  S  0

INVDLR: 04566 SHIP-TO:  7565 INVDATE: 041585 FLAGS: 000000100001000100000000
INV-NO: 1A016746173   OPTIONS: 020001001000003001200000000400000100000000000

    T RUN. LN CLDLR RODATE RO-NO. D-DOC. LAB-OP LN-TOT  MILES. D-A-C-R AUTH
    A 5016 00 00000 000000        000000
      UNPAID PREP
    E 5041 01 30716 101885 W2  16 305007 J4990     6.80    171       0
      BOLTS,FSTNR & FT6, ENG ELEC-TIGHTEN
  3 D 5041 02 30716 101885 W21316 305007 F2003    48.90    171       0 E
      COVER/GASKET,DIFF REAR DIFF-REPLACE
  4 D 5043 01 30441  10785  80161 319018 B1630    19.69   1747       0
      CABLE, HOOD LATCH-R&R/REPLACE
  5 D 5043 02 30441  10785  801E  319018 F2003    15.15   1747       0
      COVER/GASKET,DIFF REAR DIFF-REPLACE
```

CONTINUED

PF1:HELP; PF3:BASE INQY; PF4:MENU; PF8:PAGE FORWARD; PF10:LOG OFF
RECORD FOUND

HISTORY FILE INQUIRY
VIN: 1GCGC34M2FS164495 (CONTINUE)  TOTAL CLAIMS:  7  PAGE 02 OF 02

```
    T RUN.    CLDLR RODATE RO-NO. D-DOC  LAB-OP LN-TOT  MILES. D-A-C-R AUTH
  6 G 5046 01 30441  10785  80338 319052 F3270    10.78   1747       0
                          CR-DOC-336010
      VENTILATOR, REAR AXLE-REPLACE
  7 D 5043 01 30709    185  16630 318014 N4640    43.38   1909       0
      GAGE, ENGINE COOLANT TEMP-REPLACE
              ---        NO MORE CLAIMS FOR THIS VIN
```

PF :HELP; PF3:BASE INQY  PF4:MENU; PF7:PG BACK; PF8:PG FWRD; PF10:LOG OF

000413

27JA88

300 SERIES TRUCK
CRACKED LEFT HAND LOWER CONTROL ARM
EVALUATION DATA

400523

GENERAL VEHICLE INFORMATION

Customer and/or Fleet Name: Rollins New Orleans Zip Bread

Year & Vehicle Model: 1986 GMC VIN: 1GTEP22T1G3501511

Mileage when crack in LH lower control arm was noted: 1-7-87 approx 27000 miles

Review maintenance records for frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies)

Vehicle Configuration (i.e. Van Body, School Bus Pickup Box, Custom Body, etc.)

Is the vehicle configured the same as when the LH lower control arm cracked? Yes

What is the vehicle used for? Bread Delivery

Has the vehicle had any other uses? No

Describe the road surfaces this vehicle is regularly driven on: Rough

What is the maximum speed this vehicle is driven? 55

What are the average number of miles per day? 300

Is this vehicle driven over rough railroad crossings, curbs, etc.? Yes

Number of vehicles in Fleet with same configuration: 10

TIRES & WHEELS

Tire Size, Type, & Manufacturer: 215/85/16 BFG

Wheel Size: 16

Have tires/wheels been replaced (Same as Factory equipment or increased)?

REAR SUSPENSION

Is the rear suspension Production or modified for extra load? No

300 SERIES TRUCK
CRACKED LEFT HAND LOWER CONTROL ARM
EVALUATION DATA



FRONT SUSPENSION

Have there been any modifications to the Front Suspension (Air Lifts, Transverse Leaf Springs, Coil Springs added to Front Shocks, etc.)? No

Using a vernier caliper or micrometer, measure the wire diameter on (3) coils of the front coil spring and average the readings:

RH .845 LH .845

Has LH lower control arm been modified? No replaced

What is the condition of the jounce bumper? OK

Has the jounce bumper been modified (Compare with attached illustrations)? No

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)?

WEIGHTS

What are the vehicle weights at each wheel? GVW 6800 Wt 3084

LH Front Unloaded _____ RH Front Unloaded _____

LH Rear Unloaded _____ RH Rear Unloaded _____

LH Front Loaded _____ RH Front Loaded _____

LH Rear Loaded _____ RH Rear Loaded _____

Center of Gravity Heights (If possible)

PICTURES

Take pictures from several angles (Overall Vehicle, Front Suspension, LH Lower Control Arm )

GENERAL COMMENTS:

000415

Repair Order Trucks
No. 19946

# TRUCK RENTALS of LOUISIANA, INC.

Hertz PENSKE Truck Rental & Leasing

District 31
Date 1.7.87
Mileage

4/00523
Unit Number

ZIP

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time off/on |
|---|---|---|---|---|---|---|---|---|---|
| | [illegible] | | 45 | Dr. [illegible] | N | | | | off 15.5 [illegible] |
| 1 | [illegible] | | | Phone [illegible] | | | | | |
| | [illegible] 140.581 | | 178.20 | Location [illegible] | N | L9347 | 202 | 0360 | on 12.1 [illegible] |
| | | | | Compl. | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Complai | | | | | off |
| | | | | Cau | | | | | on |
| | | | | Correction | | | | | |
| | | | | Compl. | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Comp | | | | | off |
| | | | | Ca | | | | | on |
| | | | | Co | | | | | |
| | | | | Outside Repair Vendor: P.O. No. | | | | | off |
| | | | | Tire Pressure | | | | | on |
| | | Total Parts | 223.20 | | | Total Labor Hours | | 0360 | |

Check one box only
CLASS
☐ 1 PM
☐ 2 Customer Req.
☐ 3 Road Call
☐ 4 Other

Check one box only
CAUSE
☐ 1 Maint. & Warranty
☐ 2 Abuse
☐ 3 Accident
☐ 4 Capitalization

Accounting Distribution (Check one box only)
☐ 4040 Other District
☒ 4010/4020 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept No.
☐ 4207 Mechanics Wages Indirect
☐ 6036 Service Vehicle
☐ 6069 Garage Cost
☐ 1520 Capitalization Other District

District Operations Mgr. [signature] Date
District Manager Date
Warranty (Check one) ☐ Yes ☒ No

(80)

[illegible] MAINTENANCE FOLDER

27JA88

# 300 SERIES TRUCK
# CRACKED LEFT HAND LOWER CONTROL ARM
# EVALUATION DATA

67470

## GENERAL VEHICLE INFORMATION

Customer and/or Fleet Name: Rollins Zip-Bread 41663 [illegible]

Year & Vehicle Model: 1986 P-2 VIN: 1GTEP22T[illegible]

Mileage when crack in LH lower control arm was noted: ORIGINAL

Review maintenance records for frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies)

Vehicle Configuration (i.e. Van Body, School Bus, Pickup Box, Custom Body, etc.)

Is the vehicle configured the same as when the LH lower control arm cracked? Yes

What is the vehicle used for? Bread Delivery

Has the vehicle had any other uses? No

Describe the road surfaces this vehicle is regularly driven on: Rough

What is the maximum speed this vehicle is driven? 55

What are the average number of miles per day? 300

Is this vehicle driven over rough railroad crossings, curbs etc.? Yes

Number of vehicles in Fleet with same configuration: 10

## TIRES & WHEELS

Tire Size, Type, & Manufacturer: LT 215/85 R16

Wheel Size: 16

Have tires/wheels been replaced (Same as Factory equipment or increased)?

## REAR SUSPENSION

Is the rear suspension production or modified for extra load? No

000417

300 [illegible]S TRUCK
CR[illegible]KED L[illegible]T HAND LOWER CONTROL ARM
[illegible]VALUATION DATA
-2-

FRONT SUSPENSION

Have there been any modifications to the Front Suspension (Air Lifts, Transverse Leaf Springs, Coil Springs added to Front Shocks, etc.)? No

Using a vernier caliper or micrometer, measure the wire diameter on (3) coils of the front coil spring and average the readings:

RH [illegible] LH [illegible]

Has LH lower control arm been modified? No

What is the condition of the jounce bumper? O/

Has the jounce bumper been modified (Compare with attached illustrations)? No

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)?

WEIGHTS

What are the vehicle weights at each wheel?

| | | | |
|---|---|---|---|
| LH Front Unloaded | _____ | RH Front Unloaded | _____ |
| LH Rear Unloaded | _____ | RH Rear Unloaded | _____ |
| LH Front Loaded | _____ | RH Front Loaded | _____ |
| LH Rear Loaded | _____ | RH Rear Loaded | _____ |

Center of Gravity Heights (If possible)

PICTURES

Take pictures from several angles (Overall Vehicle, Front Suspension, LH Lower Control Arm )

GENERAL COMMENTS:

000418

Repair Order Trucks
No. 18414

**TRUCK RENTALS of LOUISIANA, INC.**

Hertz PENSKE Truck Rental & Leasing

District 31
Date 2 - 1987
Mileage 16 - -

400 15
Unit Number

LEIDENHEIM

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time off/on |
|---|---|---|---|---|---|---|---|---|---|
| 1 | 215 85R16 | | | Driver Tir [illegible] 1/2 on | | | | | 11.5 JAN 3 |
| | New | | | Phone And [illegible] has a [illegible] | | | | | off |
| | | | | Location Sid | | | | | 12.6 JAN 3 |
| | | | | Complaint | | | | | on |
| | | | | Cause | | | | | off |
| | | | | Correction | | | | | on |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | off |
| | | | | Complaint | | | | | on |
| | | | | Cause | | | | | off |
| | | | | Correction | | | | | on |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | off |
| | | | | Outside Repairs Vendor: P.O. No. | | | | | on |
| | | | | Tire Pressure | | | | | off |
| | | | | | | | | | on |
| | | Total Parts | | | | Total Labor Hours | | | |

Check one box only
CLASS
1 PM
2 Customer Req.
3 Road Call
4 Other

Check one box only
CAUSE
1 Maint. & Warranty
2 Abuse
3 Accident
4 Capitalization

Accounting Distribution (Check one box only)
☐ 4040 Other Hertz District
☐ 4010/4030 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept No.
☐ 4207 Mechanics Wages Indirect
☐ 6038 Service Vehicle
☐ 6069 Garage Cost
☐ 1520 Capitalization Other Dist.

District Operations Mgr. Date
District Manager Date
Warranty (Check one) ☐ Yes ☐ No

-5-2 (1/80)

OWNING DISTRICTS MAINTENANCE FOLDER

Repair Order Trucks
No. 20849

# TRUCK RENTALS of LOUISIANA, INC.

Hertz
PENSKE Truck Rental & Leasing

Di ct 31
Date
Mileage

Unit Number

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time off/on |
|---|---|---|---|---|---|---|---|---|---|
| 1 | | 7 | | Dr | | | | | off |
| | | | | Phone | | | | | |
| | | | | Location | | | | | on |
| | | | | Compl | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | on |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | on |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | on |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | on |
| | | | | Outside Repairs Vendor: P.O. No. | | | | | off |
| | | | | Tire Pressure | | | | | on |
| | | Total Parts | | | | Total Labor Hours | | | |

Check one box only
CLASS: [1] PM [2] Customer Req. [3] Road Call [4] Other

Check one box only
CAUSE: [1] Maint. & Warranty [2] Abuse [3] Accident [4] Capitalization

Accounting Distribution (Check one box only)
☐ 4040 Other Hertz District
☑ 4010/4030 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept No.
☐ 4207 Mechanics Wages Indirect
☐ 6036 Service Vehicle
☐ 6069 Garage Cost
☐ 1520 Capitalization Other District

District Operations Mgr. Date
District Manager Date

Warranty (Check one) ☐ Yes ☑ No

7-6-2 (11/80)

OWNING DISTRICTS MAINTENANCE FOLDER

Repair Order Trucks
No. 21502

# TRUCK RENTALS of LOUISIANA, INC.

Hertz PENSKE Truck Rental & Leasing

DI 31
Date 10 1
Mileage 54 3 3

Unit Number

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost | Description of Work to be done | | Employee Number | Repair Code | Hours | Time of Work |
|---|---|---|---|---|---|---|---|---|---|
| 1 | Tlt | 7 | | Dri Tlt | D | | | | off 1. 06 12 |
| | | | | Phone | | | | | |
| | | | | Location Complt | F | | | 0 8 | on 4.4 06 1 |
| | | | | Compl | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | on |
| | | | | Complaint X | | | | | off |
| | | | | Cau | | | | | |
| | | | | Cor tion | | | | | on |
| | | | | Compl | | | | | off |
| | | | | Cause | | | | | |
| | | | | Corr tion | | | | | on |
| | | | | Compla ROAD CALL | | | | | off |
| | | | | Cause | | | | | |
| | | | | Cor tion | | | | | on |
| | | | | Outside Repairs Vendor: P.O. No. | | | | | off |
| | | | | Tire Pressure | | | | | on |
| | | Total Parts | | | | Total Labor Hours | | 0 8 | |

Check one box only
CAUSE
☑ 1 PM
☑ 2 Customer Req.
☐ 3 Road Call
☐ 4 Other

Check one box only
CAUSE
☑ 1 Maint. & Warranty
☐ 2 Abuse
☐ 3 Accident
☐ 4 Capitalization

Accounting Distribution (Check one box only)
☐ 4040 Other Hertz District
☑ 4010/4030 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept No.
☐ 4207 Mechanics Wages Indirect
☐ 6030 Service Vehicle
☐ 6060 Garage Cost
☐ 1520 Cap tion Other

District Operations Mgr. Date
District Manager Date
Warranty (Check one) ☐ Yes ☐ No

7-6-2 (11/80)

OWNING DISTRICTS MAINTENANCE FOLDER

Repair Order Trucks
No. 23709

# TRUCK RENTALS of LOUISIANA, INC.

Hertz
PENSKE Truck Rental & Leasing

District 31
Date
Mileage

Unit Number

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time of Day |
|---|---|---|---|---|---|---|---|---|---|
| | | | | Dr | | | | | off |
| | | | | Phone | | | | | on |
| | | | | Location | | | | | |
| | | | | Compl | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Complaint | | | | | off |
| | | | | Cau | | | | | on |
| | | | | Cor tion | | | | | |
| | | | | Compl | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Cor tion | | | | | |
| | | | | Compl | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Cor tion | | | | | |
| | | | | Outside Repairs Vendor: P.O. No. | | | | | off |
| | | | | Tire Pressure | | | | | on |
| | | Total Parts | | | | Total Labor Hours | | | |

Check one box only
CLASS
[1] PM
[2] Customer Req.
[3] Road Call
[4] Other

Check one box only
CAUSE
[1] Maint. & Warranty
[2] Abuse
[3] Accident
[4] Capitalization

Accounting Distribution (Check one box only)
☐ 4010 Other District
☐ 4010/4030 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept No.
☐ 4207 Mechanics Wages Indirect
☐ 6036 Service Vehicle
☐ 6069 Garage Cost
☐ 1520 Capitalization Other District

District Operations Mgr. Date
District Manager Date

Warranty (Check one)
☐ Yes ☐ No

000422

27JA88

300 SERIES TRUCK
CRACKED LEFT HAND LOWER CONTROL ARM
EVALUATION DATA

Unit
~~A~~00517

GENERAL VEHICLE INFORMATION

Customer and/or Fleet Name: Rollins New Orleans Zip Bread

Year & Vehicle Model: 1986 P-2 VIN: 1GTEP22T9G3501465

Mileage when crack in LH lower control arm was noted 34423 1/26/88

Review maintenance records for frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies)

Vehicle Configuration (i.e. Van Body, School Bus Pickup Box, Custom Body, etc.)

Is the vehicle configured the same as when the LH lower control arm cracked? Yes

What is the vehicle used for? Bread Delivery

Has the vehicle had any other uses? No

Describe the road surfaces this vehicle is regularly driven on: Generally Rough

What is the maximum speed this vehicle is driven? 55

What are the average number of miles per day? 300

Is this vehicle driven over rough railroad crossings, curbs etc.? Yes

Number of vehicles in Fleet with same configuration: 10

TIRES & WHEELS

Tire Size, Type, & Manufacturer: 215/85/16 Firestone

Wheel Size: 16

Have tires/wheels been replaced (Same as Factory equipment or increased)? tires

REAR SUSPENSION

Is the rear suspension Production or modified for extra load? No

000423

300 SERIES TRUCK
CRACKED LEFT HAND LOWER CONTROL ARM
EVALUATION DATA
-2-

FRONT SUSPENSION

Have there been any modifications to the Front Suspension (Air Lifts, Transverse Leaf Springs, Coil Springs added to Front Shocks, etc.)? Front Stabilizer bushing bracket welded to frame

Using a vernier caliper or micrometer, measure the wire diameter on (3) coils of the front coil spring and average the readings:

RH .345 LH [illegible]

Has LH lower control arm been modified? No

What is the condition of the jounce bumper? Damaged

Has the jounce bumper been modified (Compare with attached illustrations)? No

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)? Polished

WEIGHTS

What are the vehicle weights at each wheel? 5460 scaled

| | | | |
|---|---|---|---|
| LH Front Unloaded | _____ | RH Front Unloaded | _____ |
| LH Rear Unloaded | _____ | RH Rear Unloaded | _____ |
| LH Front Loaded | _____ | RH Front Loaded | _____ |
| LH Rear Loaded | _____ | RH Rear Loaded | _____ |

Center of Gravity Heights (If possible)

PICTURES

Take pictures from several angles (Overall Vehicle, Front Suspension, LH Lower Control Arm) ✓

GENERAL COMMENTS:

000424

Repair Order Trucks
No. 25044

**TRUCK RENTALS of LOUISIANA, INC.**

Hertz
PENSKE Truck Rental & Leasing

District 31
Date 7/7/84
Mileage 23,625

Unit Number 4 1 2 P

☐ Continuation from Repair Order No.

| Number and Description | Repair Code | Cost | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time of Work |
|---|---|---|---|---|---|---|---|---|
| | | | Dr | W | | | | off |
| | | | Phone | M | | | | |
| | | | Location | H | 1/6 7 | 101 | 1100 | on 16 |
| | | | Compl | | | | | off |
| | | | Cause | | | | | |
| | | | Correction | | | | | on |
| | | | Complai | | | | | off |
| | | | Ca | | | | | |
| | | | Correction | | | | | on |
| | | | Compl | | | | | off |
| | | | Cause | | | | | |
| | | | Correction | | | | | on |
| | | | Comp | | | | | off |
| | | | Ca | | | | | |
| | | | Correction | | | | | on |
| | | | Outside Repair Vendor: P.O. No. | | | | | off |
| | | | Tire Pressure | | | | | on |
| | Total Parts | 2 1/2 | | | Total Labor Hours | | 10100 | |

ILLEGIBLE

Check one box only
CLASS
☐ [1]
☒ [2] Customer Req.
☐ [3] Road Call
☐ [4] Oth

Check one box only
CAUSE
☒ [1] M & Warr
☐ [2] Abuse
☐ [3] Accident
☐ [4] Capit on

Accounting Distribution (Check one box only)
☐ 4040 Other District
☐ 4010/4030 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept No.
☐ 4207 Mechanics Wages Indirect
☐ 6036 Service Vehicle
☐ 6009 Garage Cost
☐ 5520 Capit tion Other Her Di

District Operations Mgr. Date
District Manager Date
Warranty (Check one) ☐ Yes ☒ No

Repair Order Trucks
No. 22627

TRUCK RENTALS
of
LOUISIANA, INC.

PENSKE Truck Rental & Leasing

District 31

Date

Mileage

Unit Number

000426

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost |
|---|---|---|---|
| 1 | | | 186 31 |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | Total Parts | 186 31 |

| Description of Work to be done | | Employee Number | Repair Code | Hours | Time |
|---|---|---|---|---|---|
| Dr | | | | | off 13 00 |
| Phone | | | | | on 13 00 |
| Location | | | | | |
| Compl. | | | | | off 13 47 |
| Cause | | | | | on 15 [illegible] |
| Correction | | | | | |
| Complaint | | | | | off |
| Cause | | | | | on |
| Co tion | | | | | |
| Compl. | | | | | off |
| Cause | | | | | on |
| Co tion | | | | | |
| Complai | | | | | off |
| Ca | | | | | on |
| Co tion | | | | | |
| Outside Repair Vendor: | P.O. No | | | | off |
| Tire Pressure | | | | | on |
| | | | | Total Labor Hours | |

ILLEGIBLE

Check one box only
CLASS
[1] PM
[2] Customer Req.
[3] Road Call
[4] Oil

Check one box only
CAUSE
[1] Maint. & Warranty
[2] Abuse
[3] Accident
[4] Capitalization

Accounting Distribution (Check one box only)
☐ 4010 Other Items District
☐ 4010/4020 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept. No.
☐ 4207 Mechanics Wages Indirect
☐ 6036 Service Vehicle
☐ 6069 Garage Cost
☐ 520 Capitalization Other District

District Operations Mgr. Date
District Manager Date

Warranty (Check one) ☐ Yes ☐ No

7-5-2 (11/80)

OWNING DISTRICTS MAINTENANCE FOLDER

400524

27JA88

# 300 SERIES TRUCK
# CRACKED LEFT HAND LOWER CONTROL ARM
# EVALUATION DATA

## GENERAL VEHICLE INFORMATION

Customer and/or Fleet Name: Rollins, New Orleans ZIP Bread

Year & Vehicle Model: 1986 VIN: 1GTEP22T3G3501512

Mileage when crack in LH ~~lower~~ Right control arm was noted: 45836 1/12/87

Review maintenance records ~~for~~ frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies)

Vehicle Configuration (i.e. Van Body, School Bus, Pickup Box, Custom Body, etc.)

Is the vehicle configured the same as when the LH lower control arm cracked? Yes

What is the vehicle used for? Bread Delivery

Has the vehicle had any other uses? No

Describe the road surfaces this vehicle is regularly driven on: Rough

What is the maximum speed this vehicle is driven? 55

What are the average number of miles per day? 300

Is this vehicle driven over rough railroad crossings, curbs, etc.? Yes

Number of vehicles in Fleet with same configuration: 10

## TIRES & WHEELS

Tire Size, Type, & Manufacturer: 215/85R16

Wheel Size: 16

Have ~~tires~~/wheels been replaced (Same as Factory equipment or increased)?

## REAR SUSPENSION

Is the rear suspension Production or modified for extra load? No

000427

300 SERIES TRUCK
CRACKED LEFT HAND LOWER CONTROL ARM
EVALUATION DATA
-2-

FRONT SUSPENSION

Have there been any modifications to the Front Suspension (Air Lifts, Transverse Leaf Springs, Coil Springs added to Front Shocks, etc.)? No

Using a vernier caliper or micrometer, measure the wire diameter on (3) coils of the front coil spring and average the readings:

RH .545 LH .545

Has LH lower control arm been modified? No - Right replaced

What is the condition of the jounce bumper? OK

Has the jounce bumper been modified (Compare with attached illustrations)? No

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)?

WEIGHTS

What are the vehicle weights at each wheel? GVW 6800 Wt 3084

LH Front Unloaded _____ RH Front Unloaded _____

LH Rear Unloaded _____ RH Rear Unloaded _____

LH Front Loaded _____ RH Front Loaded _____

LH Rear Loaded _____ RH Rear Loaded _____

Center of Gravity Heights (If possible)

PICTURES

Take pictures from several angles (Overall Vehicle, Front Suspension LH Lower Control Arm )

GENERAL COMMENTS:

000428

Repair Order Trucks
No. 17951

**TRUCK RENTALS of LOUISIANA, INC.**

Hertz
PENSKE Truck Rental & Leasing

District 31
Date 1 6 1987
Mileage 016490

400524
Unit Number

Zip Bread

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time off/on |
|---|---|---|---|---|---|---|---|---|---|
| | [illegible] | [illegible] | [illegible] | Dr. / RF | | | | | off 17.3 DEC |
| | | | | Phone | | | | | |
| | | | | Location | [illegible] | | 207 | 080 | on 18.1 DEC |
| | | | | Compl. | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Compl. | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Outside Repairs Vendor: P.O. No. | | | | | off |
| | | | | Tire Pressure | | | | | on |
| | | Total Parts | [illegible] | | | Total Labor Hours | | 080 | |

Check one box only
☐ 1 PM
☑ 2 Customer Req.
☐ 3 Road Call
☐ 4 Other

Check one box only
CAUSE
☑ 1 Maint. & Warranty
☐ 2 Abuse
☐ 3 Accident
☐ 4 Capitalization

Accounting Distribution (Check one box only)
☐ 4040 Other Hertz District
☐ 4010/4030 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept No.
☐ 4207 Mechanics Wages Indirect
☐ 6036 Service Vehicle
☐ 6069 Garage Cost
☐ 1520 Capitalization Other Hertz District

District Operations Mgr. [signature] Date 1 6 87
District Manager Date
Warranty (Check one) ☐ Yes ☑ No

(11/80)

Repair Order Trucks
No. 20078

**TRUCK RENTALS of LOUISIANA, INC.**

Hertz PENSKE Truck Rental & Leasing

District 31
Date 6 '87
Mileage 30246

Unit Number

2 p Bread

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time off/on |
|---|---|---|---|---|---|---|---|---|---|
| | | | | Dr | D | | | | 32.9 May 28 |
| | | | | Phone | C | | | | |
| | | | | Local | M | | | 50 | 32.4 May 28 |
| | | | | Compl | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Complain | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Complain | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Outside Repairs Vendor: P.O. No. | | | | | off |
| | | | | Tire Pressure | | | | | on |
| | | Total Parts | | | | Total Labor Hours | | 50 | |

Check one box only
C ☐ 1 ☐ 2 ☐ Customer Req. ☐ 3 Road Call ☐ 4 Other

Check one box only
CAUSE ☐ 1 Maint. & Warranty ☐ 2 Abuse ☐ 3 Accident ☐ 4 Capitalization

Accounting Distribution (Check one box only)
☐ 4040 Other Hertz District
☐ 4010/4020 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept No.
☐ 4207 Mechanics Wages Indirect
☐ 6030 Service Vehicle
☐ 6069 Garage Cost
☐ 1520 Capit. Trat. Other Dist.

District Operations Mgr. Date
District Manager Date

Warranty (Check one) ☐ Yes ☑ No

Repair Order Trucks
No. 21013

# TRUCK RENTALS of LOUISIANA, INC.

Hertz PENSKE Truck Rental & Leasing

Di ct 31
Date
Mileage 36172

Unit Number

000431

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time off/on |
|---|---|---|---|---|---|---|---|---|---|
| | | | N/A | Or Flat Tire | | | | | 19.4 AUG 9 |
| | | | | Phone | | | | | off |
| | | | | Location | | | | | 18.9 AUG 9 |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Outside Repair Vendor: P.O. No. | | | | | off |
| | | | | Tire Pressure | | | | | on |
| | | Total Parts | | | | Total Labor Hours | | | |

ILLEGIBLE

Check one box only
CLASS
1 PM
2 Customer Req.
3 Road Call
4 Oil

Check one box only
CAUSE
1 Maint. & Warranty
2 Abuse
3 Accident
4 Capitalization

Accounting Distribution (Check one box only)
☐ 4040 Other Hertz District
☑ 4010/4030 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept No.
☐ 4207 Mechanics Wages Indirect
☐ 6036 Service Vehicle
☐ 6069 Garage Cost
☐ 1520 Capitalization Other Hertz District

District Operations Mgr. Date 7 14 7
District Manager Date
Warranty (Check one) ☐ Yes ☐ No

7-6-2 (11/80)

OWNING DISTRICTS MAINTENANCE FOLDER

RESS FIRMLY YOU ARE MAKING 5 COPIES

# Rollins Leasing Corp. R 340858

| QTY. | PARTS DESCRIPTION | PR./PT | TOTAL PRICE |
|---|---|---|---|
| | | | |

| QTS. | OI | PR. | TOTAL OI |
|---|---|---|---|
| | | | |

WARRANTY

WHAT FAILED

CAUSE OF FAILURE

COMP. MODEL: COMP. S/N

| QTY. | SIZE | TIRE DESCRIPTION | TIRE PRICE | TOTAL COST |
|---|---|---|---|---|
| 1 | | | | |
| | | | | |
| | | | | |
| | | | | |

| BR. NO. | UNIT NO. | Reefer | DATE START | DATE COMP. | HUBOMETER |
|---|---|---|---|---|---|
| | | | | | 56822 |

CUSTOMER NAME

CUSTOMER ADDRESS

## PERFORM PM

| | |
|---|---|
| DIESEL 1 | GAS 1 |
| DIESEL 2 | GAS 2 |
| DIESEL 3 | TRAILER 60 DAY |
| REEFER PM | |

| 1 | 2 | 3 | 4 |
|---|---|---|---|
| | | | |

REEFER ENG. HRS.

INSTRUCTIONS

| | MECHANIC NAME | LABOR HOURS |
|---|---|---|
| | | |

ILLEGIBLE

| DESCRIPTION | AMOUNT |
|---|---|
| PARTS | |
| OIL (SERVICE SALE ONLY) | |
| TIRES | |
| REPAIR LABOR | |
| TIRE LABOR | |
| | |

HOURLY RATE

TOTAL HOURS

| INDIRECT EXPENSE NUMBERS | EXPENSE NUMBER | AMOUNT |
|---|---|---|
| WASHING | | |
| 2. SHOP CLEANING | | |
| 3. SUPERVISION | | |
| PARTS PICKUP & DEL. | | |
| 5. MISC. SHOP WORK | | |
| 6. FUELING | | |
| SHOP EQUIP. MAINT. | | |
| 8. BUILDING MAINT. | | |

APPROVED BY:

REPAIR ORDER TOT

| SHOP CHECKS PROPER BLOCK | |
|---|---|
| OFFICE TO COMPLETE BLOCK | |
| A | NORMAL REPAIR LABOR |
| B | INDIRECT LABOR |
| C | SERVICE SALE |
| D | WARRANTY NO. |
| E | REBILL TO LESSEE |
| F | ACCIDENT NO. |
| G | CAP. AUTH. NO. |
| H | DOM. BR. NO. |
| I | PREP FOR SALE |

**Repair Order Trucks**
27731 3745 CHOCTAW DRIVE
BATON ROUGE LA 70805

TRUCK RENTALS of LOUISIANA

District 31
Date [illegible]
Mileage 4/10 7/1

Hertz PENSKE

400571
Unit Number

☐ Continuation from Repair Order No.

2.0 Brad

| Parts Qty. | Number and Description | Repair Code | Cos | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time off/on |
|---|---|---|---|---|---|---|---|---|---|
| 1 | | | | Driver Requ | | | | | off |
| | | | | Phone # | | | | | |
| | | | | Location/Cit | | | | | & |
| | | | | Complai | D | | | | off 13.0 |
| | | | | Cause | C | | | | |
| | | | | Correction | M | 49913 | 207 | [illegible] | & 12.5 MC17 |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | & |
| | | | | Complai | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | & |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | |
| | | | | Customer/Oti ertz City PO. | | | | | & |
| | | | | Outside Repair Vendor PO No | | | | | off |
| | | | | Tire Pressure/Tire Depth | | | | | & |
| | | Total Parts | | | | Total Labor Hours | | [illegible] | |

LLEGIBLE

**WARRANTY INFO**

_____ Yr. _____ Make _____ Mode
_____ Se Number
_____ Date In Service

Check one box only
CLAIM
[1] PM
[2] Customer Req
[3] Road Call
[4] Other

Check one box only
CAUSE
[1] Maint & Warranty
[2] Abuse
[3] Accident
[4] Capi ition

Accounting Distribution (Check one box only)
☐ 4040 Other District
☐ 4010/4030 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept No
☐ 4207 Mechanics Wages Indirect
☐ 6036 Service Vehicle
☐ 6069 Garage Cost
☐ 1520 Capitalization Other District

District Operations Mgr | Date | District Manager | Date

Warranty (Check one) ☐ Ye ☐ No

000133

Repair Order Trucks
No. 22756

# TRUCK RENTALS of LOUISIANA, INC.

Hertz PENSKE Truck Rental & Leasing

Dist. 31
Date 1 . . 7
Mileage 1 . 5

Unit Number
2 1 1

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time off/on |
|---|---|---|---|---|---|---|---|---|---|
| 1 | 14 Dub | | | Dr. Right A Fr[illegible] | T | | | | off 17.4 JAN12 |
| | [illegible] | | 176.00 | Phone Bi[illegible] | S | 56324 | | 1 5 | on 15.9 JAN12 |
| 1 | ~~[illegible]~~ | | 1 11 | Location [illegible] | | | | | |
| ~~1~~ | ~~[illegible]~~ | | | Compl. G[illegible] | | | | | off 19.0 JAN12 |
| ~~1~~ | ~~[illegible]~~ | | | Cause | | | | | on 17.6 JAN12 |
| 1 | B 21 | | 2 10 | Correction | [illegible] | [illegible] | | 1 1 | |
| | | | | Complaint | | | | | off 21.4 JAN1[illegible] |
| | | | | Cause | | | | | on 21.1 JAN12 |
| | | | | Correction | | [illegible] | | [illegible] | |
| | | | | Compl. | | | | | off |
| | | | | Cause | | | | | on |
| | | | | Correction | | | | | |
| | | | | Complai[illegible] | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | |
| | | | | Outside Repairs Vendor: P.O. No. 31-19416 | | | | | off |
| | | | | Tire Pressure | | | | | on |
| | | Total Parts | 180.65 | | | Total Labor Hours | | 3 7 | |

ILLEGIBLE

Check one box only
CLASS
☑ PM
☐ Customer Req.
☐ Road Call
☐ Other

Check one box only
CAUSE
☑ Maint. & Warranty
☐ Abuse
☐ Accident
☐ Capitalization

Accounting Distribution (Check one box only)
☐ 4040 Other Hertz District
☑ 4010/4030 Maintenance Parts & Labor
☐ 4650 Damage Repair Accident Rept No.
☐ 4207 Mechanics Wages Indirect
☐ 6036 Service Vehicle
☐ 6069 Garage Cost
☐ 520 Capitalization Other Di[illegible]

District Operations Mgr. Date / /
District Manager Date
Warranty (Check one) ☐ Yes ☐ No

OWNING DISTRICTS MAINTENANCE FOLDER

7-5-2 (11/80)

000434

27JA88
400518
67473

# 300 SERIES TRUCK
# CRACKED LEFT HAND LOWER CONTROL ARM
# EVALUATION DATA

## GENERAL VEHICLE INFORMATION

Customer and/or Fleet Name: Rollins, New Orleans Zip-Bread

Year & Vehicle Model: 1986 P-2 VIN: 1GTEP22T9G501478

Mileage when crack in LH lower control arm was noted: 8-21-87 23450 mile

Review maintenance records for frequent or any front or rear suspension repairs/adjustments or wheel and tire repairs. (List or attach copies) None

Vehicle Configuration (i.e. Van Body, School Bus, Pickup Box, Custom Body, etc.)

Is the vehicle configured the same as when the LH lower control arm cracked? Yes

What is the vehicle used for? Bread Delivery

Has the vehicle had any other uses? No

Describe the road surfaces this vehicle is regularly driven on: Generally Rough

What is the maximum speed this vehicle is driven? 55

What are the average number of miles per day? 300

Is this vehicle driven over rough railroad crossings, curbs etc.? Yes

Number of vehicles in fleet with same configuration: 10

## TIRES & WHEELS

Tire Size, Type, & Manufacturer: 215/85/16

Wheel Size: 16

Have tires/wheels been replaced (Same as Factory equipment or increased)?

## REAR SUSPENSION

Is the rear suspension Production or modified for extra load? 9/80435

300 SERIES TRUCK
CRACKED LEFT HAND LOWER CONTROL ARM
EVALUATION DATA
-2-

FRONT SUSPENSION

Have there been any modifications to the Front Suspension (Air Lifts, Transverse Leaf Springs, Coil Springs added to Front Shocks, etc.)? No

Using a vernier caliper or micrometer, measure the wire diameter on (3) coils of the front coil spring and average the readings:

RH .845 LH .845

Has LH lower control arm been modified? No, replaced

What is the condition of the jounce bumper? OK

Has the jounce bumper been modified (Compare with attached illustrations)? No

What is the metal to metal jounce bumper condition (Rusted, Polished, Bent, etc.)?

WEIGHTS

What are the vehicle weights at each wheel? Max load 500 lbs

LH Front Unloaded _____ RH Front Unloaded _____

LH Rear Unloaded _____ RH Rear Unloaded _____

LH Front Loaded _____ RH Front Loaded _____

LH Rear Loaded _____ RH Rear Loaded _____

Center of Gravity Heights (If possible)

PICTURES

Take pictures from several angles (Overall, Vehicle, Front Suspension, LH Lower Control Arm)

GENERAL COMMENTS:

000436

Repair Order Trucks
No. 24059

# TRUCK RENTALS of LOUISIANA, INC.

Hertz PENSKE Truck Rental & Leasing

DI 31
Date
Mileage 37475

Unit Number

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time off/on |
|---|---|---|---|---|---|---|---|---|---|
| 1 | Flat | 267 | | Dr Flat | | | | | off .2 FEB22 |
| | | | | Phone | | | | | |
| | | | | Location [illegible] | | [illegible] | 67 | 6 | on FEB |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | on |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | on |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | on |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | on |
| | | | | Outside Repairs Vendor: P.O. No. | | | | | off |
| | | | | Tire Pressure | | | | | on |
| | | Total Parts | | | | Total Labor Hours | | [illegible] | |

Check one box only
CLASS
1 Plan
2 Customer Req.
3 Road Call
4 Other

Check one box only
CAUSE
1 Maint. & Warranty
2 Abuse
3 Accident
4 Capitalization

Accounting Distribution (Check one box only)

| ☐ 4040 Other Hertz District | ☐ 4010/4030 Maintenance Parts & Labor | ☐ 4650 Damage Repair Accident Rept No. | ☐ 4207 Mechanics Wages Indirect | ☐ 6036 Service Vehicle | ☐ 6069 Garage Cost | ☐ 1520 Capitalization Other Distri |
|---|---|---|---|---|---|---|

District Operations Mgr. Date District Manager Date

Warranty (Check one) ☐ Yes ☐ No

7-5-2 (11/80)

OWNING DISTRICTS MAINTENANCE FOLDER

Repair Order Trucks
No. 22690

**TRUCK RENTALS of LOUISIANA, INC.**

Hertz PENSKE Truck Rental & Leasing

DI: 31
Date: /
Mileage: 34069

/ )
Unit Number

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost | Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time of /on |
|---|---|---|---|---|---|---|---|---|---|
| 1 | Flat | 7 | | Dr Flat Tire | | | | | off 5 |
| | | | | Phone | | | | | |
| | | | | Location / | | | | | on JAN 6 |
| | | | | Compl | | | | | off |
| | | | | Cause | | | | | |
| | | | | Correction | | | | | on |
| | | | | Complai | | | | | off |
| | | | | Cause | | | | | |
| | | | | Cor tion | | | | | on |
| | | | | Complaint | | | | | off |
| | | | | Cause | | | | | |
| | | | | Corr tion | | | | | on |
| | | | | Co | | | | | off |
| | | | | Cause | | | | | |
| | | | | Cor tion | | | | | on |
| | | | | Outside Repair Vendor: P.O. No. | | | | | off |
| | | | | Tire Pressure | | | | | on |
| | | Total Parts | | | | Total Labor Hours | | 0.4 | |

Check one box only
CAUSE
1 PM
2 Customer Req.
3 Road Call
4 Other

Check one box only
CAUSE
1 Maint. & Warranty
2 Abuse
3 Accident
4 Capitalization

Accounting Distribution (Check one box only)

| ☐ 4040 Other Hertz District | ☐ 4010/4020 Maintenance Parts & Labor | ☐ 4650 Damage Repair Accident Rept No. | ☐ 4207 Mechanics Wages Indirect | ☐ 6036 Service Vehicle | ☐ 6069 Garage Cost | ☐ 1520 Capitalization Other District |
|---|---|---|---|---|---|---|

District Operations Mgr. / Date / / District Manager Date

Warranty (Check one) ☐ Yes ☐ No

7-5-2 (11/80)

OWNING DISTRICTS MAINTENANCE FOLDER

Repair Order Trucks
No. 20658

# TRUCK RENTALS of LOUISIANA, INC.

Hertz
PENSKE Truck Rental & Leasing

DI 31
Date
Mileage 24352

Unit Number

☐ Continuation from Repair Order No.

| Parts Qty. | Number and Description | Repair Code | Cost |
|---|---|---|---|
| | 1.4 | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | Total Parts | |

| Description of Work to be done | Initials | Employee Number | Repair Code | Hours | Time of Day |
|---|---|---|---|---|---|
| Or Flat | | | | | off 11:17 |
| Phone | | | | | |
| Location | | | | | on |
| Complaint | | | | | off |
| Cause | | | | | |
| Correction | | | | | on |
| Complaint | | | | | off |
| Cause | | | | | |
| Correction | | | | | on |
| Complaint | | | | | off |
| Cause | | | | | |
| Correction | | | | | on |
| Complaint | | | | | off |
| Cause | | | | | |
| Correction | | | | | on |
| Outside Repair Vendor: P.O. No. | | | | | off |
| Tire Pressure | | | | | on |
| | | Total Labor Hours | | | |

Check one box only
CLASS
[1] PM
[2] ✓ Customer Req.
[3] Road Call
[4] Other

Check one box only
CAUSE
[1] ✓ Maint. & Warranty
[2] Abuse
[3] Accident
[4] Capitalization

Accounting Distribution (Check one box only)

| ☐ 4040 Other Hertz District | ☑ 4010/4030 Maintenance Parts & Labor | ☐ 4650 Damage Repair Accident Rept No. | ☐ 4207 Mechanics Wages Indirect | ☑ 6036 Service Vehicle | ☐ 6369 Garage Cost | ☐ 6520 Capitalization Other District |
|---|---|---|---|---|---|---|

District Operations Mgr. Date
District Manager Date

Warranty (Check one)
☐ Yes ☑ No

7-6-2 (11/00)

OWNING DISTRICT'S MAINTENANCE FOLDER