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OFFICE
DEFECTS INVESTIGATION

L. W. Camp
Director
Automotive Safety Office
Environmental And Safety Engineering

Ford Motor Company
330 Town Center Drive
Dearborn, Michigan 48128

October 30, 1998

Ms. Kathleen C. DeMeter, Director
Office of Defects Investigation
Safety Assurance
National Highway Traffic Safety
Administration
400 Seventh Street, S. W.
Washington, DC 20590

Dear Ms. DeMeter:

Subject: RQ98-011:NSA-11ntn

Attached is Ford's supplemental response to the agency's letter dated August 28, 1998 concerning the availability of the recall remedy under Safety Recall 96V-172 which pertains to passive shoulder seat belt assemblies used on 1990 through 1992 model year Ford Probe vehicles.

In our October 7, 1998 response we provided copies of owner complaints, field reports, and claims in Appendices IV, VI, and IX, respectively, which may relate to the availability of remedy parts for Safety Recall 96V-172 and indicated that we would provide a summary listing of those reports, in response to Request Number 7, by October 16, 1998. In the process of preparing the summary listing, we found that the number of complaints provided in our response to Request No. 5 actually pertain to 957 vehicles rather than 937 vehicles, as stated on page 6 of our October 7, response.

Following is our response to Request No. 7:

Request No. 7

Furnish a summary incident table of all known or reported incidents from items 5 and 6, including the reports provided by ODI, identifying the owner's name, model, model year, and VIN of the vehicle, the vehicle build date, the problem date (or the report date if the problem date is not available), description of the problem (i.e., no parts, recall was not honored, remedy failure), the date of recall repair, and a brief description of Ford assessment and resolution.



October 30, 1998

Answer

The requested listing, for the owner reports, field reports, and claims provided in Appendices IV, VI, and IX and the ODI reports provided with the inquiry is included in Appendix XI. We have not undertaken to provide a description of resolution for most of the entries because the information is already contained in the reports that were provided in our October 7, response and providing them again in the summary listing is an extremely burdensome and time consuming task. Further, resolution information is often not contained in the reports.

This completes our response to your RQ98-011 inquiry letter.

Very truly yours,



L. W. Camp

Attachment

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