



TECHNICAL SERVICE BULLETIN

THE NEW AMERICAN MOTORCYCLE

Victory Motorcycle

Bulletin Number: **V-04-02**

Date: September 22, 2004

Model Years: **2003**

Safety Bulletin Safety Recall Service Bulletin Service Alert Fax Production Update Kit

Distribution: Owner / Principle Service Manager Sales Manager Parts Manager Technicians

PAGES: 5

This Service Bulletin is located at www.polarisdealers.com



-Confidential and Proprietary-

SUBJECT: FUEL LEAK AT FUEL TANK VENT FITTING

PURPOSE: The Victory Motorcycle Division of Polaris Industries Inc. has decided that the fuel tank vent fitting located on the bottom of the fuel tank may crack, allowing fuel to leak from the fuel tank on all 2003 Vegas™ models within the VIN range listed below. Fuel leakage around the fitting creates the potential for a fire.

MODEL(S) AFFECTED:

Model(s) Affected	Model Numbers	Vehicle Identification Number (VIN) Range
2003 Vegas™ (49 State, California, Canada)	V03G116	5VPGB16*# 33000129 through 5VPGB16*# 33004424
United Kingdom Models	V03GB16UA (UK) V03GB16UE (UK)	5VPGB16*# 33002966 through 5VPGB16*# 33003053
* This series number could be C (Canada), D (Domestic, 49 state), L (California) or U (United Kingdom) # This is a check digit and can be any number or letter		
IMPORTANT NOTE: ALL 2003 VEGAS MODEL VEHICLES WITH A VIN NUMBER IN THE RANGES LISTED ABOVE ARE AFFECTED EXCEPT THOSE LISTED ON PAGE 4 OF THIS BULLETIN. ACCORDING TO OUR RECORDS, THE VEHICLES LISTED ON PAGE 4 HAVE ALREADY RECEIVED A NEW FUEL TANK UNDER SAFETY RECALL BULLETIN V-03-06 ISSUED ON SEPTEMBER 24, 2003, AND THEREFORE ARE NOT AFFECTED		

WHAT YOU MUST DO:

- 1) Order the appropriate fuel tank kit for each affected vehicle. These kits *will not* be directly shipped. See PARTS REQUIRED ordering information on page 2.
- 2) Replace the fuel tank following instructions provided in the kit.
- 3) Perform this Safety Recall Bulletin on all affected motorcycles in your inventory. DO NOT deliver an affected 2003 Vegas™ motorcycle until this bulletin has been completed.
- 4) File a warranty claim. Refer to Warranty Claim Information on page 2. Prepare the old fuel tank for return to Victory. Refer to page 5.
- 5) 2003 Vegas fuel tanks ordered as a service / replacement part are also affected by this bulletin and must be replaced. Review the SERVICE PARTS AFFECTED section on page 2.

CUSTOMER NOTIFICATION:

A customer notification letter 04V-412 (U.S.) or 04-302 (Canada) will be sent to registered owners of affected 2003 Victory Vegas™ motorcycles. An example of the letter is shown on page 3. In addition to the notification letter sent by Victory, dealers are required to notify owners of motorcycles sold by their dealership, and to make arrangements to perform this warranty repair immediately.

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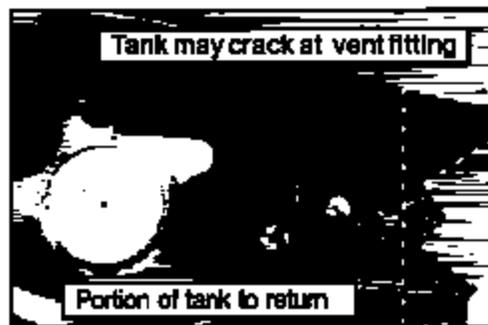
WARRANTY CLAIM INFORMATION:

Safety Recall Number	V-04-02
Claim Type	File Warranty Claim Type SB for both registered units and units in your Inventory.
Labor Allowance	Enter 1:45 hrs. in the labor area for each Vegas™ repaired.
Warranty Claim Special Instructions	A single group claim using the claim type SB (Service Bulletin) may be submitted listing the serial number and date of repair for all machines with the <u>same model number</u> . DO NOT PUT MORE THAN ONE MODEL NUMBER ON A CLAIM.
Part Numbers to List on Claim	Enter (1) Fuel Tank Kit P/N 2202738-XXX or (1) Fuel Tank Kit P/N 2202912-XXX (California) and (1) 7170107 bulletin completion decal in the parts area of the warranty claim. Be sure to include the paint color suffix from chart in the kit part number.

PARTS REQUIRED: Order a fuel tank kit for each affected vehicle. Order Kit PN 2202738-XXX for each 49 State, Canada, or UK model as required. Order Kit PN 2202912-XXX for each California model as required. Be sure to add a color suffix (3 digit number) to the end of the kit number from the paint color chart below. If a customer has concerns regarding custom paint on an affected machine, please call Victory Technical Service.

PARTS AVAILABILITY: Parts will be available the week of September 27th.

SERVICE PARTS AFFECTED: Any Vegas fuel tank P/N 1013821-XXX ordered as a service part is affected and must be removed from inventory immediately. If a fuel tank was ordered and installed on a vehicle, replaced under warranty, or sold to a customer over the counter by your dealership, please check your records and contact the owner immediately to arrange fuel tank replacement.



Paint Color Chart			
Example: To order a Blue 49 State Fuel Tank Kit, order P/N 2202738-341. For a Black California model order P/N 2202912-288			
BLACK	- 288	RED	- 342
SILVER	- 354	YELLOW	- 388
BLUE	- 341	TRIBAL	- 423

BULLETIN COMPLETION DECAL:

After completion of this bulletin, fill out a service bulletin completion decal (P/N 7170107) and install on the inside of left side cover as shown.

Sincerely,

Karl Iversen

Karl Iversen
 Manager, Technical Service & Warranty



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Polaris Sales Inc.



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2100 Hwy 55
Medina, Minnesota 55340
Phone: 763-542-0500
Fax: 763-542-0599

THE NEW AMERICAN MOTORCYCLE™

Warning and Recall Notice 04V-412 (U.S.) or 04-302 (Canada)

(EXAMPLE OF LETTER SENT BY VICTORY TO OWNERS IN THE U.S.)

Dear Victory Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

The Victory Motorcycle Division of Polaris Industries Inc. has decided that a defect which relates to motor vehicle safety exists in some model year 2003 Victory Vegas™ motorcycles. Our records indicate that you have purchased one of the potentially affected units.

The fuel tank vent fitting located on the bottom of the fuel tank may crack and allow fuel to leak from the tank, creating the potential for a fire.

Upon receipt of this recall notice, stop riding your 2003 Vegas motorcycle immediately. Please call your authorized Victory motorcycle dealer to schedule an appointment. Do not attempt repairs yourself. Repairs must be done only by an authorized Victory dealer.

The repair will consist of fuel tank replacement. Repairs will be made by an authorized Victory motorcycle dealer at no cost to you. The repair will take approximately one hour and forty five minutes to perform, although your dealership may need your motorcycle for a longer period of time depending on their work schedule.

While your Victory dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, or if you are having difficulty obtaining the recall repair outlined in this letter, please call our Consumer Service Department at (763) 417-8850.

If you believe that the Victory Motorcycle Division of Polaris Industries Inc. has failed to remedy this defect without charge or is unable to do so within a reasonable time, you may submit a complaint to the Administrator of the National Highway Traffic Safety Administration at 400 Seventh Street S.W., Washington D.C. 20590 or call the toll-free safety hotline at 1-888-327-4236.

If you have paid for repairs related to this condition prior to receiving this notice, you may be eligible to receive reimbursement. A reimbursement form with instructions for filing a claim can be requested by calling Polaris Customer Service at 763-417-8850.

We are sorry for this inconvenience; however, in the interest of your safety, it is very important that you arrange for this repair as soon as possible.

Please accept our apologies for any inconvenience this may cause you.

Sincerely,

VICTORY MOTORCYCLE DIVISION OF POLARIS INDUSTRIES INC.

Karl Iverslie

Manager, Technical Service & Warranty

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days. If you are no longer the owner of the Victory motorcycle indicated by this letter, please contact our Consumer Service Department @ 763-417-8850 so we may update our records. Or write to us at:

Polaris Industries, Inc.
Consumer Service Department
2100 Highway 55
Medina, MN 55340-8852

REF: V0402

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LIST OF VEHICLES THAT ARE NOT AFFECTED BY THIS BULLETIN

The following 2003 Vegas VIN numbers were already repaired under Safety Recall V-03-06 according to our records and DO NOT require this bulletin repair. If you believe V-03-06 fuel tank replacement has not been performed on a vehicle listed below, contact the Victory Technical Service department.

5VPGB16D13 3004281	5VPGB16D53 3004366	5VPGB16D83 3004441
5VPGB16D33 3004282	5VPGB16D73 3004401	5VPGB16DX3 3004442
5VPGB16D53 3004283	5VPGB16D93 3004402	5VPGB16D13 3004443
5VPGB16D73 3004284	5VPGB16D03 3004403	5VPGB16D33 3004444
5VPGB16D93 3004285	5VPGB16D23 3004404	5VPGB16D93 3004460
5VPGB16D53 3004287	5VPGB16D43 3004405	5VPGB16D43 3004453
5VPGB16D73 3004298	5VPGB16D83 3004406	5VPGB16D83 3004454
5VPGB16D93 3004299	5VPGB16D83 3004407	5VPGB16DX3 3004456
5VPGB16C73 3004339 (Canada)	5VPGB16DX3 3004408	5VPGB16D13 3004467
5VPGB16C53 3004341 (Canada)	5VPGB16D13 3004409	5VPGB16D33 3004468
5VPGB16C93 3004343 (Canada)	5VPGB16DX3 3004411	5VPGB16D53 3004459
5VPGB16C03 3004344 (Canada)	5VPGB16D13 3004412	5VPGB16D13 3004460
5VPGB16D93 3004362	5VPGB16D33 3004413	5VPGB16D33 3004461
5VPGB16D33 3004363	5VPGB16D03 3004417	5VPGB16D53 3004462
5VPGB16D73 3004365	5VPGB16D23 3004418	5VPGB16D73 3004463
5VPGB16D93 3004366	5VPGB16D43 3004419	5VPGB16D93 3004464
5VPGB16D03 3004367	5VPGB16D03 3004420	5VPGB16D03 3004465
5VPGB16D23 3004368	5VPGB16D23 3004421	5VPGB16D23 3004466
5VPGB16D43 3004369	5VPGB16D43 3004422	5VPGB16D43 3004467
5VPGB16D03 3004370	5VPGB16DX3 3004425	5VPGB16D63 3004468
5VPGB16D33 3004377	5VPGB16D13 3004426	5VPGB16D93 3004469
5VPGB16D53 3004378	5VPGB16D33 3004427	5VPGB16D43 3004470
5VPGB16D73 3004379	5VPGB16D53 3004428	5VPGB16D63 3004471
5VPGB16D73 3004382	5VPGB16D73 3004429	5VPGB16D83 3004472
5VPGB16D93 3004383	5VPGB16D73 3004432	5VPGB16DX3 3004473
5VPGB16D03 3004384	5VPGB16D93 3004433	5VPGB16D13 3004474
5VPGB16D23 3004386	5VPGB16D03 3004434	5VPGB16D33 3004475
5VPGB16D43 3004386	5VPGB16D23 3004435	5VPGB16D53 3004476
5VPGB16D63 3004387	5VPGB16D43 3004436	5VPGB16D73 3004477
5VPGB16D83 3004390	5VPGB16D63 3004437	5VPGB16D93 3004478
5VPGB16DX3 3004392	5VPGB16D83 3004438	5VPGB16D03 3004479
5VPGB16D13 3004393	5VPGB16DX3 3004439	5VPGB16D73 3004480
5VPGB16D33 3004394	5VPGB16D83 3004440	5VPGB16D63 3004485

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Fuel Tank Preparation and Return Instructions

IMPORTANT! All fuel tanks removed when performing this bulletin must be returned to Victory following the procedure below. It is extremely important that all suspect fuel tanks are destroyed and a warranty claim filed immediately upon completion of this bulletin. To document and verify the completion of this Safety Recall Bulletin, the rear portion of fuel tank must be returned within 30 days using a postage-paid Warranty Parts Return label (with the Roseau, MN address). **DO NOT** allow a fuel tank replaced under this recall campaign to be used in any way.

1. Complete the fuel tank replacement as outlined in this bulletin.
2. Drain the old fuel tank of any remaining fuel and rinse thoroughly with soapy water before performing the following steps.
3. Use a band saw or hack saw to remove the rear portion of the fuel tank that includes the rear mounting bracket hole and both rear lobes of the tank. (Photo 1)
4. Place a copy of the warranty claim information with the removed section of fuel tank and package for immediate return to Victory using a postage-paid Warranty Parts Return label with the ROSEAU, MN address as shown below. (Figure 1)

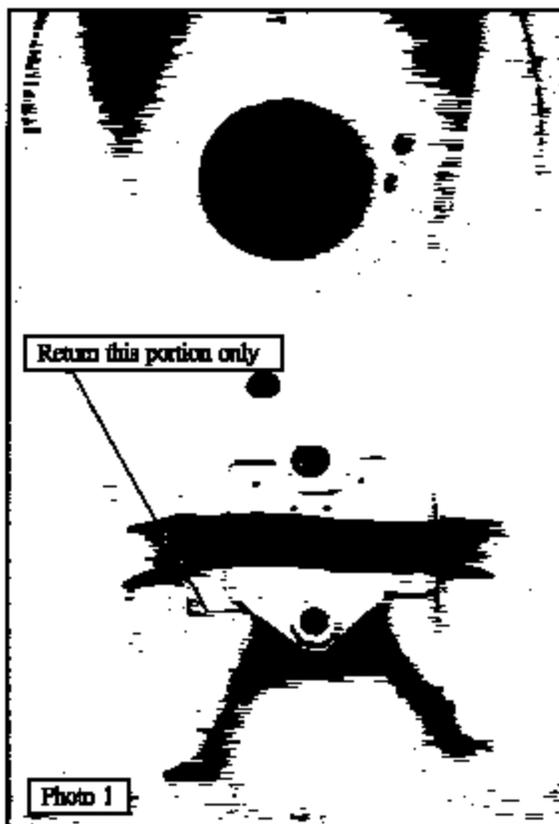


Figure 1

Roseau, MN Address

A.R.S.	
FROM: [Redacted]	
TO: [Redacted]	
CITY: [Redacted] STATE: [Redacted] ZIP CODE: [Redacted]	
POLARIS INDUSTRIES INC WARRANTY RETURN 301 5TH AVE SW ROSEAU MN 56751	
	
UPS GROUND	
TRACKING #: 1Z 121 259 06 1001 532 2	
	
UPS Authorized Return Service	
 Return A.R.S. Tracking Number 1Z 121 259 06 1001 532 2	

UPS Tracking Number

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