

GM SERVICE OPERATIONS
DCS761
URGENT - DISTRIBUTE IMMEDIATELY

DATE: June 26, 2001
SUBJECT: 00066 - PRODUCT SAFETY CAMPAIGN
NON-CRASH DEPLOYMENT
OF SIDE IMPACT AIR BAGS
PHASE 3 CUSTOMER NOTIFICATION
MODELS: 1997-99 CADILLAC DEVILLE
TO: ALL CADILLAC DEALERS
ATTN: SERVICE MANAGER, PARTS MANAGER
AND WARRANTY ADMINISTRATOR

000-217

***** PHASE 3 CUSTOMER NOTIFICATION *****
DUE TO PARTS AVAILABILITY, CUSTOMER NOTIFICATION FOR THIS CAMPAIGN IS BEING
ADMINISTERED IN PHASES. PHASE 2 WAS MAILED ON JUNE 1, 2001. THE DEALER
LISTING AND OWNER LETTERS FOR PHASE 3 IS BEING MAILED JUNE 26, 2001.
ADDITIONAL PHASES WILL BE ANNOUNCED AS THEY ARE LAUNCHED.

Dealers are no longer required to contact the General Motors Customer Assistance Center to obtain parts for this recall. However, initial campaign parts availability is extremely limited and dealers should not order parts for shelf stock.

Customer notification for this campaign will be administered in phases. Dealers will receive a Dealer Listing for involved vehicles included in the third phase. A new Dealer Listing of involved vehicles included in each subsequent phase will be sent to you as the letter mailing is completed. Any dealer not receiving a Dealer Listing has no involved vehicles assigned to that phase.

As each customer notification phase is completed and dealers receive their new Dealer Listing, we are requesting that dealers only order parts for those involved vehicles contained in that Dealer Listing.

Additionally, in order to encourage responsible parts ordering, General Motors Service Parts Operations has placed an order quantity limiter on Part Number 25729097 and removed it from the automatic SPRINT process.

It is imperative that campaign parts are readily available for each customer as they receive their notification letter. Therefore, this strategy has been implemented to ensure the equitable distribution of these parts and avoid customer dissatisfaction. Your cooperation is greatly appreciated.

END OF MESSAGE
GM SERVICE OPERATIONS

DCS772
URGENT - DISTRIBUTE IMMEDIATELY

DATE: July 19, 2001

SUBJECT: 00067B - F/CMVSS NONCOMPLIANCE CAMPAIGN
SEAT BELT BUCKLE EXCLUSION OF CERTAIN VEHICLES

MODELS: Certain 2000-01 'U' Van and 'W' Car Model
Vehicles Certain 2000-01 'S/T' Truck Model Vehicles

TO: All Buick, Chevrolet, GMC, Oldsmobile, and
Pontiac Dealers

ATTN: Service Manager, Parts Manager, and
Warranty Administrator

DIV-217

A small number of 2000 Chevrolet, GMC, and Oldsmobile utility model vehicles were erroneously included in this campaign. These vehicles were built at the Linden and Moraine plants and are equipped with heated seat (RPO KAl) and graphite interior (RPO 12I).

These vehicles will be removed from GMVIS (GM Vehicle Inquiry System) or GM Access Screen (Canada only) or DCS Screen 445 (IPC only) and involved owners will be notified of this error (sample letter attached).

There is no change to the vehicles involved table from bulletin 00067B. Sample Owner Letter:

Dear General Motors Customer:

General Motors recently notified you regarding a campaign involving the inspection and possible replacement of seat belt buckles on your vehicle. Upon further investigation, we have determined that your vehicle was not built with any suspect part(s), and does not need to be included in this campaign.

If you have already had your vehicle serviced under this campaign, we apologize for any inconvenience our error may have caused you.

If you have not yet had your vehicle serviced for this campaign, no further action is necessary. We apologize if this error has caused you any concern regarding the integrity of the safety belts in your vehicle.

If you have any questions regarding this matter, please contact your (Division)dealer or the (Division) Customer Assistance Center at 1-800-###-####. Deaf, hearing impaired or speech impaired call 1-800-###-#### (Utilizes Telecommunication Devices for the Deaf/Text Telephones TDD/TTY).

General Motors Corporation

This owner mailing began on July 18, 2001.
END OF MESSAGE - GM SERVICE OPERATIONS

Region XX All Regions
Area XX All Areas
PDC
Country
State

Department W Service Dept
Title M Manager
ProductType A Auto
Dealer Number
Division UX Market Area
Region XX All Regions
Area XX All Areas
PDC
Country
State

Scully, William ZU-A-21

From: Motorcycles [mcycles@dealers.bmwna.com]
Sent: Wednesday, September 26, 2001 4:13 PM
To: DCS 2000 Server
Subject: Upcoming Recall

To: All BMW Motorcycle Retailers
From: Pat Raymond
Date: September 26, 2001
Re: Upcoming recalls

Important Note: The following is for authorized BMW Motorcycle retailers only. This information is provided as background information only, intended to inform the retailer principal and appropriate managers of upcoming workshop and customer related issues. BMW Motorcycles trusts that this information will not be copied, faxed, E-mailed, or provided in any other manner, in complete or partial form, to individual customers.

Upcoming recalls

BMW Motorcycles will be issuing three recalls in the very near future. As usual, first class mailings will go out to the current owners of each motorcycle affected by the checks, adjustments or updates called for in each instance.

BMW Motorcycles will E-mail a copy of the Service Bulletin for each recall as the bulletin is completed. In addition, this bulletin will appear on MTAS and a printed copy will be sent to each retailer through the mail. We are currently waiting on various items and information for warranty reimbursement before forwarding these bulletin and initiating these recalls.

Some information on these recalls is currently available on the NHTSA website. Please use the information below to answer question that your customers may have as a result.

Recall # 01V-217 R 1200 C Upper fork bridge bolt:

On certain R 1200 C motorcycles, copper residue can remain in the tapped hole where the upper fork bridge attaches to the frame. Electrolysis and moisture can cause corrosion to occur between the copper residue and the aluminum frame. The stress of the connecting bolt attaching the upper fork to the frame could then decrease, leading to loosening, and ultimately, breakage of the bolt. If this happened, the dynamic stability of the motorcycle would be affected and a loss of control could occur. 3,342 motorcycles are affected by this recall. Retailers will ream the hole in the frame head and install a thread insert and a new bolt.

Region	XX	All Regions
Area	XX	All Areas
PDC		
Country		
State		
Department	W	Service Dept
Title	M	Manager
ProductType	A	Auto
Dealer Number		
Division	UX	Market Area
Region	XX	All Regions
Area	XX	All Areas
PDC		
Country		
State		

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