

(Sample Of Notification Used)

01003-S

January, 2001

Dear General Motors Customer:

Within the last several days, you should have received a letter from Firestone advising you of a safety recall that applies to the tires on your 2000 GMC Yukon XL/Chevrolet Suburban 1500 Series.

This notice is being sent to you, in addition to Firestone's previous notification, to help minimize any inconvenience that you might have because of the Firestone recall. Although Firestone is conducting the recall, for your convenience, General Motors is assisting Firestone by making our dealer body available to perform the campaign inspection and, if necessary, tire replacement.

Reason For This Recall: Firestone has decided that a defect which relates to motor vehicle safety may exist in about 150 Wilderness LE PE265/70R16 tires manufactured in Cuernavaca, Mexico on April 24, 2000. In order to ensure that these tires are recovered, Firestone is recalling about 8,000 tires manufactured the week of April 23, 2000. Reduced adhesion in the 150 tires can lead to tread distortion and tread belt separation, which may be accompanied by irregular wear, noise, or vibration. If this condition were ignored, with continued operation, it may lead to complete separation of the tread/belt package from the tire carcass. This might startle the driver and lead to a vehicle crash.

What Will Be Done: To correct this condition, your dealer will inspect the DOT Serial Number on your tires to determine if your tires could potentially have this defect, and replace them if necessary.

Contacting Your Dealer: Please contact your Chevrolet or GMC dealer, or if you wish your Firestone retailer, as soon as possible to arrange a service date and to make sure parts are available in case your vehicle should need a tire replacement. Because of the small number of tires involved in the campaign, parts generally are available, and instructions for making this correction have been sent to your dealer. Your Chevrolet or GMC dealer, or your Firestone retailer, can provide the services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below:

Division	Number	Deaf, Hearing Impaired or Speech Impaired *
Chevrolet	1-866-522-0505	1-800-833-2438
GMC	1-866-522-0505	1-800-462-8583
GMODC	(905) 644-4112	
Puerto Rico - English	1-800-496-9992	
Puerto Rico - Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

* Utilizes Telecommunication Devices for the Deaf/Text Telephones (TDD/TTY)

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that this condition has been remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Card: The attached customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the attached and mailing it in the postage paid envelope.

We are sorry that you have been caused this inconvenience; however, we hope our involvement in this tire campaign will minimize any unnecessary inconvenience for you and will result in your continued satisfaction with our products.

General Motors Corporation

Enclosure



Firestone

America's Tire Since 1906

017-001

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Firestone has determined that a defect which relates to motor vehicle safety exists in a small number of tires fitted on certain 2000 model year Yukon XL 1500 Series vehicles, and potentially on Chevrolet Suburban 1500 Series vehicles equipped with P285/70R16 Firestone Wilderness LE tires manufactured in the seventeenth week of 2000 in Cuernavaca Mexico. The tires in question may sustain tread belt separations. Tread belt separations are most often evidenced by irregular wear, noise or vibrations, which can be readily apparent. With continued operation, it may lead to partial or complete separation of the tread/belt package from the carcass. If these warnings are not heeded, vehicle crash can occur.

Recalled tires are identified by DOT Serial #V672WL11700 (black sidewall) and DOT Serial #V672WL21700 (raised white letter). The DOT number can be found on one sidewall of the tires, near the wheel rim.

Your vehicle, identified on the enclosed form may be affected. For this reason we ask that you arrange for inspection and any necessary correction of the condition without delay. The service and required parts as described in this letter will be provided free of charge.

To correct this condition, your dealer will inspect your tires and if included in the recall, replace them. The inspection will take approximately 1 hour to complete. However, if tires are not available at the dealer, additional time may be required to have the replacement tires airfreighted to the store.

You can obtain this free service at either your local authorized participating Firestone dealer, or your local GMC or Chevrolet dealer. Please contact your Firestone, GMC or Chevrolet dealer as soon as possible to schedule an appointment. To identify a convenient dealer contact Firestone at 1-800-465-1904, GM at 1-800-522-0505, GMC at 1-800-462-8782 or Chevrolet at 1-800-222-1020.

Take this letter and enclosed Tire Safety Recall Notice Reply Card with you at the time of your appointment and give it to your dealer. The dealer will complete the necessary information and mail the Tire Safety Recall Notice Reply Card.

If you have any problem obtaining the needed repair, please contact Bridgestone/Firestone customer service at 1-800-465-1904.

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. In the unlikely event your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590, or call 1-888-327-4236.

Thank you for your attention to this important matter.

JAN - 9 2001

**ACKNOWLEDGMENT FAX SHEET OF RECEIPT OF
DEALER/OWNER NOTIFICATION DOCUMENTS
SUBMITTED UNDER 49 CFR PART 577.6**

Assigned Recall No. 01T-001 by the
National Highway Traffic Safety Administration

Part 577 Report Date: January 5, 2001

MANUFACTURER: Bridgestone/Firestone, Inc.

MANUFACTURER CONTACT: Mr. Paul Jackson Rice
Counsel for Bridgestone/Firestone, Inc.

FAX: 202-857-6395

SUBJECT: 8,000 Firestone Wilderness LE tires (both black and raised white letter tires) produced during the week of April 24, 2000 (the seventeenth week of 2000) at the Cuernavaca, Mexico plant with tire Serial Numbers V672WL11700 (black sidewall) and V672WL21700 (raised white letters). These tires were used as original equipment on model year 2000 Yukon XL 1500 Series vehicles and were also offered as optional equipment on the 2000 Chevrolet Suburban 1500 Series vehicles. Tread separation can occur due to a lack of adhesion between the wire and skim compound in the first steel belt. Tread belt separation may be evidenced by irregular wear, noise, or vibration. With continued use, it may lead to complete separation of the tread/belt package from the tire carcass, possibly resulting in a vehicle crash, personal injury, or death.

NOTIFICATION TO PURCHASERS:

We have reviewed your proposed owner notification letter and it meets the requirements of Part 577. Please provide us with a final version once it becomes available.

If you have any questions, please call:

Kelly Schuler, Safety Defects Analyst on (202) 366-5227
or Jonathan White, Chief on (202) 366-5226
or by FAX (202) 366-7882
Recall Analysis Division

Faxed 1/9/01