

November 30, 2000

**DEFECT NOTIFICATION**

Dear Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act of U.S.A.

Prévoist Car Inc. has determined that a defect which relates to motor vehicle safety exists in certain 1990-2001 XL-40 and XL-45 coaches, MTH-45E, H3-40, H3-41 and H3-45 coaches. Prévoist Car Inc., as coach manufacturer, has recently noticed that:

On the above-mentioned vehicles having a high mileage or submitted to severe working conditions, the tag axle may develop fatigue cracks and eventually a tag axle failure. This could have adverse effects on the handling of the vehicle. If you are the owner or operator of such vehicle, it is of the utmost importance to have the tag axle inspected right away. Reinforcement parts must be installed and cracks repaired if necessary in order to strengthen the tag axle. For more information or help on how to perform this safety recall, contact your service manager or the nearest service center.

H3-40, H3-41 & H3-45 Coaches Model Year: 1990 - 2001	From 2P9H33408L1001031 up to 2PCH3348711014181 incl.
XL-40 and XL-45 Coaches Model Year: 1994 - 1995	From 2P9L33408R1001775 up to 2P9L33402S1001647 Incl.
MTH-45E Model Year: 1994 - 1995	From 2P9E33482R1001777 up to 2P9E33482S1001838 Incl.

**CORRECTIVE ACTIONS:**

You must refer to the enclosed Safety Recall no. 00-37 and perform the stated procedure.

**REPORTING REQUIREMENT:**

In order to verify and document the corrective action taken on your vehicle(s) pursuant to the requirements of the Federal Motor Vehicle Safety Regulations, we are enclosing a "SAFETY RECALL CERTIFICATION" sheet. When the vehicle(s) is (are) repaired, this (these) sheet(s) must be completed and returned to PRÉVOST CAR INC. head office.

**LABOR & PARTS REIMBURSEMENT:**

Prévoist Car Inc. will reimburse you parts and labor incurred.

Federal laws require that you be informed of your right to notify the Department of Transportation if you are unable to have the defect remedied without charge. The address for this purpose is:

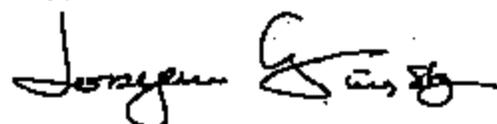
National Highway Traffic Safety Administration  
Washington, DC 20590  
USA

Auto Safety Hotline: 1-800-424-8383 nationally and, 202-366-0123 for Washington DC area residents.

If any assistance is required, please contact your local distributor or the PRÉVOST CAR INC. after sales service department.

We regret any inconvenience which this situation may cause you. However, we are concerned about your safety, rest assured that PRÉVOST CAR INC. is making all efforts to remedy the defect as quickly as possible in the interest of motor vehicle safety.

Truly yours,



Jocelyne Côté, E.I.T.  
Technical Publications Manager.



**PREVOST**

**Safety Recall  
Certification Sheet  
(Ref: Sr00-37)**

PREVOST - MEMBER  
ISO 9001 & ISO 14001



**SERIAL NUMBER:** \_\_\_\_\_

PERFORMED BY		OWNER/OPERATOR	
We hereby certify that Safety Recall Instructions with regards to Safety Recall #00-37 have been performed.			
Name: _____	Name: _____		
Addr: _____	Addr: _____		
Phone: _____		Phone: _____	
Fax: _____		Fax: _____	
Signature : _____	Signature : _____		
Date: _____	Date: _____		

**If the information mentioned above is incorrect or you are not the owner of this vehicle anymore, please fill this section and return to sender.**

**NEW OWNER:** \_\_\_\_\_

**BUSINESS:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**TELEPHONE:** \_\_\_\_\_ **FAX:** \_\_\_\_\_

**Please return this completed document with your  
A.F.A. form**