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**OFFICE OF DEFECTS  
INVESTIGATION**

**SECOND NOTICE  
SAFETY RECALL**

September, 2004  
Dear NABI Customer:

NHTSA Campaign # 02V-332  
NABI Recall # 20022

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. This is a follow-up notice to one that was sent to you in January 2003. North American Bus Industries, Inc. (NABI) has decided that a defect which relates to motor vehicle safety exists in certain NABI 35' and 40' LFW, low floor model buses built between January 1, 1998 and December 3, 2002.

Our records identify you as the owner of the vehicles shown on the attached list that are affected by this recall.

**REASON FOR THIS RECALL**

NABI has determined that a weld problem exists in the area where the rear axle lower radius rod is attached to the suspension support (or "C" frame). Cracks can form on the inner portion of the "C" frame at the area where the circular weld is located. If this crack were to develop and propagate around the circumference of the bushing, the radius rod attachment could become loose. Should this happen, the rear axle position could shift during acceleration, deceleration, or in turns and could affect the handling of the vehicle which could result in a crash without warning. This recall is being undertaken to correct the welding of the lower radius rod bushings on the axle "C" frames.

**ACTION YOU SHOULD TAKE**

The welding of the lower radius rod bushings to the rear axle "C" frames must be inspected according to the attached Inspection Procedure. This must be completed for all of the buses indicated on the attached list supplied with this Recall Notice. Once this

inspection has been completed, the results of this inspection must be noted on the NABI "C" Frame Inspection Form and faxed to NABI at the toll-free fax number shown.

Per the Inspection Procedure, buses with cracks that are under one third of the circumference (120 degrees) of the weld can be placed back into service. These buses need to be re-inspected every 6000 miles of service until repairs can be completed. Buses that are inspected and show no signs of weld problems at the bushings can also be put back in service and should be re-inspected every 12,000 miles until repairs are completed. It is NABI's intent to repair or replace the rear axle "C" frames on all of these buses. This will be done even if the bus "C" frame does not exhibit any sign of any problems. NABI Customer Service will arrange to have the necessary repairs made to your vehicles at the earliest convenience.

If NABI does not remedy this condition without charge on the mutually agreed upon service date or within 5 days of this agreed upon date, you can obtain assistance by calling NABI Customer Service at (888) 424-5844, Ext 7900. You may also wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., S.W., Washington D.C. 20590, or call the toll-free Auto Safety Hot-line at 1-888-327-4236 if you believe that NABI has failed to remedy the vehicle without charge, within a reasonable time, which is no longer than 60 days after your first tender to obtain repair.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this matter may cause you.

**NABI, Inc.**