

September 2004

Dear <VINDivisionName> Customer:

General Motors is very interested in your safety and continued satisfaction with your vehicle. Our records show that although your <Year> <VINDivisionName> <Vehicle_Name> vehicle is subject to an important safety recall, the necessary repairs have not been made. Therefore, we are sending an additional notification of this important safety recall. Please follow the instructions below to address this important matter.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect which relates to motor vehicle safety exists in certain <Year> model year <VINDivisionName> <Vehicle_Name> vehicles. Some of these vehicles have a driver side airbag inflator that could fracture at a weld during a deployment. Pieces of the airbag inflator could strike and injure vehicle occupants and the airbag cushion would not inflate fully, reducing the capability of the bag to protect the driver.

What Will Be Done: Your <VINDivisionName> dealer will inspect, and replace if necessary, the driver side airbag module assembly. This service will be performed for you at no charge.

How Long Will The Repair Take? Performing the inspection takes about 15 to 30 minutes. Most vehicles will only require an inspection. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process, and repair your vehicle.

The air bag module will be replaced in some vehicles and your dealer will have to order the correct part for your vehicle. Parts for each vehicle are available and the specific part needed for your vehicle will be shipped as quickly as possible. It will be necessary in most cases to leave your vehicle overnight or longer until the part is received and installed. A courtesy vehicle will be provided in such cases.

Contacting Your Dealer: Please contact your <VINDivisionName> dealer as soon as possible to arrange a service date. Parts are available and instructions for making this correction have been sent to your dealer. Your <VINDivisionName> dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as

possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the <VINDivisionName> Customer Assistance Center at <DivisionCACLD>. <DivisionTTYLD>

If, after contacting the <VINDivisionName> Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Form: The enclosed customer reply form identifies your vehicle. Presentation of this form to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Courtesy Transportation: If your vehicle is within the New Vehicle Limited Warranty, your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

My GMLink Online: This free online service offers vehicle and ownership related information and tools tailored to your specific vehicle. To join, visit www.mygmlink.com, and enter your vehicle's 17-character vehicle identification number (VIN) shown on the enclosed customer reply form to get the most personalized information for your vehicle.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

<FullDivisionNameLD>
General Motors Corporation

Enclosure
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