

Dear Isuzu Hombre Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the Condition?

General Motors has determined that a defect relating to motor vehicle safety exists in certain 2000 Model Year Hombres. These vehicles were built with incorrect payload information on the vehicle certification label, located on the driver's side door panel. The payload shown on the label is greater than the maximum validated payload. If the vehicle is loaded to the incorrectly labeled payload, it may not ride and handle in the manner that the driver expects. This may result in loss of control of the vehicle or an inability to stop the vehicle within expected stopping distances. This could lead to a vehicle crash without prior warning.

What Will Be Done:

A new label directing you to your owner's manual for payload information must be installed on the driver's door of your vehicle. Since a new label can be easily installed, and to reduce possible inconvenience to you, we are enclosing a label and instructions for installing the label. However, if you desire, you may take the label to your Isuzu dealer for installation. This service will be performed for you at no charge.

If you choose to install the label yourself, please advise Isuzu that you have received and installed the label. You may do so by returning the attached post card, by calling the Isuzu Care Team at 1-800-643-4070, ext.: 407, or by e-mail to isuzucareteam@americanisuzu.com. Additional labels can also be obtained through the Isuzu Care Team.

If you prefer to have an Isuzu dealer install the label, please contact an authorized Isuzu dealer to schedule an appointment. Present this letter or reference Campaign 00V-258. Your dealer will affix the label for you at no cost. The earliest date your Isuzu dealer can make this correction is October 20, 2000. Isuzu estimates that the repair will take approximately 15 minutes. To locate the Isuzu dealer nearest you, or if you have any questions regarding this matter, please call the Isuzu Care Team at the number referenced above.

If you believe that the condition has not been or cannot be addressed within a reasonable time, you may contact:

**National Owner Relations Department
American Isuzu Motors Inc.
13340 183rd Street
Cerritos, CA 90702-6007**

After contacting your Isuzu dealer, the National Office or the Isuzu Care Team Line with any problems, if you still are not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20690 or call 1-888-DASH-2-DOT (1-888-327-4236).

We are sorry for this inconvenience; however, in the interest of your safety, it is very important that you affix the sticker to your vehicle or bring your vehicle in to your Isuzu dealer as soon as possible.

Sincerely,

AMERICAN ISUZU MOTORS INC.

IMPORTANT: If you have sold or traded your Isuzu vehicle, please enter the owner's name and address, if known, on the attached "Change of Information" postcard, tear off at both perforations, and drop it in the mail. Postage has already been paid. We will contact the new owner.