

**Dealer TO: ALL CADILLAC AND CHEVROLET DEALERS**

**Salutation: ATTENTION: SERVICE MANAGER, PARTS MANAGER AND WARRANTY ADMINISTRATOR**

**GM SERVICE AND PARTS OPERATIONS**

**DCS1241**

**URGENT - DISTRIBUTE IMMEDIATELY**

**Date: August 18, 2004**

**Subject: 04043 Product Safety Recall  
Lower Control Arm Ball Stud Washer**

**Models: 2004 Cadillac CTS, SRX and XLR  
2004 Chevrolet Corvette**

**To: All Cadillac and Chevrolet Dealers**

**Attention: Service Manager, Parts Manager and Warranty Administrator**

**PRODUCT FIELD ACTION ANNOUNCEMENT**

General Motors is announcing Product Safety Recall 04043 today. The total number of vehicles involved is 44,640. Please see the attached bulletin for details.

**Mailing Information:** Customer notification letter mailing will begin on August 25, 2004.

**GM Vehicle Inquiry System (GMVIS):** GMVIS Information will be available on August 19, 2004.

**Service Information System (SI):** Bulletin 04043 is scheduled to be available in SI on August 19, 2004.

**Campaign Initiation Detail Report (CIDR):** The CIDR will be available in GM DealerWorld on August 18, 2004.

**PLEASE DOUBLE CLICK ON THE ICON BELOW  
THEN SINGLE CLICK ON THE LAUNCH BUTTON  
TO VIEW OR PRINT THE BULLETIN**

**(See attached file: 04043 bulletin.pdf)**

**END OF MESSAGE**

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