

July 2004

Dear Honda Dealer:

RE: SAFETY RECALL – 2002-2004 FSC600/A Main Stand Kit

**DEALER RESPONSIBILITY REPORT
(Service Bulletin FSC600/A #4)**

The enclosed Campaign Responsibility Report for the 2002-2004 FSC600/A shows the VINs that were either sold by your dealership or are still in your inventory. All sold units that have been warranty-registered with American Honda show the customer's most current name and address.

Please review the report to ensure that any FSC600/A listed is in your inventory, or contact the customer so an appointment can be made to have the replacement completed. For your information, the report codes in the "UNIT STAT" column mean:

02 = In your inventory; perform the Repair as necessary.

FX = Repair has been performed.

NR = Customer mailing returned as undeliverable. If you have an alternate means of contacting the customer, please do so.

PA = Recall was performed in the warehouse.

blank = Customer already notified; no action necessary.

- For each unit shown in your inventory (code 02), but already sold, notify the owner and arrange to perform the Repair.
- Reminder: If you have not yet warranty-registered a sold unit, please do so now.

If you have completed any repairs for which you have not yet submitted warranty claims, please do so as quickly as possible. This is necessary for our tracking purposes. If you have any questions, please contact your District Service Manager.

Regards,

American Honda Motor Co., Inc.



Silvio Carrara
Vice President – Service
Motorcycle Division

Bulletin Number	Page	File Behind Dealer Guide Bulletin Tab
04-0377	1 of 1	Service

July 8, 2004

IMPORTANT: 2002-2004 FSC600/A SAFETY RECALL -- Main Stand Brackets

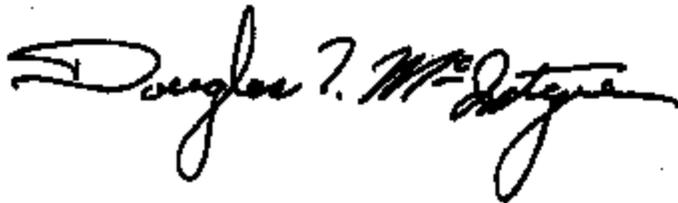
Dear Service Manager:

Enclosed are the following safety recall materials:

- **Service Bulletin – FSC600/A #4 – Main Stand Brackets (3)**
File this bulletin in your Service Bulletin binder.
- **Dealer Responsibility Report and Cover Letter (1)**
The Responsibility Report shows the affected VIN's that were either sold by your dealership or are still in your inventory. Use this report to check for units that are in your dealership and to contact your customers about this Recall.

If any of these materials are not included in this mailing, please call Motorcycle Service Communications at (310) 783-3770.

Sincerely,
American Honda Motor Co., Inc.



Douglas T. McIntyre
Manager,
Motorcycle Service Communications



Service Bulletin

American Honda Motor Co., Inc.

SAFETY RECALL

2002-2004 FSC600/A Main Stand Brackets

American Honda's Motorcycle Division is conducting a Safety Recall to replace the main stand brackets on affected 2002-2004 FSC600/A Silver Wings.

The main stand of the scooter may partially or completely detach from the frame, interfering with or damaging the rear wheel, and increasing the risk of a vehicle crash without warning. A completely detached stand falling onto the roadway also creates a hazard for other vehicles.

All affected units will have the main stand brackets and pivot bolts replaced. The main stand will be additionally secured with two flange nuts.

AFFECTED UNITS

All 2002 FSC600

JH2PF011*2K000009 thru JH2PF011*2K002509

All 2003 FSC600A

JH2PF014*3K000004 thru JH2PF014*3K000367

All 2003 FSC600

JH2PF011*3K100001 thru JH2PF011*3K102133

All 2004 FSC600A

JH2PF014*4K100001 thru JH2PF014*4K100234

All 2004 FSC600

JH2PF011*4K200001 thru JH2PF011*4K202262

CUSTOMER NOTIFICATION

American Honda is sending a letter to owners of all affected 2002-2004 FSC600/A Silver Wings, informing them they must bring their Silver Wing to a Honda scooter dealer to have the Safety Recall procedure performed.

Your assistance is needed to ensure your Silver Wing customers are informed of this Safety Recall. A copy of the customer letter is reproduced on page 5 of this Service Bulletin.

DEALER INVENTORY

Under no circumstances are you to sell a unit in your inventory without first completing the repair procedure in this Service Bulletin. Refer to the REPAIR PROCEDURE section of this Service Bulletin.

REPAIR VERIFICATION

Before you begin the repair procedure, check if the repair has been performed on the unit. See the IDENTIFICATION section of this Service Bulletin.

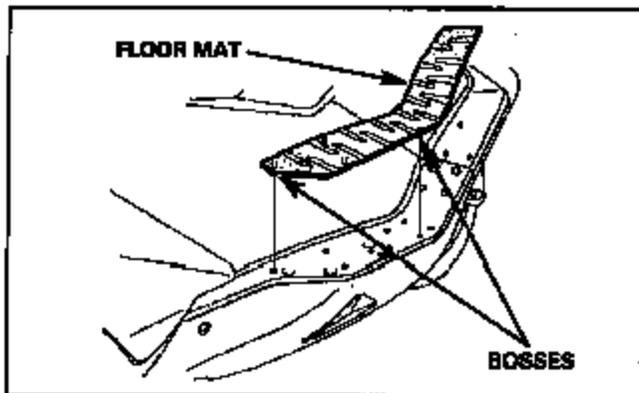
- If the unit has been repaired, you will find a 10 mm flange nut secured to each of the main stand pivot bolts on the inside of the main stand brackets.

- If the unit has not been repaired, proceed to the REPAIR PROCEDURE section of this Service Bulletin.

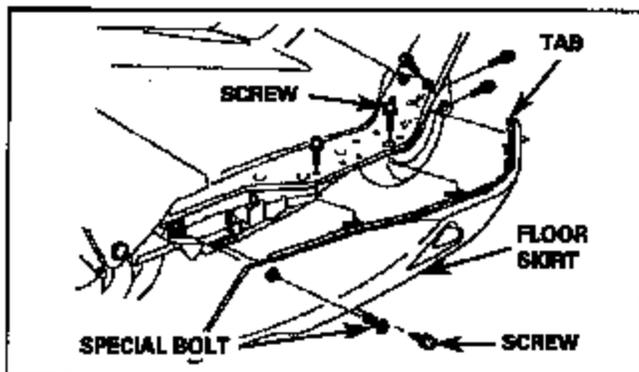
NOTE: Verification of the repair can also be found in the *Dealer Responsibility Report* and on *IN*. If you have any questions about repair verification, please contact your DSM or TechLine at (800) 421-1900 before proceeding.

REPAIR PROCEDURE

1. Support the scooter on its side stand on a firm, level surface or secure it upright on a lift.
2. Release the bosses on the reverse side of the mat and remove the floor mat.

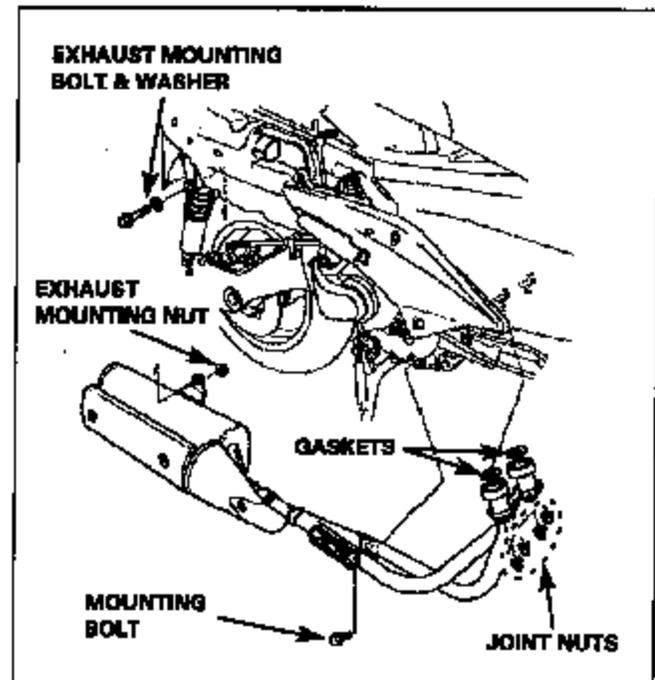


3. Remove the tapping screws and special bolts.
Release the front end tab on the floor skirt from the groove on the floorboard, then remove the floor skirt.



4. Remove the exhaust pipe joint nuts and mounting bolt.
Remove the muffler mounting nut, bolt, and washer.
Remove the exhaust.

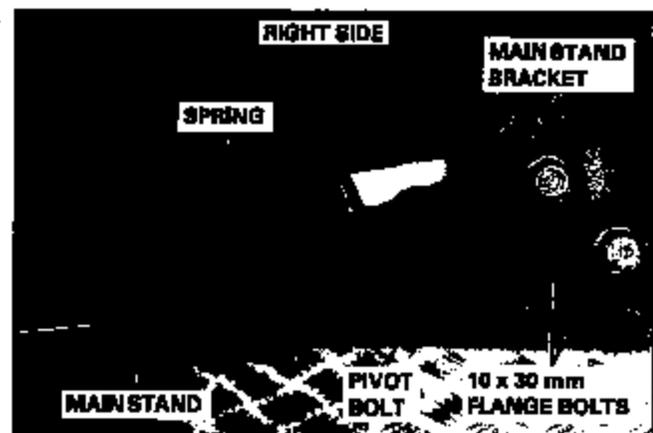
Remove and discard the exhaust gaskets.



5. Remove the main stand spring.
Remove the left and right main stand pivot bolts. **Discard the bolts.**

NOTE: The right-side main stand pivot bolt has a left-hand thread, indicated by the counterclockwise arrow.

Be sure not to lose the two main stand collars.



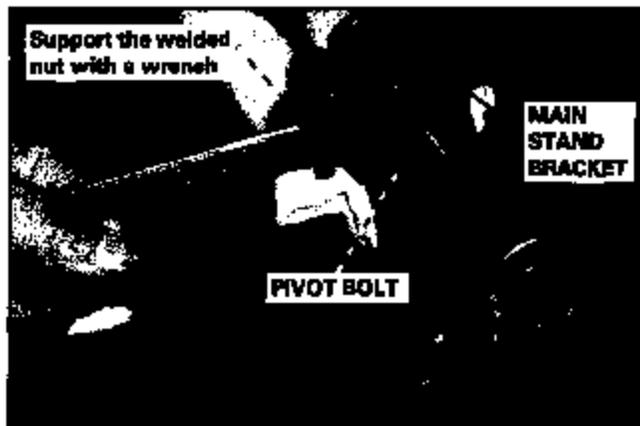
6. Remove the two 10 x 30 mm flange bolts and the main stand bracket on both sides.
7. Secure the main stand in a vise, using a suitable soft material to protect its surface.
Grease the main stand collars.

Install the new left and right main stand brackets to the main stand with the **new pivot bolts**.

NOTE: The new right-side pivot bolt has right-hand threads.

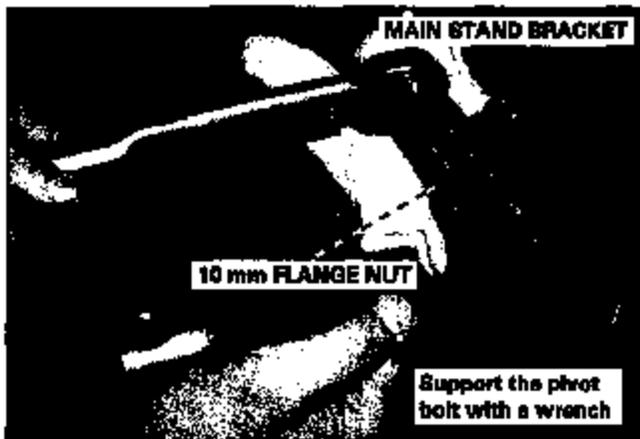
While supporting the welded nut on the back of the main stand bracket with a wrench, torque the pivot bolts.

Torque: 39 N·m (4.0 kgf·m, 29 lbf·ft)



8. Install a 10 mm flange nut onto each pivot bolt. While supporting the pivot bolt with a wrench, torque the flange nuts.

Torque: 39 N·m (4.0 kgf·m, 29 lbf·ft)



9. Install the main stand and brackets using two 10 x 30 mm flange bolts on each side. Torque the bolts.

Torque: 39 N·m (4.0 kgf·m, 29 lbf·ft)

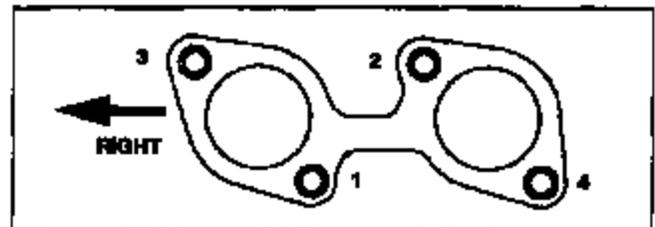
10. Reinstall the main stand spring.

11. Install the new exhaust gaskets.

Reinstall the exhaust and loosely install the joint nuts, mounting bolt, and muffler nut, bolt, and washer.

Tighten the joint nuts in the sequence shown. Torque the nuts.

Torque: 10 N·m (1.0 kgf·m, 7 lbf·ft)



Tighten and torque the mounting bolt.

Torque: 22 N·m (2.2 kgf·m, 16 lbf·ft)

Tighten and torque the exhaust mounting bolt and nut.

Torque: 22 N·m (2.2 kgf·m, 16 lbf·ft)

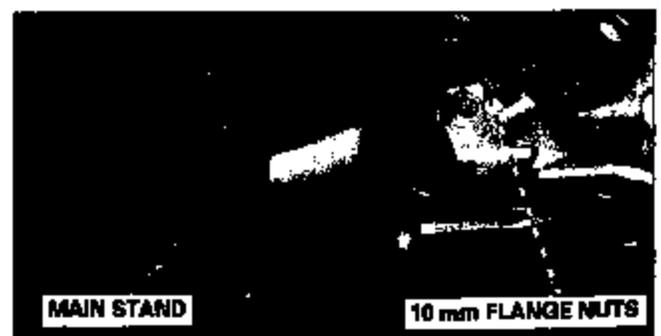
Confirm that there are no leaks after installing the exhaust system.

12. Reinstall the floor skirt and floor mat.

13. Use a mallet to deform the threaded nuts welded to the old main stand brackets to prevent their future use. Proceed to the IDENTIFICATION section.

IDENTIFICATION

The 10 mm flange nuts secured to the pivot bolts serve as identification that the procedures in this Service Bulletin have been completed.



PARTS INFORMATION

Do not order the required parts at this time. Initial parts will be automatically allocated by American Honda based on the number of units invoiced/retailed by your dealership. After initial allocations are completed, you will be advised of open order procedures.

REQUIRED PARTS

Main Stand Bracket set
P/N: 50505-MCT-305
H/C: 7814726.

Contains:

- (1) Bracket, R main stand
- (1) Bracket, L main stand
- (2) Bolt, flange pivot 10 x 40 mm
- (2) Nut, flange 10 mm
- (2) Washer, plain 10 mm
- (2) Gasket, exhaust pipe

WARRANTY INFORMATION

This Safety Recall will be in effect until all units have been repaired according to this Service Bulletin, regardless of the date of purchase.

Normal warranty claim submission requirements apply. If your repair involved the replacement of any parts not listed above, call TechLine for claim filing instructions. After completing the Safety Recall, submit one warranty claim per unit with the following information:

Main Stand Brackets Replacement

Template: P37A
Flat Rate Time: 0.7 hour

TEXT OF CUSTOMER LETTER

July 2004

IMPORTANT SAFETY RECALL NOTICE

Dear Silver Wing Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda Motor Co., Ltd. has decided that a defect relating to motor vehicle safety exists in 2002-2004 model year FSC600 Silver Wing scooters. The centerstand may partially or completely detach from the frame, interfering with or damaging the rear wheel, and increasing the risk of a vehicle crash without warning. A completely detached centerstand falling onto the roadway also creates a hazard for other vehicles.

What should you do?

Call any authorized Honda scooter dealer and make an appointment to have your FSC600 repaired. The dealer will install new centerstand brackets, longer bolts and locknuts. This work will be done free of charge. Please plan to leave your scooter for the day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems.

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc.
Motorcycle Customer Support
Mail Stop 100-4W-5B
1919 Torrance Blvd.
Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your scooter, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Or call the toll-free Safety Hotline at (888) 327-4238.

What to do if you feel this notice is in error.

Our records show that you are the current owner of a 2002-2004 FSC600 involved in this recall. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

If you paid to have a defective centerstand repaired sometime in the past, you may be eligible for reimbursement. Refer to the attached Request for Reimbursement for eligibility requirements and the reimbursement procedure.

If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Motorcycle Customer Support at (866) 784-1870. You may also visit our Web site at www.hondamotorcycle.com and click on "find a dealer" to locate a Honda dealer who can assist you.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Motorcycle Division

REQUEST FOR REIMBURSEMENT

**REQUEST FOR REIMBURSEMENT
2002-2004 FSC600/A
CENTERSTAND BRACKETS**

If you meet the following qualifications, American Honda Motor Co., Inc. will reimburse you for the cost of replacing the centerstand brackets and related parts. No reimbursement will be made for other costs or repairs.

1. The vehicle must be an affected 2002-2004 FSC600/A.
2. The centerstand brackets and related parts must have been replaced before July 8, 2004.
3. You must have replaced the centerstand brackets and related parts as a result of a failure of the centerstand brackets.
4. You must have a repair bill showing itemized parts and labor costs, identifying the FSC600/A model, year, and VIN; the name, address, and telephone number of the repair shop; and the date of the repair. There must be verification of payment, such as a copy of a cancelled check, cash receipt, or paid invoice.
6. To qualify for reimbursement, it is not necessary that you still own the affected 2002-2004 FSC600/A, but you must have been the owner when the repair was performed. Only the owner at the time of repair may request reimbursement. Do not request reimbursement for the expenses of any other owner.

IF YOU ARE QUALIFIED FOR REIMBURSEMENT:

Fill in the blanks; please print clearly.

Name _____

Street Address _____

City _____ State _____

Telephone _____ ZIP _____

Vehicle Identification Number (VIN) _____

Total Amount Requested _____

Mail this form together with a copy of your repair bill and verification of payment to American Honda Customer Support:

American Honda Motor Co., Inc.
Customer Support, M/S 100-4W-5B
1919 Torrance Blvd.
Torrance, CA 90501-2746

Please allow 6-8 weeks for reimbursement processing.

This form is provided for dealer information and customer photocopies if needed.