

Safety Defect and Noncompliance Report Guide for Vehicles
PART 573 Defect and Noncompliance Responsibility and Reports¹

On _____, 2004, _____ [MFR] decided that (a defect which relates to motor vehicle safety)(a noncompliance with Federal Motor Vehicle Safety Standard No. _____) exists in the motor vehicles listed below, and is furnishing notification to the National Highway Traffic Safety Administration in accordance with 49 CFR Part 573 Defect and Noncompliance Responsibility and Reports.

Date this report was prepared: 8-2-04

Furnish the manufacturer's identification code for this recall (if applicable): 04E-024

1. Identify the full corporate name of the fabricating manufacturer of the vehicle being recalled. If the recalled vehicle is imported, provide the name and mailing address of the designated agent as prescribed by 49 U.S.C. §30164.

Tiffin Motorhomes 105 2nd St. N.W.
Red Bay, AL 35582 256-357-8101

Identify the corporate official, by name and title, whom the agency should contact with respect to this recall.

Bob Tiffin - President (address - phone number same
as above)

Telephone Number: _____ Fax No.: _____

Name and Title of Person who prepared this report.

Elizabeth Jones
Office Secretary

Signed:

Elizabeth Jones

¹ Each manufacturer must furnish a report, to the Associate Administrator for Safety Assurance for each defect or noncompliance condition which relates to motor vehicle safety.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Allegro Model Years Involved: 2004-05 Model(s): All

Production Dates: Beginning: 4-2-03 Ending: 5-25-04

VIN Range: Beginning: N/A Ending: N/A

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): Bay Model Years Involved: 2004-05 Model(s): All

Production Dates: Beginning: 4-3-03 Ending: 5-25-04

VIN Range: Beginning: N/A Ending: N/A

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): Bus Model Years Involved: 2004-05 Model(s): All

Production Dates: Beginning: 4-3-03 Ending: 5-25-04

VIN Range: Beginning: N/A Ending: N/A

Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

I. Identify the Vehicle Models Involved in the Recall

2. Identify the Vehicles Involved in the Recall, for each make and model or applicable vehicle line (provide illustrations or photographs as necessary to describe the vehicle), provide:

Make(s): Plymouth Model Years Involved: 2001-05 Model(s): All
Production Dates: Beginning: 9-2-03 Ending: 5-25-04
VIN Range: Beginning: N/A Ending: N/A
Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): Zephyr Model Years Involved: 2005 Model(s): All
Production Dates: Beginning: 9-3-05 Ending: 5-25-04
VIN Range: Beginning: N/A Ending: N/A
Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Make(s): _____ Model Years Involved: _____ Model(s): _____
Production Dates: Beginning: _____ Ending: _____
VIN Range: Beginning: _____ Ending: _____
Vehicle Type: _____ Bodystyle: _____

Descriptive information which characterizes/distinguishes the recalled vehicles from those model vehicles not included in the recall:

Identify the approximate percentage of the production of all the recalled models manufactured by your company between the inclusive dates of manufacture provided above, that the recalled model population represents. For example, if the recall involved Widgets equipped with certain items of equipment from January 1, 1996 through April 1, 1997, then what was the percentage of the recalled Widgets of all Widgets manufactured during that time period.

II. Identify the Recall Population

3. Furnish the total number of vehicles recalled potentially containing the defect or noncompliance.

Vehicles Model	Year	Number of Potentially
Involved Allegro	2004 ^h	495
Allegro	2005 ^h	41
Bay	2004 ^h	202
Bay	2005 ^h	102
Bus	2004 ^h	322
Bus	2005 ^h	46
Praxton Phaeton	2004 ^h	337
Praxton	2005 ^h	12
Zephyr	2005 ^h	5

Total Number Potentially Affected by the Recall: 1162

4. Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or noncompliance:

Identify and describe how the recall population was determined—in particular how the recalled models were selected and the basis for the beginning and final dates of manufacture of the recalled vehicles:

Am-lye sent us a listing of invoices that contained defective seatbelt buckles, the quantities, & the ship date. The first ship date was 9-13-03. However, just in case there were any units already produced waiting on seatbelts, we started the recall effective on our production order dated 9-3-04.

The last shipment of defective buckles was sent into Tiffin 5-19-04. Therefore, we went all the way through our production order dated 5-25-04 to make sure we included all possible units that could have these buckles.

III. Describe the Defect or Noncompliance

5. Describe the defect or noncompliance. The description should address the nature and physical location of the defect or noncompliance. Illustrations should be provided as appropriate.

Please obtain info. from Am-Safe

Describe the cause(s) of the defect or noncompliance condition.

Please obtain info. from Am-Safe

Describe the consequences(s) of the defect or noncompliance condition.

Please obtain info. from Am-Safe

Identify any warning which can (a) precede or (b) occur.

See above

If the defect or noncompliance is in a component or assembly purchased from a supplier, identify the supplier by corporate name and address.

See above.

Identify the name and title of the chief executive officer or knowledgeable representative of the supplier:

See above.

IV. Provide the Chronology in Determining the Defect/Noncompliance

If the recall is for a defect, complete item 6, otherwise item 7.

6. With respect to a defect, furnish a chronological summary (including dates) of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

7. With respect to a noncompliance, identify and provide the test results or other data (in chronological order and including dates) on which the noncompliance was determined.

N/A

V. Identify the Remedy

8. A description of the manufacturer's program for remedying the defect or noncompliance. This program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of the manufacturer's notification of owners, purchasers and dealers, in accordance with §573.13 of this part. A manufacturer's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by §573.13 that is not in a general reimbursement plan shall be submitted in the manufacturer's report to NHTSA under this section. If a manufacturer submits one or more general reimbursement plans, the manufacturer shall update each plan every two years, in accordance with §573.13. The manufacturer's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters.

We are giving a list to our file that contains customer name & address or dealer name & address per vehicle identification included during recall period.

* Please obtain information from Am- safe for these questions.

9. Furnish a description of the manufacturer's remedy for the defect or noncompliance. Clearly describe the differences between the recall condition and the remedy.

Clearly describe the distinguishing characteristics of the remedy component/assembly versus the recalled component/assembly.

Identify and describe how and when the recall condition was corrected in production. If the production remedy was identical to the recall remedy in the field, so state. If the product was discontinued, so state.

VI. Identify the Recall Schedule

10. Furnish a schedule or agenda (with specific dates) for notification to other manufacturers, dealers/retailers, and purchasers. Please, identify any foreseeable problems with implementing the recall.