



AMERICAN SUZUKI MOTOR CORPORATION

July 22, 2004

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 7th Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

Subject: Amendment to Part 573 Report for Recall
Campaign Number 04V-350

On July 13, 2004, American Suzuki Motor Corporation submitted a Part 573 report concerning a safety-related defect in certain 1999-2004 VZ800 motorcycles. It has come to our attention that we neglected to include with the report a plan for reimbursing owners and purchasers who incurred costs for remedies in advance of recall notification. Enclosed is a copy of American Suzuki's reimbursement plan for the subject recall.

Please contact me if you have any questions concerning this matter.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION

Kenneth M. Bush
Associate Director
Government Relations Department

OFFICE OF SAFETY
NHTSA

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**CUSTOMER REIMBURSEMENT PLAN
American Suzuki Motor Corporation**

If your motorcycle is included in the recall and you have paid for the repair or replacement of the evaporative carbon canister, you may be eligible for full or partial reimbursement. Suzuki's reimbursement plan covers the following affected vehicles: 1999-2004 model year Suzuki VZ800 motorcycles certified to California emission standards and produced from November, 1998 to November, 2003. Please note the following for which Suzuki may exclude reimbursement:

- Only repairs that are the subject of the safety recall are reimbursable. Additional expenses such as towing, rental, accommodations, damage repairs, etc will not be reimbursed.
- Reimbursement may be limited to suggested list price on parts and the Suzuki published flat rate time allowance.
- An owner will not be eligible for reimbursement if the expenses for repairs are performed more than 10 days after the date of the last owner notification letter sent by Suzuki.
- Reimbursement claims may also be excluded when adequate documentation is not submitted by the claimant. Your authorized Suzuki dealer will request an original or copy of your receipt for the recall repair or replacement, and your owner notification letter.

To obtain information or request reimbursement, contact your Suzuki dealer or the American Suzuki Motor Corporation, Motorcycle Customer Service Department, PO Box 1100, Brea, CA 92822-1100, or call (714) 527-1490.