

VEHICLE RECALL

IC CORPORATION RECALL # 04302
NHTSA RECALL # 04V-251

June 2004

All IC Corporation & Affiliate Companies Dealers

SUBJECT: VEHICLE RECALL
Emergency Exit Window Instructions

IC Corporation has mailed to the affected customers the following notice: This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. IC Corporation has decided that certain American Transportation and IC RE™ model school buses fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 217, "Bus Emergency Exits and Window Retention and Release."

REASONS FOR THIS RECALL

The rear emergency exit window interior opening procedure instruction label on the frame of the window located inside the bus is not 1-centimeter in height as required by FMVSS 217. In the event of an emergency, understanding the proper operation of the emergency exit window may be impaired preventing rapid egress from the bus.

VEHICLES INVOLVED

The affected RE model school buses were built from July 31, 2000 through April 14, 2004. The vehicle identified on the enclosed card fits this description and our records show you as the owner of this vehicle.

ACTIONS REQUIRED

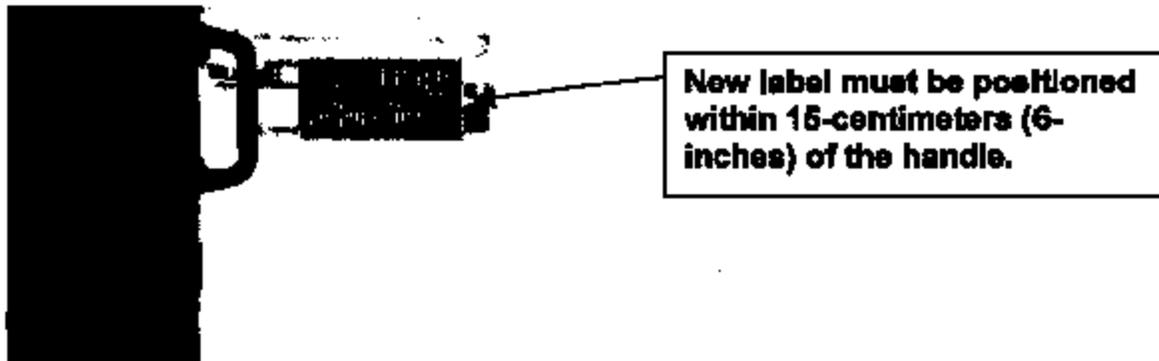
IC requested the owner to place the label enclosed with the notice on the units identified to them as displayed on the green cards.

IC requests the dealer to add the new label to any of these windows in the dealer inventory. The part numbers of the windows are 448288001 through 448288020.

REPAIR PROCEDURE:

The customer was told that IC had included with the notice a sufficient number of labels to repair the units in their inventory. The label has a peel off back that must be removed prior to placing it on the glass, as shown on the picture below. The customer was asked to make sure the glass is clean and dry before the application is made. To comply with federal regulations, it is important to place the label in the location shown in the picture below.

We also told the customer that if they would like their dealer to make this correction for them at no cost, they should contact their dealer to make the arrangements to repair the unit. You will need to give your dealer the new label.



LABOR:

To add label to the glass and complete the paper work.

Labor Operation Number	Description	Time (Hours)
A40-04302-1	Install label on glass	0.2

PARTS:

<u>PART NUMBER</u>	<u>PART DESCRIPTION</u>	<u>QUANTITY</u>
8900138R91	Label Instructions Interior	1

ADMINISTRATIVE/DEALER RESPONSIBILITIES (U.S. & POSSESSIONS)

Proceed immediately to make the necessary corrections to the units in your inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and/or Authorization for Recall Service cards for those vehicles, the transfer location or the customer must be notified from your dealer location.

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a vehicle recall campaign must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after a tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within 80 days, the owner may be entitled to replacement with an identical or reasonable equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to replace an owner's vehicle or refund the purchase price, every effort must be made to promptly schedule an appointment with each owner to repair the affected vehicle as soon as possible.

RECALL CLAIMS – Repairs Performed By Authorized Dealers

Refer to the Dealer's Policy Manual for procedures to conduct Recall Campaigns. It is important that the Recall Coding be completed properly to assist in processing the recall claim. Complete instructions will be found in the Warranty Manual, Section 7-1. Special attention should be given to items 39 through 44.

GROUP	NOUN	C	WARR	TP	PAD
0 4 3 0 2			2 40	P	100

GROUP Enter Recall Number _____

NOUN Leave Blank. _____

C (CAUSE) Enter either 1, 2, or 3.
1. Inspected (No repair required).
2. Inspected and repaired.
3. Defective part from parts stock.

WARRANTY (Warranty Code) Enter 40. _____

TYPE PART Enter P for type part causing failure. _____

PAD Enter 100 _____

ADMINISTRATIVE/DISTRIBUTOR RESPONSIBILITY (EXPORT)

Proceed immediately to make the necessary correction to the units in your inventory. All inventory vehicles subject to this recall campaign must be corrected prior to sale, transfer, or delivery. If vehicles have been sold or transferred and you are in receipt of Customer Notification Letters and Authorization for Recall Service cards for those vehicles, the transfer location or the customer must be notified from your distributor location.

Export locations are to submit warranty claims in the usual manner making reference to Safety Recall 03304.

LESSOR RESPONSIBILITY:

Federal Regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

IC Corporation asks for your full cooperation and follow-up to this important subject matter. If you have any questions or need further assistance, please contact the Regional Service Manager at your regional office.