

June 24, 2004

George H. Person
Chief, Recall Management Division
Office of Defects Investigation
Enforcement
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Re: Recall 04E-022
Durakon Industries

Dear George:

In accordance with §573.6(c)(9), I am enclosing a representative copy of a recall reminder letter related to the above-captioned campaign that was recently sent by Durakon Industries to more than one distributor.

Please let me know if you need additional information.

Sincerely,



Erika Z. Jones

Enclosure



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OFFICE OF DEFECTS
INVESTIGATION

2004 JUN 24 P 3 15

RECEIVED



June __, 2004

NAME
DISTRIBUTORSHIP
ADDRESS

Re: Requested Customer Contact Information.

Dear NAME:

In March, 2004, we announced that Durakon had determined that some fasteners used with AllStar and Patriot brand overtrail bedliners shipped since August 1, 2003 for 1999 to 2004 Model Year Chevrolet Silverado and GMC Sierra pickup trucks may not properly secure the bedliner to the pickup truck bed. We also advised you at that time that Durakon voluntarily reported this issue to the National Highway Traffic Safety Administration (NHTSA).

Since becoming aware of this issue, Durakon has instituted a recall program that includes all appropriate steps to replace the fasteners that may not properly secure the bedliners to the pickup truck bed with new fasteners, or in some cases, replace the complete bedliner with a new one. These corrective steps apply to the affected bedliners that may be in distributor and dealer inventories as well as those that may be installed in pickup trucks owned by consumers.

In addition to implementing the various corrective action programs, Durakon is required to report specific information regarding the status of the recall program to NHTSA, which includes information on the number of consumers who may have an affected bedliner installed in their pickup truck that have been sent an official recall notice.

A complete set of instructions on implementing the corrective actions was previously sent to you. Our Customer Support and Sales personnel have also contacted your establishment to review the instructions and to secure consumer contact information. In correspondence dated May 19, 2004, we again requested contact information and informed all of our distributors that they have the option of contacting consumer/customer bases using our authorized printed materials.

As of today's date, our records indicate that we have not received consumer/customer contact information from you, nor have we received requests from you for the authorized printed materials if you decide to send recall notices to consumers directly rather than have Durakon send the notices to them.

We apologize for any inconvenience this may cause you and welcome the opportunity to assist you with both contact information gathering and/or the actual consumer contact. Please remember, information gathered will only be used for recall purposes. Our concern is contacting consumers so they are aware of the product recall and ensure they take the necessary steps to have either the bedliner replaced, or have the bedliner reinstalled using new installation kits.

We would like to receive your consumer/customer contact information no later than _____, 2004 so that we can prepare our report to the National Highway Traffic Safety Administration as required by this recall. If you have any questions, please feel free to contact us at 1-800-933-4200.

Sincerely,

Tim Feldbush
Manager of Customer Support and Sales Operations