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DEFECTS INVESTIGATION

June 2, 2004

VIA FACSIMILE AND
CERTIFIED MAIL
RETURN RECEIPT REQUESTED

Associate Administrator for Enforcement
National Highway Traffic Safety Administration
U.S. Department of Transportation
400 Seventh Street SW
Washington, DC 20590

RE: Recall 02V278: Monaco Coach Corporation - Bosch Zero Offset Pin Slide Caliper;
Supplemental Information Report

Dear Sir or Madam:

On October 11, 2002, pursuant to 49 CFR 573, Monaco Coach Corporation ("Monaco" or the "Company") submitted a defect information report to NHTSA notifying the agency of the voluntary initiation of a safety recall campaign with respect to certain motorhomes manufactured by the Company and concerning the overheating of brake systems utilizing a Bosch Zero Offset Pin Slide ("ZOPS") caliper manufactured by Robert Bosch Corporation (the "Monaco 573 Report"). On December 16, 2003, Robert Bosch Corporation ("Bosch") filed a defect information report with NHTSA concerning the ZOPS caliper with respect to vehicles produced by Monaco and two (2) other OEM's (the "Bosch 573 Report").

This letter responds to Ms. Kathleen DeMeter's letter dated May 19, 2004 and supplements and amends the Monaco 573 Report as follows:

573.5(c)(2): Identification of Motorhomes in Campaign

Affected vehicles are specific model year Class A Motorhomes:

1998 - 2002 Beaver Contessa
1998 - 2002 Beaver Monterey
1998 - 2002 Beaver Patriot
1998 - 2001 Beaver Patriot Thunder

1998 – 2001 Harney Renegade
2000 – 2002 Holiday Rambler Admiral
2002 – 2003 Holiday Rambler Admiral SE
2000 – 2003 Holiday Rambler Ambassador
2002 – 2003 Holiday Rambler Neptune
2002 – 2003 Holiday Rambler Vacationer
2000 – 2003 Monaco Knight
2002 – 2003 Monaco Cayman
2000 – 2002 Monaco Monarch
2002 – 2003 Monaco Monarch SE
2001 – 2003 Monaco LaPalma
2000 – 2002 Safari Cheestah
1998 – 2000 Safari Continental
1998 – 2002 Safari Sahara
1998 – 2001 Safari Serengeti
1999 – 2003 Safari Trek – Gas
1999 – 2002 Safari Trek – Diesel
2002 Safari Trek Sport
1999 – 2002 Safari Zanzibar

The affected units were produced by Monaco from April 10, 1998 through September 3, 2002. The recall population was determined from the manufacturing records for the Company's manufacturing plants that produced the affected motorhomes.

573.5(c)(3): Total Number of Motorhomes in Campaign

A total of Eight Thousand Three Hundred and Forty-Two (8,342) motorhomes are in the recall population. Specific Serial Number and VIN break points are set forth on Attachment "A".

Of this total, 2,105 motorhomes were produced on chassis manufactured by Workhorse Custom Chassis Corporation ("Workhorse"). On February 18, 2004, Workhorse submitted a defect information report to NHTSA initiating a voluntary recall campaign with respect to the Company's 2,105 motorhomes as well as approximately 6,900 motorhomes manufactured by other OEM's concerning the Bosch ZOPS caliper. Monaco is providing owner information to Workhorse for the 2,105 motorhomes produced by Monaco on Workhorse chassis that are affected by this recall. Workhorse will be conducting and reporting on these affected motorhomes. The Company's motorhomes produced on the Workhorse chassis are shown separately on Attachment "A".

573.5(c)8: Remedy Program

The remedy will consist of an inspection, repair and replacement procedure developed by Bosch. The procedure is set forth in a Bosch document titled "Bosch Model Inspection Protocol – ZOPS Hydraulic Disc Brake Field Remedy". This document was included by Bosch as Attachment "A" to the Bosch 573 Report. It is our understanding that Bosch has previously presented this procedure to NHTSA and extensively reviewed it with the agency.

The earliest date on which parts will be available for the remedy program is estimated by Bosch to be early August, 2004. Bosch will be providing parts kits for the remedy program and plans to have 25% of Monaco's requirements for parts kits available on that date. The date of availability of the remainder of Monaco's parts kits requirements is presently unknown to the Company.

The Company proposes to begin owner notification not later than July 15, 2004. Because parts kit availability is outside of Monaco's control and the quantity and timing of deliveries are uncertain, Monaco believes that earlier owner notification would not be advisable. Advance copies of the proposed owner and dealer notifications will be provided to NHTSA.

Monaco's plan for owner reimbursement of the costs of pre-notification repairs is not yet finalized. This plan will be provided to NHTSA on or before July 1, 2004.

If you have any questions concerning this information, please feel free to contact me. Thank you.

Sincerely,

A handwritten signature in black ink, appearing to read "CRZ", with a long horizontal line extending to the right.

Chuck R. Zucker
Technical Coordinator Supervisor
Monaco Coach Corporation

cz/tt

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ATTACHMENT A
Affected Unit Listing

1998 Beaver Contessa motorhomes with serial number 981920813808001-152184 through 981920814008001-152328 with a VIN range of 4SLC8KP2XW1152184 through 4SLC8LP20W1152328.

1999 Beaver Contessa motorhomes with serial number 991920814008001-130001 through 991920813808001-130315 with a VIN range of 4SLC8LP2XX1130001 through 4SLC8KP37X1130315.

2000 Beaver Contessa motorhomes with serial number 001920814008001-114119 through 001920814008001-130510 with a VIN range of 4SLD9HR21Y114119 through 4SLC2LP34Y1130510.

2001 Beaver Contessa motorhomes with serial number 011920814008001-130524 through 011920813908001-130707 with a VIN range of 4SLC2LP3711130524 through 4SLC2UP3711130707.

2002 Beaver Contessa motorhomes with serial number 021923812578200-016792 through 021620814088203-800283 with a VIN range of 1RF5465123016792 through 1RFC5465623020580

1998 Beaver Monterey motorhomes with serial number 981920823008001-111623 through 981920823608001-111884 with a VIN range of 4SLB6AN25W111623 through 4SLB6BN23W1111884.

1999 Beaver Monterey motorhomes with serial number 991920823608001-111959 through 991920823608001-113294 with a VIN range of 4SLB7BN2XX1111959 through 4SLB7BN25X1113294.

2000 Beaver Monterey motorhomes with serial number 001920823608001-113339 through 001920823008001-114299 with a VIN range of 4SLB1BN28Y1113339 through 4SLB1AN22Y1114299.

2001 Beaver Monterey motorhomes with serial number 011920823608001-114350 through 011920823608001-114881 with a VIN range of 4SLB1BP2811114350 through 4SLB1DP211114881.

2002 Beaver Monterey motorhomes with serial number 021923822388200-016790 through 021620823688201-800260 with a VIN range of 1RFB5456023016790 through 1RFB2456923020166.

1998 Beaver Patriot motorhomes with serial number 981920834008001-152196 through 981920834008001-152346 with a VIN range of 4SLC3HP24W1152196 through 4SLC3LP24W1152346.

1999 Beaver Patriot motorhomes with serial number 991920834008001-152349 through 991920834008001-152886 with a VIN range of 4SLC3LP28X1152349 through 4SLC3LP30X1152886.

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2000 Beaver Patriot motorhomes with serial number 001920833308001-152889 through 001920833308001-153513 with a VIN range of 4SLC3FP32Y1152889 through 4SLC3FP36Y1153513.

2001 Beaver Patriot motorhomes with serial number 011920833408001-152994 through 011920834008001-154059 with a VIN range of 4SLC3LP31Y1152994 through 4SLD9TR3911154059.

2002 Beaver Patriot motorhomes with serial number 021620833788101-154023 through 021620834088205-800136 with a VIN range of 4SLC3UP3021154023 through 1RFC3464223018628.

1998 Beaver Patriot Thunder motorhomes with serial number 981920924008001-152193 through 981920924008001-152331 with a VIN range of 4SLD3HR27W1152193 through 4SLD3HR24W1152331.

1999 Beaver Patriot Thunder motorhomes with serial number 991920924008001-152367 through 991920924008001-152880 with a VIN range of 4SLD3HR21X1152367 through 4SLD3HR31X1152880.

2000 Beaver Patriot Thunder motorhomes with serial number 001920924008001-053228 through 001920924008001-153510 with a VIN range of 4SLD9R32Y1153228 through 4SLD9HR36Y1153510.

2001 Beaver Patriot Thunder motorhomes with serial number 011920924008001-153516 through 011920923908001-154011 with a VIN range of 4SLD9HR3X11153516 through 4SLD9TR3311154011.

1998 Harney Renegade motorhomes with serial number 981919930008001-100301 through 981919930008001-100404 with a VIN range of 4SLG7BV22X1100301 through 4SLG7BV21X1100404.

1999 Harney Renegade motorhomes with serial number 991919930008001-000902 through 991919930008001-101695 with a VIN range of 4SLGBV2XX1100902 through 4SLG8BN23X1101695.

2000 Harney Renegade motorhomes with serial number 001919930008001-101407 through 001919930008001-102661 with a VIN range of 4SLG8BN23Y1101407 through 4SLG8BN20Y1102661.

2001 Harney Renegade motorhomes with serial number 011919930008001-102700 through 011919930008001-103363 with a VIN range of 4SLG8BP2211102700 through 4SLG8CP2711103363.

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2000 Holiday Rambler Ambassador motorhomes with serial number 000119053693009-115511 through 000119053493209-119092 with a VIN range of 1RF120414Y2009634 through 1RF120315Y2011412 AND 001719053693009-700118 through 001719053493209-700553 with a VIN range of 1RF120410Y1008986 through 1RF120318Y1011250.

2001 Holiday Rambler Ambassador motorhomes with serial number 010119053693209-118788 through 010119053493009-125289 with a VIN range of 1RF12041412011311 through 1RF12031812015802 AND 011719053493209-700573 through 011719053893309-701331 with a VIN range of 1RF120319Y1011256 through 1RF12061611015377 .

2002 Holiday Rambler Ambassador motorhomes with serial number 020119053883200-124885 through 020119053483301-133255 with a VIN range of 1RF12061622015553 through 1RF51335422021610 AND 021719053883300-701332 through 021719053883200-703155 with a VIN range of 1RF12061021015635 through 1RF52365921021620 .

2003 Holiday Rambler Ambassador motorhomes with serial number 030119053883301-132088 through 030119053883301-134795 with a VIN range of 1RF62465232022033 through 1RF62465932022773 AND 031719053683301-702935 through 031719053483206-703507 with a VIN range of 1RF62345731021012 through 1RF62435231022527

2002 Holiday Rambler Neptune motorhomes with serial number 020119083683200-127779 through 020119083483206-133209 with a VIN range of 1RF31346422017376 through 1RF51336922021577 AND 021719083683200-702308 through 021719083283200-703117 with a VIN range of 1RF31346221018659 through 1RF51326221021461.

2003 Holiday Rambler Neptune motorhomes with serial number 030119083683200-132301 through 030119083083200-134651 with a VIN range of 1RF51346132020925 through 1RF51326532022650 AND 031719083483206-703026 through 031719083683200-703501 with a VIN range of 1RF51336331021226 through 1RF51346931022525.

2000 Monaco Knight motorhomes with serial number through 000119043693009-116105 through 000119043493209-119078 with a VIN range of 1RF120419Y2009824 through 1RF120315Y2011409 AND 001719043693009-700033 through 001719043493209-700538 with a VIN range of 1RF12041XY1008610 through 1RF120317Y1011238.

2001 Monaco Knight motorhomes with serial number 010119043493209-118815 through 010119043493209-125296 with a VIN range of 1RF12031312011320 through 1RF12031012015809 AND 011719043693209-700599 through 011719043493209-701372 with a VIN range of 1RF12041711011499 through 1RF12031411015558.

2002 Monaco Knight motorhomes with serial number 020119043683200-124932 through 020119043683301-133247 with a VIN range of 1RF12041222015634 through 1RF52345222021603 AND 021719043883300-701323 through 021719043283200-703103 with a VIN range of 1RF12061021015862 through 1RF51326X21021417.

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2003 Monaco Knight motorhomes with serial number 030119043683301-131481 through 030119043483206-134613 with a VIN range of 1RF62445832022069 through 1RF62435632022704 **AND** 031719043683301-702987 through 031719043483206-703545 with a VIN range of 1RF62345031021109 through 1RF62435031022638.

2002 Monaco Cayman motorhomes with serial number 020119073483200-127969 through 020119073683200-133215 with a VIN range of 1RF31336422017489 through 1RF51346222021578 **AND** 021719073683200-702160 through 021719073683200-703113 with a VIN range of 1RF31346721018155 through 1RF51346421021460.

2003 Monaco Cayman motorhomes with serial number 030119073483206-132285 through 030119073683200-134659 with a VIN range of 1RF51336632020923 through 1RF51346032022651 **AND** 031719073683200-703059 through 031719073083200-703547 with a VIN range of 1RF51346231021264 through 1RF51326931022639.

2000 Safari Cheetah motorhomes with serial number 001919763708001-145026 through 001919763708001-145575 with a VIN range of 4SLA7BN21Y1145026 through 4SLA7BN21Y1145575.

2001 Safari Cheetah motorhomes with serial number 011919763708001-145584 through 011919760008000-146205 with a VIN range of 4SLA7BN2511145584 through 4SLA8CN2321146205.

2002 Safari Cheetah motorhomes with serial number 021719763448201-146199 through 021719763748201-701923 with a VIN range of 4SLA8CN2121146199 through 1RFA5446723017318.

1998 Safari Continental motorhomes with serial number 981919984008001-111536 through 981919984008001-111839 with a VIN range of 4SLA0GP23W1111536 through 4SLC0LP26X1111839.

1999 Safari Continental motorhomes with serial number 991919984008001-111782 through 991919984008001-114590 with a VIN range of 4SLD3HR28W1111782 through 4SLD3HR21X1114590.

2000 Safari Continental motorhomes with serial number 001919984008001-112557 through 001919984008001-114368 with a VIN range of 4SLD3HR24X1112557 through 4SLC3LP27Y1114368.

1998 Safari Sahara motorhomes with serial number 981919993508001-110751 through 981919993008001-111929 with a VIN range of 4SLB7BN25W1110751 through 4SLB7AN20W1111929.

1999 Safari Sahara motorhomes with serial number 991919993508001-111935 through 991919993008001-114593 with a VIN range of 4SLA7BN22X1111935 through 4SLA7AN21X1114593.

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2000 Safari Sahara motorhomes with serial number 001919993508001-112439 through 001919993508001-114371 with a VIN range of 4SLA7BN26X1112439 through 4SLA1BN24Y1114371.

2002 Safari Sahara motorhomes with serial number 021719993978201-701962 through 021719993758301-702998 with a VIN range of 1RFB2465423017701 through 1RFB2455323021157.

1998 Safari Serengeti motorhomes with serial number 981919973708001-111257 through 981919974008001-111932 with a VIN range of 4SLA8EN2XW1111257 through 4SLA8GN26W1111932.

1999 Safari Serengeti motorhomes with serial number 991919974008001-111941 through 991919974008001-114599 with a VIN range of 4SLC0GP29X1111941 through 4SLC0LP25X1114599.

2000 Safari Serengeti motorhomes with serial number 001919974008001-112512 through 001919974008001-114347 with a VIN range of 4SLC0LP21X1112512 through 4SLA0GW29Y1114347.

2001 Safari Serengeti motorhomes with serial number 011919974008001-114374 through 011919973708001-114863 with a VIN range of 4SLA0GW2411114374 through 4SLA0EW2211114863.

1999 Safari Zanzibar motorhomes with serial number 991919773808001-100361 through 991919773808001-101755 with a VIN range of 4SLG1EV25X1100361 through 4SLG1EV29X1101755.

2000 Safari Zanzibar motorhomes with serial number 001919773808001-101347 through 001919773808001-102780 with a VIN range of 4SLG1EN23Y1101347 through 4SLG1EN2071102780.

2001 Safari Zanzibar motorhomes with serial number 011919773808001-102706 through 011919773808001-103402 with a VIN range of 4SLA1EP2911102706 through 4SLA1EP2511103402.

2002 Safari Zanzibar motorhomes with serial number 021719773288201-103405 through 021719773888201-702355 with a VIN range of 4SLA1AP2821103405 through 1RFA5466623018814.

Affected Units built on WORKHORSE Chassis

2000 Monaco Monarch motorhomes with serial number 000119023096009-111918 through 000119023096009-114152 with a VIN range of 5B4LP37J7X3308970 through 5B4LP37J8X3309450.

2001 Monaco Monarch motorhomes with serial number 010119023096009-120220 through 010119023426209-124962 with a VIN range of 5B4LP37JXY3317700 through 5B4MP67G213332935.

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2002 Monaco Monarch motorhomes with serial number 020119023646200-124734 through 020119023646200-133086 with a VIN range of 5B4MP67G913332950 through 5B4MP67G623351697 AND 021719023286200-702940 through 021719023486200-703091 with a VIN range of 5B4MP67G523349052 through 5B4MP67G023350819.

2002 Monaco Monarch SE motorhomes with serial number 020119323286200-128195 through 020119323626200-132904 with a VIN range of 5B4MP67G823340085 through 5B4MP67G023351369.

2003 Monaco Monarch SE motorhomes with serial number 030119323486200-131495 through 030119323646200-134769 with a VIN range of 5B4MP67G823347957 through 5B4MP67G223354421 AND serial number 031719323486200-703158 through 031719323416200-703458 with a VIN range of 5B4MP67G923354237 through 5B4MP67G423352153.

2001 Monaco LaPalma motorhomes with serial number 010119033636209-121496 through 010119033686209-125223 with a VIN range of 5B4MP67G713325074 through 5B4MP67G113333445.

2002 Monaco LaPalma motorhomes with serial number 020119033626200-125320 through 020119033486200-133219 with a VIN range of 5B4MP67G813334608 through 5B4MP67G523352078 AND serial number 021719033486200-702343 through 021719033626200-703115 with a VIN range 5B4MP67G923345666 through 5B4MP67G323352130.

2003 Monaco LaPalma motorhomes with serial number 030119033486200-131592 through 030119033626200-134665 with a VIN range of 5B4MP67G123347945 through 5B4MP67G023354417 AND 031719033626200-703041 through 031719033416200-703548 with a VIN range of 5BMP67G423350824 through 5B4MP67G733355971.

2000 Holiday Rambler Admiral motorhomes with serial number 000119063096009-112207 through 000119063096009-118823 with a VIN range of 5B4LP37J7X3309049 through 5B4LP37J6Y3317676.

2001 Holiday Rambler Admiral motorhomes with serial number 010119063096009-118923 through 010119063636209-124919 with a VIN range of 5B45B4LP37JXY3317678 through 5B4MP67G413332919.

2002 Holiday Rambler Admiral motorhomes with serial number 020119063626200-124641 through 020119063686206-132883 with a VIN range of 5B4MP67G913332415 through 5B4MP67G423351374 AND 021719063686206-702501 through 021719063626200-703152 with a VIN range of 5B4MP67G223346237 through 5B4MP67G123352157.

2002 Holiday Rambler Admiral SE motorhomes with serial number 020119363626200-128605 through 020119363626200-133218 with a VIN range of 5B4MP67G623340957 through 5B4MP67G823352074 AND serial number 021719363486200-702465 through 021719363416200-703102 with a VIN range of 5B4MP67G623351523 through 5B4MP67G123352126.

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2003 Holiday Rambler Admiral SE motorhomes with serial number 030119363626200-131521 through 030119363626200-134663 with a VIN range of 5B4MP67G523347947 through 5B4MP67G923354416 AND serial number 031719363626200-702884 through 031719363646200-703503 with a VIN range of 5B4MP67G723349439 through 5B4MP67G623355068

2002 Holiday Rambler Vacationer motorhomes with serial number 020119123646200-125327 through 020119123626200-133222 with a VIN range of 5B4MP67G313334614 through 5B4MP67G323352080 AND serial number 021719123626200-702628 through 021719123686200-703118 with a VIN range of 5B4MP67G423346367 through 5B4MP67G723352129.

2003 Holiday Rambler Vacationer motorhomes with serial number 030119123626200-131838 through 030119123626200-134768 with a VIN range of 5B4MP67G423348619 through 5B4MP67G023354420 AND serial number 031719123486200-703058 through 031719123286200-703497 with a VIN range of 5B4MP67G123350828 through 5B4MP67G333358463.

1999 Safari Trek – Gas motorhomes with serial number 991919782406001-308477 through 991919782806001-308767 with a VIN range of 5B4KP37J7X3308477 through 5B4LP37JXX3308767.

2000 Safari Trek - Gas motorhomes with serial number 011919782806001-318581 through 011919782806001-332292 with a VIN range of 5B4LP37J0Y3318581 through 5B4LP57G013332292..

2001 Safari Trek - Gas motorhomes with serial number through 001919782406001-319058 with a VI through 5B4KP37J5Y3319060 through 5B4KP37J7Y3319058.

2002 Safari Trek - Gas motorhomes with serial number 021919782406001-331080 through 021719782426001-703134 with a VIN range of 5B4KP57G813331080 through 5B4KP57G823351279

2003 Safari Trek - Gas motorhomes with serial number 030119782626000-131859 with the VIN 5B4LP57G723348331 AND serial number 031719782626000-702921 through 031719782626000-703529 with a VIN range of 5B4LP57G723348054 through 5B4LP57G523355598.

1999 Safari Trek – Diesel motorhomes with serial number 991919792408001-308609 through 991919792408001-308693 with a VIN range of 5B4KP37F4X3308609 through 5B4KP37F8X3308693.

2000 Safari Trek – Diesel motorhomes with serial number 001919792408001-308499 through 001919792808001-316230 with a VIN range of 5B4KP37F1X3308499 through 5B4LP37F0Y3316230.

2001 Safari Trek – Diesel motorhomes with serial number 011919792408001-316033 through 011919792408001-334419 with a VIN range of 5B4KP37F4Y3316033 through 5B4KP57F413334419.

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2002 Safari Trek – Diesel motorhomes with serial number 021719792426001-701679 through 021719792826001-702926 with a VIN range of 5B4KP57F613337001 through 5B4LP57F923350539.

2002 Safari Trek Sport motorhomes with serial number 021719092426001-701963 through 021719092826001-703003 with a VIN range of 5B4KP57G423341607 through 5B4LP57G423350005.