



September 11, 2000

National Highway Traffic Safety Administration
400 Seventh St. S.W.
Washington, D.C. 20590

Attention :Ms. Kelly Schuler

Dear Ms. Schuler:

Please review the attached sample letter. I have added the estimated time to complete the repairs.

Regarding your FAX of this date, you have noted the number "6432 axles" as the population. That should be one half that number since each axle is fitted with two wheels. The population of axles to be reworked will be 3216 units.

Sincerely,

A handwritten signature in black ink that reads 'W. L. Dunlap'.

William L. Dunlap
Director of Engineering
Service and Warranty

Attachment: sample letter to vehicle owner

[date]

[customer name]

Reference: RECALL NO. 00E-051

Dear [manufacturer] Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dexter Axle has determined that a defect involving motor vehicle safety exists in certain trailers produced by [manufacturer's name] between February 2000 and August 2000. This defect does not exist in all vehicles produced during that time period. Our records indicate that you own one or more of these trailers identified with the following VIN:

[Insert VIN here]

The nature of the defect relates to a mis-match condition between American Racing Equipment, Inc., Model AR-62 aluminum wheels and the wheel mounting surface which could result in loosening of the wheel fasteners. Loose wheel fasteners can result in unexpected detachment of the wheel(s). Loss of the wheel(s) could result in a vehicle crash.

Accordingly, Dexter Axle is entering into a voluntary recall campaign. The recall campaign will involve inspection and possible installation of a steel disc between the hub face and the wheel. In order to determine if your vehicles axles are affected, please confirm that the trailer is fitted with aluminum wheels. If you are unable to make that determination, please have your nearest trailer repair facility assist you.

If repairs are necessary, most authorized [manufacturer] dealers can provide that service. The repairs will take approximately fifteen (15) minutes per wheel. If the dealer nearest you is not equipped to perform the repairs or if you prefer to have the work done by any other local trailer repair facility, ask them to contact the Dexter Axle Service Department for instructions.

The toll free number to call is 1-800-400-2164. Someone will be available to assist you between the hours of 8:00 AM to 5:00 PM Eastern Standard Time. Repairs will be made at no cost to you.

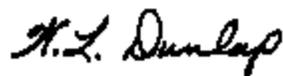
If you no longer own the affected vehicle or, for any other reason cannot have the recall service work performed, please notify us in writing. If the vehicle has been sold, give the name and address of the subsequent purchaser if it is known and/or the disposition of the trailer.

If you believe that Dexter Axle has failed to remedy this defect or that there has been unreasonable delay in securing the repair, you may submit a complaint to:

Administrator, National Highway Traffic Safety Administration
400 Seventh St. S.W.
Washington, D.C. 20590

or call their Hotline @ 1-800-424-9393 and 1-202-366-0123 for Washington DC area residents.

Sincerely,



William L. Dunlap
Manager, Customer Applications,
Service and Warranty



DEXTER AXLE

2900 Industrial Parkway East
P.O. Box 250
Elkhart, Indiana 46515

SAFETY RECALL NOTICE

November 30, 2000

«Contact»
«Company»
«address»
«City» «State» «postal_code»

NOTICE OF PRODUCT RECALL # 00E-084

Dear Customer:

In October of 2000, Dexter Axle distributed a letter explaining the voluntary recall of certain axles produced during the period from June, 2000 through September 15, 2000. The axles affected are only those using the bearing option known as Nev-R-Lube. In this letter, we requested you to inspect axles that were still in your possession or installed onto trailers but not yet shipped. In addition, we requested you to provide dealer names and addresses, retail customer names and addresses if applicable, and the VIN of all affected vehicles. Currently, Dexter Axle has not received any information from your company regarding this recall.

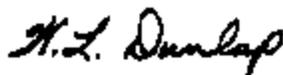
The hubs on some of these axles are missing the bearing retaining ring. The absence of the retaining ring can allow the hub to shift inward and may result in brake interference of tire contact to the vehicle structure. Braking problems can result in a dangerous loss of control of the vehicle. Tire interference to the vehicle structure can result in overheating and potentially lead to a fire or cause the tire to blowout.

According to our records, your company received some of the affected axles. We are providing a list of those axles and are asking you again to supply the following information so that we can implement a remedy for any axles which are found to have the defect.

1. If any of these axles are still in your possession or have been installed onto trailers but have not yet shipped, please inspect the axles. All costs for inspection will be covered. If you have any questions about the inspection process, call 1-800-400-2164.
2. For trailers that have already been shipped, please provide the dealer and/or retail customer names, addresses, and VINs so that we can send them the recall notification and arrange for the inspection and repair.

This is a safety-related issue and Dexter Axle needs your assistance to administer this recall campaign. We appreciate your assistance. Please call 1-800-400-2164 if you have any questions or pertinent information to offer. If your company wishes to administrate the recall as it affects you, please note that in your comments.

Sincerely,



William L. Dunlap
Director of Engineering
Service and Warranty

November 29, 2000

«Company»
«Address1»
«Address2»
«City», «State» «PostalCode»
«Country»

NOTICE OF PRODUCT RECALL # 00E-061

Dear Customer:

In September of 2000, Dexter Axle distributed a letter explaining the voluntary recall of certain axles produced during the period from February, 2000 through August, 2000. The axles affected were only those using aluminum wheels from American Racing Equipment, Inc. known as the Outlaw II. In this letter, we requested that you provide a list of the affected vehicles, their serial numbers, and dealer names and addresses of affected vehicles shipped. If already retailed by the trailer manufacturer, we also requested the name and address of each retail owner. Currently, Dexter Axle has not received any information from your company regarding this recall.

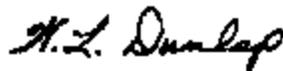
According to information supplied by Tredit Tire and Wheel Company, your company purchased some of these American Racing Equipment wheels during the stated time period. If any of these wheels were used on Dexter axles during the stated time frame, we are requesting again that you provide a list of the affected vehicles, their serial numbers, and dealer names and addresses of affected vehicles shipped. We will also need, if already retailed, the name and address of each retail owner in order for us to administer this recall campaign.

This wheel, model AR-62 is a six (6) bolt on 6.50" pattern, 15" x 7" trailer wheel. This recall does not include idler axles or other optional bolt patterns. If you purchase loose components to use on axles or purchase axles from others using Dexter brake drums, the affected part is #008-201-xx, which is a 12" x 2" brake drum with 6 on 6.50" bolt pattern. Any axle(s) or brake drums produced before February, 2000 will NOT be affected.

As a result of a design change to the hub face area of this Dexter brake drum, we have discovered that the axles are incompatible with this particular American Racing Equipment cast aluminum wheel. Some of the brake drums used on Dexter axles during the stated time period may not provide sufficient mounting surface for proper clamping of this wheel. Insufficient surface area will result in loosening of the wheel bolts which may cause the wheel(s) to become detached from the vehicle. Detached wheels can result in a dangerous loss of control or impact to other persons and/or property.

This is a safety related issue and Dexter Axle needs your assistance to administer this recall campaign. We appreciate your assistance. Please call 1-800-400-2164 if you have any questions or pertinent information to offer. If your company wishes to administrate the recall as it affects you, please note that in your comments.

Sincerely,



William L. Dunlap
Director of Engineering
Service and Warranty



11550 Hatter Drive, Middlebury, IN 46540
219 825-7223 or 800 247-5767 FAX 219 825-3122

FAX

To: Jonathan Whitcomb From: GARY RICHARDSON

Fax: 202 366-7882 Pages: 9 including cover

Phone: _____ Date: 11-21-01

Re: Donor Adv. Receipt # 002-051 CC: _____

Urgent Please Review Please Comment Please Reply Please Recycle

Call if you have any further questions.

Thank You

Gary Richardson

Personal and Confidential

This message is intended only for the use of the individual or entity to which it is addressed. This message may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient or the employee of, or agent responsible for delivering this message to the intended recipient, distribution or copying of this communication is strictly prohibited.

If you have received this communication in error, please notify us immediately by telephone and return the original message to us at the address listed above via the U.S. Postal Service. Dissemination of this message to persons other than the individual which it is addressed shall not constitute a waiver of any privilege recognized by law.



CARGO TRAILERS

November 21, 2001

Jonathan D. White, Chief
Defects and Recall Information Analysis Division
Office of Defects Investigation

Re: Dexter Product Recall #00E-051

Dear Mr. White,

The above recall was to correct a mismatch between Dexter Axle's 12"x2" brake drum with 6 on 5 1/2" bolt pattern and American Racing's 15"x7" aluminum Outlaw II rim of the same bolt pattern. The time frame for this incompatibility was February 2000 through August 2000. The correction for this mismatch was a thin spacer disc placed onto the hub prior to installing the wheel. This disc provided the necessary surface area to properly support the aluminum wheel.

Pace American, Inc. provided Dexter Axle a complete list of all the trailers produced during this time frame by each of our plants. This list included the VIN, the dealer the unit was sold to and the retail customer's name and address if sold by the dealer. In addition a cover letter (Exhibit A) dated 10/3/00 was provided to Dexter Axle from our office that was sent along with the Dexter Axle notice of recall (Exhibit B) dated 9/21/00. These two letters were sent to each dealer that had purchased one of the suspect units. Dexter Axle sent another letter (Exhibit C) dated 9-21-00 to each retail purchaser that we had provided.

Dexter Axle was the administrator of the product recall. Pace American was contacted by several dealers and customers to clarify the problem and the correct procedure for securing the required thin spacer disc. Reimbursement for installation labor was also handled by Dexter Axle. Pace American's position was that the problem was created by Dexter Axle and that we would provide all possible information to Dexter Axle. Dexter Axle's responsibility was to make contact with Pace American Dealers and Pace American customers that could be affected. Once each case was identified as a mismatch, Dexter Axle managed the shipping of parts and reimbursement of labor. In our opinion Dexter Axle did a commendable job of recognizing the problem and resolving the issue where by the mismatched drums and rims were made compatible with the installation of the thin spacer disc.

Should any questions arise, please contact me at 219-825-7223 ext. 239 or by fax 219-825-3122.

Respectfully,

Gary Richardson
Corporate Warranty Manager

gmc.

Pace American, Inc. • 11550 Harter Drive • Middlebury, IN 46540 • 219-825-7223 • Fax: 219-825-7393
Pace American of Utah, Inc. • 210 N. Highway 91 • Hurricane, UT 84737 • 435-628-7667 • Fax: 435-628-7677
Pace American of Georgia, Inc. • 223 Rip Wiley Rd • Fitzgerald, GA 31730 • 812-423-7966 • Fax: 812-423-3659
Pace American of Texas, Inc. • 229D McGuffey Rd • McGregor, TX 76657 • 254-840-4323 • Fax: 254-840-4002



CARGO TRAILERS

October 3, 2000

Address

Dear Pace American Dealer

Recently Dexter Axle discovered a mis-match involving certain axles and certain rims used in our product between February 2000 and August 2000. This defect does not exist in all units manufactured in this time frame. We have determined that one or more units were sold to you that may have been built with the mis-matched axles and rims during this period and we need to ensure corrective action is taken.

Those units that are suspect were built with 8-lug drums and aluminum rims. The mis-match involves American Racing rims identified by "ARE" in the casting on the reverse side of the rim and decorative aluminum rivets visible from the outside of the rim in combination with Dexter Axle 6-Stub drum-identified by recessed grooves or channels in the face of the drum.

The defect is that the inner flat area of the rim is smaller in diameter than outer flat area of the drum. Failure will occur due to this insufficient mounting surface by the lug nuts loosening which may cause the wheel to come off. When a wheel comes off, damage may occur to the unit, other vehicles on the road, property, and/or personnel injury or death.

Dexter Axle will be contacting you directly with the steps required to correct the mis-match. They will also be directly contacting those customers in the event you and the customer have completed and returned the Warranty Registration Card.

Thank you for assisting with this matter.

Respectfully

A handwritten signature in black ink, appearing to read "Gary Richardson".

Gary Richardson
Corporate Warranty Representative

9/21/00

Fernwood Trailers
16589 Ridge Rd.
Holley, NY 14470

Reference: RECALL NO. 00E-051

Dear Fernwood Trailers:

Dexter Axle has determined that a condition involving motor vehicle safety may exist in certain trailers produced by Pace American Trailers between February, 2000 and approximately August, 2000.

The condition relates to trailers fitted with certain cast aluminum wheels produced by American Racing Equipment, Inc., identified as model AR-62. The defect is confined to only trailers using six (6) bolt wheels. Some of the axles supplied to the trailer manufacturer from February, 2000 through August, 2000 may use brake drums that do not provide sufficient mounting surface area for support of these wheels. Insufficient surface area will result in loosening of the wheel bolts which may cause the wheel(s) to become detached from the vehicle. Loose wheel fasteners can result in unexpected detachment of the wheel(s). Loss of the wheel(s) could result in a vehicle crash.

The attached list of the affected trailers at your location was provided by the manufacturer. If any of these listed vehicles have already been delivered to the retail customer, please advise Dexter Axle immediately. Provide us with the name and address of the owner so that we may send proper notification of the recall. Dexter will provide replacement parts and reimburse you for reasonable inspection and labor costs.

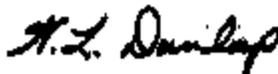
Please service any vehicles still in your inventory, before delivery to the retail customer. Inspection and repair should be done in the following manner:

1. Determine if trailer is fitted with aluminum wheels or steel wheels. If the trailer does not have aluminum wheels, no further action will be required. For trailers with aluminum wheels, proceed to step #2.
2. Jack up and support the vehicle as recommended by the manufacturer.

3. Remove the aluminum wheels and inspect the hub face. If the hub face area of the brake drum looks like fig. #1, no repairs will be necessary. Replace the wheels and wheel nuts. Tighten nuts in the sequence shown in fig. #2 to 90 to 120 ft. lbs torque. If the hub face looks like fig. #3, proceed to step #4.
4. Inspect the wheels. On the back side of the wheels' center section, look for the manufacturers identification "ARE" and the part number AR-62. (See fig. #4). If the wheels match the illustration in fig. #4 and the hub matches fig. #3 then proceed to step #5. If these identifiers are NOT found they are not subject to the recall. Re-install the wheels and tighten the nuts to 90 to 120 ft. lbs torque.
5. Align the holes in the spacer disc (fig. #5) to the wheel studs. Slide the disc onto the hub. The three small tabs inside the ring will contact the hub nose. Push the disc onto the hub until it contacts the wheel mount face. (fig. #6) The wheel can be used to help push the disc on. Position the wheel onto the wheel studs and install six (6) wheel nuts. Tighten the nuts in the sequence shown in fig. #2 to 90 to 120 ft. lbs torque.

A flat rate of 15 minutes (.25 hours) per wheel will be allowed for inspection, installation of spacer disc and re-installation of the wheel.

Sincerely,



William L. Dunlap
Director of Engineering

Attachments:

Vehicle listing
Illustrations

Vehicle Listing

Serial numbers of the affected trailers at your location:

065367

065369

065395

065397

065370

065396

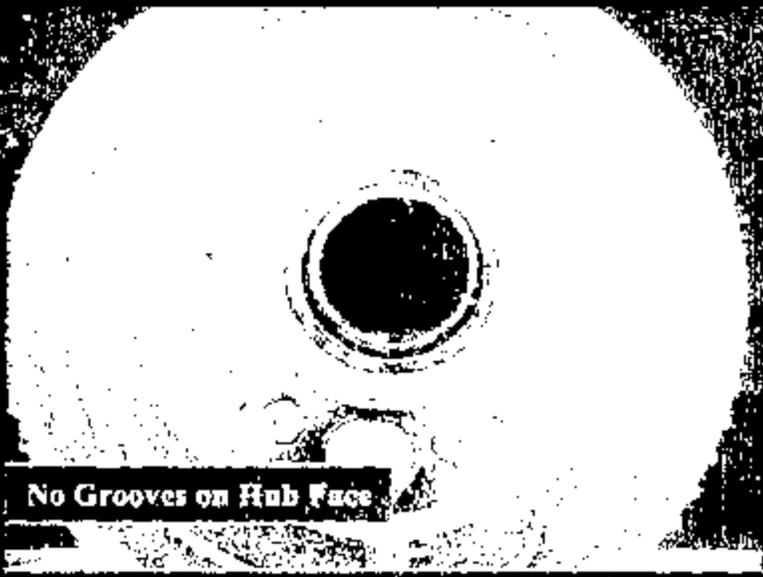


Figure #1

Figure #2 - TIGHTENING SEQUENCE
START NUTS BY HAND TO PREVENT CROSS-THREADING
TIGHTEN PROGRESSIVELY IN THREE (3) STAGES
STAGE 1 - 30 TO 25 LB FT
STAGE 2 - 50 TO 40 LB FT
STAGE 3 - 70 TO 100 LB FT



Figure #3

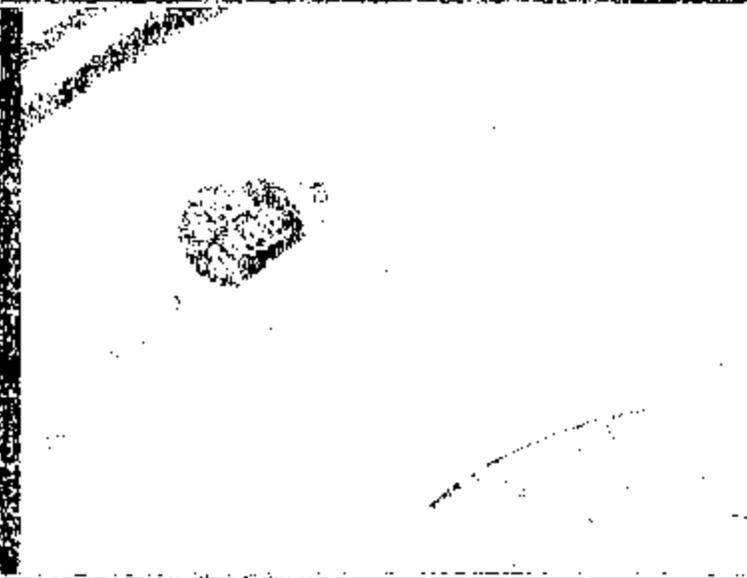


Figure #4

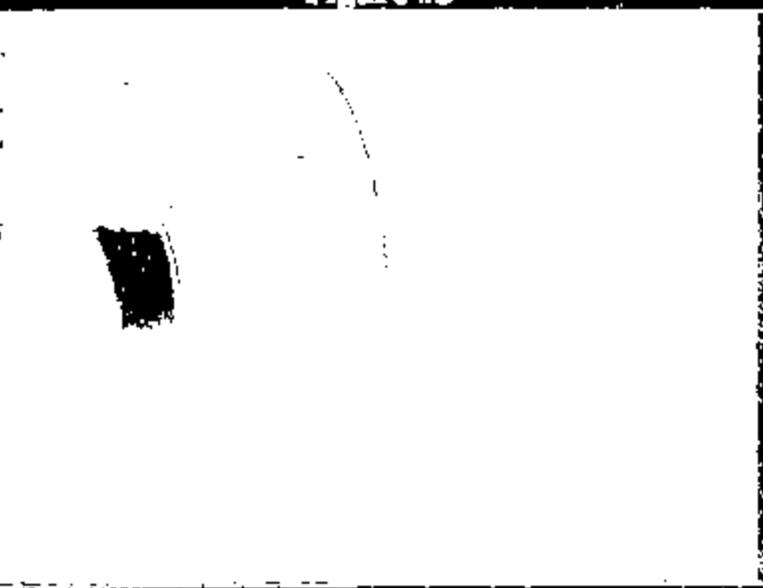


Figure #5

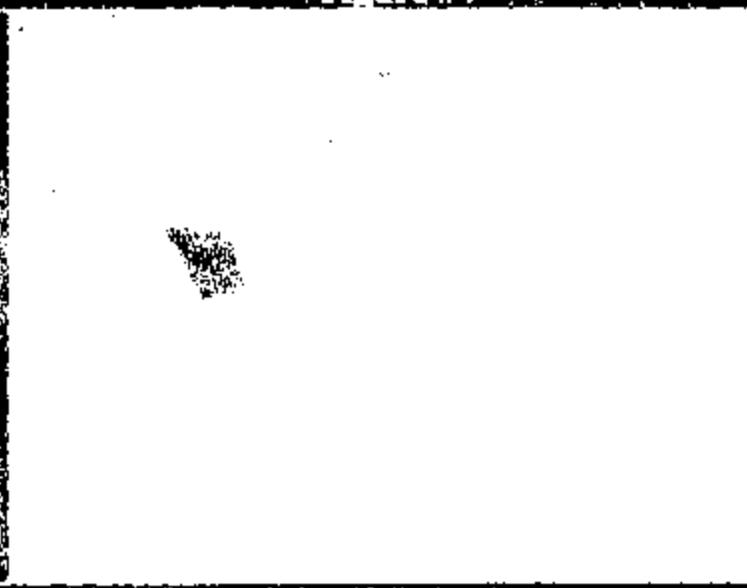


Figure #6

9/21/00

Sherry Ligouri

Reference: RECALL NO. 00E-051

Dear Pace American Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dexter Axle has determined that a defect involving motor vehicle safety exists in certain trailers produced by Pace American between February 2000 and August 2000. This defect does not exist in all vehicles produced during that time period. Our records indicate that you own one or more of these trailers identified with the following VIN:

085395

The nature of the defect relates to a mis-match condition between American Racing Equipment, Inc., Model AR-62 aluminum wheels and the wheel mounting surface which could result in loosening of the wheel fasteners. Loose wheel fasteners can result in unexpected detachment of the wheel(s). Loss of the wheel(s) could result in a vehicle crash.

Accordingly, Dexter Axle is entering into a voluntary recall campaign. The recall campaign will involve inspection and possible installation of a steel disc between the hub face and the wheel. In order to determine if your vehicles axles are affected, please confirm that the trailer is fitted with aluminum wheels. If you are unable to make that determination, please have your nearest trailer repair facility assist you.

If repairs are necessary, most authorized Pace American dealers can provide that service. The repairs will take approximately fifteen (15) minutes per wheel. If the dealer nearest you is not equipped to perform the repairs or if you prefer to have the work done by any other local trailer repair facility, ask them to contact the Dexter Axle Service Department for instructions.

The toll free number to call is 1-800-400-2164. Someone will be available to assist you between the hours of 8:00 AM to 5:00 PM Eastern Standard Time. Repairs will be made at no cost to you.

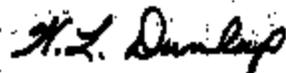
If you no longer own the affected vehicle or, for any other reason cannot have the recall service work performed, please notify us in writing. If the vehicle has been sold, give the name and address of the subsequent purchaser if it is known and/or the disposition of the trailer.

If you believe that Dexter Axle has failed to remedy this defect or that there has been unreasonable delay in securing the repair, you may submit a complaint to:

Administrator, National Highway Traffic Safety Administration
400 Seventh St. S.W.
Washington, D.C. 20590

or call their Hotline @ 1-800-424-9393 and 1-202-366-0123 for Washington DC area residents.

Sincerely,



William L. Dunlap
Manager, Customer Applications,
Service and Warranty