

Ford Motor Company

L. W. Camp, Director
Automotive Safety Office
Environmental and Safety Engineering

October 18, 2000

Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, SW
Washington, DC 20590

Dear Mr. Weinstein:

Subject: Safety Recall 00V-254 NSA-11paw
(Ford Number 00S24)

Enclosed are dealer and owner letters issued by Ford Customer Service Division regarding a recall of certain 2000 F-Super Duty Motorhome Chassis vehicles. Specific details were forwarded to you in our letter dated August 30, 2000.

Sincerely,



00S24dir.docxty
Enclosures



Ford Motor Company

A.R. O'Neill
Director
Vehicle Service and Programs
Ford Customer Service Division

Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121

September 2000

TO: All Ford Dealers

SUBJECT: DEMONSTRATION / DELIVERY HOLD: Safety Recall 00524: Certain 2000 Model Year F-Super Duty motorhome stripped chassis (model code F-53) - Brake Pedal Position Switch Wire Harness Routing

AFFECTED VEHICLES

Certain 2000 model year F-Super Duty motorhome stripped chassis (model code F53) built at the TruMack Assembly Plant from November 9, 1999 through June 29, 2000.

SAFETY CONCERN

On some of the affected vehicles, the wire harness connected to the Brake Pedal Position Switch (BPPS) may be routed near or against moving parts of the steering column that could lead to a short or an open circuit. Some of the potentially affected circuits include the brake lights, anti-lock brakes, speed control, shift lock actuator (will not release from PARK), and speed control.

SERVICE ACTION

The dealer will inspect the BPPS harness for damage and routing. If any wires are damaged, the dealer will follow approved procedures for wire repair. If the harness is not routed properly, the dealer will route the harness according to the technical instructions provided in this bulletin. This service action must be completed before demonstrating or delivering any of the vehicles involved in this recall.

ATTACHMENTS

Attachment I:	Administrative Information
Attachment II:	Labor Allowances and Parts Ordering Information
Attachment III:	Technical Information
Customer Letter	

QUESTIONS?

Claims Information:1-800-423-8851
Other (Dealer Only) Recall Questions:1-800-325-5821

Sincerely,



Ann O'Neill
Director
Vehicle Service and Programs

DEMONSTRATION / DELIVERY HOLD:

Safety Recall 00S24:

Certain 2000 Model Year F-Super Duty motorhome stripped chassis (model code F-53)
BPPS Wire Harness Routing

OASIS

You must use OASIS to determine if a vehicle is eligible for this recall.

PLEASE NOTE

Correct all vehicles in stock before delivery. Federal law requires dealers to complete any outstanding safety recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$1,100 per vehicle.

PROMPTLY CORRECT

Promptly correct all affected vehicles on your dealer VIN list which you will receive in the Ford Dealer Consolidated Communicator (FDCC). Also, correct other eligible vehicles which are brought to your dealership.

DEALER-OWNER CONTACT

Immediately contact any affected owner whose name is not on the list. Give the owner a copy of the Owner Letter and schedule a service date.

REGIONAL CONTACT

Advise regional office if an owner:

- cannot be contacted.
- does not make a service date.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using DWE.
- Refer to ACESII manual for claims preparation and submission information.

OWNER REFUNDS

Ford Motor Company will only refund owner-paid repairs made before the date of the Owner Letter (or after the date of the Owner Letter if an emergency repair was made away from the servicing dealer.) Refer to ACESII manual for refund information.

RENTAL CARS

Rental vehicles are not approved for this program.

DEMONSTRATION / DELIVERY HOLD:**Safety Recall 00S24:**

Certain 2000 Model Year F-Super Duty motorhome stripped chassis (model code F-53)
BPPS Wire Harness Routing

LABOR ALLOWANCES

Description	Labor Operation	Labor Time
INSPECT: Inspect for improperly routed BPPS wire harness.	00S24A	0.3 Hour
REPAIR: Route BPPS wire harness according to Technical Instructions. (Includes inspection)	00S24B	0.4 Hour
REPAIR*: Splice damaged wires and insulation as necessary (Includes inspection and routing harness). * If wires need to be spliced, use connectors from the wire harness terminal repair kit. Claim connectors under "Related Damage".	00S24C	0.6 Hour
Administrative Allowance	Misc. Expense Code "ADMIN"	0.1 Hour

PARTS REQUIREMENTS

If wires need to be spliced, use connectors from the wire harness terminal repair kit.

BRAKE PEDAL POSITION SWITCH WIRE ROUTING INSPECTION AND REPAIR

AFFECTED VEHICLES: CERTAIN 2000 F-53 MOTORHOME CHASSIS

1. Remove the steering column shrouds necessary to gain access to the Brake Pedal Position Switch (BPPS).
2. Inspect the wiring harness to see if it is routed properly. See Figures 1 and 2.
 - a) **CORRECTLY ROUTED HARNESS:** The harness retainer (which secures it to the switch) will be installed from the front toward the back and the harness will be routed away from all steering column rotating parts. See Figure 1.
 - b) **INCORRECTLY ROUTED HARNESS:** The harness retainer will be installed from the back to the front and the harness will be located very close to (if not touching) the steering column rotating parts. See Figure 2.

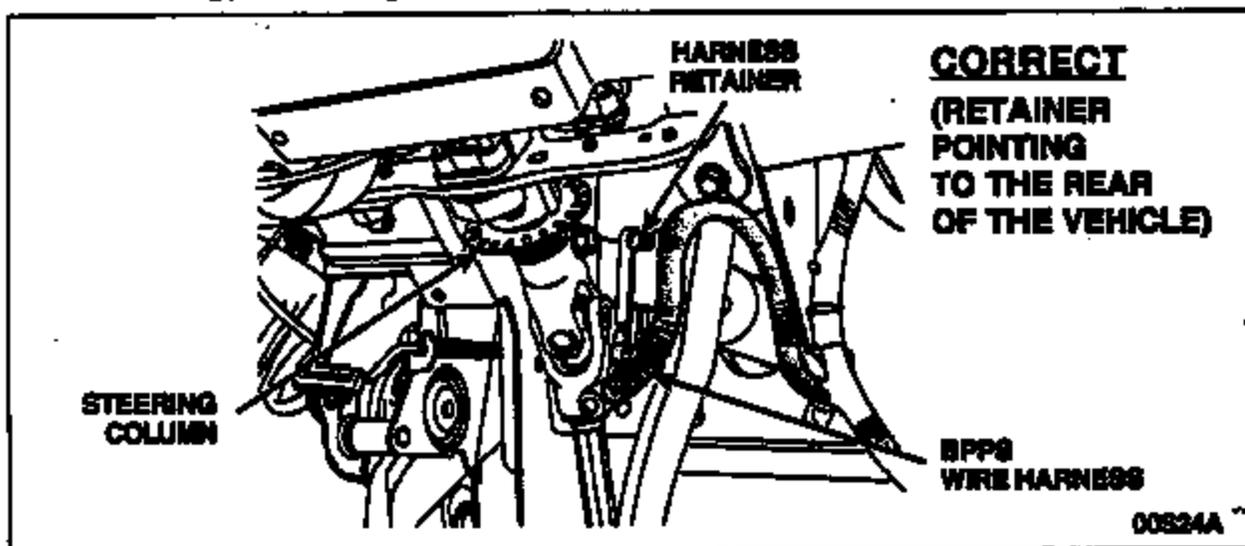


FIGURE 1

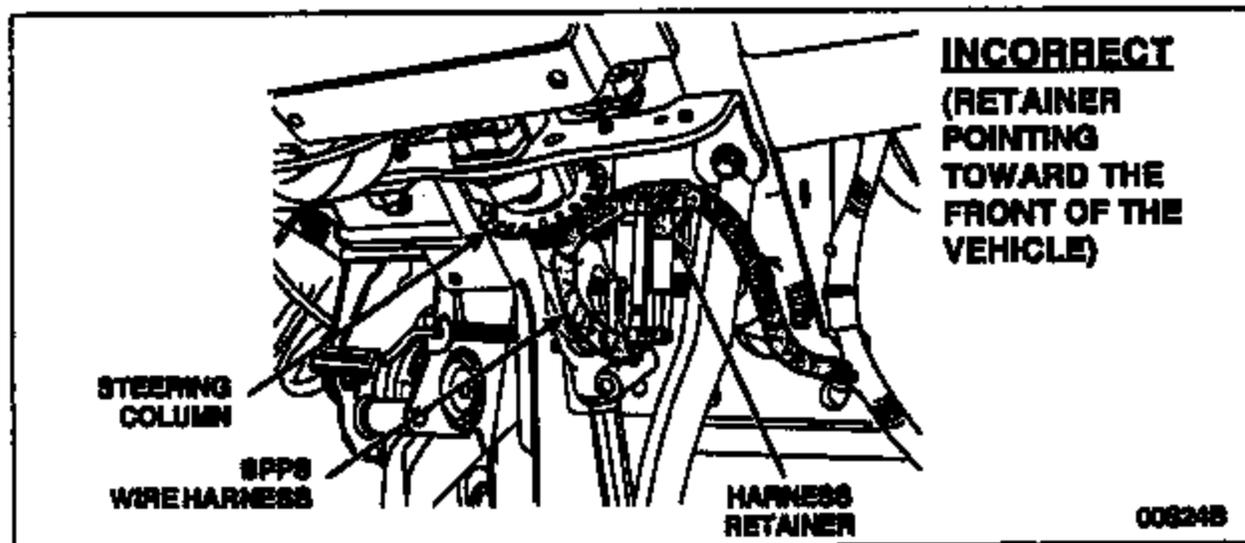


FIGURE 2

3. If the harness is routed properly, reinstall the steering column shrouds and return the vehicle to the owner.
4. If the harness is routed incorrectly but there is no damage to the harness, detach the retainer from the switch, reposition the wiring away from the steering column and reattach the retainer from the front toward the back. See Figure 1 for proper routing. Reinstall the shrouds and return the vehicle to the owner.
5. If the harness shows signs of damage, disconnect the switch and peel back the tape to reveal the wires. Inspect the wires carefully to determine if any wires need to be repaired.
6. Following standard wire repair procedures, splice any wire that is cut. Repair insulation where needed using standard electrical tape. Refer to TSB 99-22-02 for wiring repair instruction.
7. Check fuse #8 and #9. Replace if necessary. Location of fuse #8 is in the power distribution box located in the engine compartment and #9 is located in the VP fuse panel.
8. Reinstall all shrouds and return the vehicle to the owner.



Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121
1-800-392-3673

September 2000

00S24

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that a defect that relates to motor vehicle safety exists in certain 2000 Model Year F-Super Duty motorhome stripped chassis (model code F-53).

We apologize for this situation and want to assure you that with your assistance we will correct this condition. Our commitment, together with Ford dealers, is to provide you with the highest level of service and support possible.

What the safety issue is...

On some of the affected vehicles, the wire harness connected to the Brake Pedal Position Switch (BPPS) may be routed near or against moving parts of the steering column that could lead to a loss of brake lamp function. Inoperative brake lamps could increase the risk of a vehicle crash.

What Ford Motor Company and your dealer will do...

Ford Motor Company will repair your vehicle free of charge (parts and labor).

The dealer will inspect the BPPS harness for damage and routing. If any wires are damaged, the dealer will follow approved procedures to repair the wiring. If the harness is not routed properly, the dealer will route the harness.

How long will it take?

The time needed for this repair is less than one-half day. However, due to service scheduling issues, your dealer may need your vehicle for a longer period of time.

What we are asking you to do...

Call your dealer without delay. Ask for a service date for Safety Recall 00S24.

When you bring your vehicle in, show the dealer this letter. If you misplace this letter, your dealer will still do the work, free of charge.

If you've already paid for this service...

If you paid to have this service done before the date of this letter, Ford is offering a full refund. For the refund, please give your paid original receipt to your dealer. To avoid delays, do not send receipts to Ford Motor Company.

If you've changed address or sold the vehicle...

Please fill out the enclosed prepaid postcard and mail it to us if you have changed address or sold the vehicle.

If you have concerns...

If you have trouble getting your vehicle repaired promptly and without charge, please call the Motorhome Customer Assistance Center toll free at 1-800-444-3311 and one of our representatives will assist you.

You also may send a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S. W., Washington, D. C. 20590 or call the toll free Auto Safety Hotline 1-800-424-9393 (Washington, D. C. area residents may call 1-202-366-0123).

Quality Care service is there for you all year round.

QualityCare
BY FORD MOTOR COMPANY

Quality Care is the commitment of Ford Motor Company and its dealerships to provide you with a superior service and ownership experience. While we regret the inconvenience caused by this program, we stand committed with our dealers to assist you with all of your automotive service needs. With our nationwide dealer network, we're here to ensure you receive Quality Care service so that your vehicle maintains peak performance throughout your ownership experience.

We pride ourselves on becoming the world's leading consumer company for automotive products and services. Thank you for your attention to this important matter.

Sincerely,



Ann O'Neill
Director
Vehicle Service and Programs