

**Copy of Letter to Owner****Subject: Rear Axle Hub Covers on XC RV Chassis**

Dear Freightliner Custom Chassis Vehicle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act and the Canadian Motor Vehicles Safety Act.

Freightliner LLC, on behalf of its wholly-owned subsidiary, Freightliner Custom Chassis Corporation, has determined that a defect exists on specific Freightliner Custom Chassis XC model RV Chassis manufactured between May 1999 and April 2000.

The components that retain the rear axle hub covers may have been damaged during installation. This can result in the hub covers becoming loose. If the hub covers separate, without prior warning, the debris can represent a potential hazard to people outside the vehicle, as well as other passing vehicles.

The modification consists of replacing the hub covers with a different design that has an improved means of retention.

Repair kits are now available for authorized dealers to order. You should contact your authorized dealer to arrange to have your vehicle(s) modified and to assure that parts are available at the dealer.

When you contact your dealer, refer to campaign number FL270A. Once kit(s) are received at the dealership, the modification will take approximately 0.5 hour and will be performed at no charge to you.

**IMPORTANT:** When the modification has been completed, please ensure that a sticker has been affixed to your vehicle referencing FL270A and the date the work was performed.

If you do not own the vehicle that corresponds to the identification number(s) which appear on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, please make sure this notification is immediately forwarded to the lessee.

If you are unable to have the defect remedied without charge and within a reasonable time after you tender the vehicle for repair, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:30 p.m. Pacific Time Monday through Friday, or the Customer Assistance Center at (800) FTL-HELP, after normal business hours. You may also wish to notify the Administrator, National Highway Traffic Safety Administration, 400 7th Street S.W., Washington, D.C. 20590, or phone (800) 424-9393. If your vehicle is involved in the Canadian portion, you may notify the Manager, Recall and Public Compliance, Road and Motor Vehicle Traffic Safety Branch, Transport Canada, Ottawa, Ontario, or phone (613) 993-9851.

We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

**WARRANTY CAMPAIGNS DEPARTMENT**

Enclosure

# Recall Campaign

December 2000  
FL270A  
(NHTSA 00V-245)

## Work Instructions

### Subject: Rear Axle Hub Covers on XC RV Chassis

**MODELS AFFECTED:** Specific Freightliner Custom Chassis XC model RV Chassis manufactured between May 1999 and April 2000.

#### Rear-Axle Hub Cover Replacement

1. Park the vehicle on a level surface, shut down the engine, apply the parking brakes, and chock the rear tires.
2. Check on the firewall under the dash and on the driver's side for the presence of a completion sticker Form W-147. If a sticker is found and has the recall number FL 270 on it, nothing more needs to be done.

If no sticker is found, or one is found without the recall number FL 270 on it, go to the next step.

3. On one side of the vehicle, remove the rear-axle hub cover by twisting slightly and pulling off the retaining clips. See Fig. 1.
4. Remove the existing retaining ring by removing the two axle-shaft nuts holding it in place.  
Discard the old retaining ring and clips. Save the axle-shaft nuts.
5. Using the two axle-shaft nuts removed earlier, install the new bracket from the kit onto the two axle-shaft studs. See Fig. 2.

Tighten the nuts 82 lbf-ft (126 N-m).

6. Install the new hub cover using the threaded cap. See Fig. 2.  
Hand tighten the threaded cap until it clicks into the indentions on the hub cover.
7. Turn the hub cover clockwise until it is tight.
8. Repeat the procedure for the other side of the vehicle.

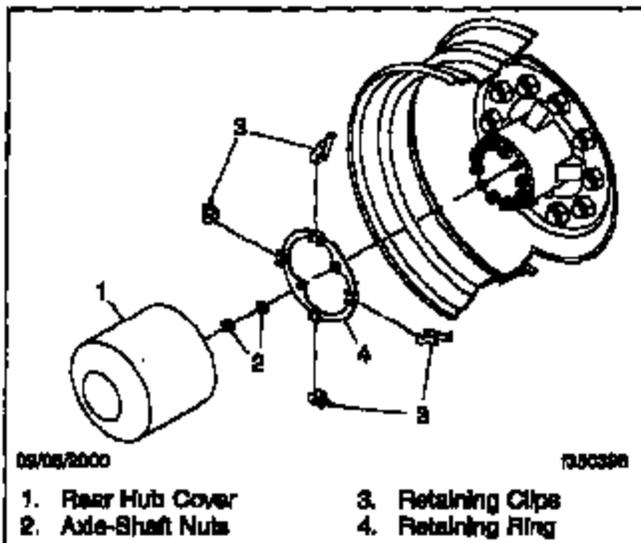


Fig. 1, Existing Rear Hub Cover Removal

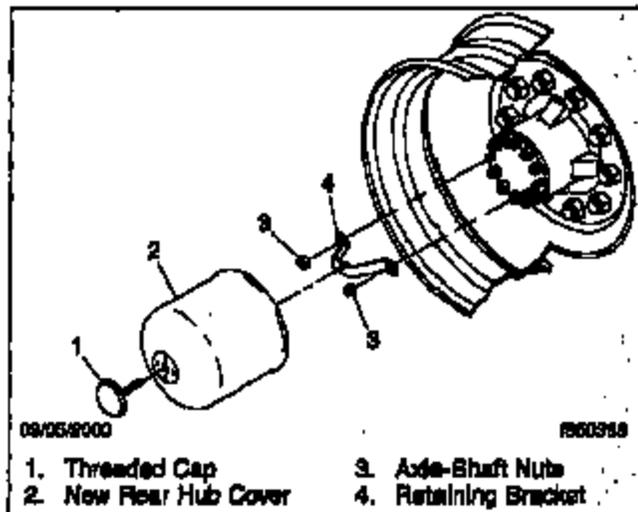


Fig. 2, New-Style Rear Hub Cover Installation

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FL270A  
(NHTSA 00V-246)

9. Clean a spot on the firewall under the dash on the driver's side and attach a completion sticker Form W-147. The sticker should reference the recall number and the date the work is performed.
10. Remove the checks from the tires.



A DaimlerChrysler Company

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FL270A  
(NHTSA 00V-248)

Dear Freightliner Custom Chassis Vehicle Owner:

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The modification consists of replacing the hub covers with a different design that has an improved means of retention.

Repair kits are now available for authorized dealers to order. You should contact your authorized dealer to arrange to have your vehicle(s) modified and to assure that parts are available at the dealer.

When you contact your dealer, refer to campaign number FL270A. Once kit(s) are received at the dealership, the modification will take approximately 0.5 hour and will be performed at no charge to you.

**IMPORTANT:** When the modification has been completed, please ensure that a sticker has been affixed to your vehicle referencing FL270A and the date the work was performed.

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We regret any inconvenience this action may cause, but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT

Enclosure

Freightliner LLC is a Member  
of the Daimler-Benz Group