



MACK TRUCKS, INC.
WORLD HEADQUARTERS
P.O. BOX M
ALLENTOWN, PA 18105-6000
TELEPHONE: 610.709.3011
TELECOPIER: 610.709.2186

DEAR MACK TRUCK OWNER:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mack Trucks, Inc. has determined that a defect which relates to motor vehicle safety exists in the Felsted throttle pedal installed on class 8, CH, CL, CX, DM, LE, MR, RB, RD model vehicles. The recall includes certain chassis built between February 1, 1999 and May 16, 1999 and also ALL chassis built between May 17, 1999 and August 31, 2000.

SAFETY DEFECT: Return springs on the throttle pedal are breaking in use on electronic foot pedals. The pedal has two springs and breakage of one spring may not be noticed.

POTENTIAL RISK: The throttle pedal may go to full throttle if both return springs break. The pedal cannot return the engine to the idle position. The engine will remain at the full throttle position. Failure to replace the throttle springs will result in loss of throttle control. Such an occurrence could lead to loss of vehicle control without any prior warning and vehicle crash.

PRECAUTION YOU CAN TAKE: You can inspect the springs on the bottom side of the pedal. These are the large springs half-way up the pedal. Both springs should be tight. One loose spring indicates that the spring is broken. Immediate attention should be given to a chassis with a broken spring. If both springs should break in service, the engine can be turned off with the key.

REPAIR: A Mack truck dealer will inspect your vehicle, at no charge to you, regardless of your vehicle's age or mileage. If the chassis has a Felsted pedal with the suspect springs, the springs will be replaced at no charge to you.

TIME REQUIRED FOR THE REPAIR: In most cases the inspection and spring replacement can be made in less than 0.5 hour.

WHAT YOU SHOULD DO: To prevent an in-service failure, we urge you to call the nearest Mack Parts and Service Center and make an appointment to have your throttle pedal inspected and if necessary repaired, at no charge (free). All Mack Parts and Service Centers have been sent a bulletin covering all the details required to perform the campaign.

NOTICE REGARDING LEASED VEHICLES: If you are a Lessor of vehicles subject to this Notice, you have an obligation under Federal Law to provide a copy of this Notice to all Lessees within 10 days of your receipt of this Notice. Further, you must maintain a record which identifies the Lessee(s) to whom you send a

copy of this letter, the date you send this letter, and the Vehicle Identification Number(s) of the vehicle(s) that you have leased to that lessee. For purposes of this Notice, the term Lessor means: a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in CFR Section 577.4), as of the date of notification by the manufacturer of the existence of a safety-related defect or non-compliance with a Federal Motor Vehicle Safety Standard in one or more of the leased motor vehicles.

**OWNER RECALL
RESPONSE CARD:**

The enclosed "Notice of Vehicle Recall" identifies your vehicle. If you no longer own the truck, please help us update our records. Complete the "Vehicle Disposition Record" portion of the enclosed postage-free Notice of Mandatory Safety Campaign card and mail it to us.

ASSISTANCE:

If you experience any difficulty in obtaining the corrective service, you should contact the Mack Regional Service Office in your area (listed under "Regional Offices" in the Mack Sales, Parts & Service Center Directory) for assistance. The Regional Office will take the necessary action to ensure prompt correction of your vehicle.

If Mack Trucks, Inc. has not fixed your truck free within a reasonable time, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the toll-free Auto Safety Hotline at (888) 327-4236.

We regret any inconvenience this may cause to your operation, but hope you will appreciate our sincere efforts to demonstrate Mack's commitment to provide our customers with the best possible product.

**MACK TRUCKS, INC.
WARRANTY DEPARTMENT**