



Ford Motor Company
P. O. Box 1904
Dearborn, Michigan 48121
1-800-382-3873

00S21

October 2000

Mr. John Sample
123 Main Street
Anywhere, USA 12345

Your Vehicle Identification Number: 12345678901234567

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Ford Motor Company has decided that certain 2000 model year cars and light trucks fail to conform to the requirements specified in the Federal Motor Vehicle Safety Standard (FMVSS) Standard No. 209: Seat Belt Assemblies, paragraph S4.4 (b)(3), which requires the structural components in a seat belt assembly that are common to pelvic and upper torso restraints to withstand a force of not less than 13,345 N (3,000 lbs).

What the non-compliance issue is...

In the affected vehicles, some seat belt buckles have been installed that may not withstand the force required by FMVSS.

What Ford Motor Company and your dealer will do...

Your dealer will inspect the date code on certain seat belt buckles of your vehicle and replace all seat belt buckles that fall within the suspect date code range.

Your dealer will perform this service free of charge (parts and labor). Owners who are affected by this recall are requested to return their vehicle to their dealer to have the seat belt buckles inspected.

How long will it take?

The time needed for this repair is less than one-half day. However, due to service scheduling issues, your dealer may need your vehicle for a longer period of time.

What we are asking you to do...

Call your dealer without delay. Ask for a service date for Safety Recall 00S21.

If inspection reveals that a seat belt buckle assembly needs to be replaced, your dealer will need to order the part. Parts would be expected to arrive within a week after ordering.

If a part needs to be ordered, Ford Motor Company has authorized your dealer to provide you with a rental vehicle until the parts arrive and are installed on your vehicle.

When you bring your vehicle in, show the dealer this letter. If you misplace this letter, your dealer will still do the work, free of charge.

If you've changed address or sold the vehicle...

Please fill out the enclosed prepaid postcard and mail it to us if you have changed address or sold the vehicle.

If you have concerns...

If you have trouble getting your vehicle repaired promptly and without charge, please contact the Ford Motor Company Customer Relationship Center and one of our representatives will be happy to assist you:

CALL: (800) 392-3673
(800) 232-5952 (TDD for the Hearing Impaired)

Office Hours: (Eastern Standard Time)

Monday-Friday: 8am - 11pm

Saturday: 9am - 8pm

or you may contact us through the Internet at:

www.ownersconnection.com

Our current response time to Internet inquiries is three business days.

You also may send a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S. W., Washington, D. C. 20590 or call the toll free Auto Safety Hotline 1-800-424-9393 (Washington, D. C. area residents may call 1-202-366-0123).

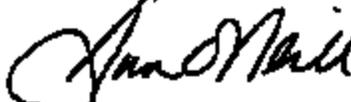
Quality Care service is there for you all year round.

QualityCare
is your service

Quality Care is the commitment of Ford Motor Company and its dealerships to provide you with a superior service and ownership experience. While we regret the inconvenience caused by this program, we stand committed with our dealers to assist you with all of your automotive service needs. With our nationwide dealer network, we're here to ensure you receive Quality Care service so that your vehicle maintains peak performance throughout your ownership experience.

We pride ourselves on becoming the world's leading consumer company for automotive products and services. Again, we are sorry for the inconvenience. Thank you for your attention to this important matter.

Sincerely,



Ann O'Neill

Director

Vehicle Service and Programs

December, 2000

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that certain 2000-01 'U'-Van, 2000-01 'W'-Car, and 2000-01 'S/T' Truck model vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard 209, "Seat Belt Assemblies". The seat belt buckles in certain, specific seating locations in these vehicles do not meet the pull test requirement. In a crash, the seat belt buckle may release and the occupant may receive more severe injuries.

What Will Be Done: Your dealer will replace suspect seat belt buckle assemblies. In certain seating locations, dealers will inspect for a suspect date code and replace seat belt buckle assemblies with suspect date codes. This service will be performed for you at no charge.

How Long Will The Repair Take? The length of time required to perform this inspection and service correction is approximately one hour, forty five minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process and repair your vehicle.

Contacting Your Dealer: Please contact your dealer as soon as possible to arrange a service date. Parts are available and instructions for making this correction have been sent to your dealer. Your dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below.

Division	Number	Deaf, Hearing Impaired or Speech Impaired *
Buick	1-800-521-7300	1-800-832-8425
Chevrolet	1-800-222-1020	1-800-833-2438
GMC	1-800-462-8782	1-800-462-8583
Pontiac	1-800-762-2737	1-800-833-7668
Oldsmobile	1-800-442-6537	1-800-833-6537
GMODC	(805) 844-4112	
Puerto Rico - English	1-800-496-9992	
Puerto Rico - Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

* Utilizes Telecommunication Devices for the Deaf/Text Telephones (TDD/TTY)

If, after contacting the appropriate customer assistance center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Card: The attached customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the attached and mailing it in the postage paid envelope.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure



December 2000

**2000 B-Series
Front Passenger Side Seat Belt Buckle
[Recall #95010]**

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has determined that certain 2000 Mazda B-Series trucks fail to conform to Federal Motor Vehicle Safety Standard No. 209, seat belt assemblies. **If you are a recipient of this notice, your vehicle is included in this campaign.**

What is the problem?

Certain vehicles were produced with front passenger seat belt buckle ends that do not conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 209, which states that the seat belt assembly must withstand a force of not less than 13,345N (3,000 lbs.). If a vehicle with the non-compliant safety belt buckle were in an accident, increased risk of occupant injury could occur. This recall affects the front **passenger side seat belt buckle only.**

What will Mazda do?

Your Mazda dealer will inspect your vehicle's front passenger side seat belt buckle for date of manufacture and replace the buckle if necessary. **This repair will be done free of charge.** The length of time required to perform this service is approximately one (1) hour, however it may take longer depending on the schedule of your dealer's service department.

What should you do?

As Mazda is concerned about your safety, we would encourage you to make an appointment with any authorized Mazda dealer to have your vehicle inspected. You do not need to bring this notice to the dealer, but it may assist in the check-in process.

Where is the closest Mazda dealer?

To locate your nearest Mazda dealer, visit our web site and try our on-line dealer locator at www.mazdausa.com/dealers or consult your local yellow pages.

Moved or no longer own this vehicle?

If you have moved or no longer own your Mazda vehicle, it is customary for the current owner of record to be responsible for completing the enclosed "Change of Address/Ownership" prepaid postcard, so that we may update our records. Your cooperation and timely response would be greatly appreciated.

If you are the lessor of a subject Mazda vehicle, we strongly encourage you to forward this recall notification to the lessee, as it is critical that the current driver of the vehicle is notified of the recall program.

Still have questions?

If you have any questions regarding this campaign, please contact our Customer Assistance Center at (800) 222-5500.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, Washington, D.C. 20590. You may also call their toll-free Auto Safety Hotline at (888) 327-4236.

Your safety is a priority for Mazda. We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this program may have caused you.

Sincerely,

Mazda North American Operations

May, 2001

Dear Chevrolet S-10 / GMC Sonoma Customer:

General Motors recently notified you regarding a campaign involving the inspection and possible replacement of seat belt buckles on your vehicle. Upon further investigation, we have determined that your vehicle was not built with any suspect part(s), and does not need to be included in this campaign.

If you have already had your vehicle serviced under this campaign, we apologize for any inconvenience our error may have caused you.

If you have not yet had your vehicle serviced for this campaign, no further action is necessary. We apologize if this error has caused you any concern regarding the integrity of the safety belts in your vehicle.

If you have any questions regarding this matter, please contact the appropriate Customer Assistance Center at the listed number below:

Division	Number	Deaf, Hearing Impaired or Speech Impaired *
Chevrolet	1-800-222-1020	1-800-833-2438
GMC	1-800-462-8782	1-800-462-8583
GMODC	(905) 644-4112	
Puerto Rico - English	1-800-496-9992	
Puerto Rico - Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

* Utilizes Telecommunication Devices for the Deaf/Text Telephones (TDD/TTY)

We are sorry for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure



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October 9, 2000

Dear Jaguar Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

As a result of ongoing quality assessments, Jaguar Cars has identified a defect on a small number of S-TYPE vehicles involving the Front Safety Belt Buckle Assembly.

Jaguar has voluntarily decided to recall affected vehicles to inspect and replace, if required, both front safety belt buckle assemblies on S-TYPE vehicles produced between May 4th and July 19th, 2000, including your vehicle.

On the vehicles involved, it is possible that the latching mechanism within the front safety belt buckle assemblies may not have received sufficient heat treatment during the production process. As a result, the component may not be adequately hardened. Under loads in excess of the Federal Motor Vehicle Safety Standard 209 – Seat Belt Assemblies, the part could deform and release the latch that holds the safety belt tongue.

For your personal safety and that of your passengers, we would ask that you arrange for the belt buckle inspection as soon as possible. Labor time to inspect or replace the front seat buckles is approximately 1 hour; however, to accommodate service scheduling, your dealer may require your car for the day. All replacement Front Safety Belt Buckle Assemblies will be replaced Free of Charge by Jaguar Franchised Dealers.

Should your dealer be unable or unwilling to repair your Jaguar within 60 days or a reasonable time, we would ask you to contact the Jaguar Customer Assistance Center at 1 800 4 JAGUAR. In the event you are still not satisfied, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the toll free Auto Safety Hotline at 1-800-424-9393; Washington D.C. area residents may call (202) 366-0123.

Sincerely yours,

Gary L. Temple
Vice President Customer Care

GLT/tml

OWNER'S LETTER

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has determined that seat belt assemblies in some 2000 model year Nissan Quest vehicles fall to comply with Federal Motor Vehicle Safety Standard No. 209 – Seat Belt Assemblies. This standard specifies various requirements for seat belt assemblies.

Reason for Recall

On some 2000 model year Nissan Quest vehicles, a component of the seat belt buckle assembly for some of the seat belts in your vehicle may not have been manufactured to the proper specification. The buckle assemblies with this component may not meet the strength requirements of Standard No. 209. In the event of a severe crash, the seat belt latch plate may pull out of the buckle, and increase the chance of injury.

What Nissan Will Do

Your Nissan dealer will inspect potentially affected seat belt buckles and replace them, if necessary, at no charge to you. This free service should take about one hour to complete, but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule, or parts availability.

What You Should Do

Contact your Nissan dealer at your earliest convenience in order to arrange an appointment to have your vehicle repaired. Please bring this notice with you when you keep your service appointment. Instructions have been sent to your Nissan dealer. If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Office, Nissan North America, Inc. at P.O. Box 191, Gardena, California 90248-0191. The toll free number is 1-800-NISSAN1 (1-800-647-7261). If you reside in Hawaii, please call 1-808-836-0888.

You may also contact the Administrator of the National Highway Traffic Safety Administration, 400 Seventh Street SW, Washington, D.C. 20590 or call the toll free Safety Hotline at (888) 327-4236.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.