

Ford Motor Company

00V-228.001 (01)

L. W. Camp, Director
Automotive Safety Office
Environmental and Safety Engineering

August 11, 2000

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

Subject: 2000 Model Year Ford Vehicle Seat Belt Buckle Assemblies – FMVSS 209

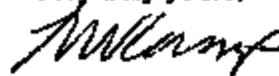
Re: Part 573 Notification To NHTSA from TRW dated July 7, 2000 – Certain Seat Belt Buckle Assemblies

This is to inform you that certain 2000MY Ford Motor Company vehicles were built with seat belt buckle assemblies supplied by TRW Vehicle Safety Systems, Inc. (TRW) that may not fully meet the requirements of FMVSS 209 S4.4.b.3. TRW has informed Ford that due to improper heat treatment of the buckle base component of the buckle assembly, some buckle assemblies produced by TRW during a period from March 29, 2000 through May 9, 2000, and supplied to Ford, may not sustain the 3000 pound load requirement of S4.4.b.3.

The Ford Motor Company vehicles affected include Windstar, Ranger, Explorer, Mountaineer, Villager, Town Car, Escort, F-Series, Contour, and Mystique. The majority of the approximately 43,000 suspect seat belt buckle assemblies supplied to Ford were used in these vehicles. However, some portion was also used in Nissan Quest and Mazda B-Series vehicles built by Ford, and Jaguar S-Type vehicles - this condition in these vehicles will be addressed by their respective companies. The specific production date window at each of the various affected assembly plants, and therefore the vehicle population potentially containing units with this condition, has not as yet been identified. As indicated in the referenced TRW notification, an estimated 3.8% of the affected seat belt buckle assemblies may have this condition.

The affected Ford vehicle population, as well as other information, not included in this letter but required by Part 573 of Title 49 of the Code of Federal Regulations, will be provided in a subsequent submittal to the agency. Ford has assigned Campaign Number 00S21 to this action.

Very truly yours,


L. W. Camp

00S21.5d



Ford Motor Company

RECEIVED
OCT 12 AM 8:21
OFFICE OF THE
DIRECTOR OF INVESTIGATION

L. W. Camp, Director
Automotive Safety Office
Environmental and Safety Engineering

October 4, 2000

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

00V-228,001

Dear Mr. Weinstein:

Subject: Ford Motor Company Recall 00S21 – 2000MY Ford Vehicle Seat Belt Buckle Assemblies - FMVSS 209

**Re: 1) Part 573 Notification dated August 11, 2000 submitted by Ford Motor Company
2) Part 573 Notification to NHTSA from TRW dated July 7, 2000 – Certain Seat Belt Buckle Assemblies**

This letter supplements the referenced Ford Motor Company notification to the agency. It provides information that was not available for inclusion in the August 11, 2000 notification concerning the safety-compliance recall action that Ford is initiating. Specifically provided herein is information identifying the vehicle population, and describing Ford's program for remedying the non-compliance. With this submission, all information required by Part 573 of Title 49 of the Code of Federal Regulations, Defect and Noncompliance Reports, has been provided.

573.5(c)(2)

As previously indicated, the affected Ford Motor Company vehicles include the Ford 2000MY Windstar, Ranger, Explorer, Escort, Contour, and F150; the Mercury 2000MY Mountaineer, Villager, and Mystique; and the Lincoln 2000MY Town Car. The affected vehicles were built at the following Ford Assembly Plants during the production periods shown below.

<u>Vehicles</u>	<u>Assembly Plant</u>	<u>Production Dates</u>	<u>Number of Vehicles</u>
Windstar	Oakville	04/28/00 thru 07/01/00	123
Ranger	Twin Cities	05/01/00 thru 06/30/00	18,738
Ranger	Edison	05/02/00 thru 06/30/00	6,911
Explorer	St. Louis	04/12/00 thru 06/30/00	47,855
Explorer/Mountaineer	Louisville	05/03/00 thru 06/30/00	13,780



Villager	Ohio Truck	05/02/00 thru 08/30/00	5,194
Town Car	Wixom	04/11/00 thru 08/30/00	16,377
Escort	Hermosillo	05/03/00 thru 08/30/00	14,468
Contour/Mystique	Cuautlan	05/05/00 thru 08/30/00	4,532
F150	Norfolk	04/06/00 thru 08/30/00	14,215
F150	Ontario Truck	04/11/00 thru 07/05/00	495
F150	Kansas City	04/20/00 thru 08/30/00	1,729

Because the vehicles are not produced in VIN order, information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free hotline (1-800-392-3873), or by contacting a local Ford or Lincoln/Mercury dealer who can obtain specific information regarding the vehicles from the OASIS computer system.

The belt buckle assemblies referred to in this letter are supplied to Ford by TRW Vehicle Systems, Inc., 4505 West 26 Mile Road, Washington, MI, USA, 49094, (810) 781-7200.

573.5 (c)(3)

Ford, at this time, has identified 144,435 vehicles that are involved in this recall action.

573.5 (c)(4)

The buckle assembly supplier has indicated that an estimated 3.8 percent of the approximately 43,000 buckle assemblies supplied to Ford may have this condition. Therefore, approximately one percent of the 144,435 Ford vehicles may be affected.

573.5(c)(5)

Ford was informed that some buckle bases, a component of the seat belt buckle assembly supplied to Ford and installed at certain seating positions on the affected vehicles, were not properly heat-treated. As a result, the suspect buckle assemblies may not sustain the 3000 pound load requirement of FMVSS 208 S4.4.b.3.

573.5 (b)(6)

Ford is not aware of any allegations of accidents or injuries related to this condition. Notification to owners of record of affected vehicles will begin the week of November 30, 2000, with notification completed within 30 days of this date.

573.5 (c)(9)

Ford, at this time, does not plan to make a statement available to the media concerning the subject matter of this recall. Owners will be advised to contact their dealers to make arrangements for repair of their vehicles. The repairs will involve inspecting the buckle assemblies to determine whether the buckle assembly build date codes are within the suspect range. Those within the suspect date code range will be replaced. These repairs will be at no cost to the customers.

573.5 (c)(11)

As previously indicated, Ford has assigned campaign number 00S21 to this action.

Sincerely,

A handwritten signature in black ink, appearing to read "L. W. Camp". The signature is written in a cursive style with a large, stylized initial "L".

L. W. Camp

00S21.5df

Ford Motor Company

L. W. Camp, Director
Automotive Safety Office
Environmental and Safety Engineering

October 4, 2000 (Revised 10/16/00)

00V-228.001

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

Subject: Ford Motor Company Recall 00S21 – 2000MY Ford Vehicle Seat Belt Buckle Assemblies - FMVSS 209

**Re: 1) Part 573 Notification dated August 11, 2000 submitted by Ford Motor Company
2) Part 573 Notification to NHTSA from TRW dated July 7, 2000 – Certain Seat Belt Buckle Assemblies**

This letter supplements the referenced Ford Motor Company notification to the agency. It provides information that was not available for inclusion in the August 11, 2000 notification concerning the safety-compliance recall action that Ford is initiating. Specifically provided herein is information identifying the vehicle population, and describing Ford's program for remedying the non-compliance. With this submission, all information required by Part 573 of Title 49 of the Code of Federal Regulations, Defect and Noncompliance Reports, has been provided.

573.5(c)(2)

As previously indicated, the affected Ford Motor Company vehicles include the Ford 2000MY Windstar, Ranger, Explorer, Escort, Contour, and F150; the Mercury 2000MY Mountaineer, Villager, and Mystique; and the Lincoln 2000MY Town Car. The affected vehicles were built at the following Ford Assembly Plants during the production periods shown below.

<u>Vehicles</u>	<u>Assembly Plant</u>	<u>Production Dates</u>	<u>Number of Vehicles</u>
Windstar	Oakville	04/27/00 thru 05/17/00	123
Ranger	Twin Cities	04/26/00 thru 06/06/00	18,736
Ranger	Edison	05/03/00 thru 06/21/00	6,911
Explorer	St. Louis	04/12/00 thru 06/30/00	47,855
Explorer/Mount'neer	Louisville	05/03/00 thru 06/30/00	13,780



Villager	Ohio Truck	05/02/00 thru 06/30/00	5,194
Town Car	Wbxom	04/11/00 thru 06/30/00	16,377
Escort	Hermosillo	05/03/00 thru 06/30/00	14,468
Contour/Mystique	Cuautlan	05/03/00 thru 08/10/00	4,532
F150	Norfolk	04/21/00 thru 05/05/00	14,215
F150	Ontario Truck	04/06/00 thru 04/20/00	495
F150	Kansas City	04/17/00 thru 07/17/00	1,729

Because the vehicles are not produced in VIN order, information as to the applicability of this action to specific vehicles can best be obtained by either calling Ford's toll-free hotline (1-800-392-3673), or by contacting a local Ford or Lincoln/Mercury dealer who can obtain specific information regarding the vehicles from the OASIS computer system.

The belt buckle assemblies referred to in this letter are supplied to Ford by TRW Vehicle Systems, Inc., 4505 West 26 Mile Road, Washington, MI, USA, 49094, (810) 781-7200.

573.5 (c)(3)

Ford, at this time, has identified 144,435 vehicles that are involved in this recall action.

573.5 (c)(4)

The buckle assembly supplier has indicated that an estimated 3.8 percent of the approximately 43,000 buckle assemblies supplied to Ford may have this condition. Therefore, approximately one percent of the 144,435 Ford vehicles may be affected.

573.5(c)(5)

Ford was informed that some buckle bases, a component of the seat belt buckle assembly supplied to Ford and installed at certain seating positions on the affected vehicles, were not properly heat-treated. As a result, the suspect buckle assemblies may not sustain the 3000 pound load requirement of FMVSS 209 S4.4.b.3.

573.5 (c)(8)

Ford is not aware of any allegations of accidents or injuries related to this condition. Notification to owners of record of affected vehicles will begin the week of November 30, 2000, with notification completed within 30 days of this date.

573.5 (c)(9)

Ford, at this time, does not plan to make a statement available to the media concerning the subject matter of this recall. Owners will be advised to contact their dealers to make arrangements for repair of their vehicles. The repairs will involve inspecting the buckle assemblies to determine whether the buckle assembly build date codes are within the suspect range. Those within the suspect date code range will be replaced. These repairs will be at no cost to the customers.



August 17, 2000

Mr. Kenneth N Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

Dear Mr. Weinstein:

Subject: 2000 MY Mazda B-Series Vehicle Seat Belt Buckle Assemblies

Re: Part 573 Notification from TRW to NHTSA dated July 7, 2000 –
Certain Seat Belt Buckle Assemblies

This is to inform you that certain 2000 MY Mazda B-Series vehicles were built at the Ford Edison Assembly Plant with seat belt buckle assemblies supplied by TRW Vehicle Safety Systems, Inc. (TRW) that may not fully meet the requirements of FMVSS 209 S4.4.b.3.

Mazda was informed by TRW through Ford that due to improper heat treatment of the buckle base component of the buckle assemblies produced by TRW during a period from March 29, 2000 through May 9, 2000, and supplied to Ford, the buckle assemblies may not sustain the 3000 pound load requirement of S4.4.b.3. As indicated in the referenced TRW notification, an estimated 3.8% of the affected seat belt buckle assemblies may have this condition.

The affected vehicle population, as well as other information, not included in this letter but required by Part 573 of Title 49 of the Code of Federal Regulations, will be provided in a subsequent submittal to the agency. Mazda has assigned Campaign Number 95010 to this action.

Sincerely yours,

Mazda North American Operations

Mitsuhide Kikkawa
Senior Technical Representative,
Environmental & Safety Engineering

RECEIVED
00 AUG 21 AM 8:03
OFFICE
DEFECTS INVESTIGATION

Mazda North American Operations

RECEIVED

09 OCT 10 AM 8:07



October 4, 2000

Mr. Kenneth N Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, DC 20590

00V-228.002 (01)

Dear Mr. Weinstein:

Subject: Submission of Part 573 Report for 2000 MY Mazda B-Series Vehicle Seat Belt Buckle Assemblies - FMVSS 209

- Re: 1) Part 573 Notification dated August 17, 2000 submitted by Mazda North American Operations (MNAO), on behalf of Mazda Motor Corporation of Hiroshima, Japan (Mazda)
2) Part 573 Notification to NHTSA from TRW dated July 7, 2000 – Certain Seat Belt Buckle Assemblies

This letter supplements the referenced Mazda notification to the agency. It provides information that was not available for inclusion in the August 17, 2000 notification concerning the safety-compliance recall action that Mazda is initiating. Specifically provided herein is information identifying the vehicle population, and describing Mazda's program for remedying the non-compliance. With this submission, all information required by Part 573 of Title 49 of the Code of Federal Regulations, Defect and Noncompliance Reports, has been provided.

Sec. 573.5 (c)(1):

Mazda Motor Corporation with Designated Agent:

David G. Robertson
Manager,
Environmental & Safety Engineering
Mazda North American Operations
1500 Enterprise Drive
Allen Park, Michigan 48101-2053

Sec. 573.5 (c)(2):

Certain 2000 model year Mazda B-series pickup trucks built at Ford Edison Assembly Plant from May 3, 2000 through May 16, 2000 and the VIN range between 4F4*****YTM33239 and 4F4*****YTM34516.

The belt buckle assemblies referred to in this letter are supplied to Ford Edison Assembly Plant by TRW Vehicle Systems, Inc., 4505 West 26 Mile Road, Washington, MI, USA, 49094, (810) 781-7200.

Sec. 573.5 (c)(3):

Approximately 460

Sec. 573.5 (c)(4):

The buckle assembly supplier has indicated that an estimated 3.8 percent of the buckle assemblies may have this condition.

Sec. 573.5 (c)(5):

Mazda was informed that some buckle bases, a component of the seat belt buckle assembly supplied to Ford Edison Assembly Plant and installed at certain seating positions on the affected vehicles, were not properly heat-treated. As a result, the suspect buckle assemblies may not sustain the 3000 pound load requirement of FMVSS 209 S4.4.b.3.

Sec. 573.5 (c)(8):

Owners of record will be notified by first class mail in November, 2000 and instructed to bring their vehicle to a Mazda dealer for remedying the non-compliance. The repairs will involve inspecting the buckle assemblies to determine whether the buckle assembly build date codes are within the suspect range. Those within the suspect date code range will be replaced. These repairs will be performed at no cost to the vehicle owner.

Sec. 573.5 (c)(9) & (10):

A notification letter to owners will be provided when it becomes available.

Sec. 573.5 (c)(11):

Mazda has assigned recall number 95010 to this action.

Sincerely yours,
Mazda North American Operations



David G. Robertson, Manager
Environmental & Safety Engineering



GENERAL MOTORS NORTH AMERICA
Safety Center

RECEIVED

00 AUG 28 AM 8:14

OFFICE
DEFECTS INVESTIGATION

August 17, 2000

Mr. K. N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

00V-228.003 (01)

Dear Mr. Weinstein:

The following information is submitted pursuant to the requirements of 49 CFR 573.5 as it applies to a determination by General Motors of a noncompliance involving certain 2000 model GM vehicles equipped with TRW seat belt assemblies.

573.5(c)(1): Buick, Chevrolet, Oldsmobile, Pontiac and GMC Divisions of General Motors Corporation, and Saturn Corporation, a subsidiary of the General Motors Corporation.

573.5(c)(2)(3)(4): This information is shown on the attached sheet.

573.5(c)(5): General Motors has decided that certain 2000 model vehicles fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) 209, "Seat Belt Assemblies." Some of these vehicles were produced with seat belt buckle assemblies that will not withstand the force requirements of the standard. In a crash, if the safety belt buckle falls, there is an increased risk of injury to the occupant.

573.5(c)(7): General Motors was notified of this condition by TRW during July 2000.

573.5(c)(8): This information will be set forth in the dealer bulletin.

573.5(c)(9): Draft copies of the owner notification and dealer bulletin are attached. General Motors plans to begin this campaign in August 2000 for Saturn cars and it will expand in phases, as parts become available for other affected vehicles. The final owner letters and dealer bulletins will be forwarded when they are available.

Sincerely,


Frank C. Sorye, Jr.
Director
Product Investigations

1960 / 00067
attachments



573.5(c)(2),(3),(4)

**VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE**

<u>MAKE</u>	<u>MODEL SERIES</u>	<u>MODEL YEAR</u>	<u>NUMBER INVOLVED</u>	<u>INCLUSIVE MANUFACTURING DATES (FROM) (TO)</u>		<u>DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.</u>	<u>EST. NO. W/CONDITION</u>
Buick	W	2000	23,438	4/00	5/00	Century/Regal	* Unknown
Chevrolet	W	2000	31,900	4/00	5/00	Lumina/Impala/Monte Carlo	"
Chevrolet	U	2000	7,585	4/00	5/00	Venture	"
Chevrolet	S/T	2000	43,197	4/00	5/00	Blazer/S/T	"
GMC	S/T	2000	11,415	4/00	5/00	Jimmy/Sonoma	"
Oldsmobile	T	2000	2,663				
Oldsmobile	W	2000	4,674	4/00	5/00	Intrigue	"
Oldsmobile	U	2000	2,625	4/00	5/00	Silhouette	"
Pontiac	W	2000	14,728	4/00	5/00	Grand Prix	"
Pontiac	U	2000	4,300	4/00	5/00	Montana	"
Saturn	L	2000	9,780	4/00	5/00	L-Series	"
GM Total:			156,305				

* All affected vehicles will be corrected.
1960 / 00067

001-228.003 03

00K-228.003 (03)



NO: 00-C-11
 Non-Compliance

DATE: August, 2000

CATEGORY TYPE: Restraints-01

CATEGORY: Safety Belts

PRODUCT CAMPAIGN BULLETIN

SUBJECT: *Draft 10 on 8/15/00 3:00 P.M.*

INSPECTION OF REAR SAFETY BELT BUCKLES AND REPLACEMENT (IF NECESSARY)

YEAR and MODEL: **2000 SATURN L-SERIES VEHICLES (ALL MODELS)**

TO: **ALL SATURN RETAILERS and AUTHORIZED SERVICE PROVIDERS**

The Highway Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to repair within sixty (60) days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owner may be entitled to an identical or reasonably equivalent vehicle at no charge, or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the attached copy of the owner letter, the owners are being instructed to contact the Saturn Customer Assistance Center if their Retailer does not remedy the condition within five (5) days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, owners are instructed on how to contact the National Highway Traffic Safety Administration.

DEFECT INVOLVED

Saturn has decided that certain 2000 model year L-Series Saturn vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard 209, "Seat Belt Assemblies." These vehicles may have been produced with rear safety belt buckle assemblies that will not withstand the force requirements of the standard. In a crash, if the safety belt buckle fails, there is an increased risk of injury to a rear seat occupant.

SATURN bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer." They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your *SATURN* Retailer for information on whether your vehicle may benefit from the information.

VEHICLES INVOLVED

Only selected 2000 model year L-Series Saturn vehicles within the following VIN range will require this campaign.

YY676513 – YY692057

You must verify campaign involvement through your AS400 system. It is important to note that campaign claims will only be paid on involved vehicles.

OWNER NOTIFICATION

Owners of all involved vehicles will be notified of this campaign by Saturn. (Refer to the owner letters included in this bulletin.)

FACILITY VIN LISTING

A list of vehicles assigned to you (Facility VIN Listing), which our records indicate were sold by or shipped to you, (or are located in close proximity to your facility) is enclosed.

This listing contains:

- Owner's name with address and telephone number;
- Complete vehicle identification number (VIN); and
- VINs of vehicles, which according to Saturn records are in retail stock.

The Facility VIN Listing (with owner information) is furnished to involved Retailers with the Product Campaign Bulletin. Although these vehicles are assigned to your facility, it is important to note that owners may elect to have their vehicle serviced at the Saturn Retail Facility of their choice.

Those Retailers not involved initially in this campaign will receive a message at the top of a blank Facility VIN Listing that states: **NO VEHICLES ASSIGNED AT THIS TIME FOR CAMPAIGN 00-C-11.**

RETAILER RESPONSIBILITY

All unsold vehicles in Retailers' possession and subject to this campaign must be held at the retail facility and repaired per the service procedure of this campaign bulletin before owners take possession of these vehicles.

Retailers are to service all vehicles subject to this campaign at no charge to owners, regardless of mileage, age of vehicle, or ownership, from this time forward.

Owners of vehicles recently sold from your vehicle inventory are to be contacted by the Retailer and arrangements made to make the required correction according to the procedure contained in this bulletin.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your retail facility for service in the future, please take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

This bulletin is notice to you that the new motor vehicles included in this campaign may not comply with the standard previously identified. Under 49 U.S.C. section 30112 of the Highway Safety Act as amended, it is illegal for a retailer to sell a new motor vehicle which the retailer knows does not comply with an applicable Federal Motor Vehicle Standard. As a consequence, if you sell any of these

motor vehicles without first performing the campaign correction, your retail facility may be subject to a civil penalty up to \$1,100 for each such a sale.

TRANSFER OF CAMPAIGN RESPONSIBILITY

Saturn vehicles that have been sold by you, which may be closer in proximity to another Saturn Retailer, may still appear on your Facility VIN Listing. If either you or the vehicle owner determines that it is more desirable for a vehicle on your Facility VIN Listing to be serviced by another Saturn Retailer, or if the customer's address has recently changed, campaign responsibility may be transferred by completing the following:

- Submit a Campaign Vehicle Action Report to your Customer Assistance Manager (CAM) at the Saturn Customer Assistance Center.

– OR –

- Submit an update in owner information to the Saturn Owner of Record system, via **SERVICELINE XL**, for Saturn Customer Assistance Center review and approval.

A copy of the Campaign Vehicle Action Report is included for your reference. Additional copies can be ordered from Saturn Publications (1-800-828-2112, prompt 3, Item # S0397050). All changes to campaign responsibility will be reflected in your next Unfixed VIN Report.

All other changes in vehicle status (e.g., scrapped, stolen, etc.) are to be made in accordance with section 4.4.3 of the Retailer Service Reference Guide, "Notifying Saturn of Vehicle Status Change."

PARTS INFORMATION

Once the vehicle has been inspected, and verified that a part(s) is required, order the appropriate part(s) from SSPO as indicated below.

Part Number	Color	Description
22670369	Oak	Belt Kit - R/Seat CTR (Latch Side with Single Buckle)
21018862	Oak	Belt Kit - R/Seat CTR (Buckle Side with Dual Buckles)
22670370	Ebony	Belt Kit - R/Seat CTR (Latch Side with Single Buckle)
21018863	Ebony	Belt Kit - R/Seat CTR (Buckle Side with Dual Buckles)
22670371	Pewter	Belt Kit - R/Seat CTR (Latch Side with Single Buckle)
21018864	Pewter	Belt Kit - R/Seat CTR (Buckle Side with Dual Buckles)

A pre-shipment of one of each Pewter Belt Kits have been sent to all retailers. Order other safety belt kits from SSPO after the vehicle has been inspected, as well as any additional Pewter Belt Kits after the initial inventory has been exhausted.

IMPORTANT: Customers are being instructed to inspect their rear safety belt buckles and to call their Retail Facility if safety belt replacement is needed. If SSPO is contacted by 3:00 p.m. CST, safety belt buckle kits will be sent to arrive next day.

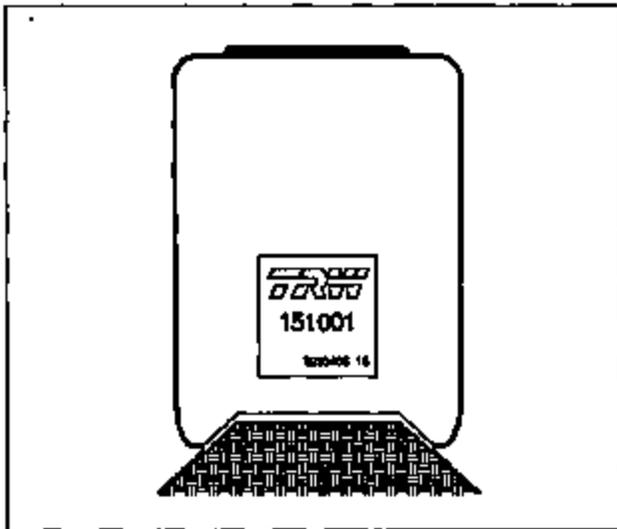
DISPOSITION OF REPLACED PARTS

Retailers will scrap all replaced parts in a manner that ensures that they cannot be reused, remanufactured, or otherwise entered into the stream of commerce in the future.

SUGGESTIONS FOR ENSURING CUSTOMER SATISFACTION

As you know, Saturn's success hinges upon our ability to execute superior customer support throughout the ownership experience, especially when important corrective actions such as this are required.

It is imperative that every effort is made to accommodate the affected owners. Additionally, priority should be given to customer vehicles over retail inventory vehicles. If you have any questions, please coordinate with the Saturn Customer Assistance Center to help ensure customer satisfaction.

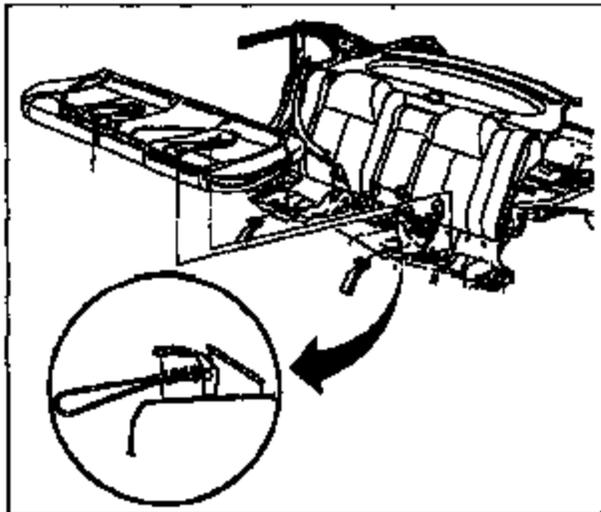


08V080703AA1

PROCEDURE

1. Inspect the backside of all three rear safety belt buckles as shown in illustration for the suspect date codes. (It is possible to have different date codes on each rear safety belt buckle. Therefore, all buckles should be inspected individually.)
 - If date code on any rear safety belt buckle is 151001, 153002, 154001, 154002, 155001, or 155002, safety belt buckle must be replaced. Continue with step 2 of this procedure.
 - If date code on any rear safety belt buckle is NOT one of the suspect date codes above, no repairs are necessary for that buckle(s).

IMPORTANT: Sedan shown, wagon similar.



08V077102AA

2. Pull rear seat cushion retainer straps while lifting up on rear seat cushion to disengage rear seat cushion from floor.

3. Remove suspect rear safety belt buckle assembly from vehicle.
4. Obtain necessary replacement rear safety belt buckle(s). (Refer to "Parts Information" in this bulletin.)

NOTICE: Do not apply additional Threadlocker to safety belt buckle attachment fastener. The new fastener comes with Threadlocker already applied.

5. Position replacement rear safety belt buckle assembly into vehicle with locating tab facing downward in positioning slot and install fastener.

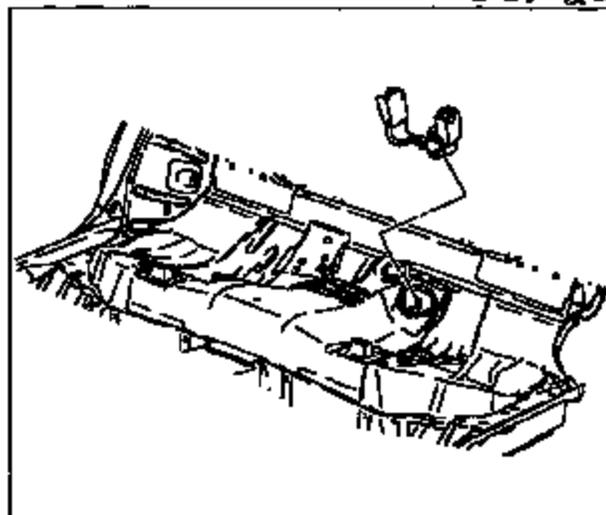
Torque:

Safety Belt Assembly Fastener: 35 N•m (26 ft-lbs)

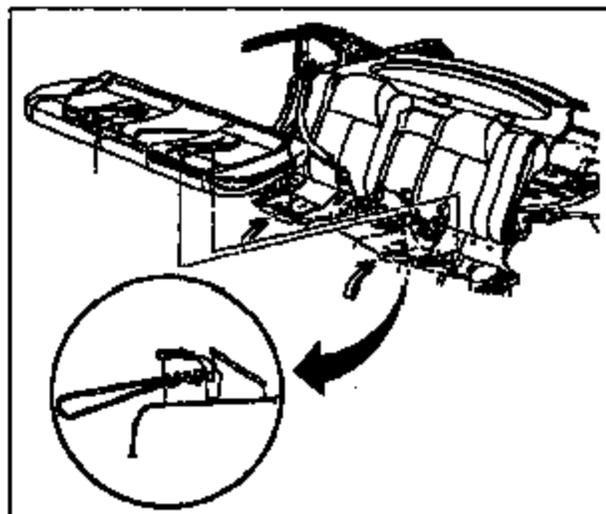
6. Position rear seat.
7. Route rear safety belt buckles through seat cushion openings.
8. Snap rear seat cushion into attaching retainers.
9. Lift up on seat cushion to ensure proper installation.
10. Verify proper operation of rear safety belt buckles by latching and unlatching each shoulder belt and lap belt.

IMPORTANT: Do not cover any existing underhood labels when affixing Campaign Completion Label.

11. Affix Campaign Completion Label on a clean and dry surface of radiator core support, in an area clearly visible when hood is raised. (For more information, refer to "Campaign Completion Label" in this bulletin.)



SMV652423AA1



SMV67771BA

CAMPAIGN COMPLETION LABEL

Upon completion of the campaign, a *Campaign Completion Label* and a *Clear Protective Cover* should be affixed on a clean, dry surface of the radiator core support in an area clearly visible when the hood is raised. Each label provides a space to print in ink (or type) the campaign number (00C11) and the five (5) digit facility code of the Retailer performing the campaign service.



000F0076AA1

As a reminder, additional labels may be ordered from Saturn publications (1-800-828-2112, prompt 3, Item #S03 00013A for the *Campaign Completion Label*, and Item #S03 00013B for the *Clear Protective Cover*).

CREDIT

1. To receive credit for inspecting and replacing safety belts (if necessary), submit a claim with the information below:

Repair Performed	Parts Allow.	Sale Type	Case Type	Labor Op.	Labor Hrs.	Admin. Hrs.**
To inspect safety belt date code and replace if necessary	*	WC	VC	V0564	0.2	0.1

2. To receive credit for loaner/rental car costs incurred while owner awaits campaign repair or other goodwill expenses, submit a claim with the information below:

Repair Performed	Sale Type	Case Type	Labor Op.	Net Item Amount	Net Item Code	# Days Rental
Loaner Reimbursement	WC	VC	Z4111	***	C	****
Other Goodwill	WC	VC	Z4112	***	R	N/A

3. Retailers are empowered to use good judgement regarding loaner/rental cars or any other goodwill expenses deemed necessary. It will not be necessary to call the Saturn Customer Assistance Center for authorization of goodwill. The Goodwill Worksheet (printed towards the back of this bulletin) must be used to document goodwill expenses. The completed Goodwill Worksheet must be attached to the hard copy of the CSO. Retailers are to make sufficient copies of the blank Goodwill Worksheet to document goodwill expenses.
4. Check your Saturn **SERVICELINE.XL** Claim Memorandum daily. Remember to code the claim as a WC sale type, and VC case type. Contact your field representative if you need assistance.
5. All labor operations claimed in this bulletin must be submitted on individual (unrelated) CSO lines. Refer to the Customer Service Order Preparation Manual for details on Product Campaign Claim Submission.
- * The parts allowance should be the sum total of the current SSPO Retailer net price plus 30% of all parts required for the repair
 - ** Campaign administrative allowance
 - *** Net amount must be submitted as a miscellaneous sale...Loaner reimbursement not to exceed \$30/day.
 - **** Enter number of days vehicle was rented...Not to exceed 1 day.

00V-228.003 (12)

Saturn Corporation
100 Saturn Parkway
Spring Hill, TN 37174
1-800-553-6000



August, 2000

Dear Saturn Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Saturn has decided that certain 2000 model year L-Series Saturn vehicles fail to conform to the requirements of Federal Motor Vehicle Safety Standard 209, "Seat Belt Assemblies." These vehicles ~~may~~ have been produced with rear safety belt buckle assemblies that will not withstand the force requirements of the standard. In a crash, if the safety belt buckle fails, there is an increased risk of injury to a rear seat occupant.

What you should do:

You may choose to perform a simple inspection yourself using the enclosed inspection procedure. If the date code on your vehicle's rear safety belt buckle assembly is not the same as the defective rear safety belt buckle assembly's date code (listed in the procedure) no further service is required. If it is the same as the suspect rear safety belt buckle assembly's date code, you should contact your Saturn Retailer to arrange to have the rear safety belt buckle assembly replaced. If you have any questions concerning this procedure, please contact the Saturn Customer Assistance Center at 1-800-553-6000.

If you perform the date code inspection yourself and find the rear safety belt buckle assemblies do not need to be replaced, please use the postage paid return card to notify us that your vehicle is not in need of repair. Complete section #6, sign and drop the card in the mail. If you are not comfortable performing the date code inspection yourself, your Saturn Retailer can perform the inspection for you and, if necessary, make the needed repairs. Please contact your Saturn Retailer to make arrangements for having this service performed.

What Saturn will do:

Saturn will inspect your vehicle's rear safety belt buckle assembly date codes and if necessary, replace any rear safety belt buckle assembly at no charge to you. The inspection and replacement, if necessary, will take approximately 15 minutes, although, additional time may be required for paperwork and processing.

Your Retailer is prepared to perform this service promptly and with minimal inconvenience to you. However, if your vehicle is provided to the Retailer on the agreed service date and the condition is not remedied on that date, or within five days, please contact the Saturn Customer Assistance Center at 1-800-553-6000 prompt 3, or for the hearing impaired, 1-800-833-6000. We will assist you and the Retailer in getting your vehicle serviced.

A Subsidiary of General Motors

If, after contacting your Saturn Retailer and the Saturn Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh St., SW, Washington, DC 20590, or call 1-800-424-9393 (Washington, DC residents use 202-366-0123).

Again, we sincerely regret any inconvenience or concern this situation may cause you. We want you to know that we will do our best, throughout your ownership experience, to ensure that your Saturn provides you many miles of enjoyable driving.

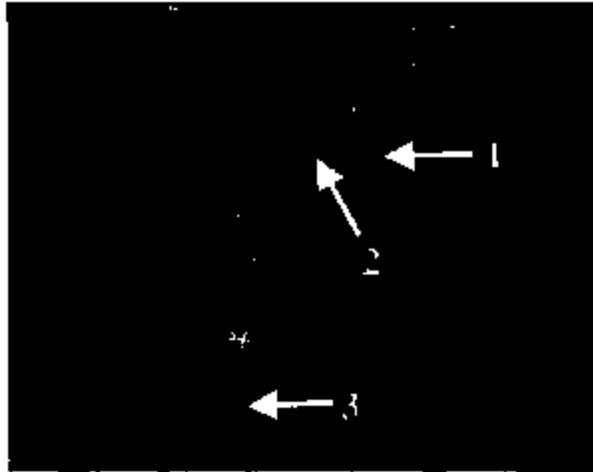
Sincerely,

Saturn Corporation
00-C-11

Customer Inspection Procedure

1. Inspect the date code on the backside of the three rear safety belt buckles as shown in the illustrations. (It is possible to have different date codes on each rear safety belt buckle. Therefore, all three buckles should be inspected individually.)

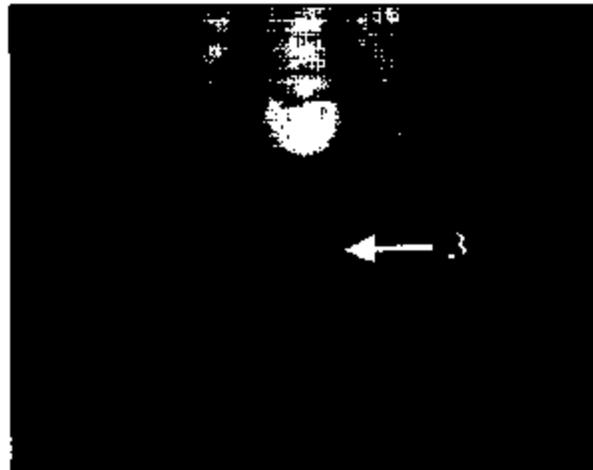
- If date code on any rear safety belt buckle is 151005, 153002, 154001, 154002, 155001, or 155002, safety belt buckle must be replaced. Please contact your Saturn Retailer or the Customer Assistance Center at 1-800-553-6000 to make arrangements to have this service performed.



IMPORTANT: When calling your Saturn Retailer or the Customer Assistance Center, give them the number of the corresponding safety belt(s) as shown in the illustrations that need to be replaced. You will also need to be able to identify what color interior you have.

- If date code on any rear safety belt buckle is **NOT** one of the date codes above, no repairs are necessary for that buckle(s). Continue to step 2 below.

2. To let us know that your safety belt buckles are OK, please complete section 6 of the postage - paid card, sign it, and return it to Saturn.



IMPORTANT: You must complete and return the enclosed postage-paid card. This will also ensure that you do not continue to receive notifications for this vehicle.

00-C-11 GOODWILL WORKSHEET

As stated in the "Credit" section of this bulletin, Retailers are empowered to use good judgement regarding loaner/rental cars or other goodwill expenses that might become necessary for customer satisfaction.

Complete this worksheet and attach it to the hard copy of the Customer Service Order (CSO) to document all campaign goodwill claims submitted to Saturn.

VIN # _____

A. Vehicle Loaner/Rental Allowance Explanation: \$ _____

Repair Performed	Sale Type	Case Type	Labor OP	Net Item Code	# Days Rental
Loaner Reimbursement	WC	VC	Z4111	C	*
* Not to exceed \$30/day for 1 day					

B. Other/Goodwill Allowance Explanation (Specify what was done and why): \$ _____

Repair Performed	Sale Type	Case Type	Labor OP	Net Item Code	# Days Rental
Other Goodwill	WC	VC	Z4112	R	N/A

 Authorized Retailer Signature

(Please copy this form as necessary)



GENERAL MOTORS NORTH AMERICA
Safety Center

00V-228.003

Amended

To: FAT WALLACE
NHTSA
Recall 00V228.003

RECEIVED
00 DEC -8 AM 10:49
SAFETY CENTER

From: Rick Casanova

Group: PRODUCT INVESTIGATIONS

Phone: (810) 986-8009 (8-228)

Fax: (810) 947-2318 (8-227)

Date: 12-6-2000

Pages including cover: _____

Comments:

FAT: ATTACHED IS A REVISED 573 VEHICLE
SUMMARY FOR THE ABOVE RECALLED RSN#.
IT HAS ALSO ATTACHED A DRAFT OF
OUR DEALER BULLETIN AND OWNER LETTER.
THE BULLETIN IS SCHEDULED TO BE MAILED
DECEMBER 20, 2000 AND OWNER LETTERS
ON DECEMBER 27, 2000.

Rick

NOTE: SATURN NOTIFIED RETAILER OWNERS IN AUGUST.



**VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE**

MAKE	MODEL SERIES	MODEL YEAR	NUMBER INVOLVED	INCLUSIVE MANUFACTURING DATES		DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.	EST. NO. W/CONDITION
				(FROM)	(TO)		
Buick	W	2000	20,519	4/00	5/00	Century/Regal	* Unknown
Buick	W	2001	28	5/00	5/00	Century/Regal	"
Chevrolet	W	2000	20,548	4/00	5/00	Lumina/Impala/Monte Carlo	"
Chevrolet	W	2001	906	5/00	5/00	Lumina/Impala/Monte Carlo	"
Chevrolet	U	2000	8,538	4/00	5/00	Venture	"
Chevrolet	U	2001	21	4/00	4/00	Venture	"
Chevrolet	S/T	2000	34,844	4/00	5/00	Blazer/S/T	"
Chevrolet	S/T	2001	19	5/00	5/00	Blazer/S/T	"
GMC	S/T	2000	5,983	4/00	5/00	Jimmy/Sonoma	"
GMC	S/T	2001	4	4/00	5/00	Jimmy/Sonoma	"
Oldsmobile	T	2000	1,579	4/00	5/00	Brevada	"
Oldsmobile	W	2000	3,884	4/00	5/00	Intrigue	"
Oldsmobile	W	2001	5	4/00	4/00	Intrigue	"
Oldsmobile	U	2000	1,185	4/00	5/00	Silhouette	"
Oldsmobile	U	2001	13	4/00	4/00	Silhouette	"
Pontiac	W	2000	11,319	4/00	5/00	Grand Prix	"
Pontiac	W	2001	11	4/00	5/00	Grand Prix	"
Pontiac	U	2000	3,905	4/00	5/00	Montana	"
Pontiac	U	2001	9	4/00	5/00	Montana	"
Saturn	L	2000	10,425	4/00	5/00	L-Series	"
GM Total:			133,818				

* All affected vehicles will be corrected.

1999/0007



Campaign Bulletin

File In Section: Product Campaigns
Bulletin No.: 00###
Date: December, 2000
Draft # 1



F/CMVSS NONCOMPLIANCE CAMPAIGN

SUBJECT: 00### - SEAT BELT BUCKLE

MODELS: CERTAIN 2000 'U'-VAN AND 'W'-CAR MODEL VEHICLES
CERTAIN 2000-01 'S/T' TRUCK MODEL VEHICLES

DRAFT

A FINAL VERSION OF THIS DRAFT WILL BE USED
IF THERE IS A DECISION TO CAMPAIGN

CONDITION

General Motors has decided that certain 2000 'U'-Van, 2000 'W'-Car, and 2000-01 'S/T' Truck model vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard 209, "Seat Belt Assemblies". The seat belt buckles in certain, specific seating locations in these vehicles do not meet the pull test requirement. In crash, the seat belt buckle may release and the occupant may receive more severe injuries.

CORRECTION

Dealers are to replace suspect seat belt buckle assemblies. In certain seating locations, dealers will inspect for a suspect data code and replace seat belt buckle assemblies with suspect data codes.

VEHICLES INVOLVED

Involved are certain 2000 'U'-Van, 2000 'W'-Car, and 2000-01 'S/T' Truck model vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	PLANT	FROM	THROUGH
2000	Buick	Century/Regal	Oshawa 2	Y1311389	Y1340411
2000	Chevrolet	Lumina	Oshawa 2	Y1311211	Y1340410
2000	Chevrolet	Impala/Monte Carlo	Oshawa 1	Y9334602	Y9355791
2000	Chevrolet	Venture	Doraville	YD311479	YD337388
2000	Chevrolet	S/T	Moraine	Y2258880	Y2381029
2000	Chevrolet	S/T	Shreveport	Y8269084	Y8297381
2000	Chevrolet	S/T	Linden	YK262348	YK276988
2000	Oldsmobile	Cutless Supreme	Fairfax	YF295906	YF318652
2000	Oldsmobile	Silhouette	Doraville	YD315175	YD337287
2000	Oldsmobile	S/T	Moraine	Y2357182	Y2381008
2000	Pontiac	Grand Prix	Fairfax	YF301133	YF318654
2000	Pontiac	Montana	Doraville	YD309642	YD339645
2000	GMC	S/T	Moraine	Y2358187	Y2381000
2000	GMC	S/T	Linden	YK262351	YK276985
2001	Chevrolet	S/T	Moraine	12100021	12100021
2001	Chevrolet	S/T	Shreveport	18100015	18100018
2001	Chevrolet	S/T	Linden	1K100018	1K100036
2001	Oldsmobile	S/T	Moraine	12100020	12100024
2001	GMC	S/T	Moraine	12100019	12100026
2001	GMC	S/T	Linden	1K100019	1K100034

IMPORTANT: Dealers should confirm vehicle through **GMVIS** (GM Vehicle Inquiry System) or **GM Access Screen** (Canada only) or **DCS Screen 448** (IPC only) before beginning campaign repairs. [Not all vehicles within the above breakpoints may be involved.]

Involved vehicles have been identified by Vehicle Identification Number. Computer listings containing the complete Vehicle Identification Number, customer name and address data have been prepared, and are being furnished to involved dealers with the campaign bulletin. The customer name and address data furnished will enable dealers to follow up with customers involved in this campaign. Any dealer not receiving a computer listing with the campaign bulletin has no involved vehicles currently assigned.

These dealer listings may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this listing to the follow-up necessary to complete this campaign.

PARTS INFORMATION

Parts required to complete this campaign are to be obtained from General Motors Service Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
12457479	U-Van Front RH	As reqd.
12457483	U-Van Front RH	As reqd.
12457486	U-Van Front RH	As reqd.
12459820	U-Van Rear Center	As reqd.
12531150	U-Van Rear Center	As reqd.
88894658	U-Van Front Center	As reqd.
88894663	U-Van Rear Center	As reqd.
88894664	U-Van Rear Center	As reqd.
88894671	U-Van Rear Center	As reqd.
88895093	U-Van Rear Center	As reqd.
88895094	U-Van Rear Seat Bench	As reqd.
88895095	U-Van Rear Seat Bench	As reqd.
88895105	U-Van Front Center	As reqd.
88895106	U-Van Front Center	As reqd.
88896426	U-Van Rear Center	As reqd.
88896427	U-Van Rear Center	As reqd.
12369754	W-Car Rear Center	As reqd.
12453442	W-Car Front Center	As reqd.
12458489	W-Car Front LH	As reqd.
12458899	W-Car Front Center	As reqd.
12459815	W-Car Rear RH	As reqd.
12459816	W-Car Rear RH	As reqd.
12459833	W-Car Front LH	As reqd.
88893317	W-Car Front LH	As reqd.
88893318	W-Car Front RH	As reqd.
88893319	W-Car Front RH	As reqd.
88893320	W-Car Front RH	As reqd.
88893321	W-Car Front RH	As reqd.
88893325	W-Car Rear RH	As reqd.
88893353	W-Car Rear Center	As reqd.
88893354	W-Car Rear Center	As reqd.
88893355	W-Car Rear LH	As reqd.
88893356	W-Car Rear RH	As reqd.
88894557	W-Car Front Center	As reqd.
88894558	W-Car Front Center	As reqd.
88894560	W-Car Rear Center	As reqd.
88894561	W-Car Rear Center	As reqd.
88894562	W-Car Rear Center	As reqd.
88894563	W-Car Rear Center	As reqd.
88894565	W-Car Rear Center	As reqd.
88894566	W-Car Rear Center	As reqd.
88895099	W-Car Front LH	As reqd.
88895102	W-Car Front RH	As reqd.
88895103	W-Car Front RH	As reqd.
88895104	W-Car Front RH	As reqd.

Chevrolet	1W19	Pewter	92I	Y8341076	Y8385791	P/S Only	88893318	Can't Inspect
						Frt Center	88893322/12458899	161002
						Rear	88893355	153002
							88893358/12458815	161002
Pontiac	U-van	Grey	14I	YD309842	YD339845	D/S and P/S	12457479	135002
							12457483	156001
								156002
								157001
								157002
								161002
						Middle and Rear	88895093	154001
							88894889/12631150	161002
							88894883	155001
								154002
								154003
								162001
								145009
								162003
Pontiac	U-van	Neutral	52I	YD309842	YD339845	Middle and Rear	88895094	161002
							88894884	151001
								151007
Pontiac	U-Van	Beige	64I	YD309842	YD339845	P/S	12457486	161001
								161002
								157002
Pontiac	U-Van	Beige	64I	YD309842	YD339845	Middle and Rear	88894871	161002
							88895095	
Pontiac	W***	Neutral	52I	YF302181	YF318654	Rear	88894884/12389754	154001
								164002
								154003
								162003
Pontiac	W***	Neutral	52I	YF302183	YF318654	D/S and P/S	88895098	Can't Inspect
							88895102	
						Rear	88894884/12389754	154001
								154002
								164003
								162003
Pontiac	W***	Graphite/Charcoal	12I/17I	YF302181	YF318654	Rear	88894883	154001
								154002
Pontiac	W***	Graphite/Charcoal	12I/17I	YF302183	YF318654	D/S and P/S	88894429	Can't Inspect
							88896430	

								145010
								145011
								145012
								145013
Oldsmobile	W***	Neutral	52I	YF302209	YF31662	P/S only	88896434	Can't Inspect
						Rear	88894568	145002
								145003
								145004
								145005
								145006
								145007
								145008
								145009
								145010
								145011
								145012
								145013
Buick	4WS,4WY	Grey	14I	Y1311389	Y1315424	Rear	88894561	155001
Buick	4WS,4WY	Grey	14I	Y1315425	Y1340411	D/S and P/S	88895100/12458469	Can't Inspect
							88895103	
						Fri Center	88895108	154001
								154002
								155001
						Rear	88894561	155001
Buick	4WS,4WY	Neutral	52I	Y1311389	Y1315424	Rear	88894564/12388754	154001
								154002
								154003
								162003
Buick	4WS,4WY	Neutral	52I	Y1315425	Y1340411	Fri Center	88895105	151001
						Rear	88894564/12388754	154001
								154002
								154009
								162003
Buick	4WS,4WY	Medium Blue	30I	Y1311389	Y1315424	Rear	88894562	154001
Buick	4WS,4WY	Medium Blue	30I	Y1315425	Y1340411	P/S only	88895104	Can't Inspect
						Fri Center	88895107/12453442	154002
						Rear	88894562	154001
Buick	4WB,4WF	Grey	14I	Y1311389	Y1315424	Rear	88894561	155001
Buick	4WB,4WF	Grey	14I	Y1315425	Y1340411	D/S and P/S	88895100/12458469	Can't Inspect
							88895103	
						Rear	88894561	155001

Buick	4WB,4WF	Neutral	52i	Y1311389	Y1315424	Rear	88894564/12369754	154001
								154002
								154003
								162003
Buick	4WB,4WF	Neutral	52i	Y1315425	Y1340411	P/S Only	88895102	Can't Inspect
						Rear	88894564/12369754	154001
								154002
								154003
								162003
Buick	4WB,4WF	Medium Blue	30i	Y1315425	Y1340411	P/S only	88895104	Can't Inspect
All	ST100 03,53,16,0 6	Beige	64i	D/S and P/S		See "Truck VIN Breakpoints" Sheet	12474641	163001
							12477766	163002
All	ST100 03,53,16,0 6	Pewter	82i	D/S and P/S		See "Truck VIN Breakpoints" Sheet	12474643	162002
							12474644	163001
								161002
								163002
				Fit Center			12477776	163002
All	ST100 03,53,16,0 6	Graphite	12i	P/S		See "Truck VIN Breakpoints" Sheet	12474640	156002
							12477768	157001
								158001
								163001
								163002
				Fit Center			12477774	157001
								163002

<Detail per individual campaign>

##. Install the GM Campaign Identification Label.

CAMPAIGN IDENTIFICATION LABEL – For US and IPC

Place a Campaign Identification Label on each vehicle corrected in accordance with the instructions outlined in this Product Campaign Bulletin. Each label provides a space to include the campaign number and the five (5) digit dealer code of the dealer performing the campaign service. This information may be inserted with a typewriter or a ball point pen.

Put the Campaign Identification Label on a clean and dry surface of the radiator core support in an area that will be visible to people servicing the vehicle. When installing the Campaign Identification Label, be sure to pull the tab to allow adhesion of the clear protective covering. Additional Campaign Identification Labels for US dealers can be obtained from Dealer Support Materials by calling 1-888-549-6152 (Monday-Friday, 8:00 a.m. to 5:00 p.m. EST). Ask for Item Number S-1015 when ordering.



Additional Campaign Identification Labels for IPC dealers can be obtained from your Regional Marketing Office

CAMPAIGN IDENTIFICATION LABEL – For CANADA

Place a Campaign Identification Label on each vehicle corrected in accordance with the instructions outlined in this Product Campaign Bulletin. Each label provides a space to include the campaign number and the five (5) digit dealer code of the dealer performing the campaign service. This information may be inserted with a typewriter or a ball point pen.

Put the Campaign Identification Label on a clean and dry surface of the radiator core support in an area that will be visible to people servicing the vehicle. Additional Campaign Identification Labels for Canadian dealers can be obtained from DGN by calling 1-800-668-5539 (Monday-Friday, 8:00 a.m. to 5:00 p.m. EST). Ask for Item Number GMP 91 when ordering.



CLAIM INFORMATION

Submit a Product Campaign Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CO-FC	LABOR DP	LABOR HOURS
_____	#	#####	**	MA-96	V—	##
					V—	
					V—	

- * For Campaign Administrative Allowance, add 0.1 hours to the "Labor Hours".
- ** The "Parts Allowance" should be the sum total of the current GMSPD Dealer Net price plus applicable Mark-Up or Landed Cost Mark-Up (for IPC) for parts needed to complete the repair.

CUSTOMER NOTIFICATION – For US and CANADA

Customers will be notified of this campaign on their vehicles by General Motors (see copy of customer letter included with this bulletin).

CUSTOMER NOTIFICATION – For IPC

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached suggested dealer letter.

DEALER CAMPAIGN RESPONSIBILITY – For US and IPC (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall campaign notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the campaign is not completed within a reasonable time.

This bulletin is notice to you that the new motor vehicles included in this campaign may not comply with the standard identified above. Under Title 49, Section 30112 of the United States Code, it is illegal for a dealer to sell a new motor vehicle which the dealer knows does not comply with an applicable Federal Motor Vehicle Safety Standard. As a consequence, if you sell any of these motor vehicles without first performing the campaign correction, your dealership may be subject to a civil penalty for each such sale.

DEALER CAMPAIGN RESPONSIBILITY - ALL

All unsold new vehicles in dealers' possession and subject to this campaign must be held and inspected/repaired per the service procedure of this campaign bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this campaign at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. This could be done by mailing to such customers, a copy of the customer letter accompanying this bulletin. Campaign follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this campaign enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the campaign correction has been made before selling or releasing the vehicle.

All bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your distributor for information on whether your vehicle may benefit from the information.



We Support
Voluntary
Technician
Certification

<Month Of Mailing>, 200#

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that certain 2000 'U'-Van, 2000 'W'-Car, and 2000-01 'S/T' Truck model vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard 209, "Seat Belt Assemblies". The seat belt buckles in certain, specific seating locations in these vehicles do not meet the pull test requirement. In crash, the seat belt buckle may release and the occupant may receive more severe injuries.

What Will Be Done: Your dealer will replace suspect seat belt buckle assemblies. In certain seating locations, dealers will inspect for a suspect date code and replace seat belt buckle assemblies with suspect date codes. This service will be performed for you at no charge.

How Long Will The Repair Take? The length of time required to perform this inspection and service correction is approximately <insert labor time rounded up to next higher 5 minutes>. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process and repair your vehicle.

Contacting Your Dealer: Please contact your dealer as soon as possible to arrange a service date. Parts are available and instructions for making this correction have been sent to your dealer. Your dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below:

Division	Number	Deaf, Hearing Impaired or Speech Impaired *
Buick	1-800-521-7300	1-800-832-8425
Chevrolet	1-800-222-1020	1-800-833-2438
GMC	1-800-462-8782	1-800-462-8583
Pontiac	1-800-782-2737	1-800-833-7668
Oldsmobile	1-800-442-6537	1-800-833-6537
GMDC	(905) 644-4112	
Puerto Rico - English	1-800-496-9992	
Puerto Rico - Español	1-800-496-9993	
Virgin Islands	1-800-496-8994	

* Utilizes Telecommunication Devices for the Deaf/Text Telephones (TDD/TTY)

If, after contacting the appropriate customer assistance center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Card: The attached customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the attached and mailing it in the postage paid envelope.

Courtesy Transportation: <Use this section only when applicable> Your dealer may provide you with shuttle service or some other form of courtesy transportation while your vehicle is at the dealership for this repair. Please refer to your Owner's Manual and your dealer for details on Courtesy Transportation.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure

GM SERVICE OPERATIONS
DCS647
URGENT - DISTRIBUTE IMMEDIATELY

DATE: DECEMBER 20, 2000

SUBJECT: 00067 - SEAT BELT BUCKLE

MODELS: CERTAIN 2000-01 'U'-VAN AND 'W'-CAR MODEL VEHICLES
CERTAIN 2000-01 'S/T' TRUCK MODEL VEHICLES

TO: ALL BUICK, CHEVROLET, GMC, OLDSMOBILE, AND PONTIAC DEALERS

ATTN: SERVICE MANAGER, PARTS MANAGER,
AND WARRANTY ADMINISTRATOR

CONDITION

General Motors has decided that certain 2000-01 'U'-Van, 2000-01 'W'-Car, and 2000-01 'S/T' Truck model vehicles fail to conform to Federal/Canada Motor Vehicle Safety Standard 209, "Seat Belt Assemblies". The seat belt buckles in certain, specific seating locations in these vehicles do not meet the pull test requirement. In a crash, the seat belt buckle may release and the occupant may receive more severe injuries.

CORRECTION

Dealers are to replace suspect seat belt buckle assemblies. In certain seating locations, dealers will inspect for a suspect date code and replace seat belt buckle assemblies having suspect date codes.

VEHICLES INVOLVED

Involved are certain 2000-01 'U'-Van, 2000-01 'W'-Car, and 2000-01 'S/T' Truck model vehicles built within these VIN breakpoints:

YEAR	DIVISION	MODEL	PLANT	FROM	THROUGH
2000	Buick	Century/Regal	Oshawa 2	Y1311389	Y1340411
2000	Chevrolet	Lumina	Oshawa 2	Y1311211	Y1340410
2000	Chevrolet	Impala/ Monte Carlo	Oshawa 1	Y9334602	Y9365791
2000	Chevrolet	Venture	Doraville	YD311479	YD337388
2000	Chevrolet	S/T	Moraine	Y2258880	Y2381029
2000	Chevrolet	S/T	Shreveport	Y8269084	Y8297281
2000	Chevrolet	S/T	Linden	YK262348	YK276988
2000	Oldsmobile	Intrigue	Fairfax	YF295906	YF318652
2000	Oldsmobile	Silhouette	Doraville	YD315175	YD337287

2000 Oldsmobile	S/T	Moraine	Y2357182	Y2381008
2000 Pontiac	Grand Prix	Fairfax	YF301133	YF318654
2000 Pontiac	Montana	Doraville	YD309642	YD339645
2000 GMC	S/T	Moraine	Y2358187	Y2381000
2000 GMC	S/T	Linden	YK262351	YK276985
2000 GMC	S/T	Shreveport	Y8252997	Y8297377
2001 Buick	Century/Regal	Oshawa 2	11100001	11100024
2001 Chevrolet	Impala/ Monte Carlo	Oshawa 1	19100001	19100970
2001 Chevrolet	Lumina	Oshawa 2	11100011	11100011
2001 Chevrolet	Venture	Doraville	1D100001	1D100040
2001 Chevrolet	S/T	Moraine	12100021	12100021
2001 Chevrolet	S/T	Shreveport	18100015	18100018
2001 Chevrolet	S/T	Linden	1K100018	1K100036
2001 Oldsmobile	Intrigue	Fairfax	1F100031	1F100039
2001 Oldsmobile	Silhouette	Doraville	1D100003	1D100054
2001 Oldsmobile	S/T	Moraine	12100020	12100024
2001 Pontiac	Grand Prix	Fairfax	1F100033	1F100046
2001 Pontiac	Montana	Doraville	1D100004	1D100081
2001 GMC	S/T	Moraine	12100019	12100026
2001 GMC	S/T	Linden	1K100019	1K100034
2001 GMC	S/T	Shreveport	18100014	18100017

IMPORTANT: Dealers should confirm vehicle through GMVIS (GM Vehicle Inquiry System) or GM Access Screen (Canada only) or DCS Screen 445 (IPC only) before beginning campaign repairs. [Not all vehicles within the above breakpoints may be involved.]

MAILING INFORMATION

Dealer mailing will begin on December 20, 2000.
Owner mailing will begin on December 27, 2000.

GMVIS

GMVIS information will be available December 21, 2000.

END OF MESSAGE

GM SERVICE OPERATIONS



GENERAL MOTORS NORTH AMERICA
Safety Integration

00V-228.003

To: PAT WALLACE
NHTSA

From: RICK CASNOWSKI

Group: **PRODUCT INVESTIGATIONS**

Phone: (810) 988-8009 (8-226)

Fax: (810) 947-2318 (8-227)

Contact: _____

Date: 7/31/2001

Pages including cover: 4

PAT: ON 7/23/2001 I FAXED A
 PCS TO YOU REGARDING RECALL 00V228.
 ATTACHED IS A REVISED 573 ATTACHMENT
 THAT DETAILS THE REDUCTION OF
 INVOLVED VEHICLES FROM A TOTAL OF
 133,818 TO 132,322.
 RICK



**VEHICLES POTENTIALLY AFFECTED BY MAKE, MODEL, AND MODEL YEAR
PLUS INCLUSIVE DATES OF MANUFACTURE**

MAKE	MODEL SERIES	MODEL YEAR	NUMBER INVOLVED	INCLUSIVE MANUFACTURING DATES (FROM) _____ (TO)		DESCRIPTIVE INFO. TO PROPERLY IDENT. VEH.	EST. NO. W/CONDITION
Buick	W	2000	20,519	4/00	5/00	Century/Regal	* Unknown
Buick	W	2001	23	5/00	5/00	Century/Regal	"
Chevrolet	W	2000	29,546	4/00	5/00	Lumina/Impala/Monte Carlo	"
Chevrolet	W	2001	906	5/00	5/00	Lumina/Impala/Monte Carlo	"
Chevrolet	U	2000	6,536	4/00	5/00	Venture	"
Chevrolet	U	2001	21	4/00	4/00	Venture	"
Chevrolet	S/T	2000	33,879**	4/00	5/00	Blazer/S/T	"
Chevrolet	S/T	2001	10	5/00	5/00	Blazer/S/T	"
GMC	S/T	2000	8,630**	4/00	5/00	Jimmy/Sonoma	"
GMC	S/T	2001	4	4/00	5/00	Jimmy/Sonoma	"
Oldsmobile	T	2000	1,481**	4/00	5/00	Bravada	"
Oldsmobile	W	2000	3,994	4/00	5/00	Intrigue	"
Oldsmobile	W	2001	5	4/00	4/00	Intrigue	"
Oldsmobile	U	2000	1,186	4/00	5/00	Silhouette	"
Oldsmobile	U	2001	13	4/00	4/00	Silhouette	"
Pontiac	W	2000	11,319	4/00	5/00	Grand Prix	"
Pontiac	W	2001	11	4/00	5/00	Grand Prix	"
Pontiac	U	2000	3,605	4/00	5/00	Montana	"
Pontiac	U	2001	9	4/00	5/00	Montana	"
Saturn	L	2000	10,426	4/00	5/00	L-Series	"

GM Total: 132,322

* All affected vehicles will be corrected. ** Corrected numbers

DCB772
URGENT - DISTRIBUTE IMMEDIATELY

DATE: July 19, 2001

SUBJECT: 00067B - F/CMVBS NONCOMPLIANCE CAMPAIGN
SEAT BELT BUCKLE EXCLUSION OF CERTAIN VEHICLES

MODELS: Certain 2000-01 'U' Van and 'W' Car Model
Vehicles Certain 2000-01 'S/T' Truck Model Vehicles

TO: All Buick, Chevrolet, GMC, Oldsmobile, and
Pontiac Dealers

ATTN: Service Manager, Parts Manager, and
Warranty Administrator

A small number of 2000 Chevrolet, GMC, and Oldsmobile utility model vehicles were erroneously included in this campaign. These vehicles were built at the Linden and Moraine plants and are equipped with heated seat (RPO KAL) and graphite interior (RPO 12I).

These vehicles will be removed from GMVIS (GM Vehicle Inquiry System) or GM Access Screen (Canada only) or DCS Screen 445 (IPC only) and involved owners will be notified of this error (sample letter attached).

There is no change to the vehicles involved table from bulletin 00067B.

Sample Owner Letter:

Dear General Motors Customer:

General Motors recently notified you regarding a campaign involving the inspection and possible replacement of seat belt buckles on your vehicle. Upon further investigation, we have determined that your vehicle was not built with any suspect part(s), and does not need to be included in this campaign.

If you have already had your vehicle serviced under this campaign, we apologize for any inconvenience our error may have caused you.

If you have not yet had your vehicle serviced for this campaign, no further action is necessary. We apologize if this error has caused you any concern regarding the integrity of the safety belts in your vehicle.

If you have any questions regarding this matter, please contact your

(Division)dealer or the (Division) Customer Assistance Center at
1-800-###-####. Deaf, hearing impaired or speech impaired call 1-800-###-####
(Utilizes Telecommunication Devices for the Deaf/Text Telephones TDD/TTY).

General Motors Corporation

This owner mailing began on July 18, 2001.

END OF MESSAGE

GM SERVICE OPERATIONS

RECEIVED

00 AUG 25 AM 8:28



OFFICE
DEFECTS INVESTIGATION

JAGUAR CAR
2500 AVENUE FOR THE FUTURE
MONTREAL, QUEBEC H3T 1Y7
TELEPHONE: (514) 350-0000
FAX: (514) 350-0000

17 August 2000

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

001-228.004

Dear Mr. Weinstein:

Subject: Jaguar Seat Belt Buckle Assemblies – 2000 and 2001 model year S-TYPE

Re: Part 573 Notification To NHTSA from TRW dated July 7, 2000 – Certain Seat
Belt Buckle Assemblies

This is to inform you that certain 2000 and 2001MY Jaguar S-TYPES were built with seat belt buckle assemblies supplied by TRW Vehicle Safety Systems, Inc. (TRW) that may not fully meet the requirements of FMVSS 209 S4.4.b.3. TRW through Ford has informed Jaguar that due to improper heat treatment of the buckle base component of the buckle assembly, some buckle assemblies produced by TRW during a period from March 29, 2000 through May 9, 2000, and supplied to Jaguar, may not sustain the 3000 pound load requirement of S4.4.b.3.

The Jaguar S-TYPE sedans produced in May through July 2000 will be inspected. For the USA, this is a total of 5,477 cars not already inspected and campaigned as necessary. As indicated in the referenced TRW notification, an estimated 3.8% of the affected seat belt buckle assemblies may have this condition.

The campaign number assigned to this recall is R134.

Jaguar will be providing the substance of the Part 573 document to the agency within the next few days.

Sincerely yours,

C. Dianne Black-Nixon, Manager
Product Legislation and Compliance

RECEIVED

09-SEP-13 AM 9:23



OFFICE
DEFECTS INVESTIGATION

JAGUAR
700 WEST GREENWICH BOULEVARD
SPRINGFIELD, NEW JERSEY 07081-1277
TEL: 908.419.1100 FAX: 908.419.9220

5 September 2000

Mr. Kenneth N. Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

00V-228.004 (01)

Dear Mr. Weinstein:

Subject: Jaguar Seat Belt Buckle Assemblies – 2000 and 2001 model year S-TYPE

Re: Part 573 Notification To NHTSA from TRW dated July 7, 2000 – Certain Seat
Belt Buckle Assemblies

This letter provides the details regarding the seat belt buckle assembly recall we first advised you of on 17 August, 2000. 2000 and 2001MY Jaguar S-TYPES were built with seat belt buckle assemblies supplied by TRW Vehicle Safety Systems, Inc. (TRW) that may not fully meet the requirements of FMVSS 209 S4.4.b.3. TRW through Ford has informed Jaguar that due to improper heat treatment of the buckle base component of the buckle assembly, some buckle assemblies produced by TRW during a period from March 29, 2000 through May 9, 2000, and supplied to Jaguar, may not sustain the 3000 pound load requirement of S4.4.b.3.

The Jaguar S-TYPE sedans produced in May through July 2000 for the United States, with two different interior trim colors, will be inspected and the front seat belt buckles will be replaced as necessary. For the USA, this is a total of 5,477 cars not already inspected and campaigned. As indicated in the referenced TRW notification, an estimated 3.8% of the affected seat belt buckle assemblies may have this condition.

The campaign number assigned to this recall is R134.

Should you have any questions regarding this campaign, please contact me at 201 818 8171 or by e-mail at DBlack3@jaguar.com.

Sincerely yours,

C. Dianne Black-Nixon, Manager
Product Legislation and Compliance

PART 573 DEFECT AND NON COMPLIANCE REPORT

1. QUESTION:

Identify the full corporate name of the fabricating manufacturer/brand name/trademark owner of the vehicle being recalled. If the recalled vehicle is imported, provide the name and address of the designated agent as prescribed by Section 110 (e) of the National Traffic and Motor Vehicle Safety Act.

ANSWER:

Importer and Agent:	Jaguar Motors Inc
Fabricating Manufacturer:	Jaguar Cars Ltd
Controller of Fabricating Manufacturer and Trademark Owner:	Jaguar Cars Ltd

2. QUESTION:

Identify the vehicles involved in the recall and for each make and model provide:

ANSWER:

MAKE:	Jaguar	
MODEL:	S-TYPE	
MODEL YEARS INVOLVED:	2000 and 2001	
PRODUCTION DATES BEGINNING:	May 2000	ENDING: July 2000
VIN RANGE INVOLVED: BEGINNING:	L73665	ENDING: L85945
BODY STYLE:	4-door Sedan	
VEHICLE TYPE:	Car	

3. **QUESTION:**
Furnish the total number of vehicles recalled potentially containing the defect or non compliance.

ANSWER: USA 5,477

4. **QUESTION:**
Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or non compliance.

ANSWER: 3.8%

5. **QUESTION:**
Describe the defect or non compliance. The description should include but not be limited to a brief summary of the nature (addressing the contributing factors, if any), physical location of the defect or non compliance, and consequence. Photographs or illustrations should be considered where appropriate.

ANSWER: Inadequate hardness of the seat belt buckle base, resulting from an incorrect manufacturing process at the supplier. As a result the buckle fails to meet FMVSS 209, S4.4.b.3.

Under the test conditions of FMVSS 209 load, the buckle base may deform allowing the tongue retaining latch pin to withdraw and release the seat belt tongue.

This only affects two color variants – warm charcoal, and sable in the United States.

6. **QUESTION:**
With respect to a defect, furnish a chronological summary of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

ANSWER: Not applicable.

7. **QUESTION:**

With respect to a non-compliance, the test results or other data on which the manufacturer determine the existence of the non compliance.

ANSWER: TRW advised Jaguar of test data and the non-compliance, but did not supply that test data to Jaguar.

8. **QUESTION:**
Furnish a description of the manufacturer's program for remedying the defect or non compliance.

ANSWER: Recall Action for Rectification by inspecting and change if necessary front seat belt buckles.

9. **QUESTION:**
Furnish a copy of all notices, bulletins, and other communications that relate directly to the defect or non-compliance and which are sent to more than one manufacturer, distributor, or purchaser. These copies are to be submitted to the Office of Defect Investigations no later than 5 days after they are first sent to manufacturers, distributors, dealers, or purchasers. Note that these documents are to be submitted separately from those provided in accordance with the Part 573.8 requirements.

ANSWER:

The manufacturers Identification code for this recall is R134



JAGUAR CARS
275 MANA RT HIGHWAY
MADISON, NEW JERSEY 07102
TEL: 908 991 3000
FAX: 908 991 3000

5 October 2000

Mr. Kenneth Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

RE: Jaguar Recall R134/NHTSA campaign number 00V228.004
S-TYPE seat belt buckle assemblies, FMVSS 209

Supplemental information to the 17 August, 2000 letter submitted by
Jaguar Cars concerning Part 573 notification.

Dear Mr. Weinstein:

This letter provides an attachment of information supplementing our original
notification to the Agency regarding the TRW seat belt buckle campaign.

Should there be questions from you or your staff, please direct them to my
attention at 201 818 8171, or by fax to 201 818 8490.

Sincerely yours,

C. Dianne Black-Nixon
C. Dianne Black-Nixon, Manager
Product Legislation and Compliance

RECEIVED
OCT 16 PM 3:04
OFFICE
DEFECTS INVESTIGATION

PART 573 DEFECT AND NON COMPLIANCE REPORT

573.5(c)1. QUESTION:

Identify the full corporate name of the fabricating manufacturer/brand name/trademark owner of the vehicle being recalled. If the recalled vehicle is imported, provide the name and address of the designated agent as prescribed by Section 110 (e) of the National Traffic and Motor Vehicle Safety Act.

ANSWER:

Importer and Agent: Jaguar Motors Inc
Fabricating Manufacturer: Jaguar Cars Ltd
**Controller of Fabricating
Manufacturer and Trademark Owner:** Jaguar Cars Ltd

573.5(c)2. QUESTION:

Identify the vehicles involved in the recall and for each make and model provide:

ANSWER:

MAKE: Jaguar
MODEL: S-TYPE
MODEL YEARS INVOLVED: 2000 and 2001
PRODUCTION DATES BEGINNING: 4 May 2000 **ENDING:** 19 July 2000
VIN RANGE INVOLVED: BEGINNING: L73665 **ENDING:** L85945
BODY STYLE: 4-door Sedan
VEHICLE TYPE: Passenger Car

573.5(c)3. QUESTION:
Furnish the total number of vehicles recalled potentially containing the defect or non compliance.

ANSWER: USA 5,477

573.5(c)4. QUESTION:
Furnish the approximate percentage of the total number of vehicles estimated to actually contain the defect or non compliance.

ANSWER: TRW have estimated that 3.8% of the belt buckles may have the condition.

573.5(c)5. QUESTION:
Describe the defect or non compliance. The description should include but not be limited to a brief summary of the nature (addressing the contributing factors, if any), physical location of the defect or non compliance, and consequence. Photographs or illustrations should be considered where appropriate.

ANSWER: Inadequate hardness of the seat belt buckle base, resulting from an incorrect manufacturing process at the supplier. As a result the buckle fails to meet FMVSS 209, S4.4.b.3.

Under the test conditions of FMVSS 209 load, the buckle base may deform allowing the tongue retaining latch pin to withdraw and release the seat belt tongue.

573.5(c)6. QUESTION:
With respect to a defect, furnish a chronological summary of all the principle events that were the basis for the determination of the defect. The summary should include, but not be limited to, the number of reports, accidents, injuries, fatalities, and warranty claims.

ANSWER: Not applicable.

573.5(c)7. QUESTION:
With respect to a non-compliance, the test results or other data on which the manufacturer determine the existence of the non compliance.

ANSWER: TRW advised Jaguar of the non-compliance, but did not supply test data to Jaguar.

573.5(c)8.

QUESTION:

Furnish a description of the manufacturer's program for remedying the defect or non-compliance.

ANSWER:

Recall Action for Rectification by Inspecting and change if necessary front seat belt buckles.

Dealer letter is ready for mailing 4 October

Owner letter is at NHTSA for review; once approved will be sent to RL Polk for an owner mailing

Technical Service bulletin is in final review and is intended to be mailed to dealers within two weeks.

Parts are available through the normal parts ordering system

573.5(c)9.

QUESTION:

Furnish a copy of all notices, bulletins, and other communications that relate directly to the defect or non-compliance and which are sent to more than one manufacturer, distributor, or purchaser. These copies are to be submitted to the Office of Defect Investigations no later than 5 days after they are first sent to manufacturers, distributors, dealers, or purchasers. Note that these documents are to be submitted separately from those provided in accordance with the Part 573.8 requirements.

ANSWER:

The manufacturers identification code for this recall is R134

The NHTSA campaign number is 00V228.004

RECEIVED
09 SEP -7 AM 11:52
OFFICE OF DEFECTS INVESTIGATION



RECEIVED
BY 1130-7
09 SEP -7

NISSAN NORTH AMERICA, INC.

August 31, 2000

00V-228.005 (01)

Mr. Kenneth Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

Dear Mr. Weinstein:

We have been authorized to transmit the enclosed preliminary Noncompliance Information Report in accordance with 49 CFR Part 573. Nissan was recently informed that a Noncompliance Information Report submitted by TRW to NHTSA on July 7, 2000 may also affect certain Nissan vehicles. We will provide a complete report once we are able to obtain all of the required information.

Very truly,

Frank D. Slaveter
Manager, Technical Compliance

Encl.

PRELIMINARY NONCOMPLIANCE INFORMATION REPORT

Re: Part 573 Notification to NHTSA from TRW dated July 7, 2000 – Certain Seat Belt Buckle Assemblies

1. Manufacturer:

Ford Motor Company, which manufactures Quest vehicles for Nissan.

2. Vehicles Potentially Involved:

Certain 2000 model year Quest vehicles built with seat belt buckle assemblies manufactured by TRW Vehicle Safety Systems, Inc. (TRW) that may not fully meet the requirements of FMVSS 209 S4.4.b.3. All other model year Quest vehicles and all other Nissan vehicles either do not use TRW seat belt buckle assemblies affected by this noncompliance or do not use TRW seat belt buckle assemblies.

3. Total Number of Vehicles Potentially Involved:

To be determined.

4. Percentage of Vehicles Estimated to Actually Contain the Noncompliance:

As indicated in the referenced TRW notification, an estimated 3.8% of the affected seat belt buckle assemblies may have this condition.

5. Description of the Noncompliance:

Due to improper heat treatment of the buckle base component of the buckle assembly, some buckle assemblies produced during a period from March 29, 2000 through May 9, 2000, and supplied to Ford Motor Company for use in the Quest, may not sustain the 3000 pound load requirement of S4.4.b.3.

6. Basis for Determination of the Existence of a Noncompliance:

Refer to the referenced TRW notification.

7. Description of Corrective Action:

To be determined.

8. Copy of Notices:

Copies of all notices will be provided to NHTSA as they become available.



NISSAN NORTH AMERICA, INC.

October 4, 2000

Mr. Kenneth Weinstein
Associate Administrator for Safety Assurance
National Highway Traffic Safety Administration
400 Seventh Street, S.W.
Washington, D.C. 20590

00V-228.005 (e)

Ref: 00V-228.005

Dear Mr. Weinstein:

Enclosed is a complete Noncompliance Information Report subsequent to the preliminary report we provided on August 31, 2000.

Very truly,

Frank D. Slaveter
Manager, Technical Compliance

Encl.

RECEIVED
OCT 15 21 8 49
OFFICE
DEFECTS INVESTIGATION

NONCOMPLIANCE INFORMATION REPORT

Re: Part 573 Notification to NHTSA from TRW dated July 7, 2000 – Certain Seat
Seat Belt Buckle Assemblies

1. **Manufacturer:**

Ford Motor Company, which manufactures Quest vehicles for Nissan.

2. **Vehicles Potentially Involved:**

Certain 2000 model year Quest vehicles built with seat belt buckle assemblies manufactured by TRW Vehicle Safety Systems, Inc. (TRW) that may not fully meet the requirements of FMVSS 209 S4.4.b.3. All other model year Quest vehicles and all other Nissan vehicles either do not use TRW seat belt buckle assemblies affected by this noncompliance or do not use TRW seat belt buckle assemblies.

3. **Total Number of Vehicles Potentially Involved:**

10,657

4. **Percentage of Vehicles Estimated to Actually Contain the Noncompliance:**

As indicated in the referenced TRW notification, an estimated 3.8% of the affected seat belt buckle assemblies may have this condition.

5. **Description of the Noncompliance:**

Due to improper heat treatment of the buckle base component of the buckle assembly, some buckle assemblies produced during a period from March 29, 2000 through May 9, 2000, and supplied to Ford Motor Company for use in the Quest, may not sustain the 3000 pound load requirement of S4.4.b.3.

6. Basis for Determination of the Existence of a Noncompliance:

Refer to the referenced TRW notification.

7. Description of Corrective Action:

All owners of potentially affected vehicles will be notified. The buckle assemblies will be inspected to determine whether the buckle assembly build date codes are within the suspect range. Those within the suspect date code range will be replaced at no cost to the customer.

8. Copy of Notices:

Copies of all notices will be provided to NHTSA as they become available.