

# INTERACTIVE NETWORK

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Sent On: 03 25 2004 Expires On 04 15 2004  
From: Parts and Service Division  
Subject: \*\*\*Updated Campaign Announcement Information\*\*\*

RECEIVED  
2004 APR -9 A 9:53  
OFFICE OF THE DIRECTOR  
NHTSA

DATE: March 26, 2004  
TO: All Honda Sales, Service & Parts Managers  
FROM: American Honda Service Division  
RE: Updated Campaign Announcement Information

On February 24, 2004, we told you that Honda Motor Co., Ltd., had announced to NHTSA (National Highway Traffic Safety Administration) its intention to recall all 2001 Civic and certain 2002 Civic in order to install a headlight switch repair kit. The recall also includes all 2000, 2001, and certain 2002 Insight vehicles.

**Basic Problem:** The low-beam terminal on the headlight wire harness can overheat and may cause the low beam headlights to fail without warning. Although the high-beam position remains operational, an unexpected loss of low beams could result in a crash.

**Repair Strategy:** The repair is to replace the combination light switch, the RED/WHT wire in the headlight wire harness and, if needed, the 16P headlight wire harness connector. For repair, VIN, and warranty information, refer to Service Bulletin 04-015, *Safety Recall: Combination Light Switch*.

Some vehicles affected by this recall may be in your used vehicle inventory. According to Federal law, those vehicles cannot be sold or leased until they are repaired.

Not all vehicles within the VIN ranges are affected by this campaign. Before beginning work on a vehicle, verify its eligibility by checking at least one of these items:

- The customer has a notification letter.
- The vehicle is shown on your campaign responsibility report.
- The vehicle is shown as eligible on an iN VIN status inquiry.

**Customer Notification:** Notifications to Civic owners will begin mailing on April 5 and continue through the month of April. The notification letter to Insight owners will be mailed later.

A Campaign Responsibility Report will be mailed to you on March 26, 2004.

**Parts Information:** A quantity of repair kits equal to 20 percent of affected vehicles sold by your dealership was allocated along with the posting of service bulletin 04-015. The Integrated Campaign Control System will automatically replace any kits you use.

**Tool Information:** To remove terminals from the 16P headlight wire harness connector, we sent you two Terminal Maintenance Sets, T/N 070AZ-S5A-010. The set includes a miniature flat-tip screwdriver for opening the secondary locks on the 16P connector, and six small plastic tools for removing terminals in the connector. To purchase additional sets, use normal parts ordering procedures.



RECEIVED  
2004 APR -9 A 9:53  
OFFICE OF DEFECTS  
REGISTRATION

March 26, 2004

Dear Service Manager:

Honda Motor Co., LTD. is announcing a safety recall campaign for certain 2001-02 Civic and 2000-01 Insights.

The low-beam terminal on the headlight wire harness can overheat and may cause the low beam headlights to fail without warning. Although the high-beam position remains operational, an unexpected loss of low beams could result in a crash.

**Repair Strategy**

The repair is to replace the combination light switch, the RED/WHY wire in the headlight wire harness and, if needed, the 16P headlight wire harness connector. For repair, VIN, and warranty information, refer to service bulletin 04-015, *Safety Recall: Combination Light Switch*.

A Campaign Responsibility Report is enclosed with this letter.

Some vehicles affected by this recall may be in your used vehicle inventory. According to Federal law, those vehicles cannot be sold or leased until they are repaired.

Not all vehicles within the VIN ranges are affected by this campaign. Before beginning work on a vehicle, verify its eligibility by checking at least one of these items:

- The customer has a notification letter.
- The vehicle is shown on your campaign responsibility report.
- The vehicle is shown as eligible on an IN VIN status inquiry.

**Customer Notification**

Notifications to Civic owners will begin mailing on April 5 and continue through the month of April. The notification letter to Insight owners will be mailed later.

**Parts Information**

A quantity of repair kits equal to 20 percent of affected vehicles sold by your dealership will be allocated on March 29. The Integrated Campaign Control System will automatically replace any repair kits you use.

**Tool Information**

To remove terminals from the 16P headlight wire harness connector, we will send you two or three Terminal Maintenance Sets, T/N 070AZ-S5A-010. Each set includes a miniature flat-tip screwdriver for opening the secondary locks on the 16P connector, and six small plastic tools for removing terminals in the 16P connector. To purchase additional terminal maintenance sets, use normal parts ordering procedures.

To make the wire splice described in the repair, use the crimper tool and the heat gun from Terminal Pin Kit C, T/N 07QAZ-003020C. (a required tool we previously sent to your dealership), or commercially available equivalents.

Sincerely,

American Honda Motor Co., Inc.  
Honda Automobile Division

Honda Automobile Division