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BRIDGESTONE/FIRESTONE, INC.

50 Century Boulevard
Nashville, TN 37214
Phone: 615-872-6000
Fax: 615-872-1699

January 31, 2001

Mr. Jon White
Division Chief Recall Analysis Division
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, DC 20590

RECEIVED
GENERAL INVESTIGATION
DIVISION
JAN 31 2001

**Re: Safety Recall 00T-005
NSA-11wbl; AQ00-01B**

Dear Mr. White:

In response to your January 9, 2001 request, please find enclosed answers to your questions. All data is through December 31, 2000 except as noted. While this is the third report, it should serve as our second quarterly report.

Please Note: These responses are based on Bridgestone/Firestone's computerized data. Due to the lag caused by inputting, this data may be less than other published reports.

Question #1:

Identify and describe, in chronological order (with specific dates where known), all actions taken by Firestone since October 31, 2000, to ensure that (a) owners of the subject tires are notified of safety recall 00T-005, (b) owners are encouraged to have the subject tires replaced, and (c) owners receive prompt and expeditious replacement of the subject tires.

Response:

No additional activities have occurred since October 31, 2000.

Question #2:

Furnish a copy of all communications, publications, directives, and similar documents developed, issued, or made available by Firestone that relate to this recall since October 31, 2000. Identify any communications, publications, directives, and similar documents that Firestone intends to issue or make available within the next 30 days that relate to this recall.

Response:

No additional documents/communications have been issued since October 31, 2000. Currently, Firestone has no plans to issue any additional documents in the next 30 days.

Question #3:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that have been replaced pursuant to this recall at each of the following: (a) Ford dealerships, (b) Firestone Tire and Service Centers, and (c) all other independent retail outlets.

Response:

Tires replaced through 12/31/00

TIRES		FORD	AMTS	INDEP.	OTHER OR	TOTAL
PATTERN	PLANT	DEALER		DEALER	UNKNOWN	
ATX SL	8X	1	0	83	0	84
	HY	88	0	2,147	0	2,215
	VD	11,878	0	188,878	0	178,552
	VN	9,827	0	163,543	0	173,170
	W1	1,444	0	45,427	0	220,041
	W2	6,428	0	100,343	0	106,771
ATX II SL (UNKN)	8X	1	0	83	0	84
	HY	7	2,478	58	0	2,543
	VN	224	88,615	8,092	0	94,931
	W1	34	19,328	1,700	0	21,063
	W2	138	53,945	3,345	0	57,426
	VD	433	139,222	8,308	0	147,961
WILD-AT (SL)	VD	68,037	0	469,963	0	536,000
WILD AT (XL)	VD	99	0	3,065	0	3,164
WILD AT (UNKN)	VD	0 **	0 *	163,718	0	163,718
UNKNOWN		3,439,236	478,080	0	0	1,819,101
KNOWN BUT NOT IN COMPUTER SYSTEM		0	891,532	0	964,788 ***	1,856,320
TOTAL		379,729	1,671,201	1,134,749	964,788	5,209,974

* Unknown are tires replaced prior to detailed information being recorded.

** 283,515 replaced prior to detailed information being recorded, additionally data on 1,059,506 tires has not been received by BFS.

*** Reimbursement Center Data

Question #4:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that were in unsold inventory since August 9, 2000 from each of the following: (a) Ford manufacturing plants, (b) Ford dealerships, (c) Firestone distribution facilities, (d) Firestone Tire and Service Centers, and (e) all

other independent retail outlets. Provide a copy of all documents issued or made available by Firestone since September 1, 2000 that relate to what should be done with those tires.

Response:

Unsold Inventory: All tires in the unsold inventory were returned to Firestone Distribution Centers for processing.

	DESTROYED	TO BE DESTROYED	TOTAL
ATX	6	3	9
ATX II	107,816	2,049	109,865
WILDERNESS AT	19,404	850	20,254
TOTAL	127,226	2,902	130,128

Data through 1/16/01

Question #5:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that have been destroyed, returned to Firestone, or otherwise removed from inventory since August 9, 2000 from each of the following: (a) Ford dealerships, (b) Firestone distribution facilities, (c) Firestone Tire and Service Centers, and (d) all other independent retail outlets.

Response:

The tires destroyed are the same as in Question #3 except that 61,903 tires are being held by Court Order.

Question #6:

State the cumulative number of subject tires, by tire model name and

manufacturing plant, that were replaced with non-Firestone tires since August 9, 2000 for which Firestone has reimbursed the owner for the cost of the replacement.

Response:

		# NON-FIRESTONE TIRES
(1)	FORD DEALERSHIPS	To Be Determined
(2)	FIRESTONE TIRE & SERVICE CENTERS	1,156,909
(3)	FIRESTONE DEALERS	644,582
(4)	REIMBURSEMENTS	To Be Determined
(5)	TOTAL	1,801,491

Question #7:

State the cumulative number of claims for reimbursement for the cost of obtaining replacements for the subject tires since August 9, 2000 that Firestone has denied for any reason. Furnish a copy, or summary explanation, for each such denial. The summary must include the name, address, and telephone number of the owner requesting reimbursement, and the basis for the denial.

Response:

Through 1/17/01 Firestone has denied 16,351 claims for reimbursements. Attachment "A" is a summary of these denials and Attachment "B" are the codes explaining the reason for the denial.

Question #8:

Since October 31, 2000, describe in detail Firestone's schedule for mailing out notification letters pursuant to 49 CFR Part 577 to owners of vehicles that may have had one or more of the subject tires installed as original equipment, including, but not limited to, Ford vehicles. State the number, by make, model,

and model year of the vehicle, of vehicle owners who have been sent such notifications.

Response:

Since October 31, 2000 Firestone has mailed 645 additional notification letters, the total distribution is listed below. (List includes 3,562,112 US vehicles plus 186,700 Canadian vehicles.)

	F150	BRONCO	EXPLORER	MAZDA	RANGER	MOUNTAINEER	TOTAL
1991	158,872	10,657	222,112	12,063	-	-	403,704
1992	199,611	15,260	237,433	8,004	-	-	460,308
1993	278,509	15,839	252,331	5,176	36,340	-	588,195
1994	157,021	496	326,243	15,314	40,002	-	539,076
1995	-	-	127,282	2,239	16,294	-	145,815
1996	-	-	123,013	2,166	17,132	-	142,311
1997	-	-	324,418	7	15,735	52,373	392,533
1998	-	-	313,058	-	18,395	46,504	377,957
1999	-	-	283,292	4,134	41,875	41,589	370,890
2000	-	-	223,018	1,859	15,397	32,287	272,561
2001	-	-	55,444*	-	18	-	55,462

*38,403 Explorers and 17,041 Explorer (Sport Tracs)

Question #9:

Since October 31, 2000, describe in detail Firestone's schedule for mailing out notification letters pursuant to 49 CFR Part 577 to purchasers of subject tires as replacement equipment whose names and addresses are known to Firestone, including, but not limited to, those individuals who sent in registration forms to Firestone. State the cumulative number of such notifications that have already been sent.

Response:

Since October 31, 2000 Firestone has made an additional 645 customer notification letters. The cumulative number of customer notification letters mailed is 3,860,653 (US customers) and an additional 186,739 letters were mailed in Canada.

Question #10:

Describe all additional actions that Firestone intends to take to ensure that all subject tires, including those sold as replacement equipment, are replaced expeditiously.

Response:

Replacement tires are available. No additional actions are planned.

Sincerely,



R. J. Wyant
Division Vice President
Corporate Quality Assurance

Attachments

JND

BRIDGESTONE/FIRESTONE, INC.

50 Century Boulevard
Nashville, TN 37214
Phone: 615-872-5000
Fax: 615-872-1588

April 30, 2001

Mr. Jon White
Division Chief Recall Analysis Division
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, DC 20590

**Re: Safety Recall 00T-005
NSA-11wbl; AQ00-018**

Dear Mr. White:

In response to your January 9, 2001 request, please find enclosed answers to your questions. All data is through March 31, 2001 except as noted. While this is the third report, it should serve as our third quarterly report.

Please Note: These responses are based on Bridgestone/Firestone's computerized data. Due to the lag caused by inputting, this data may be less than other published reports.

Question #1:

Identify and describe, in chronological order (with specific dates where known), all actions taken by Firestone since October 31, 2000, to ensure that (a) owners of the subject tires are notified of safety recall 00T-005, (b) owners are encouraged to have the subject tires replaced, and (c) owners receive prompt and expeditious replacement of the subject tires.

Response:

No additional activities have occurred since October 31, 2000.

Question #2:

Furnish a copy of all communications, publications, directives, and similar documents developed, issued, or made available by Firestone that relate to this recall since October 31, 2000. Identify any communications, publications, directives, and similar documents that Firestone intends to issue or make available within the next 30 days that relate to this recall.

Response:

No additional documents/communications have been issued since October 31, 2000. Currently, Firestone has no plans to issue any additional documents in the next 30 days.

Question #3:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that have been replaced pursuant to this recall at each of the following: (a) Ford dealerships, (b) Firestone Tire and Service Centers, and (c) all other independent retail outlets.

Response:

Tires replaced through 3/31/01

TIRES		FORD	AMTS	INDEP.	OTHER OR	TOTAL
PATTERN	PLANT	DEALER		DEALER	UNKNOWN	
ATX SL	8X	2	0	280	0	282
	HY	120	0	2,765	0	2,885
	VD	25,361	0	241,729	0	267,090
	VN	20,075	0	240,167	0	260,242
	W1	2,815	0	63,101	0	65,916
	W2	13,385	0	146,834	0	159,219
ATX II SL (UNKN)	8X	4	58	2	0	62
	HY	12	2,650	64	0	2,726
	VN	709	85,145	8,909	0	104,763
	W1	101	20,427	2,198	0	22,726
	W2	581	57,793	6,090	0	63,444
	VD	985	146,829	12,238	0	160,132
WILD-AT (SL)	VD	127,578	0	617,935	0	745,513
WILD AT (XL)	VD	154	0	4,300	0	4,454
WILD AT (UNKN)	VD	0	172,487*		0	172,487
UNKNOWN		1,352,468	476,080*	0	0	1,828,548
KNOWN BUT NOT IN COMPUTER SYSTEM		0	792,902	0	1,011,487***	1,804,389
TOTAL		1,544,910	1,764,449	1,344,812	1,011,487	5,864,858

*Tires
Replaced*

* Unknown are tires replaced prior to detailed information being recorded.

** 283,515 replaced prior to detailed information being recorded, additionally data on 1,059,506 tires has not been received by BFS.

*** Reimbursement Center Data

Ford Unknown was incorrect on Jan 31st. Report should have been 1,343,021.

Ford Dealer total was incorrect on Jan 31st. Report should have been 1,439,236.

Question #4:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that were in unsold inventory since August 9, 2000 from

each of the following: (a) Ford manufacturing plants, (b) Ford dealerships, (c) Firestone distribution facilities, (d) Firestone Tire and Service Centers, and (e) all other independent retail outlets. Provide a copy of all documents issued or made available by Firestone since September 1, 2000 that relate to what should be done with those tires.

Response:

Unsold Inventory: All tires in the unsold inventory were returned to Firestone Distribution Centers for processing.

	DESTROYED	TO BE DESTROYED	TOTAL
ATX	7	1	8
ATX II	269,554	3,009	272,563
WILDERNESS AT	20,421	1,696	22,117
TOTAL	289,982	4,706	294,688

Data through 1/16/01

Question #5:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that have been destroyed, returned to Firestone, or otherwise removed from inventory since August 9, 2000 from each of the following: (a) Ford dealerships, (b) Firestone distribution facilities, (c) Firestone Tire and Service Centers, and (d) all other independent retail outlets.

Response:

The tires destroyed are the same as in Question #3 except that 57,769 tires are being held by Court Order.

Question #6:

State the cumulative number of subject tires, by tire model name and manufacturing plant, that were replaced with non-Firestone tires since August 9, 2000 for which Firestone has reimbursed the owner for the cost of the replacement.

Response:

		# NON-FIRESTONE TIRES
(1)	FORD DEALERSHIPS	To Be Determined
(2)	FIRESTONE TIRE & SERVICE CENTERS	1,168,122
(3)	FIRESTONE DEALERS	558,579
(4)	REIMBURSEMENTS	To Be Determined
(5)	TOTAL	2,026,801

Question #7:

State the cumulative number of claims for reimbursement for the cost of obtaining replacements for the subject tires since August 9, 2000 that Firestone has denied for any reason. Furnish a copy, or summary explanation, for each such denial. The summary must include the name, address, and telephone number of the owner requesting reimbursement, and the basis for the denial.

Response:

Through 3/31/01 Firestone has denied 24,796 claims for reimbursements. Denials from 1/17/01 through 3/31/01 are included on a diskette.

Question #8:

Since October 31, 2000, describe in detail Firestone's schedule for mailing out notification letters pursuant to 49 CFR Part 577 to owners of vehicles that may have had one or more of the subject tires installed as original equipment,

including, but not limited to, Ford vehicles. State the number, by make, model, and model year of the vehicle, of vehicle owners who have been sent such notifications.

Response:

Since October 31, 2000 Firestone has mailed 645 additional notification letters, the total distribution is listed below. (List includes 3,552,112 US vehicles plus 186,700 Canadian vehicles.)

	F150	BRONCO	EXPLORER	MAZDA	RANGER	MOUNTAINEER	TOTAL
1991	158,872	10,657	222,112	12,063	-	-	403,704
1992	199,611	15,260	237,433	8,004	-	-	460,308
1993	278,509	15,839	252,331	5,176	36,340	-	588,195
1994	157,021	496	326,243	15,314	40,002	-	539,076
1995	-	-	127,282	2,319	16,294	-	145,918**
1996	-	-	123,013	2,166	17,132	-	142,311
1997	-	-	324,418	7	15,735	52,373	392,533
1998	-	-	313,058	-	18,395	46,504	377,957
1999	-	-	283,292	4,134	41,876	41,589	370,890
2000	-	-	223,018	1,859	15,397	32,287	272,561
2001	-	-	55,444*	-	18	-	55,462

*38,403 Explorers and 17,041 Explorer (Sport Trac)

** Detail correction

Question #9:

Since October 31, 2000, describe in detail Firestone's schedule for mailing out notification letters pursuant to 49 CFR Part 577 to purchasers of subject tires as replacement equipment whose names and addresses are known to Firestone, including, but not limited to, those individuals who sent in registration forms to Firestone. State the cumulative number of such notifications that have already been sent.

Response:

The cumulative number of customer notification letters mailed is 3,880,853 (US customers). No additional mailings have been made since the December 31, 2000 report.

Question #10:

Describe all additional actions that Firestone intends to take to ensure that all subject tires, including those sold as replacement equipment, are replaced expeditiously.

Response:

Replacement tires are available. No additional actions are planned.

Sincerely,



G. A. Capehart
Government Liaison
Corporate Quality Assurance

Attachments

3RD

BRIDGESTONE/FIRESTONE, INC.

50 Century Boulevard
Nashville, TN 37214
Phone: 615-872-5000
Fax: 615-872-1589

July 27, 2001

Mr. Jon White
Division Chief Recall Analysis Division
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, DC 20590

**Re: Safety Recall 00T-005
NSA-11wb1; AQ00-018**

Dear Mr. White:

In response to your January 9, 2001 request, please find enclosed answers to your questions. All data is through June 30, 2001 except as noted. This report should serve as our 4th Quarterly Report.

Please Note: These responses are based on Bridgestone/Firestone's computerized data. Due to the lag caused by inputting, this data may be less than other published reports.

Question #1:

Identify and describe, in chronological order (with specific dates where known), all actions taken by Firestone since October 31, 2000, to ensure that (a) owners of the subject tires are notified of safety recall 00T-005, (b) owners are encouraged to have the subject tires replaced, and (c) owners receive prompt and expeditious replacement of the subject tires.

Response:

On June 25, 2001 Firestone issued the attached letter and Press Release announcing the official conclusion of this Recall. On the same date Bridgestone/Firestone issued a video news release alerting the TV broadcast press of the conclusion of the recall.

Question #2:

Furnish a copy of all communications, publications, directives, and similar documents developed, issued, or made available by Firestone that relate to this recall since October 31, 2000. Identify any communications, publications, directives, and similar documents that Firestone intends to issue or make available within the next 30 days that relate to this recall.

Response:

Firestone's June 25, 2001 letter and Press Release are attached. Currently, Firestone has no plans to issue any additional documents in the next 30 days. On the same date Bridgestone/Firestone issued a video news release alerting the TV broadcast press of the conclusion of the recall.

Question #3:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that have been replaced pursuant to this recall at each of the following: (a) Ford dealerships, (b) Firestone Tire and Service Centers, and (c) all other independent retail outlets.

Response:

Tires replaced through 6/30/01

TIRES		FORD DEALER	AMTS	INDEP. DEALER	OTHER OR UNKNOWN	TOTAL
PATTERN	PLANT					
ATX SL	8X	15	0	487	608	1,111
	HY	201	0	2,876	796	3,873
	VD	45,898	0	285,997	51,489	363,384
	VN	37,065	0	285,856	46,848	349,869
	W1	5,189	0	68,645	12,571	86,405
	W2	24,514	0	160,638	29,327	214,479
ATX II SL (UNKN)	8X	10	56	10	0	76
	HY	20	3,629	87	0	3,716
	VN	1,319	132,839	9,796	0	143,754
	W1	180	27,949	2,393	0	30,502
	W2	1,032	79,096	5,647	0	85,775
	VD	1,620	198,593	13,524	0	213,727
WILD-AT (SL)	VD	225,504	0	653,286	257,919	1,136,709
WILD AT (XL)	VD	293	0	4,608	1,094	5,995
WILD AT (UNKN)	VD	0	172,467*	0	4,992	177,459
UNKNOWN		1,439,238	478,080*	0	0	1,917,316
KNOWN BUT NOT IN COMPUTER SYSTEM		0	724,003	0	953,002 ***	1,677,005
TOTAL		1,782,077	1,814,502	1,453,930	1,358,646	6,411,155

* Unknown are tires replaced prior to detailed information being recorded.

*** Reimbursement Center Data

Question #4:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that were in unsold inventory since August 9, 2000 from each of the following: (a) Ford manufacturing plants, (b) Ford dealerships, (c) Firestone distribution facilities, (d) Firestone Tire and Service Centers, and (e) all other independent retail outlets. Provide a copy of all documents issued or made available by Firestone since September 1, 2000 that relate to what should be done with those tires.

Response:

Unsold Inventory: All tires in the unsold inventory were returned to Firestone Distribution Centers for processing.

	DESTROYED	TO BE DESTROYED	TOTAL
ATX	7	1	8
ATX II	271,510	1,739	273,249
WILDERNESS AT	22,470	257	22,727
TOTAL	293,987	1,997 *	295,984

* 1,123 of 1,997 are being held.

Data through 7/5/01

With respect to the last part of the question, this has previously been answered. No additional reply is needed.

Question #5:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that have been destroyed, returned to Firestone, or otherwise removed from inventory since August 9, 2000 from each of the following: (a) Ford dealerships, (b) Firestone distribution facilities, (c) Firestone Tire and Service Centers, and (d) all other independent retail outlets.

Response:

The tires destroyed are the same as in Question #3 except that 35,908 tires (including the 1,123 tires in Question #4) are being held by Court Order.

Question #6:

State the cumulative number of subject tires, by tire model name and manufacturing plant, that were replaced with non-Firestone tires since August 9, 2000 for which Firestone has reimbursed the owner for the cost of the replacement.

Response:

		# NON-FIRESTONE TIRES
(1)	FORD DEALERSHIPS	215,381
(2)	FIRESTONE TIRE & SERVICE CENTERS	1,171,283
(3)	FIRESTONE DEALERS	914,265
(4)	REIMBURSEMENTS	Unknown
(5)	TOTAL	2,300,909

Question #7:

State the cumulative number of claims for reimbursement for the cost of obtaining replacements for the subject tires since August 9, 2000 that Firestone has denied for any reason. Furnish a copy, or summary explanation, for each such denial. The summary must include the name, address, and telephone number of the owner requesting reimbursement, and the basis for the denial.

Response:

Through 6/30/01 Firestone has denied 31,153 claims for reimbursements. Denials from 4/1/01 through 6/30/01 are included on the enclosed CD.

Question #8:

Since October 31, 2000, describe in detail Firestone's schedule for mailing out notification letters pursuant to 49 CFR Part 577 to owners of vehicles that may have had one or more of the subject tires installed as original equipment, including, but not limited to, Ford vehicles. State the number, by make, model, and model year of the vehicle, of vehicle owners who have been sent such notifications.

Response:

No additional recall letters have been mailed since the April 30, 2001 report. As previously stated, on June 25th notification letters (conclusion of the recall) were sent to 3,049,736 consumers.

Question #9:

Since October 31, 2000, describe in detail Firestone's schedule for mailing out notification letters pursuant to 49 CFR Part 577 to purchasers of subject tires as replacement equipment whose names and addresses are known to Firestone, including, but not limited to, those individuals who sent in registration forms to Firestone. State the cumulative number of such notifications that have already been sent.

Response:

The cumulative number of customer notification letters (recall) mailed is 3,860,653 (US customers). The cumulative number of customer notification letters (conclusion of the recall) is 3,049,736 (US customers).

Question #10:

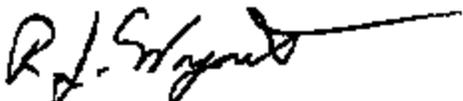
Describe all additional actions that Firestone intends to take to ensure that all subject tires, including those sold as replacement equipment, are replaced expeditiously.

Response:

See Responses to Questions 1, 2 and 3. Replacement tires are available in sufficient supply. No additional actions are planned.

Due to scheduling conflicts we are submitting the best information available but it has not been fully audited. However, we believe it to be correct.

Sincerely,



R. J. Wyant
Division Vice President
Corporate Quality Assurance

Attachments

ENDED
Aug 29, 2001

YTH

BRIDGESTONE/FIRESTONE, INC.

50 Century Boulevard
Nashville, TN 37214
Phone: 615-872-5000
Fax: 615-872-1688

October 15, 2001

Mr. Jon White
Division Chief Recall Analysis Division
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, DC 20590

**Re: Safety Recall 00T-005
NSA-11wbl; AQ00-018**

Dear Mr. White:

In response to your January 9, 2001 request, please find enclosed answers to your questions. All data is through June 30, 2001 except as noted. This report should serve as our 5th Quarterly Report.

Please Note: These responses are based on Bridgestone/Firestone's computerized data. Due to the lag caused by inputting, this data may be less than other published reports.

Question #1:

Identify and describe, in chronological order (with specific dates where known), all actions taken by Firestone since October 31, 2000, to ensure that (a) owners of the subject tires are notified of safety recall 00T-005, (b) owners are encouraged to have the subject tires replaced, and (c) owners receive prompt and expeditious replacement of the subject tires.

Response:

Firestone has taken no additional action since the July 27, 2001 report.

Question #2:

Furnish a copy of all communications, publications, directives, and similar documents developed, issued, or made available by Firestone that relate to this recall since October 31, 2000. Identify any communications, publications, directives, and similar documents that Firestone intends to issue or make available within the next 30 days that relate to this recall.

Response:

Firestone has no planned activity regarding this recall in the next 30 days.

Question #3:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that have been replaced pursuant to this recall at each of the following: (a) Ford dealerships, (b) Firestone Tire and Service Centers, and (c) all other independent retail outlets.

Response:

Tires replaced through 9/30/01

TIRES		FORD DEALER	AMTS	INDEP. DEALER	OTHER OR UNKNOWN	TOTAL
PATTERN	PLANT					
ATX SL	8X	17	0	895	813	925
	HY	207	0	2,932	797	3,936
	VD	46,318	0	278,942	52,340	377,600
	VN	37,462	0	280,365	47,515	365,342
	W1	5,258	0	71,214	12,770	89,242
	W2	24,785	0	170,318	29,859	224,962
ATX II SL (UNKN)	8X	4	83	0	12	89
	HY	20	4,092	70	25	4,177
	VN	1,327	148,478	10,292	1,531	161,628
	W1	168	31,288	2,471	317	34,242
	W2	1,065	88,540	5,938	919	96,462
	VD	1,640	222,294	14,326	2,240	240,500
WILD-AT (SL)	VD	226,897	0	670,283	260,901	1,158,171
WILD AT (XL)	VD	293	0	4,779	1,115	6,187
WILD AT (UNKN)	VD	0	173,467*	0	0	173,467
UNKNOWN		1,439,236**	478,080*	0	0	1,915,316
KNOWN BUT NOT IN COMPUTER SYSTEM		0	724,003	0	958,525***	1,682,528
TOTAL		1,784,697	1,668,271	1,512,229	1,309,599	6,534,766

Shaded areas are detail corrections from 7/27/01 report.

- * Unknown are tires replaced prior to detailed information being recorded.
- ** Ford data through Dec – actual data not reported to BFS.
- *** Reimbursement Center Data

Question #4:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that were in unsold inventory since August 9, 2000 from each of the following: (a) Ford manufacturing plants, (b) Ford dealerships, (c) Firestone distribution facilities, (d) Firestone Tire and Service Centers, and (e) all other independent retail outlets. Provide a copy of all documents issued or made available by Firestone since September 1, 2000 that relate to what should be done with those tires.

Response:

Unsold Inventory: All tires in the unsold inventory were returned to Firestone Distribution Centers for processing.

	DESTROYED	TO BE DESTROYED	TOTAL
ATX	8	0	8
ATX II	272,274	1,980	274,254
WILDERNESS AT	22,470	336	22,806
TOTAL	294,752	2,316	297,068

* 1,123 of 2,316 are being held.

Data through 10/5/2001

With respect to the last part of the question, this has previously been answered. No additional reply is needed.

Question #5:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that have been destroyed, returned to Firestone, or otherwise removed from inventory since August 9, 2000 from each of the following: (a) Ford dealerships, (b) Firestone distribution facilities, (c) Firestone Tire and Service Centers, and (d) all other independent retail outlets.

Response:

The tires destroyed are the same as in Question #3 except that 35,908 tires (including the 1,123 tires in Question #4) are being held by Court Order.

Question #6:

State the cumulative number of subject tires, by tire model name and manufacturing plant, that were replaced with non-Firestone tires since August 9, 2000 for which Firestone has reimbursed the owner for the cost of the replacement.

Response:

		# NON-FIRESTONE TIRES
(1)	FORD DEALERSHIPS	143,290
(2)	FIRESTONE TIRE & SERVICE CENTERS	1,171,469
(3)	FIRESTONE DEALERS	914,285
(4)	REIMBURSEMENTS	Unknown
(5)	TOTAL	2,229,024

Note: Ford data incorrect on 7/27/01 report – should have been 142,525 & total should have been 2,228,173.

Question #7:

State the cumulative number of claims for reimbursement for the cost of obtaining replacements for the subject tires since August 9, 2000 that Firestone has denied for any reason. Furnish a copy, or summary explanation, for each such denial. The summary must include the name, address, and telephone number of the owner requesting reimbursement, and the basis for the denial.

Response:

Through 9/30/01 Firestone has denied 44,321 claims for reimbursements. Denials from 4/1/01 through 9/30/01 are included on the enclosed CD.

Question #8:

Since October 31, 2000, describe in detail Firestone's schedule for mailing out notification letters pursuant to 49 CFR Part 577 to owners of vehicles that may have had one or more of the subject tires installed as original equipment, including, but not limited to, Ford vehicles. State the number, by make, model, and model year of the vehicle, of vehicle owners who have been sent such notifications.

Response:

No additional mailings have been made since the July 27, 2001 report.

Question #9:

Since October 31, 2000, describe in detail Firestone's schedule for mailing out notification letters pursuant to 49 CFR Part 577 to purchasers of subject tires as replacement equipment whose names and addresses are known to Firestone, including, but not limited to, those individuals who sent in registration forms to Firestone. State the cumulative number of such notifications that have already been sent.

Response:

The cumulative number of customer notification letters (recall) mailed is 3,860,653 (US customers). The cumulative number of customer notification letters (conclusion of the recall) is 3,049,736 (US customers). No additional activities have been taken since the July 27, 2001 report.

Question #10:

Describe all additional actions that Firestone intends to take to ensure that all subject tires, including those sold as replacement equipment, are replaced expeditiously.

Response:

No additional activities are planned.

Sincerely,



R. J. Wyant
Division Vice President
Corporate Quality Assurance

Attachments

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BRIDGESTONE/FIRESTONE NORTH AMERICAN TIRE, LLC

QUALITY ASSURANCE
50 Century Boulevard
Nashville, TN 37214
Phone: 615-872-1450
Fax: 615-872-1422

January 30, 2002

Mr. Jon White
Division Chief Recall Analysis Division
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, DC 20590

**Re: Safety Recall 00T-005
NSA-11wbl; AQ00-018**

Dear Mr. White:

In response to your January 9, 2001 request, please find enclosed answers to your questions. All data is through December 31, 2001 except as noted. This report should serve as our 6th and Final Quarterly Report.

Question #1:

Identify and describe, in chronological order (with specific dates where known), all actions taken by Firestone since October 31, 2000, to ensure that (a) owners of the subject tires are notified of safety recall 00T-005, (b) owners are encouraged to have the subject tires replaced, and (c) owners receive prompt and expeditious replacement of the subject tires.

Response:

Firestone has taken no additional action since the October 15, 2001 report.

Question #2:

Furnish a copy of all communications, publications, directives, and similar documents developed, issued, or made available by Firestone that relate to this recall since October 31, 2000. Identify any communications, publications, directives, and similar documents that Firestone intends to issue or make available within the next 30 days that relate to this recall.

Response:

Firestone has no planned activity regarding this recall.



Question #3:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that have been replaced pursuant to this recall at each of the following: (a) Ford dealerships, (b) Firestone Tire and Service Centers, and (c) all other independent retail outlets.

Response:

Tires replaced through 12/31/01

TIRES		FORD DEALER	AMTS	INDEP. DEALER	OTHER OR UNKNOWN	TOTAL
PATTERN	PLANT					
ATX SL	8X	49	0	875	621	1,545
	HY	127	0	3,489	874	4,490
	VD	27,328	0	294,423	55,837	377,398
	VN	21,689	0	298,445	50,816	388,929
	W1	3,124	0	74,222	13,489	90,815
	W2	14,401	0	181,129	32,077	227,807
ATX II SL (UNKN)	8X	4	82	16	13	95
	HY	12	4,223	81	26	4,342
	VN	783	154,387	10,917	1,835	187,712
	W1	108	32,584	2,558	332	35,602
	W2	626	82,053	6,320	954	89,953
	VD	1,052	231,115	15,187	2,374	249,728
WILD-AT (SL)	VD	134,513	0	685,381	271,797	1,101,691
WILD AT (XL)	VD	174	0	5,016	1,249	8,439
WILD AT (UNKN)	VD	0	172,487*	0	0	172,487
UNKNOWN		1,439,238*	478,080*	0	0	1,915,318
KNOWN BUT NOT IN COMPUTER SYSTEM		0	724,003	0	980,095***	1,684,098
TOTAL		1,843,216	1,886,964	1,586,089	1,391,978	8,508,277

* Unknown are tires replaced prior to detailed information being recorded.

** Ford data through Dec - actual data not reported to BFS.

*** Reimbursement Center Data

Question #4:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that were in unsold inventory since August 9, 2000 from each of the following: (a) Ford manufacturing plants, (b) Ford dealerships, (c) Firestone distribution facilities, (d) Firestone Tire and Service Centers, and (e) all other independent retail outlets. Provide a copy of all documents issued or made available by Firestone since September 1, 2000 that relate to what should be done with those tires.

Response:

Unsold Inventory: All tires in the unsold inventory were returned to Firestone Distribution Centers for processing.

	DESTROYED	TO BE DESTROYED	TOTAL
ATX	8	2	10
ATX II	273,076	1,388	274,464
WILDERNESS AT	22,657	382	23,049
TOTAL	295,741	1,782	297,523

* 1,123 of 1,782 are being held.

Data through 12/31/01

With respect to the last part of the question, this has previously been answered. No additional reply is needed.

Question #5:

Separately state the cumulative number of subject tires, by tire model name and manufacturing plant, that have been destroyed, returned to Firestone, or otherwise removed from inventory since August 9, 2000 from each of the following: (a) Ford dealerships, (b) Firestone distribution facilities, (c) Firestone Tire and Service Centers, and (d) all other independent retail outlets.

Response:

The tires destroyed are the same as in Question #3 except that 35,906 tires (including the 1,123 tires in Question #4) are being held by Court Order.

Question #6:

State the cumulative number of subject tires, by tire model name and manufacturing plant, that were replaced with non-Firestone tires since August 9, 2000 for which Firestone has reimbursed the owner for the cost of the replacement.

Response:

	# NON-FIRESTONE TIRES
(1) FORD DEALERSHIPS	144,667
(2) FIRESTONE TIRE & SERVICE CENTERS	1,175,482
(3) FIRESTONE DEALERS	854,556
(4) REIMBURSEMENTS	Unknown
(5) TOTAL	2,274,715

Question #7:

State the cumulative number of claims for reimbursement for the cost of obtaining replacements for the subject tires since August 9, 2000 that Firestone has denied for any reason. Furnish a copy, or summary explanation, for each such denial. The summary must include the name, address, and telephone number of the owner requesting reimbursement, and the basis for the denial.

Response:

Through 12/31/01 Firestone has denied 44,626 claims for reimbursements. Denials from 10/1/01 through 12/31/01 are included on the enclosed.

Question #8:

Since October 31, 2000, describe in detail Firestone's schedule for mailing out notification letters pursuant to 49 CFR Part 577 to owners of vehicles that may have had one or more of the subject tires installed as original equipment, including, but not limited to, Ford vehicles. State the number, by make, model, and model year of the vehicle, of vehicle owners who have been sent such notifications.

Response:

No additional mailings have been made since the October 15, 2001 report.

Question #9:

Since October 31, 2000, describe in detail Firestone's schedule for mailing out notification letters pursuant to 49 CFR Part 577 to purchasers of subject tires as replacement equipment whose names and addresses are known to Firestone, including, but not limited to, those individuals who sent in registration forms to Firestone. State the cumulative number of such notifications that have already been sent.

Response:

The cumulative number of customer notification letters (recall) mailed is 3,860,653 (US customers). The cumulative number of customer notification letters (conclusion of the recall) is 3,046,736 (US customers). No additional activities have been taken since the October 15, 2001 report.

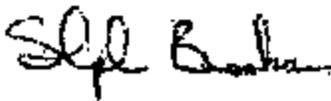
Question #10:

Describe all additional actions that Firestone intends to take to ensure that all subject tires, including those sold as replacement equipment, are replaced expeditiously.

Response:

No additional activities are planned.

Sincerely,



**Stephen W. Brooks
Vice President
Quality Assurance**

Attachments

