



27 June 2000

Mr. Triumph Customer
1234 Main St.
Hometown, US 12345

N.H.T.S.A. No. 00V - 158

Dear Customer:

IMPORTANT MOTORCYCLE SAFETY RECALL

**TT 600 Sprag Clutch Housing Bolts
Affected V.I.N. Range: 88880 - 108979**

This notice is sent to you in accordance with the requirements of The National Traffic and Motor Vehicle Safety Act.

Our records indicate that you are the owner of V.I.N. _____

Triumph has decided that a defect, which relates to motor vehicle safety, exists in certain 2000 TT 600 Triumph motorcycles. In some cases, the bolts securing the alternator rotor to sprag clutch may have loosened, and may cause engine damage.

This machine is included within the above Safety Recall and we therefore urge you to immediately contact your Triumph dealer in order to have these 8 bolts replaced. The repair is not likely to take more than one hour and will be at our cost.

Failure to have this rectification work carried out may result in internal engine damage and possible balking.

Should you need to discuss any aspect of this recall, then we suggest in the first instance you contact your dealer, but if required, please do not hesitate to call our Customer Service representative at (770) 831 - 9500.

May we apologize for any inconvenience the above actions may cause. However, we are sure you will agree that under the circumstances, our actions should be regarded positively. We trust you will co-operate with this recall by contacting your dealer today to arrange for this important work to be completed.

This action is being monitored by the N.H.T.S.A. If after contacting your dealer you are still not satisfied that we have done our best to remedy this condition without charge and within reasonable time, you may wish to write The Administrator, National Highway and Traffic Safety Administration, 400 Seventh Street S.W., Washington D.C. 20590 or call 1-800-424-9393. Washington residents use (202) 395 - 0123.

Yours Sincerely;

Shell Barr - Recall Co-ordinator